

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

| | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
|----------------------------------|---|-------------------------------|---|---------------------|-----------------------------|-----------------------|------------------------------------|-----------------------|-----------------------------|--------------------|------------------------|---------------------------|----------------------|---------------------|------------------------|-------------------------|--------------|-----------------------|------------------------|------------------|-----------------------------------|--------------------|-----------------------------|-----------------------|-----------------------|--------------------|------------------|---------------------|------------------------|---------------------------|---|-------------------------|-----------------|-------------------------------|--|-------------------|-------------------|-------------------|-----------------|---------------------------|------------------------|---------------------|------------------------|----------------------|---------------------------|-----------------------|-------------------|-----------------------|---|--------------------------|-----------------|-----------------|---------------------------|------------------------|-----------------|----------------------|-----------------|---------------------|-------------|----------------------------|-------------------------|-------------------------|--------------------------------------|--------------------------|---|-------------------|---------------------|---------------------------------|--|---------------------|-----------------------------|----------------------|-------------|----------------------|-------------------------------|-------------------------|------------------------|---------------------------|-------------------------------|---------------------|-------------------|-----------------------|-------------------------------|--------------------|-------------------|--------------------|-------------------------------|-----------------------|---------------------------------|-----------------------|-------------------------------|
| Type of Meeting | Service Area 3 QIC | Date | 6/15/2022 | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Place | Microsoft Teams Call-in Number: (323) 776-6996 Conference ID: 951 266 390# http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10078 | Start Time: | 9:30 am | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Chairperson Co-Chairs | Dr. Kristin Gray Dr. Margaret Faye Mrs. Gassia Ekizian | End Time: | 11:00 am | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| Members Present | <table border="0" style="width: 100%; border-collapse: collapse;"> <tr> <td style="width: 25%;"><i>Carmen Solis</i></td> <td style="width: 25%;"><i>Alma Family Services</i></td> <td style="width: 25%;"><i>Rebecca Schaal</i></td> <td style="width: 25%;"><i>Haynes/David & Margaret</i></td> </tr> <tr> <td><i>Brenda Miranda</i></td> <td><i>Alma Family Services</i></td> <td><i>Jim Klotzle</i></td> <td><i>HealthRight 360</i></td> </tr> <tr> <td><i>Deborah Guagliardo</i></td> <td><i>Boys Republic</i></td> <td><i>Liz Boerkoel</i></td> <td><i>HealthRight 360</i></td> </tr> <tr> <td><i>Misook Nierodzik</i></td> <td><i>CIFHS</i></td> <td><i>Patricia Tyler</i></td> <td><i>Heritage Clinic</i></td> </tr> <tr> <td><i>Renee Lee</i></td> <td><i>DMH- Med-Cal Certification</i></td> <td><i>Keity Gomez</i></td> <td><i>Heritage Group Homes</i></td> </tr> <tr> <td><i>Sarah Sullivan</i></td> <td><i>DMH – ESGV FSP</i></td> <td><i>Erica Wirtz</i></td> <td><i>Hillsides</i></td> </tr> <tr> <td><i>Kristin Gray</i></td> <td><i>DMH – SA3 Admin</i></td> <td><i>Melissa DiGirolamo</i></td> <td><i>Institute for the Redesign of Learning</i></td> </tr> <tr> <td><i>Robin Washington</i></td> <td><i>DMH - QA</i></td> <td><i>Marlene Pierce-Funckes</i></td> <td><i>Luvlee’s Residential Care, Inc.</i></td> </tr> <tr> <td><i>Esther Lee</i></td> <td><i>DMH - CMMD</i></td> <td><i>Lisa Rueda</i></td> <td><i>Maryvale</i></td> </tr> <tr> <td><i>Rosalba Trias-Ruiz</i></td> <td><i>DMH – SA3 Admin</i></td> <td><i>Leana Olague</i></td> <td><i>Pacific Clinics</i></td> </tr> <tr> <td><i>Ignacia Salas</i></td> <td><i>DMH – SFC Glendora</i></td> <td><i>Edina Martinez</i></td> <td><i>Prototypes</i></td> </tr> <tr> <td><i>Marina Barrios</i></td> <td><i>DMH- East San Gabriel Valley MHC</i></td> <td><i>Jonathan Gonzalez</i></td> <td><i>McKinley</i></td> </tr> <tr> <td><i>Maria Ho</i></td> <td><i>DMH – SFC Pasadena</i></td> <td><i>Samantha Sonora</i></td> <td><i>McKinley</i></td> </tr> <tr> <td><i>Daiya Cunnane</i></td> <td><i>DMH - QI</i></td> <td><i>Reyna Sotelo</i></td> <td><i>PUSD</i></td> </tr> <tr> <td><i>Yuan-Heng Eddy Chen</i></td> <td><i>DMH – SFC Pomona</i></td> <td><i>Rebecca DeKeyser</i></td> <td><i>San Gabriel Children’s Center</i></td> </tr> <tr> <td><i>Jessica Jefferson</i></td> <td><i>D’Veal Family and Youth Services</i></td> <td><i>Dawn Dades</i></td> <td><i>Social Model</i></td> </tr> <tr> <td><i>Cassandra Gibson-Judkins</i></td> <td><i>Eggleston Behavioral Health Service</i></td> <td><i>Vicky Rivera</i></td> <td><i>Starview - Teammates</i></td> </tr> <tr> <td><i>Michael Olsen</i></td> <td><i>ENKI</i></td> <td><i>Rhonda Morken</i></td> <td><i>Trinity Youth Services</i></td> </tr> <tr> <td><i>Windy Luna-Perez</i></td> <td><i>Ettie Lee Homes</i></td> <td><i>Kristine Fernandez</i></td> <td><i>Trinity Youth Services</i></td> </tr> <tr> <td><i>Tiffani Tran</i></td> <td><i>Five Acres</i></td> <td><i>Adrienne Bruce</i></td> <td><i>Trinity Youth Services</i></td> </tr> <tr> <td><i>Cheri Noone</i></td> <td><i>Five Acres</i></td> <td><i>Janee Young</i></td> <td><i>Trinity Youth Services</i></td> </tr> <tr> <td><i>Gassia Ekizian</i></td> <td><i>Foothill Family Services</i></td> <td><i>Edith Herrejon</i></td> <td><i>Uplift Family Services</i></td> </tr> </table> | | | <i>Carmen Solis</i> | <i>Alma Family Services</i> | <i>Rebecca Schaal</i> | <i>Haynes/David & Margaret</i> | <i>Brenda Miranda</i> | <i>Alma Family Services</i> | <i>Jim Klotzle</i> | <i>HealthRight 360</i> | <i>Deborah Guagliardo</i> | <i>Boys Republic</i> | <i>Liz Boerkoel</i> | <i>HealthRight 360</i> | <i>Misook Nierodzik</i> | <i>CIFHS</i> | <i>Patricia Tyler</i> | <i>Heritage Clinic</i> | <i>Renee Lee</i> | <i>DMH- Med-Cal Certification</i> | <i>Keity Gomez</i> | <i>Heritage Group Homes</i> | <i>Sarah Sullivan</i> | <i>DMH – ESGV FSP</i> | <i>Erica Wirtz</i> | <i>Hillsides</i> | <i>Kristin Gray</i> | <i>DMH – SA3 Admin</i> | <i>Melissa DiGirolamo</i> | <i>Institute for the Redesign of Learning</i> | <i>Robin Washington</i> | <i>DMH - QA</i> | <i>Marlene Pierce-Funckes</i> | <i>Luvlee’s Residential Care, Inc.</i> | <i>Esther Lee</i> | <i>DMH - CMMD</i> | <i>Lisa Rueda</i> | <i>Maryvale</i> | <i>Rosalba Trias-Ruiz</i> | <i>DMH – SA3 Admin</i> | <i>Leana Olague</i> | <i>Pacific Clinics</i> | <i>Ignacia Salas</i> | <i>DMH – SFC Glendora</i> | <i>Edina Martinez</i> | <i>Prototypes</i> | <i>Marina Barrios</i> | <i>DMH- East San Gabriel Valley MHC</i> | <i>Jonathan Gonzalez</i> | <i>McKinley</i> | <i>Maria Ho</i> | <i>DMH – SFC Pasadena</i> | <i>Samantha Sonora</i> | <i>McKinley</i> | <i>Daiya Cunnane</i> | <i>DMH - QI</i> | <i>Reyna Sotelo</i> | <i>PUSD</i> | <i>Yuan-Heng Eddy Chen</i> | <i>DMH – SFC Pomona</i> | <i>Rebecca DeKeyser</i> | <i>San Gabriel Children’s Center</i> | <i>Jessica Jefferson</i> | <i>D’Veal Family and Youth Services</i> | <i>Dawn Dades</i> | <i>Social Model</i> | <i>Cassandra Gibson-Judkins</i> | <i>Eggleston Behavioral Health Service</i> | <i>Vicky Rivera</i> | <i>Starview - Teammates</i> | <i>Michael Olsen</i> | <i>ENKI</i> | <i>Rhonda Morken</i> | <i>Trinity Youth Services</i> | <i>Windy Luna-Perez</i> | <i>Ettie Lee Homes</i> | <i>Kristine Fernandez</i> | <i>Trinity Youth Services</i> | <i>Tiffani Tran</i> | <i>Five Acres</i> | <i>Adrienne Bruce</i> | <i>Trinity Youth Services</i> | <i>Cheri Noone</i> | <i>Five Acres</i> | <i>Janee Young</i> | <i>Trinity Youth Services</i> | <i>Gassia Ekizian</i> | <i>Foothill Family Services</i> | <i>Edith Herrejon</i> | <i>Uplift Family Services</i> |
| <i>Carmen Solis</i> | <i>Alma Family Services</i> | <i>Rebecca Schaal</i> | <i>Haynes/David & Margaret</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Brenda Miranda</i> | <i>Alma Family Services</i> | <i>Jim Klotzle</i> | <i>HealthRight 360</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Deborah Guagliardo</i> | <i>Boys Republic</i> | <i>Liz Boerkoel</i> | <i>HealthRight 360</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Misook Nierodzik</i> | <i>CIFHS</i> | <i>Patricia Tyler</i> | <i>Heritage Clinic</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Renee Lee</i> | <i>DMH- Med-Cal Certification</i> | <i>Keity Gomez</i> | <i>Heritage Group Homes</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Sarah Sullivan</i> | <i>DMH – ESGV FSP</i> | <i>Erica Wirtz</i> | <i>Hillsides</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Kristin Gray</i> | <i>DMH – SA3 Admin</i> | <i>Melissa DiGirolamo</i> | <i>Institute for the Redesign of Learning</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Robin Washington</i> | <i>DMH - QA</i> | <i>Marlene Pierce-Funckes</i> | <i>Luvlee’s Residential Care, Inc.</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Esther Lee</i> | <i>DMH - CMMD</i> | <i>Lisa Rueda</i> | <i>Maryvale</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Rosalba Trias-Ruiz</i> | <i>DMH – SA3 Admin</i> | <i>Leana Olague</i> | <i>Pacific Clinics</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Ignacia Salas</i> | <i>DMH – SFC Glendora</i> | <i>Edina Martinez</i> | <i>Prototypes</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Marina Barrios</i> | <i>DMH- East San Gabriel Valley MHC</i> | <i>Jonathan Gonzalez</i> | <i>McKinley</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Maria Ho</i> | <i>DMH – SFC Pasadena</i> | <i>Samantha Sonora</i> | <i>McKinley</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Daiya Cunnane</i> | <i>DMH - QI</i> | <i>Reyna Sotelo</i> | <i>PUSD</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Yuan-Heng Eddy Chen</i> | <i>DMH – SFC Pomona</i> | <i>Rebecca DeKeyser</i> | <i>San Gabriel Children’s Center</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Jessica Jefferson</i> | <i>D’Veal Family and Youth Services</i> | <i>Dawn Dades</i> | <i>Social Model</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Cassandra Gibson-Judkins</i> | <i>Eggleston Behavioral Health Service</i> | <i>Vicky Rivera</i> | <i>Starview - Teammates</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Michael Olsen</i> | <i>ENKI</i> | <i>Rhonda Morken</i> | <i>Trinity Youth Services</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Windy Luna-Perez</i> | <i>Ettie Lee Homes</i> | <i>Kristine Fernandez</i> | <i>Trinity Youth Services</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Tiffani Tran</i> | <i>Five Acres</i> | <i>Adrienne Bruce</i> | <i>Trinity Youth Services</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Cheri Noone</i> | <i>Five Acres</i> | <i>Janee Young</i> | <i>Trinity Youth Services</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |
| <i>Gassia Ekizian</i> | <i>Foothill Family Services</i> | <i>Edith Herrejon</i> | <i>Uplift Family Services</i> | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | | |

| Agenda Item & Presenter | Discussion and Findings | Decisions, Recommendations, Actions, & Scheduled Tasks | Person Responsible & Due Date |
|--|--|---|-------------------------------|
| Call to Order & Introductions | The meeting was called to order and followed with self-introductions by presenting staff. | | |
| Review of Minutes | Motion to approve the April 2022 meeting minutes by Rhonda Morken and second by Robin Washington. | | |
| Medi-Cal Certification | <p>Renee Lee reviewed the process for submitting certification files and indicated the desired format for labeling files: Provider number, name, (month/year certification is due or an activation date), category date. Each file is to be separated by category/subcategory, as listed on page 3. Submit the document by attaching to emails (zip files are ok but can be difficult to open/save sometimes).</p> <p>Updated checklists will be sent out soon.</p> <p>Please contact Renee with any questions at RMLee@dmh.lacounty.gov</p> | https://dmh.lacounty.gov/qa/qa/mpc/ | Renee Lee, LMFT |
| Quality Improvement | | | |
| Consumer Perception Survey (CPS) | <p>CPS Survey Period 2022 concluded on May 20th. There are no finalized numbers as of today, but they will be available soon. The response rate improved from last year; however, it is still low when compared to previous years.</p> <p>Daiya Cunnane led discussion focused on how the CPS period went for providers and what format was used for the CPS – most providers reported using the DMH Portal, paper surveys, or a combination of both.</p> | | |

| Agenda Item & Presenter | Discussion and Findings | Decisions, Recommendations, Actions, & Scheduled Tasks | Person Responsible & Due Date |
|---|---|---|-------------------------------|
| | Reminder to complete the Provider Evaluation of Spring 2022 Satisfaction Data Collection form by June 17 th , 2022 - https://forms.office.com/g/GZYCwtr1RR | | |
| Policy Bulletins | Policy Bulletin 22-04: April 30 th , 2022 <u>Revised Policies</u> <ul style="list-style-type: none"> • 303.05 - Reporting Clinical Events Involving Clients (DO & Contractors) • 307.01 - Persons Authorized to Initiate Involuntary Lanterman-Petris-Short Designation (DO & Contractors) • 311.01 - Integrating Clients' Religious and Spiritual Interests into Mental Health Services (DO) • 601.03 - Terminations (DO) • 604.07 - Bereavement Leave (DO) • 608.01 - Outside Employment (DO) Policy Bulletin 22-05: May 31 st , 2022 <u>New Policy</u> <ul style="list-style-type: none"> • 306.29 - Olanzapine Pamoate (ZYPREXA RELPREVV™) Long-Acting Injection for Schizophrenia (DO) <u>Revised Policy</u> <ul style="list-style-type: none"> • 302.13 - Suicide Risk Screening, Assessment, and Mitigation (DO) | https://secure2.compliancebridge.com/lacdmh/public/index.php?fuseaction=app.main&msg=-anchor | |
| Quality Assurance | | | |
| Quality Assurance Bulletin 22-04 | QA Bulletin 22-04 details the documentation updates effective July 1 st , 2022. | https://dmh.lacounty.gov/qa/qa_bul/ | |

| Agenda Item & Presenter | Discussion and Findings | Decisions, Recommendations, Actions, & Scheduled Tasks | Person Responsible & Due Date |
|---|--|--|-------------------------------|
| | <ul style="list-style-type: none"> • Specialized programs such as FSP and Wraparound may be subject to additional requirements. • STRTPs are to continue to refer to their regulations/manual. https://www.dhcs.ca.gov/Documents/STRT-Regulations-version-II.pdf • DHCS and LACDMH will not require standardized forms for the Assessment, Problem List, Care Plan or Progress Note requirements identified in the bulletin. <p>Discussion followed regarding how providers are implementing documentation redesign requirements and training staff.</p> | | |
| <p>Quality Assurance Updates</p> | <ul style="list-style-type: none"> • Chart Reviews currently happening for ENKI (9 locations). <ul style="list-style-type: none"> ○ Coordinating for July and Aug. 2022 • QA Bulletin 22-03: Continuity of Care <ul style="list-style-type: none"> ○ Form is only needed when client being seen outside of LACDMH network. ○ Continuity of Care does not apply to new clients. • Pre-authorization FAQs are currently being updated. • Continuing to work on QA Bulletin for Procedure Code updates. • QA Bulletin on First Point of Contact coming soon (reviewed during QA/QI webinar). • New “Uber” Consent Form for DO coming soon. | | |

| Agenda Item & Presenter | Discussion and Findings | Decisions, Recommendations, Actions, & Scheduled Tasks | Person Responsible & Due Date |
|---|---|--|-------------------------------|
| <p>Knowledge Assessment Survey #5</p> | <p>Robin Washington led review of the most recent knowledge assessment survey #5 results. A brief overview of the purpose of the survey was provided. Discussion followed on how providers use it within their agency (the overall purpose is for staff development and training). Reviewed answer to question number 2 of Knowledge Assessment Survey #5, which most respondents had difficulty with. Providers indicated having a clear right answer, instead of a (good, better, best) list of answers would be helpful for future surveys.</p> | <p>https://dmh.lacounty.gov/qa/knowledge-assessment-surveys/</p> | |
| <p>Eating Disorders Referral Process</p> | <p>Eating Disorder Referral Process</p> <ul style="list-style-type: none"> • If after the mental health assessment, it is determined the client has an Eating Disorder, and outpatient SMHS is the appropriate level of care, then the provider would be responsible for providing treatment. • If after the assessment it is determined a higher level of care (HLOC) is needed, which includes acute inpatient, specialized residential, partial hospitalization, or intensive outpatient services then the provider would submit a referral for a HLOC through the referral process. <ul style="list-style-type: none"> ○ Provider submits request for HLOC Eating Disorder Treatment to LACDMH at ED_ECT_Auths@dmh.lacounty.gov along with requisite clinical information described in handout provided. | | |

| Agenda Item & Presenter | Discussion and Findings | Decisions, Recommendations, Actions, & Scheduled Tasks | Person Responsible & Due Date |
|---|---|--|-------------------------------|
| <p>Network Adequacy/Access to Care</p> | <ul style="list-style-type: none"> • Make sure all information is up-to-date in NAPPA. DMH will submit annual network adequacy certification to DHCS in July. • Continuing to try and address Access to Care issues – current workgroup with Deputy Director to address challenges. • Contracts Monitoring and Management Division (CMMD) and Quality Assurance (QA) developed a new form for providers to complete before they can update NAPPA saying they are not accepting new clients. • Child/Youth Screening & Transition Tools Pilot starts on Monday, June 20th (3 months). • Requests for SRTS 2.0 registration are being processed as quickly as possible. <p>Proposed changes to NAPPA. Please fill out form with feedback - https://forms.office.com/g/1y2D9tZ4em</p> | <p>https://dmh.lacounty.gov/qa/na/</p> <p>Email questions to: NetworkAdequacy@dmh.lacounty.gov</p> | |
| <p>Handouts (emailed)</p> | <ul style="list-style-type: none"> • June SA3 QIC PPT • Previous Meeting Minutes for April 2022 • Eating Disorders Referral Guide • QA Bulletin 22-04 | | |
| <p>Next Meeting</p> | <p>Next Meeting is August 17, 2022 via Microsoft Teams.</p> | | |