



Quality Assurance Bulletin

Quality Assurance Unit

County of Los Angeles – Department of Mental Health

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UPDATED ORGANIZATIONAL PROVIDER'S MANUAL

The Organizational Provider's Manual (the Manual) has been revised with additional updates based on the recent State Department of Health Care Services (DHCS) California Advancing & Innovating Medi-Cal (CalAIM) initiatives regarding Documentation Requirements (Behavioral Health Information Notice (BHIN) 22-019) and No Wrong Door for Mental Health Services (BHIN 22-011).

While the Quality Assurance Unit is in the process of finalizing modifications to the Assessment forms to reduce documentation burden and achieve the goals of CalAIM under documentation redesign, all providers may utilize the Immediate / Same Day Assessment for any initial assessment as it has the required seven (7) assessment domains instead of completing a Full Assessment form. The form is no longer limited to specific programs or situations. This has been noted in the updates to the Manual.

Updates to the Manual include:

1. Chapter 1 Reimbursement Rules: Added statement that services shall be provided in the least restrictive setting and shall be consistent with the goals of recovery and resiliency, learning and development, and enhanced self-sufficiency.
2. Chapter 1 Criteria to Access SMHS: Added paragraph regarding services being reimbursable during the assessment period per QA Bulletin 22-06
3. Chapter 1 Concurrent SMHS and Non-SMHS: Added section per QA Bulletin 22-06
4. Chapter 1 Co-Occurring Disorders: Added section per QA Bulletin 22-06
5. Chapter 1 Assessment Requirements: Added statement that Assessment domains shall be documented in the clinical record and indicated which clinical forms satisfy the requirements of the seven required domains per QA Bulletin 22-04

If directly-operated or contracted providers have any questions related to this Bulletin, please contact the QA Unit at QualityAssurance@dmh.lacounty.gov.

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