

How to be an

Effective Mental/Behavioral Health Advisory Board/Commission

Membership, Meeting Rules, Duties & Tools

May 2023

The California Association of Local Behavioral Health Boards/Commissions supports the work of CA's 59 local mental/behavioral health boards & commissions. www.calbhbc.org

Topics

Membership

Meeting Rules & Conduct

Duties (WIC 5604.2) & Tools



Mental Health Services Act (MHSA): Role of Boards/Commissions

Review & Evaluate

Membership

50% Consumers (individuals with lived experience) or Family Members of Consumers
 This must include at least: 20% Consumers

20% Family Members of Consumers

- One Board of Supervisor Member
- One Veteran or Veteran Advocate
- Reflect the DIVERSITY* of the local client population
- Individuals with experience & knowledge of the MH system, such as representatives of:
 - County Offices of Education
 - Large and Small Businesses
 - Hospitals, Hospital Districts
 - Physicians Practicing in Emergency Departments
 - City Police Chiefs
 - County Sheriffs
 - Community and Nonprofit Service Providers
 - * Diverse membership includes ethnic, racial, cultural, LGBTQ+, age.

Meeting Rules

Brown Act Guide

Rev. 2023

Open Meeting Rules for CA's Local Mental/Behavioral Health Boards/Commissions

- 1. The Basics
- 2. Frequently Asked Questions
- 3. Allowances:
- Public Emergency Allowances (Expire 1/1/24)
- Member Emergency & Just Cause Allowances (In Effect 1/1/2023 1/1/2026)

(PDF) (Doc) - www.calbhbc.org/brown-act

Conduct

1. Active Listening

www.calbhbc.org/conduct

- 2. Focus on Issues
- 3. Person-First Language
- 4. No Swearing
- **5.** No Personal Attacks or Criticism (of self or others).
- **6.** One person speaks at a time No side bars.
- 7. Keep Comments Short if possible—Do not monopolize.
- 8. Limit **Acronyms** –"When in doubt, spell it out."
- 9. Silence Cell Phones

(1) REVIEW & EVALUATE the community's public mental health needs, services, facilities, and special problems in any facility within the county or jurisdiction where mental health evaluations or services are being provided...

Review: Best Practices, Page 24

Recommendations: Best Practices, Page 20

Tools:

- 1. Speakers / Panels / Community Forums
 - Community organizations/agencies
 - Mental Health agency staff
- 2. Liaisons to other commissions/committees
- 3. Site Visits (p. 29 Best Practices)
- 4. Ad Hoc Committees (p. 3 Best Practices)
- 5. Performance Outcome Data

(2) REVIEW any county AGREEMENT entered into pursuant to Section 5650. The local mental health board may make RECOMMENDATIONS to the governing body regarding concerns identified within these agreements.

Review: Best Practices, Page 24

Recommendations: Best Practices, Page 20

Strategies:

- 1. Staff Presentations & Reports
 - **Medi-Cal** <u>Annual External Quality Review (EQRO Report)</u>: Review "Recommendations" and "Performance Improvement Plans" Sections.
 - MHSA Mental Health Services Act Plan / Update / INN
 - SAMHSA Grants
 - <u>PATH Projects for Assistance in Transitions from</u> Homelessness Grant
 - SAMHSA Block Grant
- 2. RFPs/RFAs*: Review new contract proposals
- 3. Site Visits: Review specific contract prior to visit

^{*} RFP: Request for Proposal RFA: Request for Application

(3) ADVISE the Board of Supervisors and the local Mental Health Director regarding any aspect of the local mental health program.

1. IDENTIFY

- Public Comment
- Performance Outcome Data
- <u>Presentations</u> (by staff, patients rights advocates, contractors)
- <u>Liaisons</u> MHB/C members can act as liaisons to other boards, commissions or committees.

2. RESEARCH

- Ad Hocs (short-term workgroups) to conduct research meetings – P. 3 of Best Practices
- Chair to meet regularly with Mental Health Director
- Site Visits

3. ADVISE

- Draft recommendations P. 20 of Best Practices
- Vote on recommendations

(4) Review and approve the procedures used to ENSURE CITIZEN and PROFESSIONAL INVOLVEMENT at all stages of the planning process...

MH/BH Board & Commission Meetings

- Publicize meetings and topics
- <u>Public Comment</u> Encourage public comment.
- Accessible locations and times



Tools

- Staff presentations re: the planning process
- <u>Staff reports and updates</u> regarding plans and execution of MHSA Community Program Planning (CPP), Cultural Plans and Performance Improvement Plans
- Attend Public Events Board/Commission members to attend MHSA CPP events
- <u>Liaison(s)</u> Board/Commission member liaisons to the local BH/MH agency's Cultural Committees, SALTs, Quality Improvement Committee
- Review adopted MHSA Plans/Updates and Cultural Plans & Updates and make recommendations to ensure plans address the needs of the community.

Resources

- MHSA Community Program Planning (CPP) Requirements, <u>Best Practices</u>, P. 20
- Cultural Requirements, <u>Best Practices</u>, Page 11

(5) Submit an ANNUAL REPORT to the Board of Supervisors on the <u>needs</u> and <u>performance</u> of the county's mental health system

ADVISE: Remember to Advise!

RESOURCES:

- Best Practices, Page 5
- www.calbhbc.org/reports



- (6) Review and make recommendations on applicants for the appointment of a local MENTAL HEALTH DIRECTOR; the Board shall be included in the selection process prior to the vote of the governing body.
 - Review Job Description (Note: FAQs #10)
 - Review Applications
 - Participate on Interview Panels

More at FAQs #9: www.calbhbc.org/faqs



(7) Review and comment on the county's PERFORMANCE OUTCOME DATA and communicate findings to the California Behavioral Health Planning Council (CBHPC)

- DATA NOTEBOOK (CA Behavioral Health Planning Council)
 - Examples
- PERFORMANCE OUTCOME DATA
 - CALBHB/C Issue Brief
 - CALBHB/C Performance Compilation

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Tools for Staff & Stakeholders: PERFORMANCE OUTCOME DATA

Children & Youth	Criminal Justice	Employment	Hospitalization	Housing
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www.calbhbc.org/performance

<u>Alameda</u>	<u>Humboldt</u>	Merced	San Bernardino	Solano
Alpine	<u>Imperial</u>	Modoc	San Diego	<u>Sonoma</u>
Amador	<u>Inyo</u>	Mono	San Francisco	<u>Stanislaus</u>
City of Berkeley	Kern	Monterey	San Joaquin	Sutter-Yuba
<u>Butte</u>	Kings	Napa	San Luis Obispo	<u>Tehama</u>
Calaveras	<u>Lake</u>	<u>Nevada</u>	San Mateo	<u>Tri-City</u>
Colusa	Lassen	<u>Orange</u>	Santa Barbara	<u>Trinity</u>
Contra Costa	Los Angeles	<u>Placer</u>	Santa Clara	<u>Tulare</u>
Del Norte	Madera	<u>Plumas</u>	Santa Cruz	<u>Tuolumne</u>
El Dorado	<u>Marin</u>	Riverside	<u>Shasta</u>	<u>Ventura</u>
Fresno	Mariposa	Sacramento	<u>Sierra</u>	<u>Yolo</u>
Glenn	Mendocino	San Benito	<u>Siskiyou</u>	

(8) ADDITIONAL Duties or Authority & Assess REALIGNMENT

- The Board of Supervisors may transfer additional duties or authority to a Mental Health Board
- Assess the impact of the REALIGNMENT of services from the state to the county, to clients and on the local community
 - Realignment (1991): The money distributed from the state to the county to meet the costs of mental health services
 - Realignment (2011): The money distributed from the state to the county to meet the costs of Law Enforcement, Social Services and Behavioral Health

MHSA: Role of the Mental Health Board

Best Practices, Page 15 & 16

1. Assure Citizen and Professional Involvement

MHSA Community Program Planning (CPP) is a state-mandated participatory process. Review local staff's plans and execution of this process.

CPP One-Pager includes: **Definition, Participants & Process**

2. Review & Advise

- a) Vote on substantive recommendations
- b) A **response** is required from the mental/behavioral health staff through
 - a) Incorporating recommendations in the MHSA Plan/Update
 - b) Summary & analysis of recommendations that are not included in MHSA Plans/Updates.
- 3. Conduct MHSA Public Hearings at the close of 30-day public comment periods.

Review & Evaluate

Review: Best Practices, Page 24

1. Accessibility

- Culturally Relevant
- Scaled
- Integrated
- Communicated

3. Sustainability

- Financially Viable
- Workforce

4. Performance

2. Recommended Practices:

- Client & Family Driven
 - Peer Providers are an essential component
 - Clients and family members are treated with dignity and respect and are included in decision-making
 - Program leadership and staff includes individuals with lived experience and family members (such as on non-profit boards and as employees)
- Evidence-Based Practices: <u>www.calbhbc.org/evidence-based-practices</u>
- Trauma-Informed Practices: <u>www.calbhbc.org/evidence-based-practices</u>
- Community-Defined Evidence Practices: www.calbhbc.org/cultural-competence

CALBHB/C Resources

1. Resources

- Brown Act (Open Meetings)
- Conduct
- Cultural Requirements
- Hybrid Meetings
- MHSA 3-Year Plans/Updates
 - Role, Components, Fiscal
 - Community Program Planning
- Performance Outcome Data
- Recommendations
- Review
- WIC: Duties, Membership

.... and more!

2. News/Issues

- Newsletters
- <u>Issue Briefs</u> (11) <u>Issue Pages</u> (31+)

4. <u>Trainings</u> (Recorded)

- Chair & Admin Training
- Mental Health Board
- MHSA Community Program
 Planning
- Performance & Fiscal
- Unconscious Bias

Trainings (On-Line Modules)

- Duties of local boards
- MHSA: Role of MHB
- MHSA: Fiscal
- MHSA: CPP

6. Advocacy

- Local
- State/Federal

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