LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH Office of the Deputy Director of Strategic Communications

Access for All UsCC Subcommittee Minutes

December 14, 2022 10:00AM – 12:00PM Microsoft Teams Meeting

Attendees: Hector Ramirez, Junko Nagamatsu, Amy Kay, Alison Freeman, Maria

Tan, Pamela Inaba, Maria A., Aaron Icedo, Sylvia Youngblood, Arnold Youngblood, Angy Kauffman, Rex Wilde, Ruth Wen, Darren Daniels,

Esteban Espino,

DMH: Matin Almanza, Martha Ortiz, Alex Elliot, Angel Baker, Hyun Kyung Lee,

Amparo Ostojic, Elaine Waldman, Jenny Nguyen, Dr. Jorge Partida, Julio

Miranda, Yue Hua Xu, and Rosario Ribleza

Interpreter &

Captioner: Richard Dickinson and Sarah

Joann

Agenda Items	Comments/Discussion/Recommendations/Conclusions
Welcome & Introductions - Subcommittee	Attendees Introduction.
Meeting Norms/Review of Code of Conduct – Co- Chair	Hector Ramirez provided the Code of Conduct and Meeting Norms to the subcommittee.
Meeting Minutes: Review and Approval	Approval of Meeting Minutes October 12, 2022 – moved to approved by Dr. Alison Freeman, and seconded by Pam Inaba November 9, 2022 - moved to approved by Dr. Alison Freeman, and seconded by Pam Inaba

Community and Accessibility Resources

Alex Elliot

Community and Accessibility Resources:

 Job Accommodation Network – Searchable Online Accommodation Resource (SOAR) system https://askjan.org/soar.cfm

JAN's Searchable Online Accommodation Resource (SOAR) system is designed to let users explore various accommodation options for people with disabilities in work and educational settings. These accommodation ideas are not all inclusive.

If you do not find answers to your questions, please contact JAN directly: https://askjan.org/contact-us.cfm The staff of experienced consultants is happy to discuss specific accommodation needs in a confidential manner.

• EveryoneOn - Find low-cost internet service and computers

Affordable Connectivity Program Enrollment Assistance

EveryoneOn's Enrollment Assistance Hotline connects you with a live person to walk you through the internet enrollment process.

Call/text 877-789-9889 or email enroll1@everyoneon.org for enrollment assistance.

https://www.everyoneon.org/find-offers

• O*NET OnLine:

Detailed descriptions of the world-of-work for use by job seekers, workforce development and HR professionals, students, developers, researchers, and more. Individuals can find, search, or browse across 900+ occupations based on their goals and needs. Comprehensive reports include occupation requirements, worker characteristics, and available training, education, and job opportunities.

https://www.onetonline.org/

• Department of Rehabilitation - Find An Office:

Locate the DOR office nearest you using the search box in the page below: All offices are open Monday thru Friday except state holidays, 8 AM to 5 PM.

https://www.dor.ca.gov/Home/FindAnOffice

• Microsoft - Accessibility Help & Learning

Help and support content for accessibility features in Microsoft 365 apps and services. Learn about ease of use features for vision, hearing, mobility, learning, neurodiversity, and mental health. https://support.microsoft.com/en-us/accessibility

Microsoft - Make your content accessible to everyone

On this page, you'll find resources and tools to make your content accessible for all to support the disability community as allies.

 $\frac{https://support.microsoft.com/en-us/office/make-your-content-accessible-to-everyone-ecab0fcf-d143-4fe8-a2ff-6cd596bddc6d?ui=en-us\&rs=en-us\&ad=us$

• Explore Apple's accessibility features

Apple recently launched iOS 16. Find more information on the updated accessibility features here: https://www.apple.com/accessibility/

The Greatest Short Film - This short film shows people using accessibility technologies to live their lives.

https://youtu.be/8sX9IEHWRJ8

• LA County Department of Mental Health Resources:

Special collections of resources are organized by topic below:

https://dmh.lacounty.gov/resources/

Los Angeles County Department of Mental Health Community Resources & Information https://dmh.lacounty.gov/our-services/ee/resources/

GENERAL UPDATES:

DMH Update

1. DMH Updates

- Angel Baker

- A. New Executive Assistant will be introduced next meeting. She will be responsible for Mental Health Commission, but not with UsCC.
- B. Mary Barraza Senior Deputy Director for ARDI and Prevention Division. UsCC will be assigned under ARDI. Ms. Barraza will be invited for the January or Febrauary 2023 meeting, depending on her availability. She will be visiting each UsCC group.
- C. Flyers Angel encouraged the subcommittee to create Access for All flyer to be used for getting the word and communication out to the community.
- D. ADA Program
 - Angel Baker and Alex Elliot are working together on developing an effective ADA program within the organization.
 - ADA Technology Committee was created to focus on addressing issues on accessibility such that of DMH website, ASL interpreters, MS Teams, etc.
 - o As part of DMH agreement with CalMHSA, a new Marketing Firm called, "RESCUE" was hired.

2. Capacity Building Projects

- Rosario Ribleza

2022-2023 Capacity Building Projects

FY 2023-2024

Capacity Building Projects for FY 2022-2023

Statement of Works (SOW) were written for all the projects listed below. They are now in the final review process.

- 1. Workshop for ASL Interpreters
- 2. Pilot Program: Introduction of American Sign Language (ASL) to Middle and High School Students
- 3. Peers Training for Employability and Self- Advocacy

Capacity Building Projects for FY 2023-2024

The subcommittee needs to vote for the FY 2023-2024 Capacity Building Projects listed below.

The first 3 projects were left over from FY 2022-2023, and the subcommittee agreed to implement them for FY 2023-2024.

1. Mental Health Specialist: Training for Peers

Announcements/ Public Comments Next Meeting	Next meeting is on January 11, 2023 – 10:00 am – 12:00 noon / Recording & Transcriptions at DMH website
	 Access for All members were encouraged to provide their feedback/recommendation on applying the CLAS standards to accessing culturally appropriate mental health services.
Presentation: Interdisciplinary Collaboration & Cultural Transformation Model -Dr. Hyun Kyung Lee -Alex Elliot	 Interdisciplinary Collaboration & Cultural Transformation Model The Collaborative will provide mentoring and training to apply the Culturally and Liguistically Aprpopriate Standards (CLAS) to accessing culturally appropriate mental health services. The CLAS standards seek to provide equitable, understandable and respectful quality care and services that are responsive to diverse cultural health beliefs, practices, preferred languages, health literacy and other communication needs and involve standards on governance, leadership and workforce, communication and language assistance and engagement, continuous quality improvement and accountability.
DMH Services for the Deaf and Hard of Hearing -Dr. Jorge Partida	The Neurodivergent Experiences Album was just presented today by Rex Wilde. In this project, 12 individuals identified as neurodiverse will be selected to collaborate on an album centering themes of mental health, healing, resilience, and identity. Each participant will record an original song or poem centering the aforementioned themes. Participants will be made aware of and connected with LACDMH and relevant resources throughout the project. DMH Services for the Deaf and Hard of Hearing 1. Countywide Master Agreement – has been under review to see if the ability to recruit a broader cadre of providers can be strengthened, especially for ASL Interpreters 2. Vsee – a Video Clinical Platform is now being piloted at DMH Directly Operated Clinics, and can be expanded to other mental health providers 3. A full time ASL Coordinator will be hired to coordinate DMH's services in case of emergency. 4. ASL Certification – a one and a half year training program to become Certified ASL Interpreter that is open to Community College students and DMH employees 5. Ensure that ASL interpreters do not just interpret, but understand Mental Health as well. Subcommittee Recommendation: DMH should award contract with proper funding to mental health providers to be able to provide the needed services for clients.
	Liberation Workshop Series Innovation Lab and Fellowship Neurodivergent Experiences Album

File: Access for All UsCC-20221214_100157-Meeting Recording.mp4
Url: http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=10448