



SA 8 QUALITY IMPROVEMENT/QUALITY ASSURANCE (QI/QA) COMMITTEE

January 18, 2023

1:30-3:30 p.m.

[Join Microsoft Teams Meeting](#)

+1 323-776-6996; Conference ID: 691 014 664#

Co-chairs: Emily Ramos (absent), Michele Munde (Star View),
Courtney Stephens (MHALA)

SA 8 QI/QA Liaison: Ann Lee; **QI Division Lead:** Daiya Cunnane; **QA Division Lead:** Mark Borkheim

AGENDA

Please refer to the meeting slides for detailed information for each agenda item.

1.	QA webpage: https://dmh.lacounty.gov/qa/ <ul style="list-style-type: none">❖ QA on the Air❖ CalAIM❖ Training & Operations❖ Policy & Technical Development❖ Health Information Management❖ Upcoming webinars
2.	QI Website – https://dmh.lacounty.gov/qid/ <ul style="list-style-type: none">❖ Preparation for Consumer Perception Surveys Spring 2023❖ CANS-IP & PSC-35❖ Change of Provider Reports and Logs - reminders

No meeting in December (DARK) - Happy Holidays!

Next SA 8 QI/QA Meeting Info:

February 15, 2023, 1:30-3:30 p.m.

[Join Microsoft Teams Meeting](#) or +1 323-776-6996; Conference ID: 691 014 664#



LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 8 QI/QA COMMITTEE MEETING
01/18/2023
1:30PM-3:30PM

Type of meeting:	Virtual monthly meeting via MS Teams
Meeting Recording:	Link to the 01/18/2023 meeting recording: https://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10523
Members Present:	See attached at the end of the minutes

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Meeting sign-in	Link was provided during the meeting and on the slides to record attendance: https://forms.office.com/Pages/ResponsePage.aspx?id=SHJZBzjqG0WKvqY47dusgZh_AuVvyK5JnyIjLC1rbs9URDhXOVFFVUpJRiI0QjJBUIFQWkg1OTNaRC4u		
QUALITY ASSURANCE			
QA webpage	https://dmh.lacounty.gov/qa		
Central Monthly QA/QI meeting	Central QA/QI Meeting Recordings: ▶ 01/09/2023: https://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10481 ▶ 12/12/2022: https://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10440		

	Next Central QA/QI meeting will be held on February 13th from 10:30am-12:00pm.
QA Updates	Annual QA/QI Reports and Written QA/QI Processes – presentation from Dr. Borkheim. Please email QA@dmh.lacounty.gov if your agency has any changes in QA contacts.
QA on the Air	Next webinar: January 25, 2022. Topic: CPT Codes/Payment Reform Part II. Please see slide 6 for QA on the Air videos and next webinar link.
New Law Requires Notice to Patients About Open Payments Database	<p>Pursuant to Assembly Bill (AB) 1278, physicians will soon be required to provide a notice to their patients regarding the Open Payments database(Database), which is managed by the U.S. Centers for Medicare & Medicaid Services, or CMS.</p> <p>Specifically, this new law requires physicians to do the following beginning January 1, 2023:</p> <ol style="list-style-type: none"> 1. At the initial office visit with their patient, a physician must provide either a written or electronic notice of the Database that includes the following text: <ul style="list-style-type: none"> • “The Open Payments database is a federal tool used to search payments made by drug and device companies to physicians and teaching hospitals. It can be found at https://openpaymentsdata.cms.gov. • ”If the physician uses an electronic records system, they must include a record of this notice in the patient’s records. • If the physician uses a paper-based records system, then the written notice to the patient must include a signature from the patient (or their representative) and a date of signature. Further, a copy of the written notice must be provided to the patient (or their representative) and included in the patient's records.

	<p>2. Post a notice regarding the Database at each location where the physician practices, in an area likely to be seen by all persons. That notice must include an internet website link to the Database and the following text:</p> <ul style="list-style-type: none"> • “For informational purposes only, a link to the federal Centers for Medicare and Medicaid Services (CMS) Open Payments web page is provided here. The federal Physician Payments Sunshine Act requires that detailed information about payment and other payments of value worth over ten dollars (\$10) from manufacturers of drugs, medical devices, and biologics to physicians and teaching hospitals be made available to the public. • ”If a physician is employed by a health care employer, that employer is responsible for meeting this requirement.
<p>CalAim Updates</p>	<p><u>Screening and Transition Tools – effective 1/1/2023</u></p> <ul style="list-style-type: none"> ➤ DHCS will be requiring the use of standardized screening and transition tools across the State ➤ Goals of the tools: <ul style="list-style-type: none"> • Screening tool: to facilitate accurate determinations of when care would be better delivered in the MCP or MHP service system. <i>Can refer over PRIOR to conducting an assessment (currently requires an assessment before referring)</i> • Transition of care tool: to support a client’s transition to the other delivery system when their condition changes. <p>Please see below for links to the new forms which should be available on our QA webpage shortly.</p> <ul style="list-style-type: none"> • QA Bulletin 22-11 Screening & Transition Tool and Appendix.pdf • DHCS 8765 B Transition of Care Form with MCP Contacts.pdf • DHCS 8765 C Youth Screening Tool with MCP Contacts.pdf • MH 500 Consent for Services 1-1-23 (1).pdf • Clinical Forms Bulletin 22-02.pdf • DHCS 8765 A Adult Screening Tool with MCP Contacts.pdf

	<ul style="list-style-type: none"> • MH 759 Open Payments Database Notification(1).pdf <p>➤ Reviewed QA bulletin: 22-11: Screening & Transition Tool and Appendix</p> <p>Please see the below link for QA Bulletin 22-10 regarding updates to the Guide to Procedure Codes. The updates to the Guide account for recent material/notices from the central QA/QI meeting as well as Evaluation and Management (E&M) CPT code changes effective January 1, 2023.</p> <p>We have also provided a link to the updated Guide. It should be available on our QA webpage shortly.</p> <p>QA Bulletin 22-10 Guide to Procedure Code Updates.pdf Guide to Procedure Codes Final 12-20-22.pdf (Effective January 1, 2023. Please use this version and discontinue using any previous versions you may have downloaded)</p> <p><u>Payment Reform/CPT Codes</u> – coming 7/1/2023</p> <ul style="list-style-type: none"> ➤ Discussed upcoming changes per slide 14. ➤
Provider Directory	<ul style="list-style-type: none"> ➤ Went live 1/9/2023 ➤ There are two options to select from: <ul style="list-style-type: none"> ○ Search by name or number (if you know the provider you are looking for) ○ Find nearby providers (if you are looking for the nearest outpatient provider accepting new clients) ➤
Training & Operations And Policy & Technical Development	<ul style="list-style-type: none"> ➤ LE Chart Reviews - Please see slide 15 ➤ Annual QA Report and Written QA Processes – see slide 16 ➤ Clinical Forms Bulletin 22-02: New, Updated & Obsolete Forms – reviewed the bulletin ➤

Health Information Management (HIM) Updates	➤ See slides 25-27. Reviewed applying for Public Benefit Program – for DOs.
Peer Support Services Update	Status/Update: <ul style="list-style-type: none"> ✓ Peer Support Services have been added to the Org Manual and Guide to Procedure Codes ✓ QA is updating NAPPA/IBHIS to include a new category/discipline for Certified Peer Support Specialist –a notice will go out when it is available with direction on claiming

QUALITY IMPROVEMENT			
AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
QI webpage and updates	https://dmh.lacounty.gov/qid/		
Preparation for Consumer Perception Surveys Spring 2023	Dr. Daiya Cunnane discussed info to prepare for the CPS surveys in Spring 2023 and importance of increasing survey return rate. Dates are not yet known. DMH will create a testing environment to practice using the CPS online application. LE contract providers were given info on steps for obtaining a "C" number. Dr. Cunnane also shared "Best Practices" for improving satisfaction rates and use CPS data.		
Change of Provider Reports and Logs - reminders	Please continue to submit logs by the 10 th of every month. (LEs email DMHCOP@dmh.lacounty.gov ; DOs continue submitting via online app).		
NEXT MEETING	The next meeting will be held on February 15, 2023 from 1:30PM-3:30PM.		

Ann Lee PhD

Minutes Recorded by Ann Lee, DMH SA 8 Administration



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 8 QUALITY IMPROVEMENT COMMITTEE (QIC) MEETING
01/18/2023
1:30PM-3:30PM**

Members Present:

NAME	AGENCY/PROGRAM
Aaron Icedo	Community Representative
Alejandra Munoz	TCCSC
Aminah Ofumbi	Didi Hirsch Mental Health Services
Amy Sutherland	Aspiranet Wraparound
Ana Viana	Star View
Angela Lee	TIES for Families
Ann Lee (SA 8 QI/QA Liaison)	DMH SA 8 Administration
Annketse Desta	Telemental Health
Antoinette Washington	South Bay Mental Health Services
anya juvasvat	Dream Home Care Inc. STRTP
Belen Williams	San Pedro Mental Health Center
Brittany Cheong	Helpline Youth Counseling
Camille Do	DMH SA 8 Administration
Cedric Smoots	Personal Involvement Center
Cheryl Malinowski	Telecare MHUCC
Claudia Morales	Pacific Asian Counseling Services
Colette Esparza	Star View
Colette Harley	SHIELDS for Families
Courtney Olsen	Bayfront Youth and Family Services
Courtney Stephens (co-chair)	MHALA
Cristina Magarin	DMH CMMD
Crystal Maxwell	Rite of Passage ATCS
Cynthia Sarmiento	Bayfront Youth & Family Services
Daiya Cunnane	DMH QI
Dalia Diaz	Helpline Youth Counseling Inc.
Daphne King	South Bay Childrens Health Center
Darcy Deckman	Aspiranet
David Worden	SHIELDS for Families
Debra DeLeon	SSG-OTTP
Della Clayburg	DMH Specialized Foster Care - South County
Dora Anderson	Harbor 6859 &7738

Elizabeth Mota	CMMD-LACDMH
Elva Gutierrez	The Guidance Center
Esther Le	CMMD/DMH
Evelyn McDonough	Alma Family Services
Evelyn Nankanja	Dream Home Care Inc. STRTP
Gabriela Vasquez	South Bay Mental Health Center
Gavin Tochiki	Telecare Corp
Gerelyn La Fleur	Personal Involvement Center
Gi Lee	Didi Hirsch
Helen Chang	Coastal API Family MHC
Jane Park-Aspe	Children's Institute, Inc
Jeff Baer	Long Beach Child and Adolescent
Jennifer Mitzner	Olive Crest
Jennifer Palma	Counseling4Kids
Jesica Sandoval	AADAP, Inc.
Katarena Harris	BHS
Kim Nguyen Pierce	SFC SA 8 Administration
Kim Romo	Tarzana Treatment Centers Long Beach
Kristina Castellanos	Starview Community Services
Krystal Cervantes	Star View
Layhearb Poon	Long Beach APIFMHC
Linda Nakamura	Masada Homes
Lourdes Rabello	Community Representative
Lucy Mojica	Masada Homes
Marc Borkheim	DMH QI Unit
Maria Llamas	For The Child
Michael Bray	SHIELDS for Families
Michele Munde (co-chair)	Star View Behavioral Health
Nicolette Bidlingmeyer	1736 Family Crisis Center
Pastora Salazar	For The Child
Patricia Tyler	Heritage Clinic
Paula Valencia	Star View BHUCC
Roberta Del Angel	Stars Behavioral Health Group/Star View Community Service
Rosa Diaz	Alma Family Services
Roxana Bermudez	Children's Bureau
Ruth Wen	Community Representative
Sarah Monson	ChildNet
Shanna Whitlow	Didi Hirsch
Stephanie Garcia	Star View
Susan Osborne	Mental Health America of Los Angeles

Tiffany Harvey	CIHSS, Inc./Alafia Mental Health Institute
Trista Morrow-Coleman	Rite of Passage , ATCS
Veronica Miranda	
Victoria Rodriguez	Dimondale Adolescent Care Facility