

MyHealthPointe 2.0

Client User Guide v4



Netsmart

www.ntst.com

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Allergies

MHP 2.0 Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, a patient can access their allergies from the "Allergies" card.



3. Patient allergies will be found here. The following fields have been auto filled from Avatar.

The screenshot displays the 'Allergies' section of the patient portal. On the left is a navigation menu with options like Profile, Log Out, Person, Appointment Requests, My Schedule, My Team, Conversations, Surveys and Quizzes, Education, Document, Encounter, Measurements, Medications, Lab Results, Allergies (highlighted), Problems, and People. The main content area shows a table with the following data:

Allergen	Reaction	Status	Type	Severity	Onset Date
Peanuts	Dyspnea, Difficulty Swallowing, Facial Swelling	Active		Life threatening severity	10/21/2000

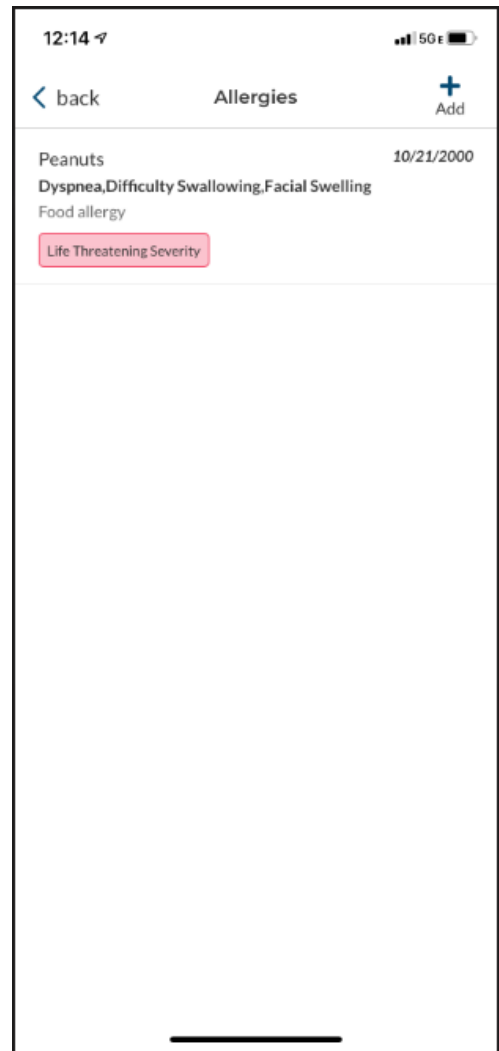
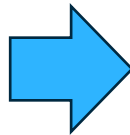
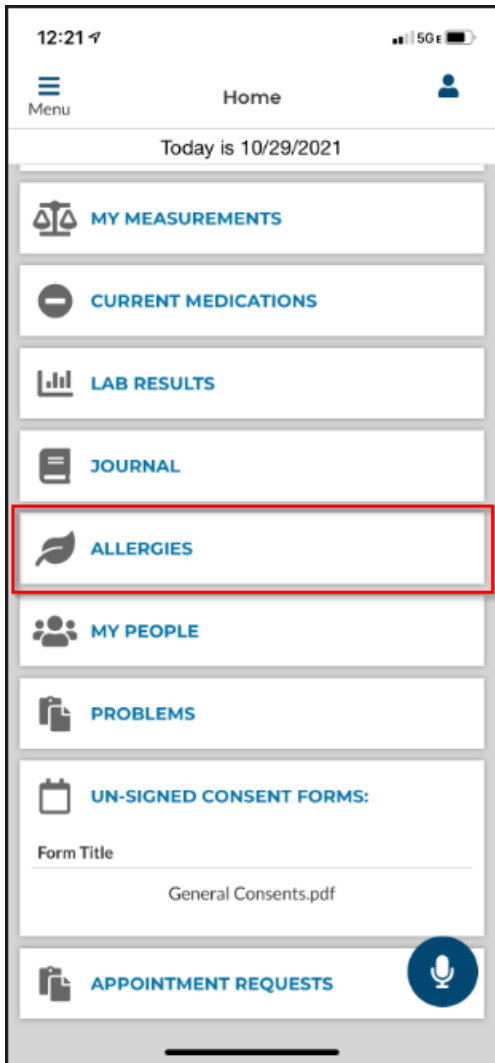
Below the table, it indicates 'Showing 1 to 1 of 1 entries' and includes 'Previous' and 'Next' navigation buttons.

4. Clicking the Menu Icon will return the patient back to the home page.



MHP 2.0 Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Allergies can be seen within the Allergies tile.



Appointments

MHP 2.0 Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, a patient can access their demographics from the "Scheduled Appointments" card.



Appointments

3. Patient appointments will be found here. Patients will have the option to filter by "Month, Week, or Day".
 - Hovering over the appointment will bring up time and location details.

The screenshot displays the 'My Schedule' section of the patient portal. The sidebar menu on the left includes options like Profile, Log Out, Person, Appointment Requests, My Schedule, My Team, Conversations, Surveys and Quizzes, Education, Document, Encounter, Measurements, Medications, Lab Results, Allergies, Problems, and People. The main content area shows a calendar for January 2022 with a tooltip for a 'Psychiatric Evaluation' appointment on Tuesday, January 18th. The tooltip provides the following details:

- Psychiatric Evaluation**
- Time: 11:30 AM-12:00 PM
- Appointment Site: MAIN STREET CENTER
- Location: East Campus

4. Clicking the Menu Icon will return the patient back to the home page.



5. The "Upcoming " section will show any upcoming appointments with a future start date/time.

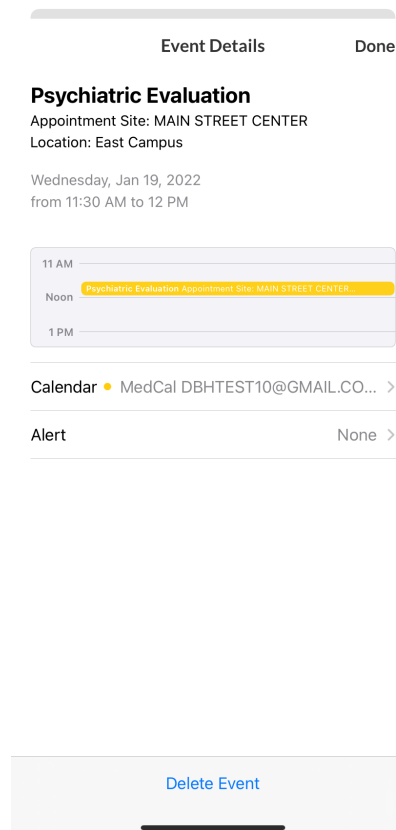
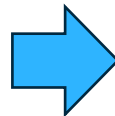
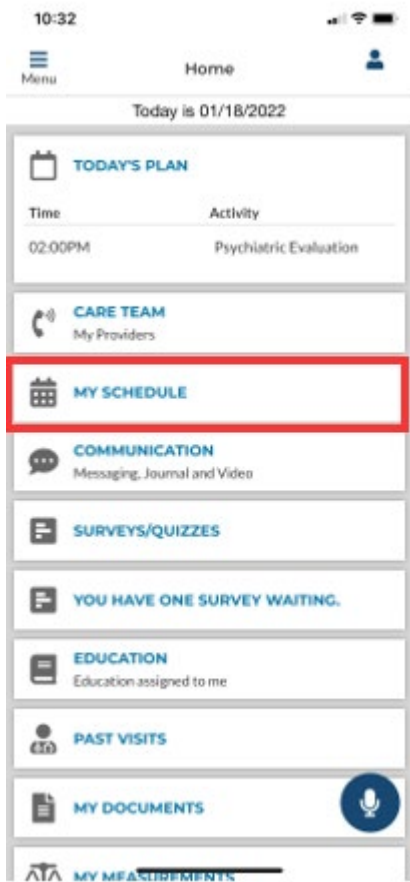
Upcoming Appointments	
Time	Activity
01/19 11:30AM	Psychiatric Evaluation

MHP 2.0 Patient Portal (Mobile)

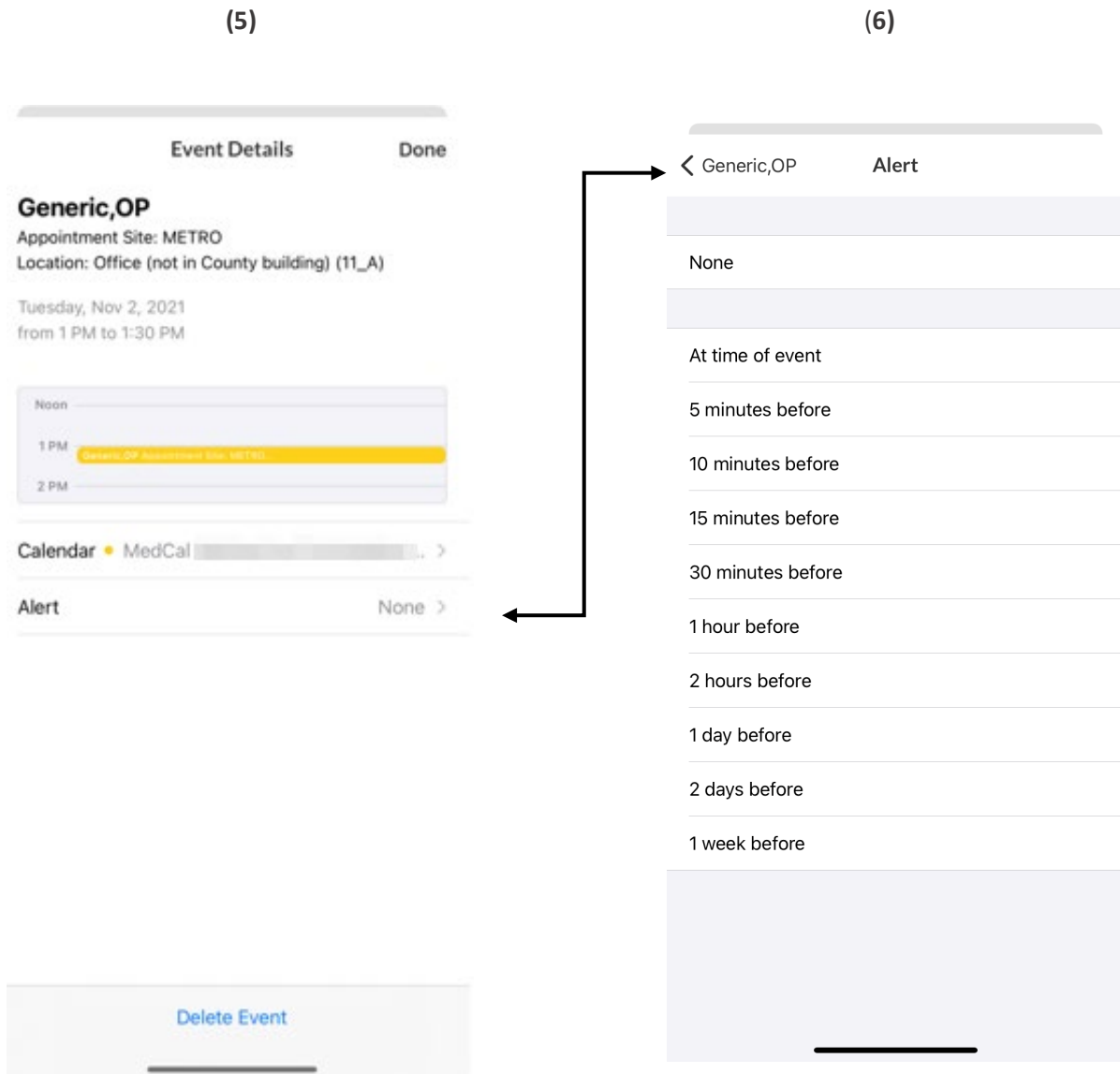
1. Patient logs into mobile myHealthPointe 2.0 application.
2. Closest upcoming appointment (Time & Activity) can be seen on the "Upcoming Appointment" tile.
3. All appointments along with appointment information can be found within the "My Schedule" tile.
 - o Clicking here will open up the appointment schedule view.
4. The schedule view will default to the current day of the current month.
 - o Patients will have the option to filter from day, week, month, or year views.

(3)

(4)



- 5. Clicking on an individual appointment will open the event details.
- 6. Patients will have the ability to provision alerts for each individual appointment.
 - o Clicking on "Alert" will give pre-appointment notification timing choices.



Appointment Requests

MHP Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, Appointment Requests can be made within the “Appointment Requests” card.



3. Clicking “Add” will open the appointment request interphase.

Appointment Requests
Use the Create Appointment Request option to add Appointment Request

[Add](#)

Site	Provider	Reason for Visit	Preferred Appointment Times	Declined Reason
Facility Test 1	Netsmart Provider	Psychotherapy	Next Available	
Facility Test 1	Netsmart Provider	Psychotherapy	Next Available	
Facility Test 1	Zach Thornhill	Telehealth	Next Available	

Showing 1 to 3 of 3 entries Previous **1** Next

4. Appointment requests can be made towards selected locations for a select provider on their team.
5. Patients can choose to submit specific times or next available times.

Appointment Requests

Site
Facility Test 1

Provider
Netsmart Provider

Reason for Visit
Psychotherapy

Preferred Appointment Times

Next Available

First Choice
mm/dd/yyyy --:--

Second Choice
mm/dd/yyyy --:--

Third Choice
mm/dd/yyyy --:--

[Cancel](#) [Submit](#) [Clear](#)

Provider Option will show assigned members of the patients care team

"Next Available" will eliminate the option to choose specific times. Leave unchecked if desired specific dates are to be requested.

6. Once done, click the “Submit” check mark in the top right and will see the request with its respective status on the Appointment Request home interphase.

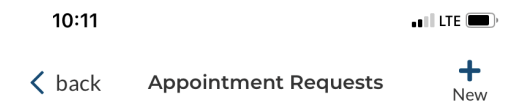
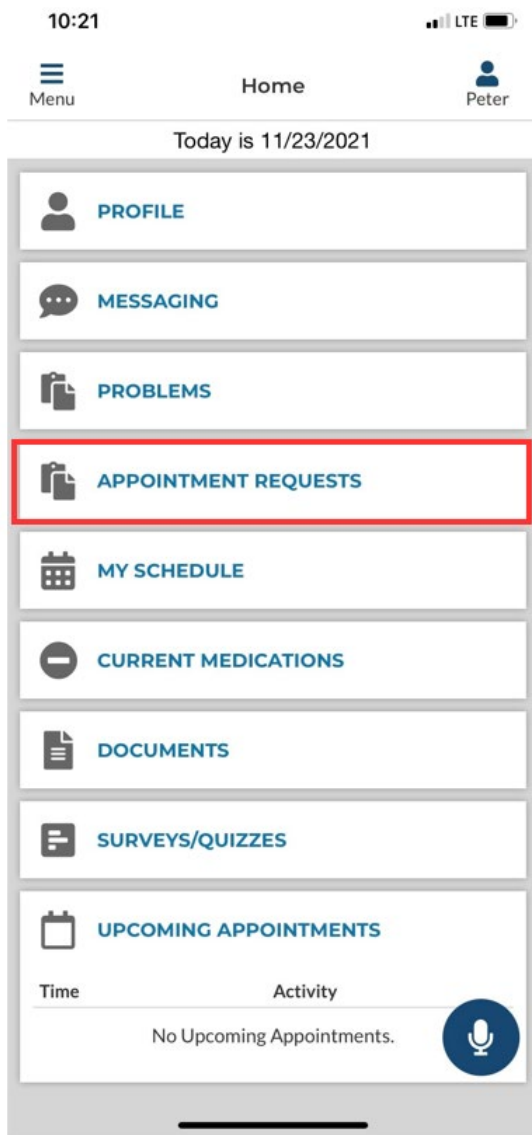


MHP Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Appointment Requests can be made within the “Appointment Requests” tile.
3. Clicking “New” will open the appointment request interphase.

(2)

(3)



No Appointment request

- 4. Appointment requests can be made towards selected locations for a selected member of your care team.

(Site Selection)

(Provider)

7:44

< back Request Appointment Submit

Site *
Facility Test 1

Provider *
[Empty]

Reason for Visit *
What are you wanting to talk about?

Preferred Appointment Times *
 Next Available
Or pick a variety of times that work for you and your physician will respond within the next 24 hours.

1 First Choice
mm/dd/yyyy h:mm

Done

Facility Test 1
Facility Test 2

7:44

< back Request Appointment Submit

Site *
Facility Test 1

Provider *
Netsmart Provider

Reason for Visit *
What are you wanting to talk about?

Preferred Appointment Times *
 Next Available
Or pick a variety of times that work for you and your physician will respond within the next 24 hours.

1 First Choice
mm/dd/yyyy h:mm

Done

Zach Thornhill
Chandler Caldwell
Netsmart Provider
Chris Conner

- 5. Patients can choose to submit specific times or next available times.
- 6. Once done, click the “Submit” check mark in the top right and will see the request with its respective status on the Appointment Request home interphase.

(5)

(6)

7:44 📶 📶 🔋

[< back](#) Request Appointment [Submit](#)

Site *
Facility Test 1

Provider *
Netsmart Provider

Reason for Visit *
Psychotherapy

Preferred Appointment Times *
 Next Available



7:45 📶 📶 🔋

[< back](#) Appointment Requests [+](#)
New

Psychotherapy Netsmart Provider Facility Test 1	Requested 12/03
Next Available	
Psychotherapy Netsmart Provider Facility Test 1	Requested 12/02
Next Available	

MHP 2.0 Patient Portal (Web)

1. Patient logs in to patient portal.
2. A patient can access encounters and generate a CCD from the "Past Visits" card.



Past Visits

3. Patients can filter out encounters through the From -> To option.

Encounter

From To

4. Information regarding each individual encounter can be seen by date.
5. Patients have the ability to generate a CCD directly from each individual encounter.
6. Clicking "Generate CCD" will take the patient to the clinical summary dashboard.

Clinical Summary

Show: 4 sections, 8 sections, 12 sections, All sections

ONE PATIENT V

Former names: MA

Address	Phone	Birth Date	Sex	Race(s)	Ethnicity	Marital Status	Language	IDs
	Home: 559-230-4444 Work: 905-655-5884	06/09/1995	Female			Unknown	English	1 SSN: 123-45-6789

Purpose	Time Period	Document ID	Created On
Clinical Summary	12/15/2020 - 12/15/2021	68f9956a-1650-484b-a60e-6e2430b15e74	12/15/21 4:21:03 PM

Next Of Kin RELATIONSHIP: GUARDIAN RELATIONSHIP

EMERGENCY CONTACT RELATIONSHIP: EMERGENCY CONTACT RELATIONSHIP

Allergies

Name	Onset Date	Reaction	Severity

Send Clinical Document

The message you are preparing to send contains sensitive information. Identify the method through which you wish to send the personal health records.

Send Via

Email Address
Regular email is an insecure way of sending your Personal Health Information. If you would like to send your Personal Health Information to your healthcare provider securely please select the option below.

Password Protected Email
Enables you to send your Personal Health Information securely by password protected email.

Enter Recipient's Email Address:

Enter the Subject:

Enter the Message:

7. There are two options for CCD transfer:

1. **Regular Email:** allows for the CCD to be transferred via email to any address without any safety permissions.
2. **Password Protected Email** enables you to send the CCD securely by enforcing a password protected email.

Send Via

Email Address

Regular email is an unsecure way of sending your Personal Health Information. If you would like to send your Personal Health Information to your healthcare provider securely please select the option below.

Password Protected Email

Enables you to send your Personal Health Information securely by password protected email.

[Send Clinical Document](#)

8. Patients have the ability to download the CCD directly to their respective device by clicking the



icon in the bottom right corner.

9. Patients can view the History for each action performed regarding their CCD's.

10. Selecting the "View CCD History" will pop open the file history with information such as "Viewed", "Downloaded", and "Transmitted".

Date	Event	Triggered By	Send To
12/15/2021 15:34	Transmitted	ONE PATIENT	[REDACTED]
12/15/2021 15:26	Downloaded	ONE PATIENT	
12/15/2021 15:26	Downloaded	ONE PATIENT	
12/15/2021 15:21	Viewed	ONE PATIENT	
12/15/2021 13:48	Viewed	[REDACTED]	
12/15/2021 11:35	Viewed	[REDACTED]	

Showing 1 to 6 of 6 entries

Previous 1 Next

Documents

MHP 2.0 Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, a patient can access their documents from the "Documents" card.



Documents

3. Clicking the Documents card will pull up all assigned documents.

Document



Signed - Consent (2).pdf.jpg

Description : Signed - Consent (2).pdf.jpg

Type : image/jpeg

State : Work in progress

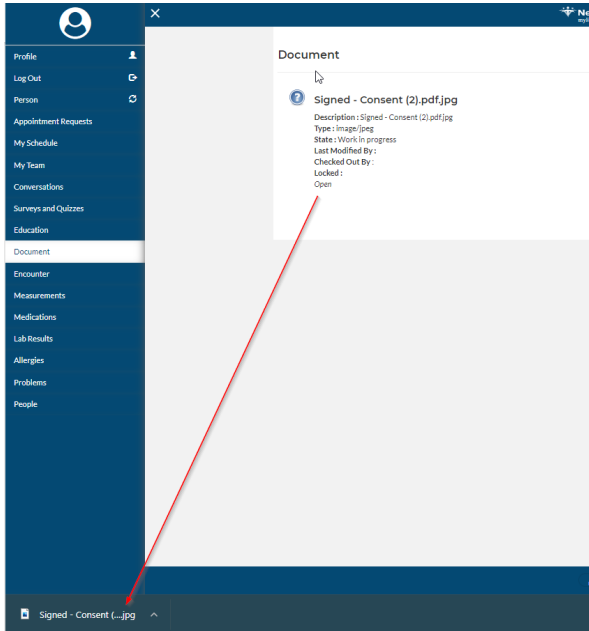
Last Modified By :


Checked Out By :

Locked :

[Open](#)

4. Click 'Open' to download the desired Document. The document will be presented in the downloads folder of the patient's respective device.



5. A patient can add a document through the  button.
6. You will know who uploaded the document by the “Last Modified” option



Netsmart495.png

Description : Netsmart495.png

Type : image/png

State : Work in progress

Last Modified By : Chandler Test

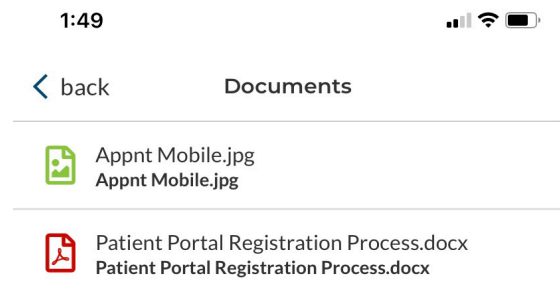
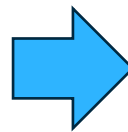
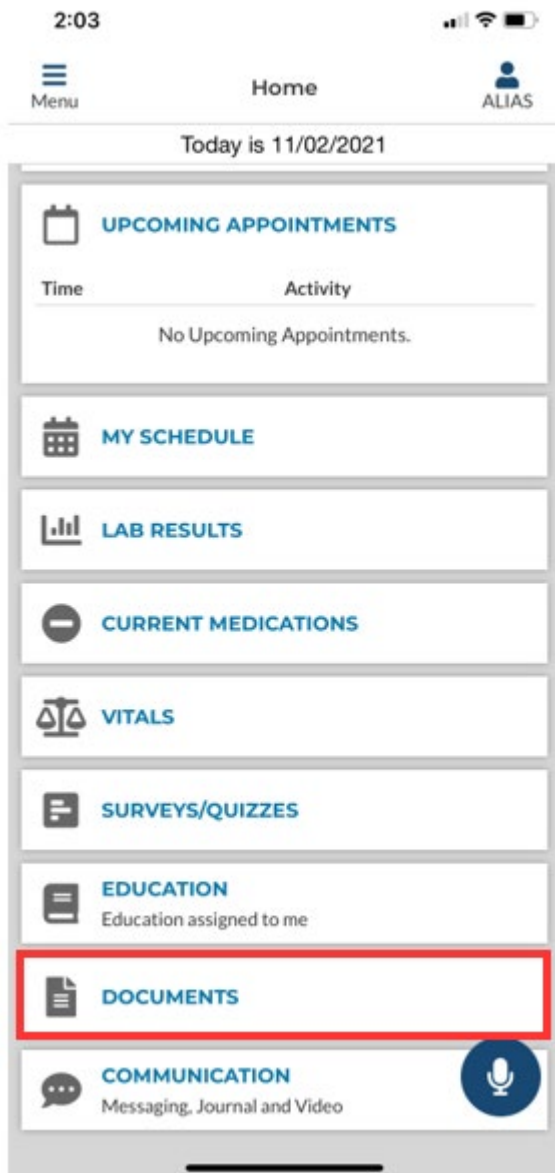
Checked Out By :

Locked :

Open

MHP 2.0 Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Documents can be seen within the Documents tile.
 - Clicking a document will automatically open the document file.
 - Click the “+” button to upload a document from your mobile device.



Demographics

MHP 2.0 Patient Portal (Web)

- Patient logs in to patient portal.
- On the home menu, a patient can access their demographics from the "Profile" card.



Profile

- Patient demographics will be found here. The following fields have been auto filled from Avatar.

My Profile

Below is the contact information we have for the primary user. You may update this information below and change your picture by clicking the picture and selecting a new one.

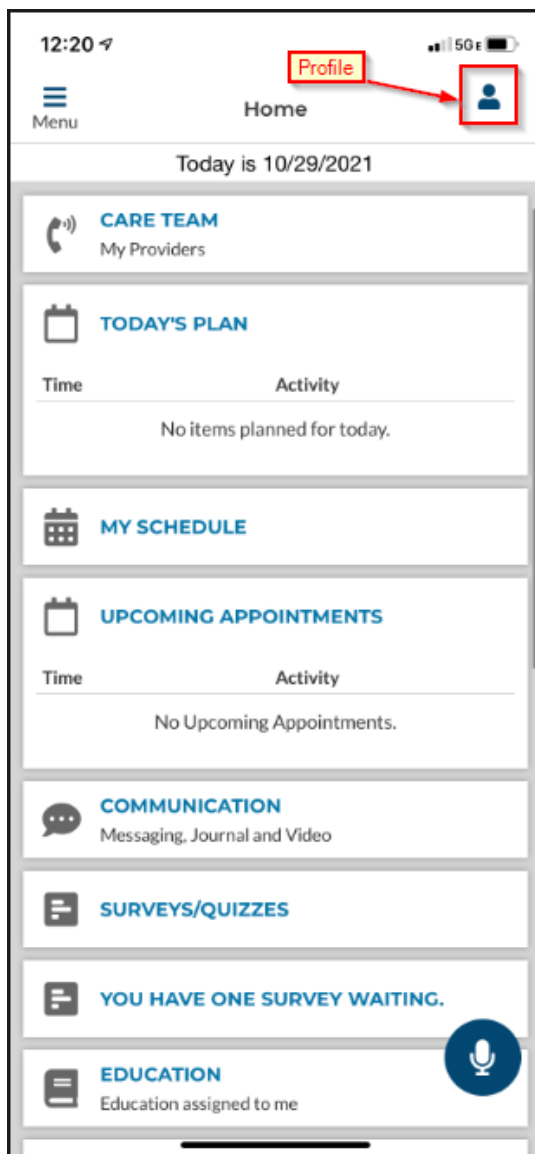
<p><i>First Name</i></p> <input type="text" value="CHANDLER"/>		
<p><i>Last Name</i></p> <input type="text" value="CALDWELL"/>		
<p><i>Medical Record Number</i></p> <input type="text" value="24"/>		
<p><i>Alias</i></p> <input type="text" value="Alias"/>		
<p><i>User ID</i></p> <input type="text" value="XXXXXXXXXX"/>		
<p><i>Gender</i></p> <input type="text" value="Male"/>	<p><i>Date Of Birth</i></p> <input type="text" value="09/01/1990"/>	<p><i>National Language</i></p> <input type="text" value="English"/>
<p><i>Address Line 1</i></p> <input type="text" value="1111 Rainbow Road"/>		
<p><i>Address Line 2</i></p> <input type="text" value="Address Line 2"/>		
<p><i>City</i></p> <input type="text" value="Schenectady"/>	<p><i>State</i></p> <input type="text" value="New York"/>	<p><i>Postal Code</i></p> <input type="text" value="12345"/>
<p><i>Home Phone</i></p> <input type="text" value="(111) 222-3333"/>	<p><i>Cell Phone</i></p> <input type="text" value="XXXXXXXXXX"/>	<p><i>Work Phone</i></p> <input type="text" value="(222) 333-4444"/>
<p><i>Validation Code</i></p> <p>197 9624 2117 2202 4491 5314 788</p>		
<p><input type="checkbox"/> Accept Relationship Requests?</p>		
<input type="button" value="Options"/>		<input type="button" value="Save"/>

5. Clicking the Menu Icon will return the patient back to the home page.




MHP 2.0 Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Demographics can be found in the profile icon at the top right-hand corner of the page.



3:43 📶 🔋

[< back](#) **Profile** ✓ Save ⋮ Options



Below is the contact information we have for the primary user. You may update this information below and change your picture by clicking the picture and selecting a new one.

First Name * **Last Name ***


Medical Record Number
24

Alias *

User ID

Gender *

Male Female Unknown

Date Of Birth *
 

National Language *

Address Line 1 *

Address Line 2

3:13 📶 🔋

[< back](#) **Profile** ✓ Save ⋮ Options

Address Line 2

City *

State *

Postal Code *

Home Phone

Work Phone

Cell Phone

Validation Code
10214306853421291481459

Accept Relationship Requests

Face ID

Education

MHP Patient Portal (Web)



1. Patient logs in to patient portal.
2. On the home menu, a patient can access their educational material within the "Education" card.

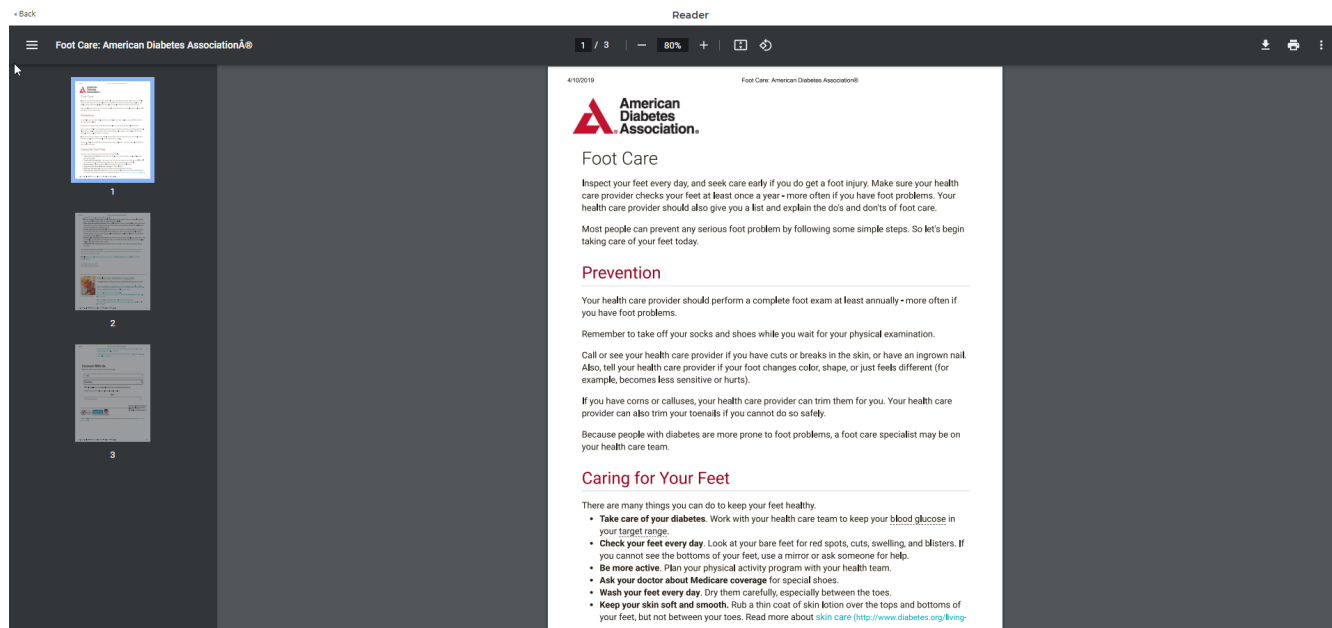


3. Assigned educational materials can be seen as seen below. Clicking on the book image will open up the text.

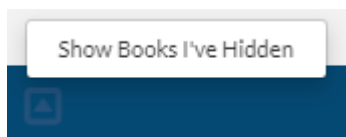
Education

The following material has been provided especially for you by your team. Take a moment to watch, learn and listen.

	Education Book URL Testing around with a URL Book Type for Education Feature	Hide
	Foot Care Learn how to care for your feet when you have diabetes	Hide

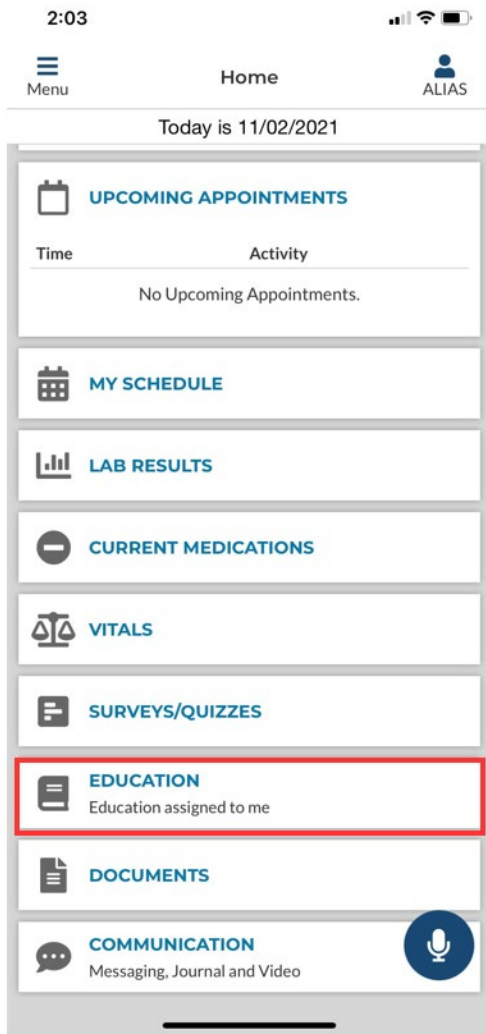


4. Patients have the option to hide books through the “Hide” Option. These books will be hidden from the shelf but can be brought back to the shelf through the “View Hidden” option in the bottom left-hand corner of the dashboard.

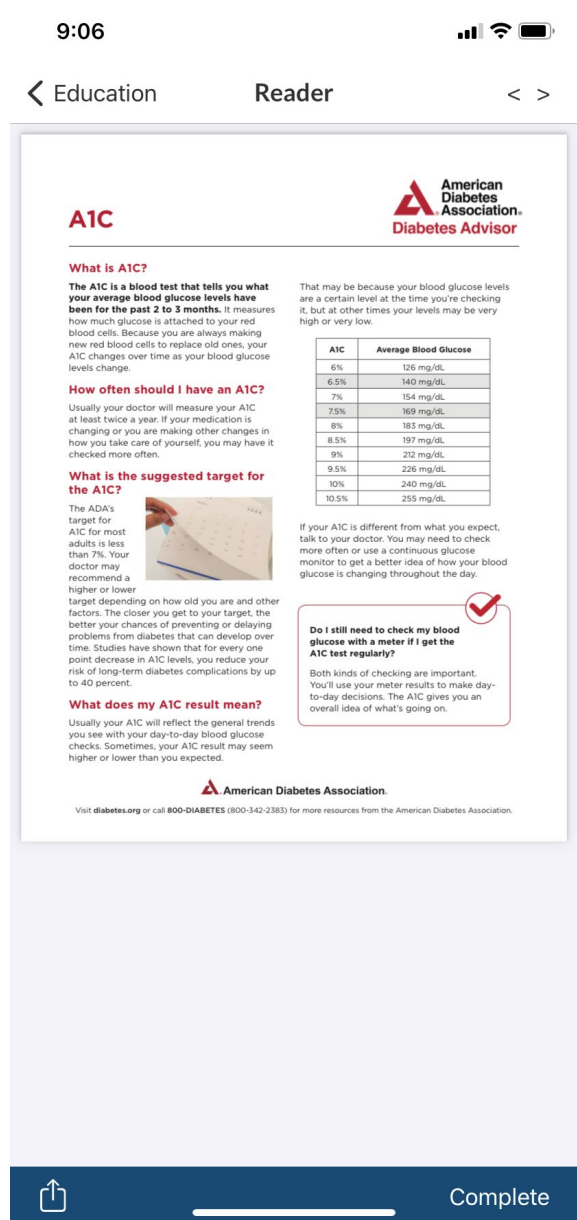
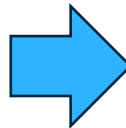
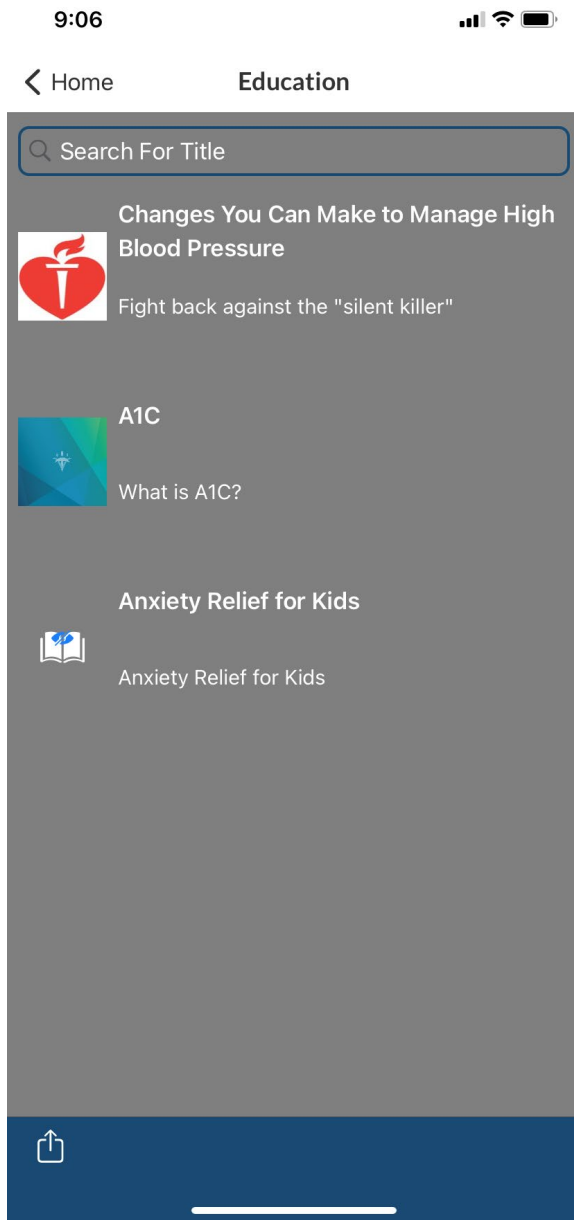


MHP Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Education material can be found in the Education tile.



3. Once in the education menu, patients can see their books and open them.



- The share icon allows patients to download the file and/or view additional information.
- Marking the text “Complete” will change the status in the provider portal.

Immunizations

Care Team			
Patient Menu	Patient immunization for - 24		
Immunization	This page presents the Patient list of immunization given.		
Demographics	Vaccine	Given By	Date
	Hep C		03/18/2022

mHP Patient Portal (web):

1. From the Consumer Portal, click the “Immunizations” tile.

The screenshot shows the Netsmart Patient Portal interface. At the top is the Netsmart logo. Below it is a 'Profile' tile with an icon of three people. To the right is a 'El Plan De Hoy' (My Plan Today) section with a calendar icon showing the number 8. Below these are several service tiles: Allergies, Appointment Requests, Problems, Conversations, Immunizations (highlighted with a red border), Encounters, Measurements, My Schedule, Lab Results, Medications, Documents, and Education. Each tile contains an icon and a text label.

2. Patients can review their historical Immunization data from this screen.

Vaccinations

Below are the vaccinations reported by you or your care team.

Vaccine	Given By	Date
Hep C		03/18/2022

Showing 1 to 1 of 1 entries

Previous 1 Next

mHP Patient Portal (mobile):

1. From the Consumer Portal, the patient will click the “Immunizations” tile.

The image shows a mobile patient portal home screen. At the top, there is a navigation bar with 'Menu', 'Home', and a user profile icon labeled 'ZZTEST'. Below this, the date 'Today is 04/26/2022' is displayed. A vertical list of service tiles is shown, including 'ALLERGIES', 'APPOINTMENT REQUESTS', 'PROBLEMS', 'CONVERSATIONS', 'IMMUNIZATIONS', 'ENCOUNTERS', 'VITALS', 'MY SCHEDULE', and 'LAB RESULTS'. The 'IMMUNIZATIONS' tile is highlighted with a red border. A blue arrow points from this tile towards the right.

The image shows the 'Vaccinations' screen in the mobile patient portal. It features a back arrow and the title 'Vaccinations'. The main content area is empty, displaying the text 'No data available'.

Lab Results

MHP Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, a patient can access their medications within the "Lab Results" card.



Lab Results

3. Lab Results will be shown in the following list.

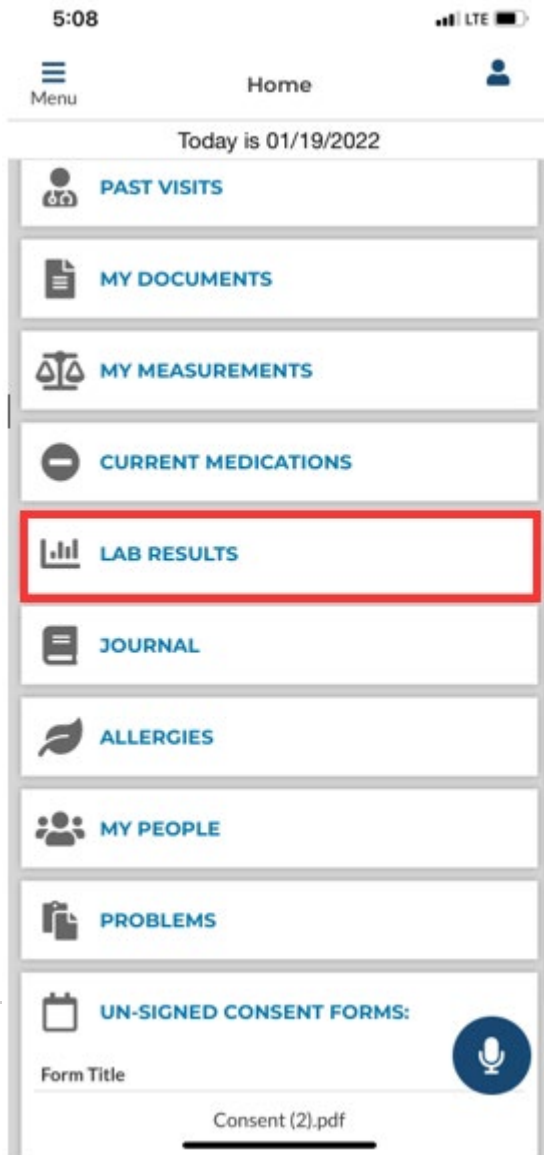
The screenshot shows the patient portal interface. On the left is a dark blue navigation sidebar with a user profile icon at the top. The sidebar menu items are: Profile, Log Out, Person, Appointment Requests, My Schedule, My Team, Conversations, Surveys and Quizzes, Education, Document, Encounter, Measurements, Medications, Lab Results (highlighted), Allergies, Problems, and People. The main content area has a dark blue header with the 'NetSMART myHealthPointe' logo. Below the header is a white box titled 'Laboratory Results' containing a table with the following data:

Laboratory Name	Test Name	Date	Result	Reference Range	Ordered By
AMMONIA	HEMOGLOBIN	01/18/2022	5.3%	4.2-5.6	Zach Thornhill
AMMONIA	Lithium	01/18/2022	1.12MEQ/L	0.60-1.12	Zach Thornhill

Below the table, it says 'Showing 1 to 2 of 2 entries' and includes 'Previous' and 'Next' navigation buttons, with '1' highlighted in the center.

MHP Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Lab Results can be found in the Lab Results tile.



MHP Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, a patient can access their medications within the "Medications" card.



3. Prescribed medications can be seen as the following: Current or Past

Medication

The lists below let you examine the medications you are actively taking, and those that you have taken in the past.

				Current Medications	Past Medications
Medication	Directions	Effective Date	Expiration Date		
LISINOPRIL 10 MG TABLET	ORAL - Twice Daily	01/17/2022	01/29/2022		

Showing 1 to 1 of 1 entries Previous 1 Next

Medication

The lists below let you examine the medications you are actively taking, and those that you have taken in the past.

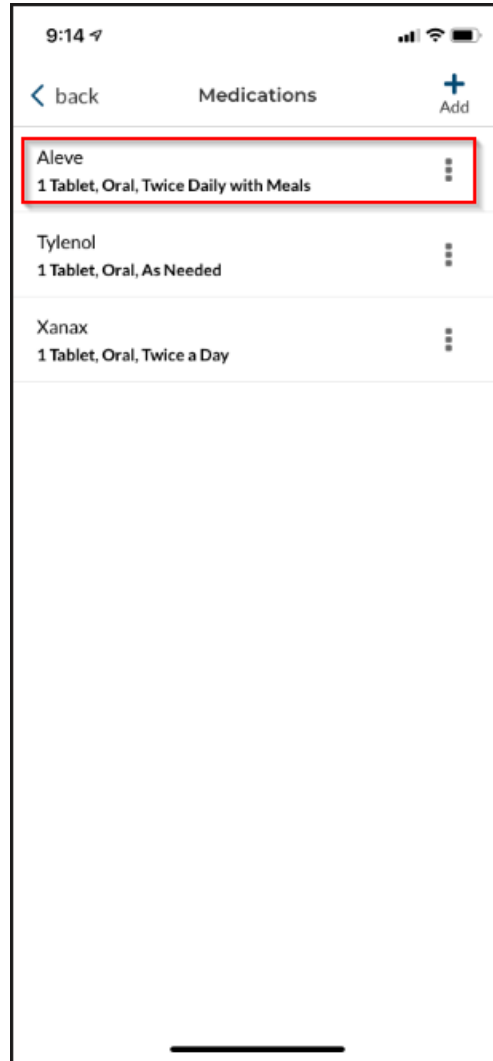
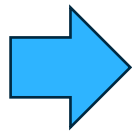
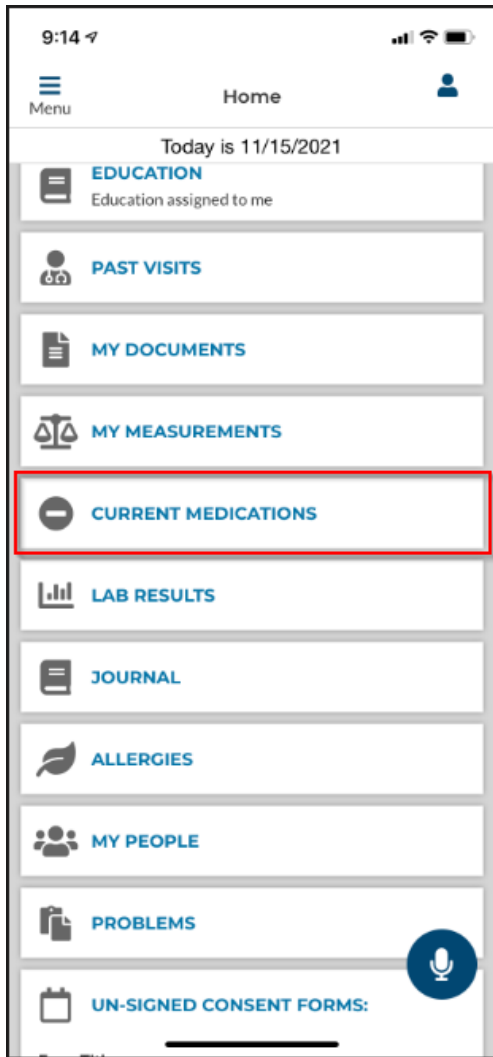
				Current Medications	Past Medications
Medication	Directions	Effective Date	Expiration Date		
Xanax 1 Tablet TAB	Oral - Twice a Day	10/18/2021	11/18/2021		
Tylenol 1 Tablet TAB	Oral - As Needed	10/21/2021	11/21/2021		
Aleve 1 Tablet TAB	Oral - Twice Daily with Meals	11/15/2021	12/14/2021		
Acetaminophen 1 Tablet CTB	Oral - Twice Daily with Meals	11/15/2021	12/14/2021		

Showing 1 to 4 of 4 entries Previous 1 Next

4. Clicking the blue icon next to the medication name will redirect the user to the National Library of medicine for additional information.

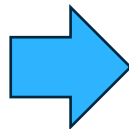
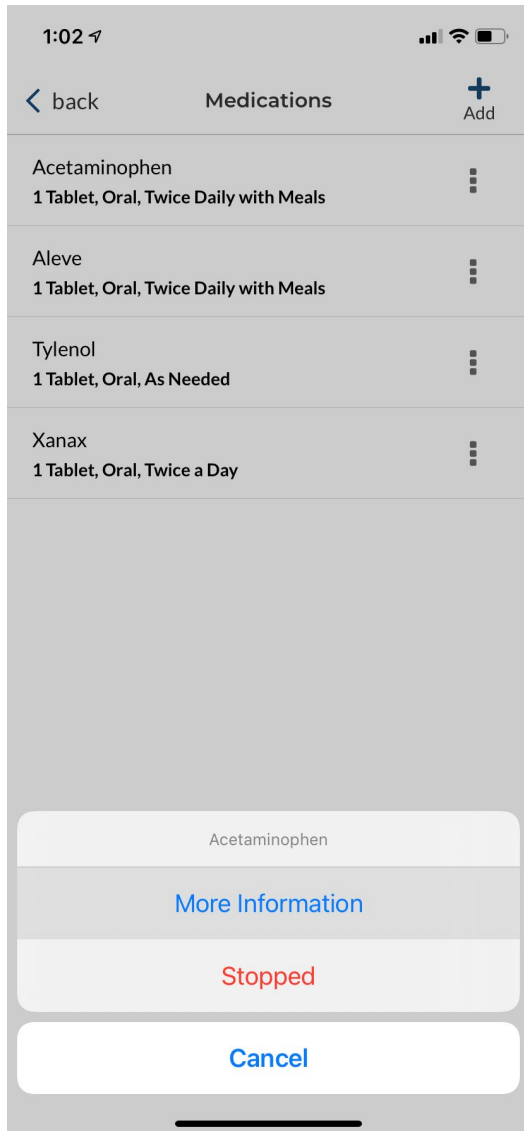
MHP Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Medications can be seen within the Current Medications tile.

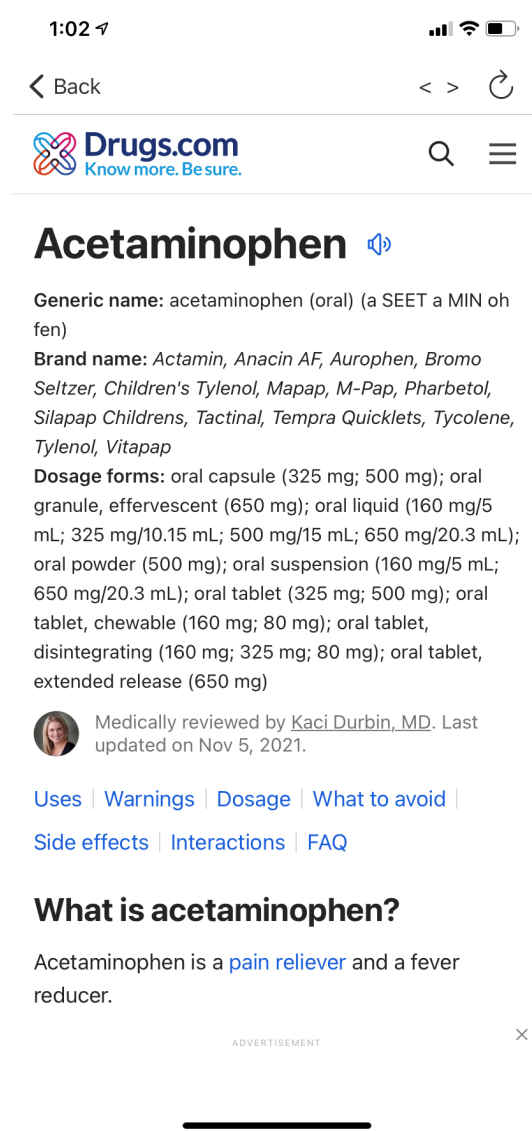


3. Clicking the right-hand menu of the application will give two options : More Information & Stopped.
4. More Information will re-direct the user to an external source for additional information.

(3)



(4)



5. Selecting the “Stopped” option will remove the med from the portal view and the status will change to stopped for the patient notebook within the patient portal.

Messaging (Secure)

MHP Patient Portal (Web)

1. Patient clicks the Communication tab
2. They can view conversations, see messages sent to them, or send a new message to their Provider.



Secure Messaging

3. The messages dashboard will look like the following.



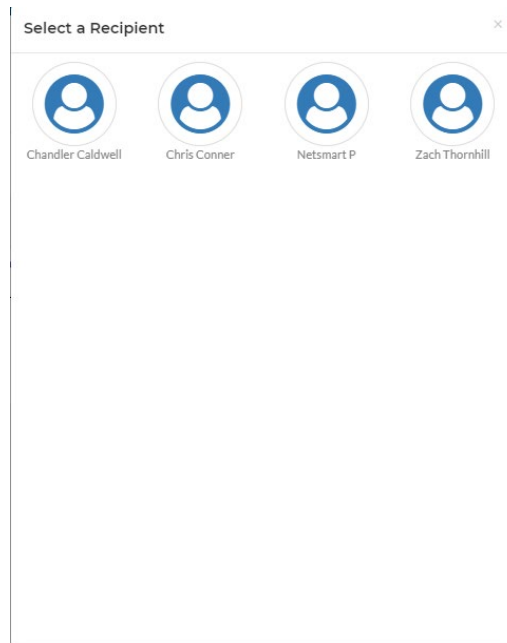
The screenshot shows the 'Messages' dashboard. At the top left is the title 'Messages'. At the top right is a '+ New Message' button. Below the title are two tabs: 'Inbox' (selected) and 'Trash'. A 'Delete Selected' button is located above the message list. The message list has columns for 'From' and 'Date'. One message is shown from 'Zach Thornhill, Lab manager' with the subject 'Hello Chandler', dated '01/18/2022'. At the bottom, it says 'Showing 1 to 1 of 1 entries' and has 'Previous', '1', and 'Next' navigation buttons.

4. Click the conversation preview to open the conversation thread.



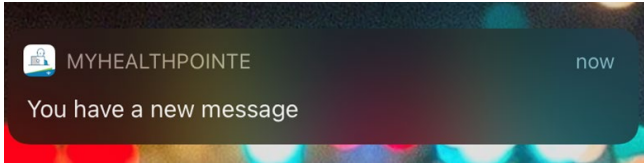
The screenshot shows the conversation thread for 'Message with Zach Thornhill, Lab manager'. At the top left is a '< Back to Inbox' link. The message content is shown in a box: 'Zach Thornhill, Lab manager | 01/18/2022' and 'Hello Chandler'. Below the message is a large text input field labeled 'Message'. At the bottom left is an 'Attach' button with a file limit of '1 attachment, max 25 MB'. At the bottom right is a 'Send' button.

5. Press **+ New Message** to send a new message to your Provider.
6. Patients will have the option to choose from those on their care team to send a secure message to.

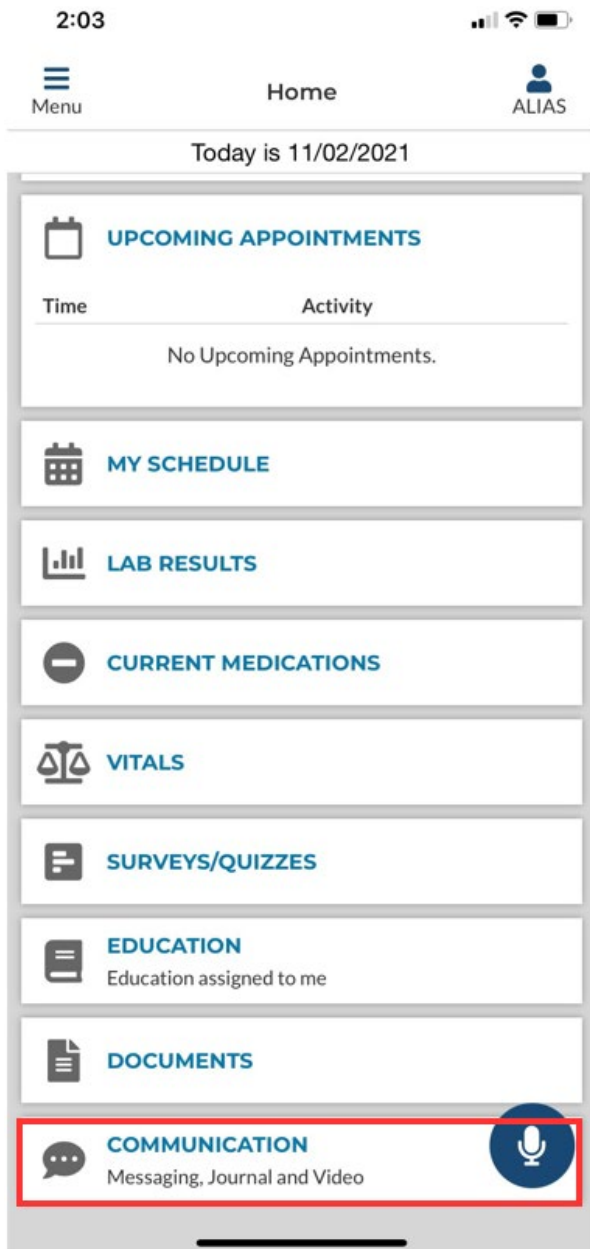


MHP Patient Portal (Mobile)

1. Patient's will receive a notification on their mobile device when receiving a message from myHP 2.0.

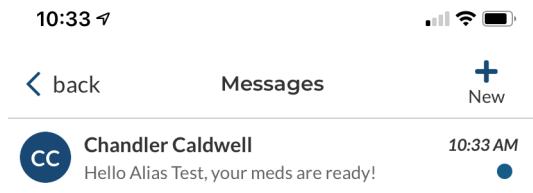


2. Patients can access their messaging threads within the "Communication" Tile.

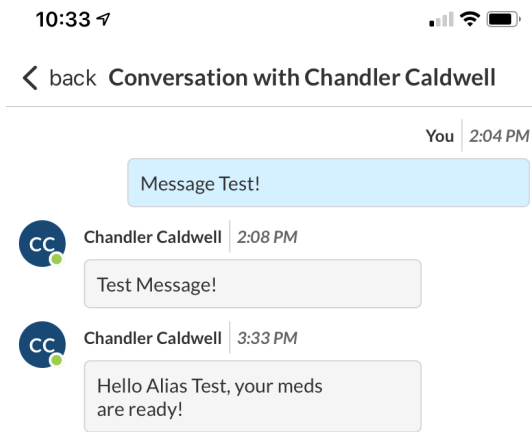


- 3. New Message's will show on the thread with a blue dot next to them.
- 4. Clicking on the thread will bring up the conversation and allow response options.

(3)



(4)



Problems

MHP 2.0 Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, a patient can access their problems from the "Problems" card.



Problems

3. Patient problems will be found here. The following fields have been auto filled from Avatar.

Onset Date	Description	Status	Source	Date Resolved
11/18/2021	At risk for barotrauma due to hyperbaric oxygen therapy	Active	Internal CGI Avatar	-
01/01/2018	Anxiety with depression	Active	Internal CGI Avatar	10/22/2021

Showing 1 to 2 of 2 entries

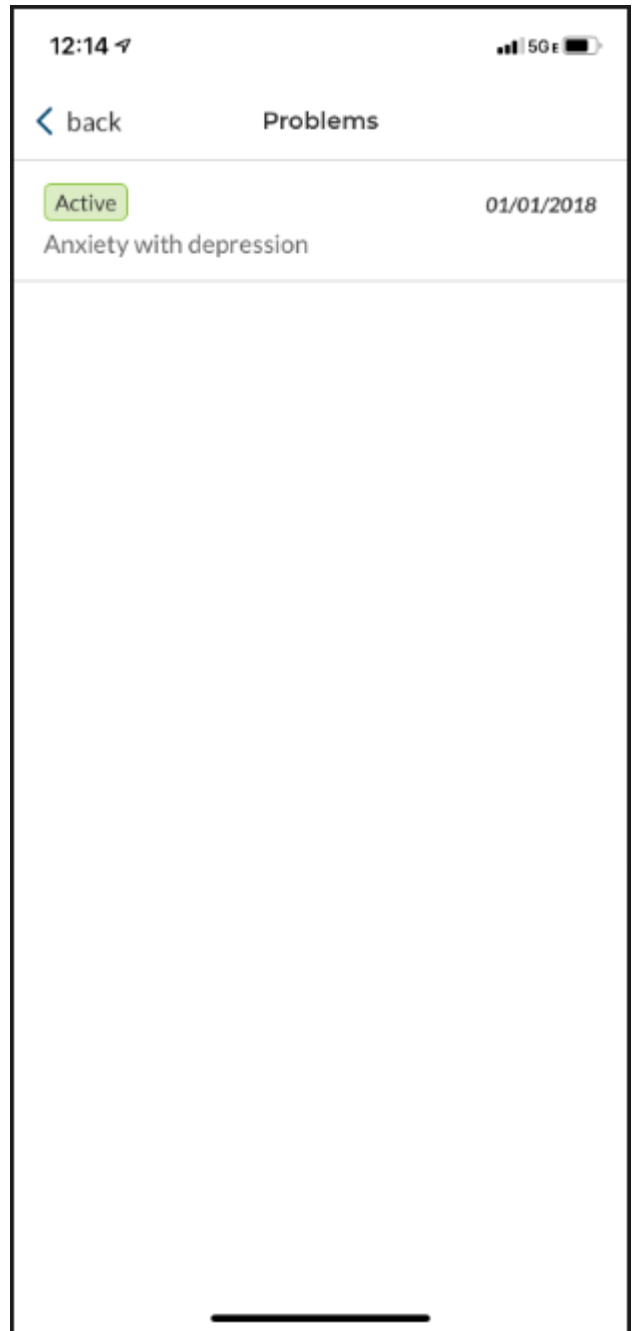
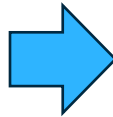
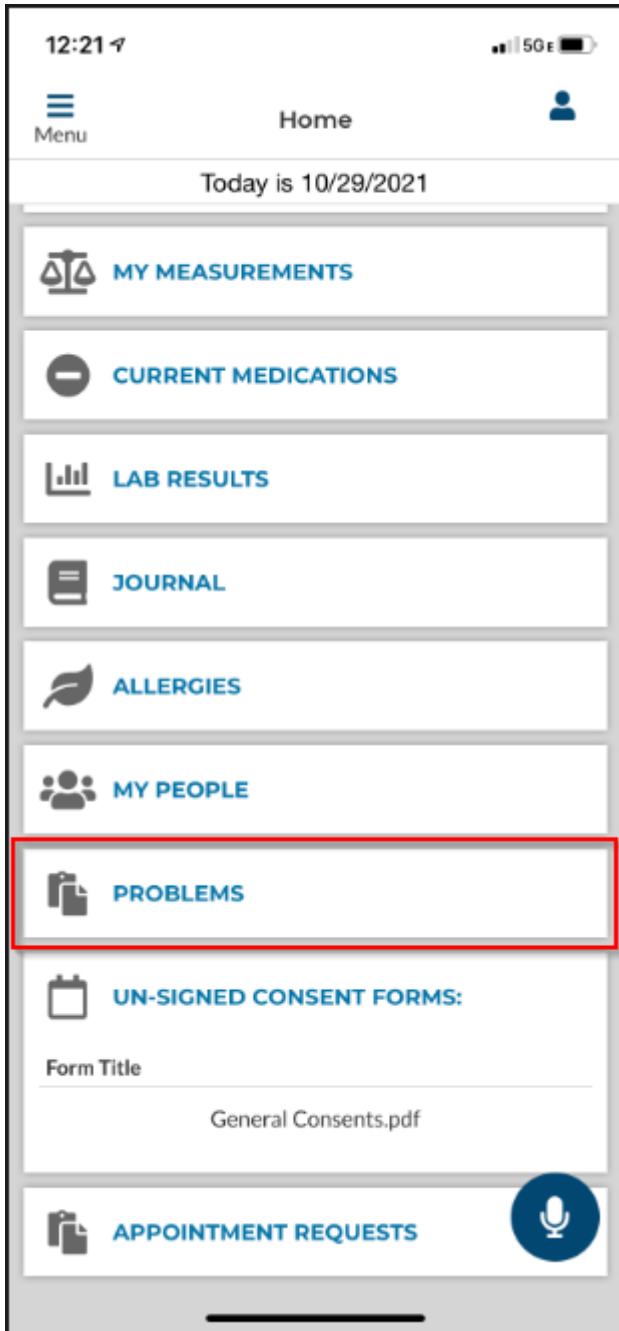
Previous 1 Next

4. Clicking the Menu Icon will return the patient back to the home page.



MHP 2.0 Patient Portal (Mobile)

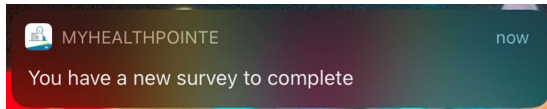
1. Patient logs into mobile myHealthPointe 2.0 application.
2. Problem list can be found in the Problems tile.



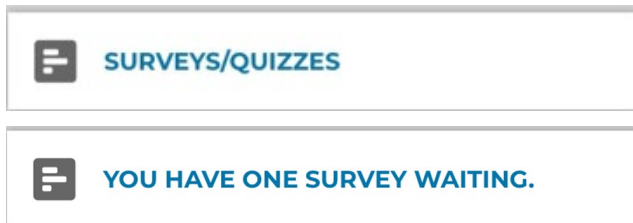
Surveys/Assessments

Patient Survey Completion (Mobile)

1. Once assigned, the patient will receive a mobile notification that they have been assigned a new survey.

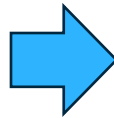
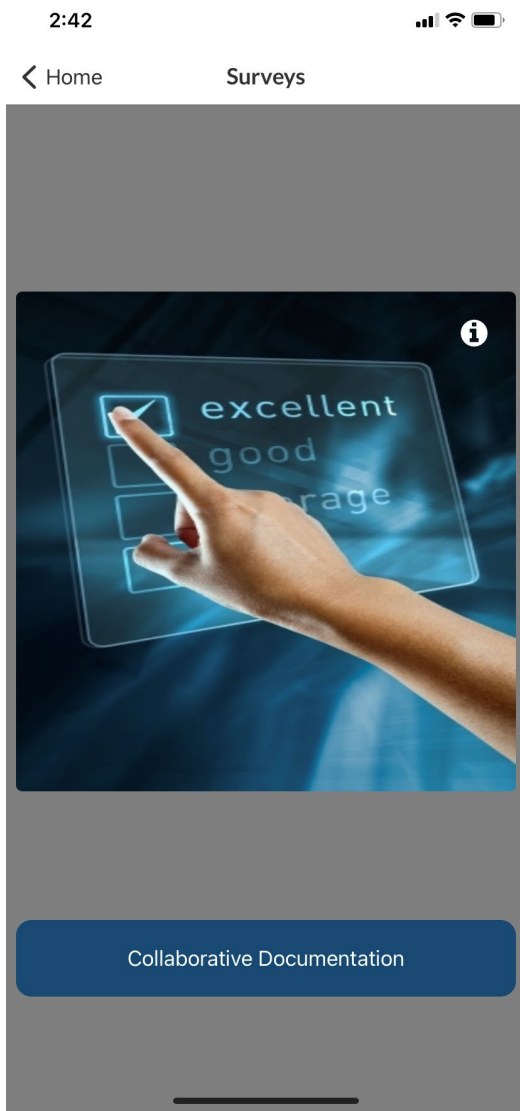


2. Depending on how many outstanding surveys a patient has, a menu will appear on the dashboard notifying how many surveys await a response.
3. A patient can access the surveys to complete by clicking this menu or the “Surveys/Quizzes” menu.

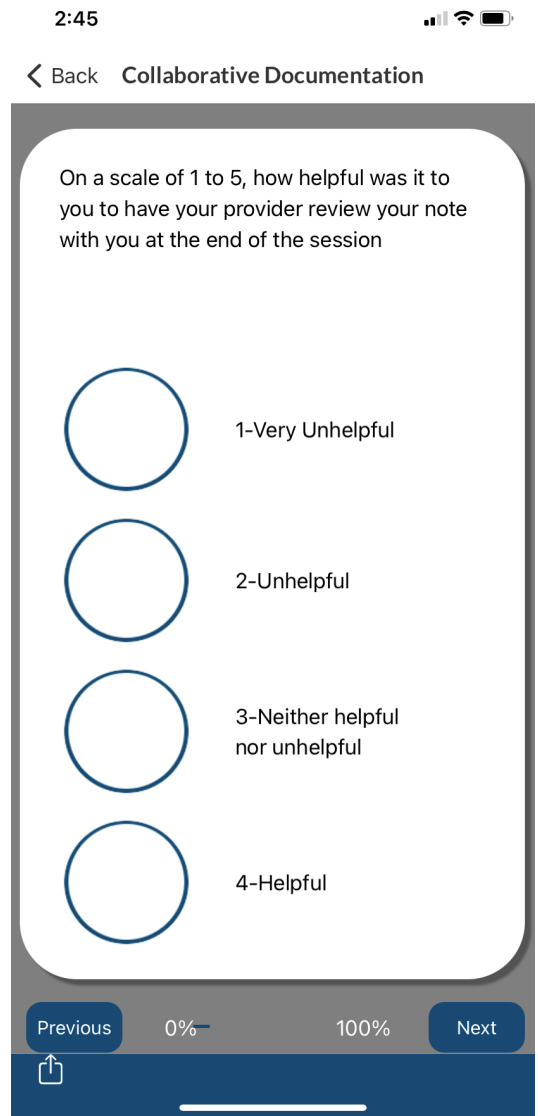


4. The client should then be given the survey image and button with title.
5. Clicking the title button will launch the title page. Patients can then begin filling out the survey.

(4)

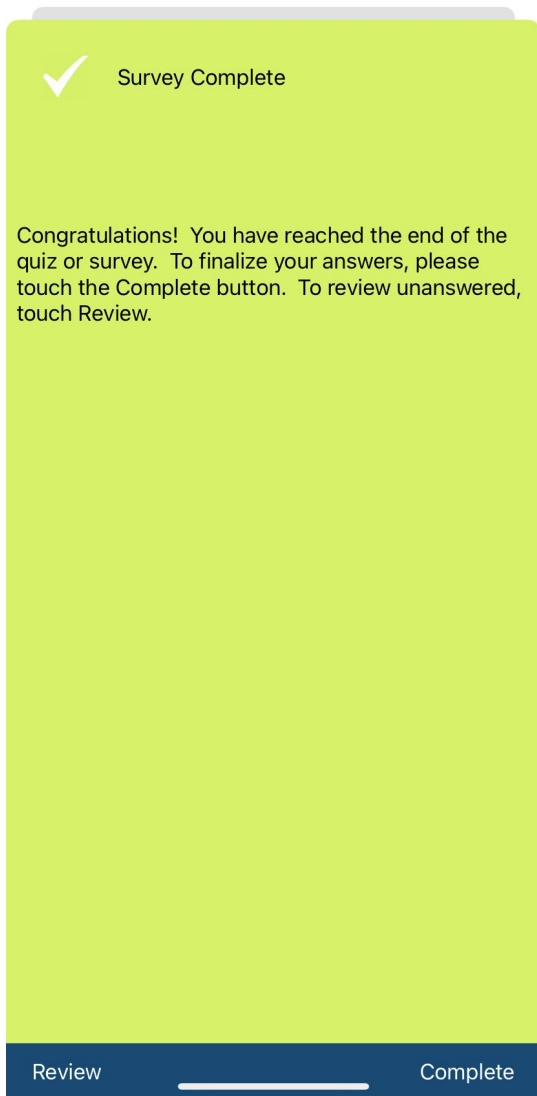


(5)

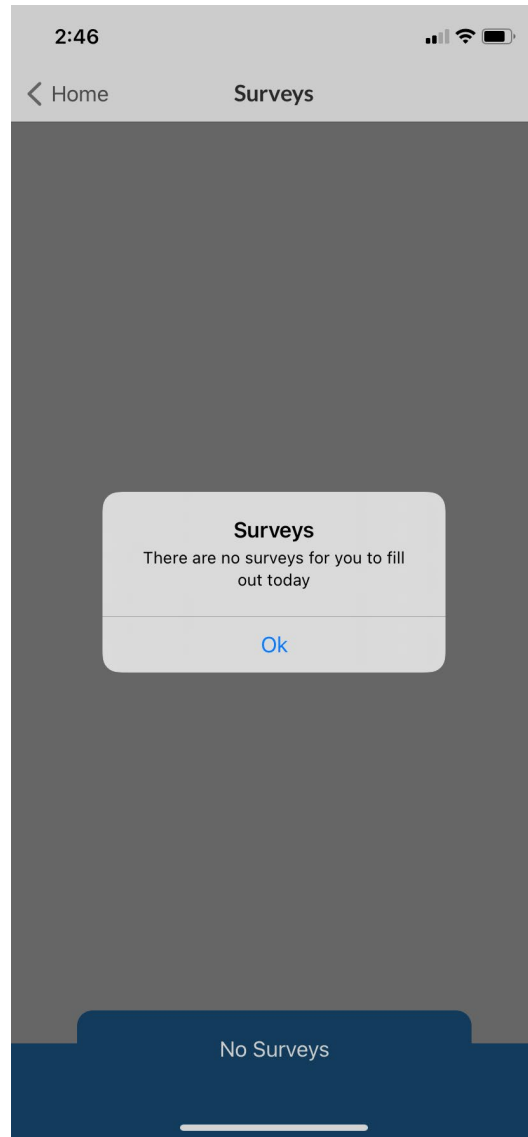


6. Once completed, patients will be given the “Submit” screen. Once the patient presses “Complete”, the survey answers will be submitted.
7. Once all outstanding surveys are completed, the survey menu will let the user know there are no outstanding surveys to complete.

(6)



(7)



Response Monitoring (Provider Portal)

1. Once a survey has been completed, the members of the care team can monitor question results.
2. Navigate to the Assessments section of the Patient Menu.
 - This page allows you to review survey and quiz information from a patient.

Patient Menu x Patient Surveys for **ALIAS TEST** - 125099

This page allows you to review survey and quiz information from a Patient.

Search Option: Completed After: Survey Title:

[Survey and Quiz Log](#) [Charts](#) [Patient Requests](#)

The following is a list of surveys and quizzes completed by the Patient.

3. Utilize the search options to locate the desired survey for monitoring.
 - Search Option (Open, Open & Complete, Complete, or All)
 - Completed After (Date)
 - Survey Title (Text)

Patient Surveys for **ALIAS TEST** - 125099

This page allows you to review survey and quiz information from a Patient.

Search Option: Completed After: Survey Title:

[Patient Requests](#)

The following is a list of surveys and quizzes completed by the Patient.

4. The surveys available after search will show with status information.

Action	Survey Title	Distribution	Questions	Answered	Complete	Declined	Completed	Score	Grade	Elapsed
View	Collaborative Documentation	Weekly Distribution	9	9	True	False	11/4/2021 2:46:39 PM	0		00:01:12

5. Click the “View” option under Action to view survey results. This will house the list of questions and patient answers.

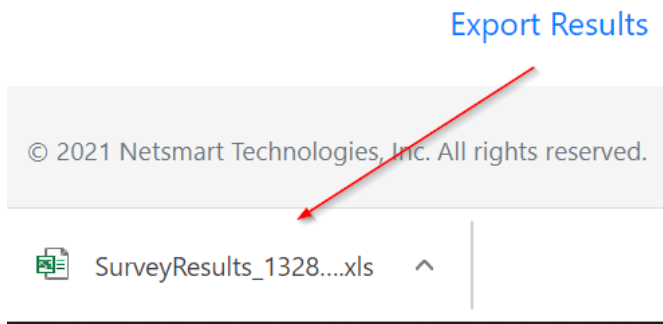
Patient Survey for **ALIAS TEST** - 125099

[Answers](#)

Results of your survey, broken down by question are shown below.

Number	Question	Answer Given	Points If Correct
1	Did you and your provider review your session note together (Collaborative Documentation) in session today? For example: You were able to view your session note and/or listen to a summary of your session note and provide your input. 1) Did you and your provider review your session note together (Collaborative Documentation) in session today? For example: You were able to view your session note and/or listen to a summary of your session	2-Yes	0

- At the bottom of the page, care team members can export results as an excel spreadsheet.



- Opening the excel file will give a table view of the survey results.

Patient Survey Results

Patient: ALIAS TEST

Medical Record Number: 125099

Title: Collaborative Documentation

Score: 0

Number	Question	Answer Given	Category	Points if Correct
1	Did you and your provider review your session note together (Collaborative	2-Yes		0
2	On a scale of 1 to 5, how helpful was it to you to have your provider review your note	5-Very Helpful		0
3	On a scale of 1 to 5, how involved did you feel in your care, compared to past	5-Very Involved		0
4	On a scale of 1 to 5, how well do you think your provider did in introducing and	5-Very Good		0
5	On a scale of 1 to 3, in the future, would you want your provider to continue to	3-Yes		0
6	On a scale of 1 to 3, I feel like I have a positive relationship with my provider. For	3-Yes		0
7	On a scale of 1 to 3, my provider and I make decisions together regarding the	3-Yes		0
8	Did you begin mental health services within the last 30 days?	No		0
9	Do you have any additional comments?	None!		0

Vitals

MHP 2.0 Patient Portal (Web)

1. Patient logs in to patient portal.
2. On the home menu, a patient can access their vitals from the "My Measurements" card.



3. Patient vitals will be found here. The following fields have been auto filled from Avatar.

Measurements

The measurements you are supposed to take for the day are shown below.

Weight in Pounds

Vital Signs

Pulse Ox - Last 7 Days

Tuesday, 1/18/2022

Today

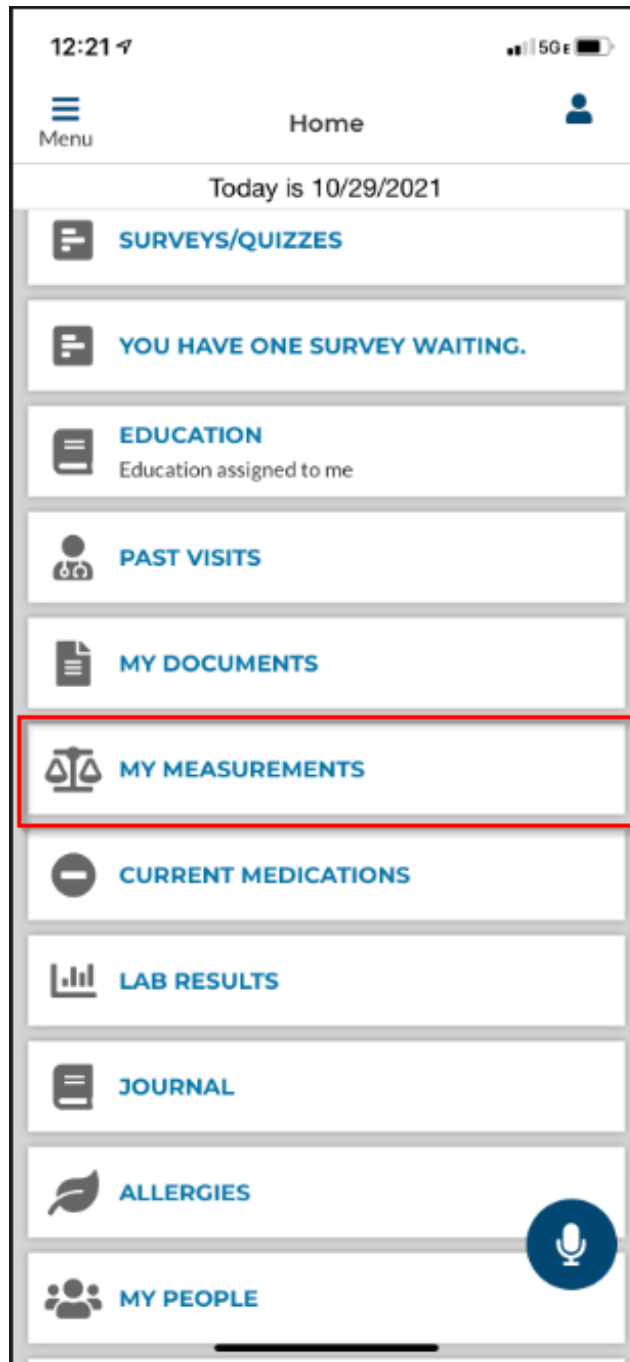
Blood Glucose 96 mg/Dl <small>Due 2:28 PM Done 2:28 PM</small>	Weight 196.4 lbs <small>Due 2:28 PM Done 2:28 PM</small>	Height 74 in <small>Due 2:28 PM Done 2:28 PM</small>
Diastolic Blood Pressure 75 mmHg <small>Due 2:28 PM Done 2:28 PM</small>	Systolic Blood Pressure 120 mmHg <small>Due 2:28 PM Done 2:28 PM</small>	Pulse Ox 98 % <small>Due 2:28 PM Done 2:28 PM</small>
Heart Rate 98 bpm <small>Due 2:28 PM Done 2:28 PM</small>	Temperature 98.6 f <small>Due 2:28 PM Done 2:28 PM</small>	

4. Clicking the Menu Icon will return the patient back to the home page.

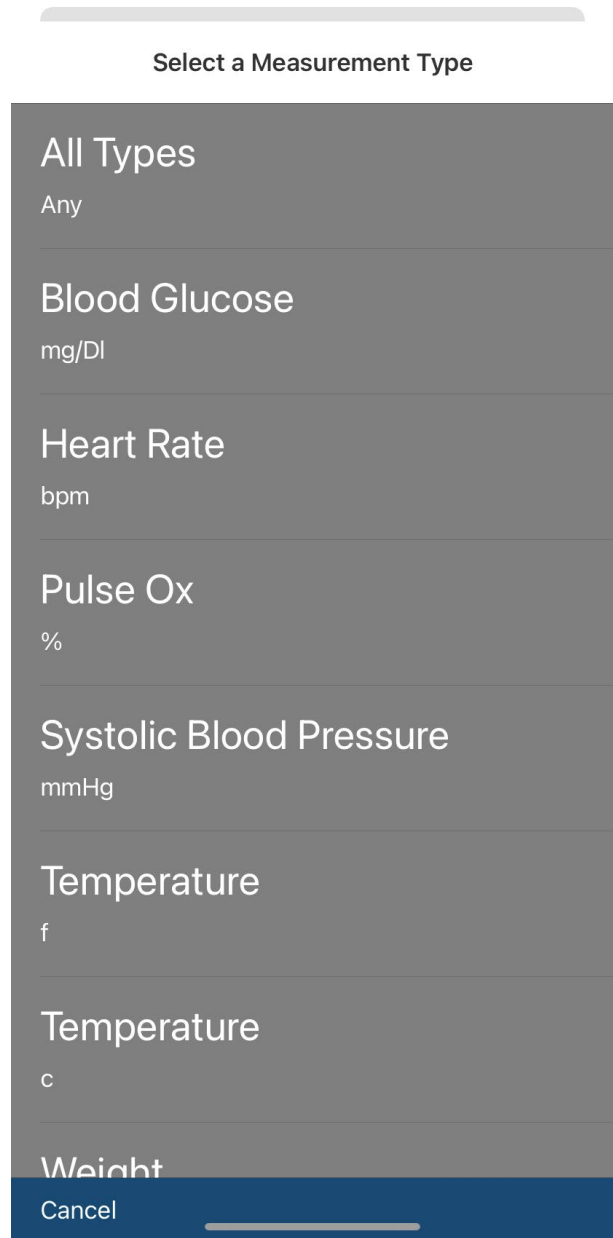
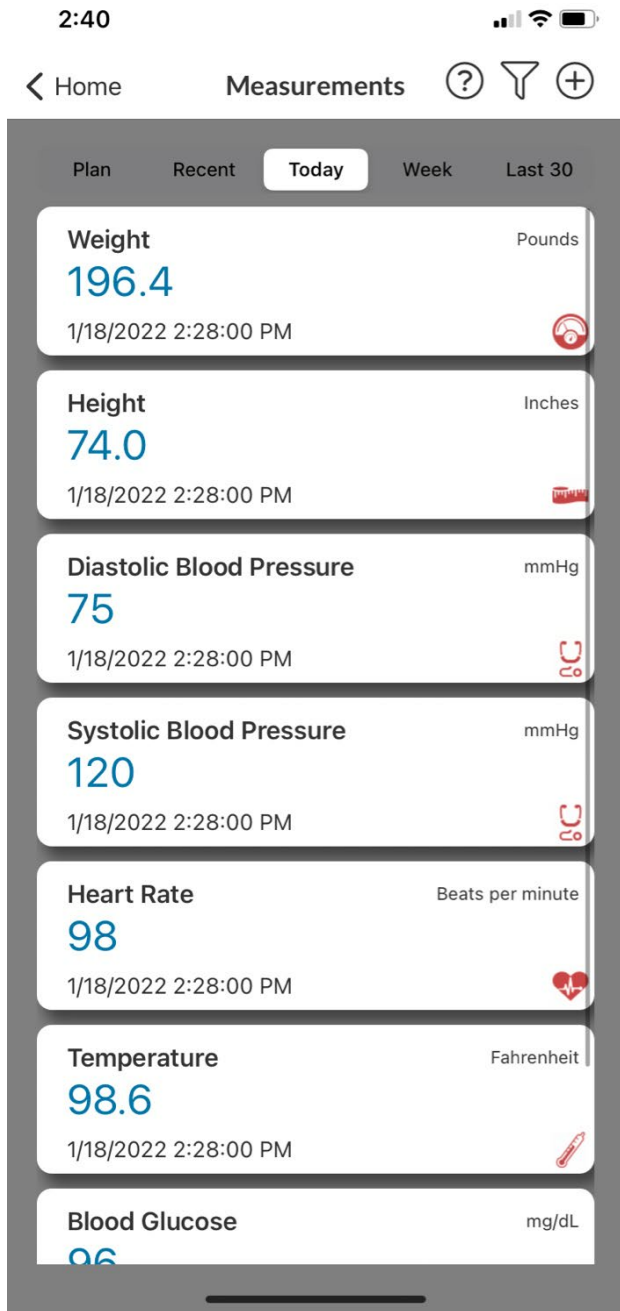


MHP 2.0 Patient Portal (Mobile)

1. Patient logs into mobile myHealthPointe 2.0 application.
2. Vital measurement readings can be found in the “My Measurements” tile.



- 3. Opening the Measurements page will show a list of options.

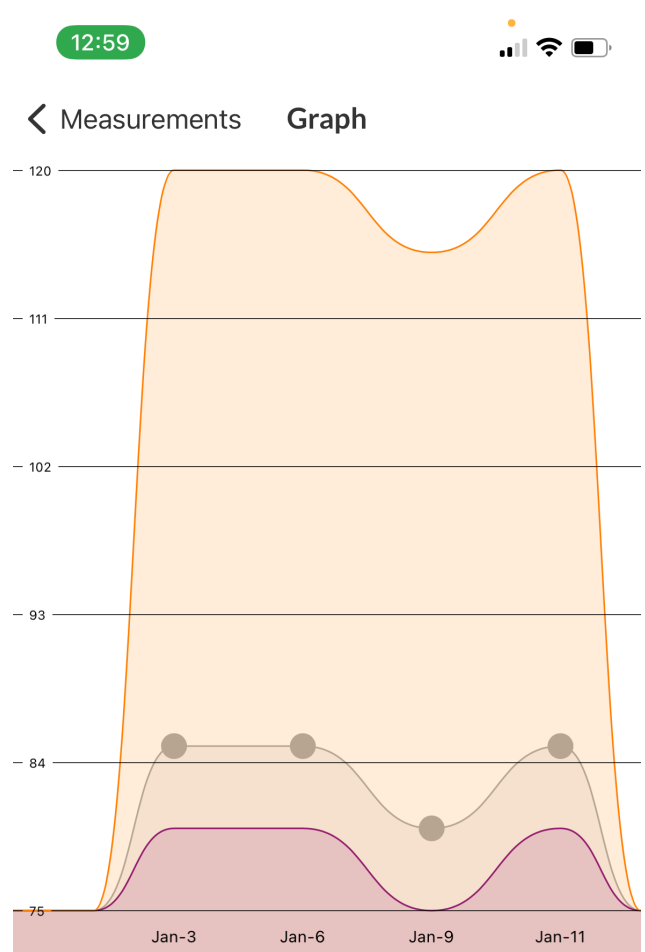
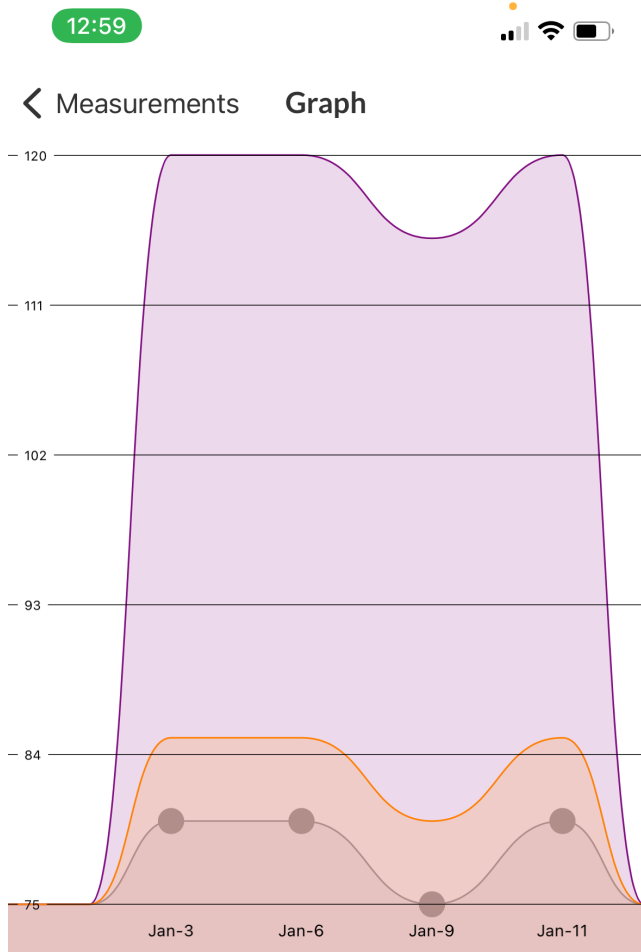


- Click the Funnel Filter to bring up the list of measurement types to filter out.

4. Patients can click on the different readings to show a progression graph.

(Blood Pressure)

(Heart BPM)



Diastolic Blood Pressure

80 mmHg
1/3/2022 12:45:00 PM

80 mmHg
1/6/2022 12:57:00 PM

75 mmHg
1/9/2022 12:57:00 PM

Heart Rate

85 Beats per minute
1/3/2022 12:45:00 PM

85 Beats per minute
1/6/2022 12:57:00 PM

80 Beats per minute
1/9/2022 12:57:00 PM