

The Whole Child
DMH SPA 7 Quality Improvement Committee Minutes
August 22, 2023

Type of Meeting:	DMH SPA 7 QIC Meeting	Date:	08/22/2023	
Place:	Microsoft Teams- Virtual	Start Time:	01:38 PM	
Chairpersons:	Caesar Moreno, Co-Chair Michael Olsen, Co-Chair Greg Tchakmakjian, DMH Liason	End Time:	03: 39 PM	
Members Present:	Greg Tchakmakjian, Caesar Moreno, Anna Galindo, Gwen Lo , Allison Hardey, Vy Tran, Elizabeth Hernandez, Quenia Gonzalez, Lisa Ngo-Meza, Esther Lee, Vi Nguyen, Daiya Cunnane, Hsiang Ling Hsu, Jennifer Mitzner, Robin Washington, Tania Pineda, Amanda Soto, Michael D. Olsen, Lesly Adams, Sabrina Santangelo			
Agenda Item	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible	
Welcome/Introductions	Meeting was called to order at 1:38 PM. Greg Tchakmakjian welcomed everyone in attendance.		Greg Tchakmakjian	
Review and Approval of Minutes	Minutes from the June meeting were shared by Caesar Moreno for everyone to review. Approval of minutes given by Vy Tran and second by Michael Olsen.		Caesar Moreno	
Quality Improvement (QI)				
<ul style="list-style-type: none"> External Quality Review 	Daiya Cunnane shared that the annual External Quality Review (EQR) will be happening on October 16th through October 19 th of this year and more information will come. Daiya mentioned that SPA 6 and 8 were selected for the provider and client interview groups.		Daiya Cunnane	
<ul style="list-style-type: none"> 2023 Provider Feedback on Service Area QIC Meeting 	Daiya Cunnane presented slides with information on feedback received from 2023 Provider Feedback on Service Area QIC meetings and stated Greg Tchakmakjian will email slides to the group for reference.		Daiya Cunnane	

<ul style="list-style-type: none">FSP OMA User GroupsPEI 101 SeriesCANS-IP and PSC-35 <p>QA Updates</p> <ul style="list-style-type: none">QA on the AirPayment Reform/CPT Code Resources	<p>Greg Tchakmakjian reviewed information on FSP OMA user groups and encouraged participation for any staff that have questions on FSP OMAs. The next User Group will be held in October; however, the date is to be determined.</p> <p>Greg also informed everyone that Session 3 for PEI 101 series is scheduled for 09/21/2023 and provided a link to register.</p> <p>Greg Tchakmakjian shared the CANS/PSC Webinar that will take place on 08/31/2023 from 11:00am to 12:00pm and encouraged participation as well as a slide with upcoming training for Directly Operated and Legal Entities.</p> <p>Michael Olsen shared that the next QA on the Air meeting is tomorrow from 9:00-10:00am and explained that the focus continues to be on CPT code transformation under Payment reform.</p> <p>Michael Olsen reviewed slide that has training links for understanding Payment Reform and encouraged group to share link with staff. Michael reviewed the slide on Notes under Payment Reform. Key areas discussed:</p> <ul style="list-style-type: none">Only one note has to be written if you provide the same service multiple times in a day, combining the total duration of all services.Only one note has to be written if you provide multiple services in a single contact, combining the total duration of all services and selecting the predominant service.		<p>Greg Tchakmakjian</p> <p>Michael Olsen</p> <p>Michael Olsen</p>
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<ul style="list-style-type: none">Organizational Providers ManualDHCS System Review- FY 2021/2022Medication Consent- Required Elements	<ul style="list-style-type: none">If co-practitioners, may write one note so long as the same service is provided by both staff. <p>Michael Olsen reviewed slide on Travel time and reported that set-up for travel time procedure codes, benefit plans, and funding allocation for claims are being finalized and is tentatively scheduled to accept claims as of 8/21/2023.</p> <p>Michael Olsen shared updated Discipline Specific Activity Sheet for Legal Entity and Directly Operated.</p> <p>Michael Olsen reported there will be updates to Organizational Providers Manual and those updates will include:</p> <ul style="list-style-type: none">Screening/Transition (will be added into the Manual)Description of "Under the Direction of"Payment reform including what is claimable/billable.CollateralService Component definitionsAuthorization (inpatient, IHBS) <p>Caesar Moreno reviewed key findings from DHCS System Review that was conducted September 2022. Slides will be emailed to everyone to review.</p> <p>Caesar Moreno reviewed required elements needed on Medication Consent forms:</p> <ol style="list-style-type: none">The reasons for taking such medication.Reasonable alternative treatments available if anyType of medicationRange of frequencyDosageMethod of administration		<p>Caesar Moreno</p>
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<ul style="list-style-type: none">• Intesive Care Coordination (ICC)/ Intensive Home Based Services (IHBS)• Network Adequacy• Access to Care- Updates to SRTS• QA Knowledge Assessment Survey• Updates to QA Website Training Page• Under Development	<p>7. Duration of taking medication 8. Probable side effects 9. Possible side effects if taken longer than 3 months. 10. Consent, once given, may be withdrawn at any time.</p> <p>Caesar Moreno added that requirement for medication consent is needed when a new prescription has been provided or changed and updated annually. Gwen Lo said she believed the annual requirement was removed. Robin Washington agreed to verify and will notify Greg when she has an update.</p> <p>Caesar Moreno reviewed slides on Intensive Care Coordination and Intensive Home Base Services. Caesar provided definitions and examples/scenarios of children/youth that would benefit from these services.</p> <p>Caesar Moreno reported on some reminders around Network Adequacy and what providers must do to maintain updated information in the system.</p> <p>Caesar Moreno reviewed the slide on update to SRTS that was launched 8/7/2023. Caesar discussed what has been added or relabeled.</p> <p>Robin Washington shared QA Knowledge Assessment Survey #6 questions and participant responses with the group.</p> <p>Greg Tchakmakjian explained that there is new video uploaded titled Consent in a Mental Health Setting and any outdated training or handouts were removed. Greg Tchakmakjian reported the following are under development:</p>		<p>Caesar Moreno</p> <p>Robin Washington</p> <p>Greg Tchakmakjian</p>
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Welfare and Institutions Code 5328.03–Law Section (ca.gov)	<ul style="list-style-type: none"> • Collaborative Documentation Training Video-in final stages of development. • Interactive Progress Note Training Module–aimed at being a training tool to assist practitioners. Beginning piloting within QA unit. <p>Greg Tchakmakjian shared slides on Welfare and Institutions Code 5328.03 and explained how it addresses responsibility for mental health providers to protect the privacy and well being of minors.</p>		Greg Tchakmakjian
Other Announcements/Issues	<p>Keeper of records Meeting for Directly operated will be held on 8/30/2023. To register email Heather McDonald.</p>		Greg Tchakmakjian
Adjournment	<p>Meeting was adjourned at 3: 39 PM</p> <p>Respectfully Submitted, Anna Galindo, QA/QI Specialist- The Whole Child</p>	Next Meeting: 11/21/2023	Greg Tchakmakjian