LOS ANGELES COUNTY
DEPARTMENT OF MENTAL HEALTH
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SA 8 QUALITY IMPROVEMENT/QUALITY ASSURANCE (QI/QA) COMMITTEE
October 19, 2022
1:30-3:30 p.m.

Join Microsoft Teams Meeting
+1 323-776-6996; **Conference ID: 691 014 664#**

Co-chairs: Emily Ramos (Long Beach MHC), Michele Munde (Star View), Courtney Stephens (MHALA)
SA 8 QI/QA Liaison: Ann Lee; **QI Division Lead:** Jennifer Regan; **QA Division Lead:** Mark Borkheim

AGENDA
Please refer to the meeting slides for detailed information for each agenda item.
QA webpage: https://dmh.lacounty.gov/qa/   ❖ Meeting Reminders   ❖ QA Updates: Knowledge Assessment   ❖ ~~Presentation: Emerging needs for specialized mental health services of Eating Disorders~~ *canceled/will reschedule*   ❖ Organizational Providers Manual updates   ❖ Upcoming webinars
QI Website – https://dmh.lacounty.gov/qid/   ❖ QI unit updates   ❖ California External Quality Review in progress, Oct 17-20th   ❖

Next SA 8 QI/QA Meeting Info:
November 16, 2022 from 1:30-3:30PM

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 8 QI/QA COMMITTEE MEETING
10/19/2022
1:30PM-3:30PM**

Type of meeting:	Virtual monthly meeting via MS Teams
Meeting Recording:	Link to the 10/19/2022 meeting recording: http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10344
Members Present:	See attached at the end of the minutes

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Meeting sign-in	Link was provided during the meeting and on the slides to record attendance: https://forms.office.com/Pages/ResponsePage.aspx?id=SHJZBzjqG0WKvqY47dusgZh_AuVvyK5Jny IjLC1rbs9URDhXOVFFVUpJRII0QjJBUlFQWkg1OTNaRC4u		
QUALITY ASSURANCE			
QA webpage	https://dmh.lacounty.gov/qa		
Central Monthly QA/QI meeting	**Central QA/QI Meeting:** *Meeting was canceled.* **Next Central QA/QI meeting will be held on November 14th from 10:30am-12:00pm.**		
QA Overview	**Knowledge Assessment Survey Presentation** was provided by *Marc Borkheim, Ph.D., Clinical Psychologist II, DMH Quality Assurance Unit* ➤ Will be developing next survey focusing on progress note requirements.		

Organizational Providers Manual Updates	➢ Reviewed QA Bulletin 22-09 and updates to the Organizational Provider's Manual per below documents.
	    ● 0RGANIZATIONAL PROVIDER'S MANUAL 7-1-22.pdf
	    ● QA Bulletin 22-09 Organizational Provider's Manual Updates for Documentation Reform.pdf
	
	➢ Related State Department of Health Care Services (DHCS) California Advancing & Innovating Medi-Cal (CalAIM) initiatives regarding Documentation Requirements:
	    ❖ Behavioral Health Information Notice (BHIN) 22-019
	    ❖ No Wrong Door for Mental Health Services (BHIN 22-011)
	    ❖ Code Selection During Assessment Period (BHIN 22-013)
	➢ Discussed key updates – please review slides 10-17

Peer Support Services	➢ A newly available SMHS Medi-Cal benefit, **Peer Support Services**, has been added to the Manual as these services will soon be available to clients by Certified Peer Support Specialists. ➢ A Peer Support Specialist is a practitioner with a current State-approved Medi-Cal Peer Support Specialist Program certification. ➢ California is still in the process of certifying peer support specialists and additional information will be provided regarding the implementation of Peer Support Services within LA County.
QA on the Air	The next QA on the Air will be held on **October 26th from 9:00-10:00AM**

QUALITY IMPROVEMENT			
AGENDA ITEMS	**DECISIONS AND ACTIONS**	**RESPONSIBLE UNIT/STAFF**	**DUE DATE**
QI webpage and updates	https://dmh.lacounty.gov/qid/ ➤ Today is Dr. Jennifer Regan's last day with DMH. The committee thanked her for all of the QI support she has provided for the past several years. ➤ Dr. Daiya Cunnane will provide coverage in the interim		
EQRO	California External Quality Review in progress, Oct 17-20th • SAs 3 & 4 are being reviewed • Review consists of focus group sessions and review of materials submitted by LACDMH For past reviews, visit: https://caleqro.com		
Quality Assessment and Performance Improvement Work Plan 2022	Reporting Period: July 1, 2020, to December 31, 2021 ❖ 1130175_2022WorkPlanGoals.pdf (lacounty.gov)		
Change of Provider Logs (COP)	Please continue to submit (LEs email DMHCOP@dmh.lacounty.gov; DOs continue submitting via online app).		
NEXT MEETING	The next meeting will be held on November 16, 2022 from 1:30PM-3:30PM.		

Minutes Recorded by Ann Lee, DMH SA 8 Administration

LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 8 QUALITY IMPROVEMENT COMMITTEE (QIC) MEETING
10/19/2022
1:30PM-3:30PM

Members Present:

NAME	AGENCY/PROGRAM
Aaron I.	Community Representative
Amy Sutherland	Aspiranet Wraparound
Angela Lee	TIES for Families
Ann Lee	DMH SA 8 Administration
Annketse Desta	Telemental Health and Consultation
Anya Juvasvat	Dream Home Care, Inc
Belen Williams	San Pedro Mental Health Center
Brittany Cheong	Helpline Youth Counseling, Inc
Cheryl Malinowski	Telecare MHUCC
Chris Brown	Dimondale Adolescent Facility
Colette Esparza	Star View
Courtney Olsen	Bayfront Youth and Family Services
Courtney Stephens (co-chair)	MHALA
Cristina Magarin	DMH Contracts Monitoring and Management Div.
Cynthia Sarmiento	Bayfront Youth and Family Services
Crystal Maxwell	Rite of Passage ATCS
Dalia Diaz	Helpline Youth Counseling Inc.
Daphne King	South Bay Childrens Health Center
Darcy Deckman	Aspiranet
David Worden	SHIELDS for Families
Debra Deleon	SSG-OTTP
Della Clayburg	DMH SFC South County
Elizabeth Mota	CMMD-LACDMH
Elva Gutierrez	The Guidance Center
Emilia Ramos	Lon Beach Mental Health Center
Esther Lee	CMMD/DMH
Evelyn Mcdonough	Alma Family Services
Helen Chang	Coastal API Family MHC
Jane Park-Aspe	Children's Institute, Inc
Jennifer Mitzner	Olive Crest
Jennifer Regan	DMH QI Unit

Jenny Nguyen	DMH SA 8 Navigation Teams
Jesica Sandoval	AADAP, Inc.
Kristina Castellanos	Starview Community Services
Layhearb Poon	Long Beach API Family MHC
Linda Nakamura	Masada Homes
Lynette Whiting	unknown
Marc Borkheim	DMH QA Unit
Maria Llamas	For The Child
Michele Munde	Star View Behavioral Health
Nicolette Bidlingmeyer	1735 family crisis intervention
Patricia Tyler	Heritage Clinic
Paula Valencia	Star View BHUCC
Ruth W.	Community Representative
Sarah Monson	ChildNet
Stephanie Canales	Star View
Susan Osborne	MHALA
Tiffany Harvey	CIHSS, INC./Alafia Mental Health Institute
Trista Morrow-Coleman	Rite of Passage, ATCS
Victoria Rodriguez	Dimondale Adolescent