

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	Service Area 3 QIC			Date:	5/17/2023
Place	Microsoft Teams Call-in Number: 323-776-6996; 385317491# Phone Conference ID: 793 730 258# URL: https://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10899			Start Time:	9:30 am
Chairperson Co-Chairs	Dr. Maria Moreno Dr. Margaret Faye Mrs. Gassia Ekizian			End Time:	11:00 am
Members Present	Alexandra Yow	CIFHS	John Catania	Social Model Recovery Systems, Inc.	
	Bertha A. Berumen	East San Gabriel Valley-MHC	Joseph Bologna	Trinity Youth Services	
	Beth Foster	Hillsides	Julia Soler	Children's Bureau	
	Britney Evans	Five Acres Boys and Girls Club	Keity Gomez	Heritage STRTP	
	Brittany Kesler	Victor Treatment Centers	Kim Blackmon	Dveal Family And Youth Services	
	Cassandra Jones	Haynes Family of Programs	Leana Olague	Pacific Clinics	
	Chelsea Clifton	Haynes Family of Programs	Lisa Ngo-Meza	Alma Family Services	
	Cheri Noone	Five Acres	Margaret Faye	Sycamores	
	Christopher Abernathy	Social Model Recovery Systems, Inc.	Patricia Tyler	Heritage Clinic	
	Daiya Cunnane	DMH QI	Pedram Moshfegh	Social Model Recovery Systems, Inc.	
	David Palmer	Boys Republic	Rafael Santoya	Childrens Bureau	
	Deb Guagliardo	Boys Republic	Rebecca de Keyser	San Gabriel Children's Center, Inc.	
	Fulviu Mihai Fodoreanu	CIFHS	Rebecca Schaal	Pacific Clinics	
	Emily Dual	Spiritt Family Services	Renee Lee	DMH Medi-Cal Cert	
	Erica Villalpando	Pasadena Unified School District	Robin Washington	QA	
	Frances Liese	East San Gabriel Valley MH Center	Rosa Alvarez	2194 Heritage Group Homes	
	Gabriella Martinez	Bourne, Inc.	Sarah Sullivan	East San Gabriel Valley FSP	
	Gassia Ekizian	Foothill Family	Seon Park	Trinity Youth Services	
	Hannah Chuapoco	Trinity Youth Services	Stephanie Ochoa	Star View	
	Isamarra Ayala	Tri-City MHS	Sybil Chacko	Maryvale	
Janet Lester	Institute for the Redesign of Learning/Almansor	Velinda Rosales	Star View		
Jessica Jefferson	D'Veal Family and Youth Services	Vicky Rivera	Starview-community services		

Agenda Item	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks		Presenter & Due Date (if applicable)
		Windy Luna-Perez	Ettie Lee Homes, INC	
		Xin Kang	ESGMHC	
Call to Order & Introductions	The meeting was called to order and followed with self-introductions by presenting staff.			
Review of Minutes	Motion to approve the March 2023 meeting minutes by Robin Washington and Sybil Chacko.			
Medi-Cal Certification	<p>Renee discussed the fire clearance requirement for the Medi-Cal Certification process. The 850 form is not a standardized form from the Medi-Cal Certification Unit. Do not generate or provide this form to make requests for a Fire Safety Inspection from your local fire department. If the form is being requested by the inspector, please obtain their contact information (name, number, email address) and inform your Certification Liaison. We will get in contact to them and explain the purpose of the inspection. If your site located at a public school site, a fire clearance is exempt.</p> <p>This announcement is primarily for directly operated providers. This is an announcement for the conclusion of the 1135 waiver, so effective May 11th, 2023, the waiver has concluded. Any directly operated providers that had an activation of a new provider, a request for an address change or a request to add full scope medication support services. They will require a state visit from the state representative. Renee reached out to SA 3 providers informing them of the process. DO providers will be required to submit any outstanding documentation and meet all Certification requirements, including the requirement for an onsite review and a valid fire clearance. They will</p>	<p>QA- MEDI-CAL PROVIDER CERTIFICATION - Department of Mental Health (lacounty.gov)</p> <p>1064231_Bulletin19-02FireClearanceRequirement_10-25-19_FINAL.pdf (lacounty.gov)</p> <p>Contact Renee Lee at RMLee@dmh.lacounty.gov</p>	Renee Lee, LMFT	

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	<p>have 180 days from the conclusion of the 1135 Waiver to submit any outstanding documents, including a current fire clearance. Right now the state is giving really short notice on when they are coming out.</p>		
<p>Quality Improvement</p>	<p>Daiya presented on the Consumer Perception Survey Data from 2022. Last year, we had a total of 7,297 surveys completed. Daiya presented data for the previous five periods of the CPS surveys. Adults are consistently our largest group and then family and then older adult is usually our smallest. We have the largest portion in English, 19% Spanish and then 1% is other in which Korean made-up the largest portion of those surveys followed by other API languages. Daiya presented additional data on satisfaction, age specific survey domain items, age group comparisons, and other countywide highlights.</p> <p>Daiya discussed the current CPS 2023 survey and available options for consumers to utilize – UCLA electronic surveys, DMH portal, and paper surveys. General questions were answered by Daiya.</p>	<p>Daiya Cunnane at dcunnane@dmh.lacounty.gov</p> <p>DMH QI Unit at dmhqi@dmh.lacounty.gov</p> <p>Maria emailed out the pdf of the CPS 2022 data.</p>	<p>Daiya Cunnane, PsyD</p>
<p>Quality Assurance</p>			
<p>QA Bulletins & Clinical Forms Bulletin</p>	<p>Maria discussed the quarterly DMH Policy Bulletin Q1-23-DMH that was published on 3/31/23 for the following bulletin notices:</p> <ul style="list-style-type: none"> • 302.01 First Service Contact (Directly Operated and Contract) • 306.31 Medication Safety Committee (Directly Operated) 	<p>Links to Bulletins:</p> <p>LAC Department of Mental Health Public Portal (compliancebridge.com)</p>	<p>Maria Moreno, EdD, PSY, MSW, LCSW</p>

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	<ul style="list-style-type: none"> • 306.32 Interfacility Transfer of Medications (Directly Operated) • 306.33 Buprenorphine Extended-Release (SUBLOCADE) Injection (Directly Operated) • 306.35 Naloxone (NARCAN) Distribution Program (Directly Operated) • 306.36 Distribution of Fentanyl Test Strips (Directly Operated) • 303.07 Reporting Named or Alleged Licensees to Licensing Boards (Directly Operated) • 306.01 Medication Delivery (Directly Operated) • 306.03-P Procedures - Point-of-Care Blood Glucose Testing (Directly Operated) • 306.08-P Procedures - Administration of Intranasal Naloxone (Directly Operated) • 306.11-P Procedures - CareStart COVID-19 Antigen Point-of-Care Test (Directly Operated) • 306.11-P Procedures - Flowflex COVID-19 Antigen Home Test (Directly Operated) • 306.26-P Procedures - Point-of-Care Pregnancy Testing (Directly Operated) • 306.28-P Procedures - Urine Drug Screen (Directly Operated) • MED-08 Psychotropic Medication in Children and Adolescents (Directly Operated) 		
<p>QA Website Highlights and FYIs</p>	<p>Robin discussed how to access the DMH QA website and becoming familiar with accessing bulletins and manuals. The QA website provides key resources on QA updates, webinars, training information, and special projects. The website also provides QA QI contacts by service area.</p>	<p>Quality Assurance - Department of Mental Health (lacounty.gov)</p> <p>Maria will email the powerpoint presentation.</p>	<p>Robin Washington, LCSW</p>

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Break Out Rooms	All attendees were assigned to a room to discuss “What are you doing to plan for the upcoming CalAIMs changes beginning July 1st?” After the group, members discussed some of their discussions and ideas in preparation for the upcoming changes.	Maria – at the next meeting, there will be another breakout session.	All
Other Issues/ Announcements	No issues were identified.		Maria Moreno, EdD, PSY, MSW, LCSW
Next Meeting	Next Meeting is July 19, 2023 via Microsoft Teams.		

Respectfully submitted by Maria Moreno, EdD, PSY, MSW, LCSW, Department of Mental Health