



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 08.26.2021
 Time: 10am-12pm

Type of meeting:	Virtual meeting
Meeting Link:	Join Microsoft Teams Meeting
Members Present:	<i>Dr. Socorro Gertmenian, Dr. Erica Melbourne, Carl Levinger, Shaun Allen, Enrique Zuniga, Erika Wilson, Elizabeth Echeverria, Dr. Daiya Cunnane, Laura Aquino, Jenny Rodriguez, Gerardo Avila, David Worden, Beatrice Perez, William Barreto, "Coco" Satoko Luce, Martin McDermott, Jocelyn Bush Spurlin, Anna Galindo, Janine Solano, Alexandra Cordoba, Dr. Tiffany Harvey, Sacha M Dovick, Mandy Sommers, Sara van Koningsveld, Laura Aquino, Karina Quintero, Aminah Ofumbi, Erica Julian, Julie Elder, Jessica Palma, Akila Bacon, Maria Azucena Amezquita, Kathy Saucedo, Barbara Negron, Brittany White, Chloe Gomez, Ekaete Ekpo, Jennifer Palma, Jamie Campos, Niloufar Tahery, Katherine Webb, Jenny Rodriguez, Leah Gutierrez, Iling Wang, Cheyla Bellamy, Emma Mendez, Andy Vigil, Colette James, Bosco Ho, Erica Lopez, Bobby J. Davis, April M,</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne called the meeting to order at 9:00a.m. and asked folks to click on the forms link to sign in and folks that called in by phone were asked to email their attendance.	Dr. Erica Melbourne	
Minutes from July 2021	Minutes were emailed to members by Dr. Melbourne.	Julie Elder approved the minutes and Elizabeth Echeverria seconded.	
COVID 19/Racial Inequity	Members checked in regarding COVID/Racial Inequity.		

<p>Quality Improvement</p> <ul style="list-style-type: none"> ● QI Workplan CY 2020 ● Maintaining C Numbers ● EQRO Review ● Building QI Into Your Agency – Dr. Daiya Cunnane 	<p>QI Workplan and Report for 2020 is available. Dr. Melbourne sent the link out to members. If you need more information on C Numbers, please contact Dr. Gertmenian. EQRO Review is coming up for SA 1 & 7. It will be a virtual review. Dr. Daiya Cunnane presented on Building Quality Improvement into Your Agency. The slideshow was sent to members via email. If you have any questions, please email Dr. Cunnane at dcunnane@dmh.lacounty.gov and for general QI inquiries please email DMHQI@dmh.lacounty.gov</p>	<p>Dr. Socorro Gertmenian Dr. Erica Melbourne Dr. Daiya Cunnane</p>	
<p>Quality Assurance</p> <ul style="list-style-type: none"> ● State Updates <ul style="list-style-type: none"> ▪ Medi-Cal Rx ▪ CalAIM ● Quality Assurance Email Updates ● Training & Operations <ul style="list-style-type: none"> ▪ Legal Entity Chart Review ▪ QA Resources Module ▪ Collaborative Documentation Updates ● Medi-Cal Certification Bulletin 21-01 ● Policy & Technical Development <ul style="list-style-type: none"> ▪ Policy 401.03 ▪ QA Bulletin 21-04: Org Providers Manual Updates ▪ Clinical Forms Bulletin 21-03 ▪ CANS/PSSC FAQs ▪ COVID Flexibilities Update ▪ Network Adequacy Updates ▪ Access to Care Updates 	<p>There are QA Bulletin updates. Dr. Melbourne sent out the updates to members. DHCS are staggering implementation dates. Dr. Melbourne went over the updated dates. Dr. Melbourne went over the proposed changes to Eligibility Criteria that will take place in January 2022. Dr. Melbourne went over the proposed changes to Documentation Reform that will take place in July 2022. Dr. Melbourne went over the proposed No Wrong Door in July 2022. There were 4 QA emails sent out. Dr. Melbourne will resend to folks who didn't receive them. Legal Entity Chart Reviews are still in process. The Chart Review requirements are avail on the QA website. QA Resources Module has been updated on the QA Website on the training page. Train-the-Trainer Documentation Training is coming soon. A Collaborative Documentation page is coming soon.</p>	<p>Dr. Erica Melbourne Dr. Gertmenian</p>	

<ul style="list-style-type: none"> Directly Operated Chart Reviews 	<p>Dr. Melbourne went over the Medi-Cal Certification Bulletin 21-01. Policy 401.03 was updated May 2021. Bulletin 21-04 was sent out July 12th. The Clinical Forms Bulletin 21-03 was released July 26th, 2021. Dr. Melbourne went over the bulletin. Dr. Melbourne went over the CANS/PSSC FAQs. DHCS has given more guidance on COVID flexibilities. Dr. Melbourne went over the flexibilities. There was an Access to Care training. There is a recording on the QA page. The link will be sent to members via email. There are upcoming Webinars & Trainings that will be emailed out to members.</p>		
<p>Questions/Announcements</p>	<p>If you're having any trouble locating information, please email: EMelbourne@dmh.lacounty.gov and/or Socorro@wellnestla.org Dr. Gertmenian and Dr. Melbourne answered questions for members. ▶ General QA: QualityAssurance@dmh.lacounty.gov ▶ IBHIS/Documentation: ibhiserrorcorrection@dmh.lacounty.gov ▶ Training for DO: QADOTraining@dmh.lacounty.gov ▶ Requests for additional telehealth and/or telephone procedure codes: Su Kim skim@dmh.lacounty.gov</p>		

	<p>▶ Network Adequacy & Access to Care: (new email coming soon) NetworkAdequacy@dmh.lacounty.gov</p> <p>▶ Policy Updates: Compliance@dmh.lacounty.gov</p>		
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NEXT MEETING: Date: 09.23.2021, Time: 10am-12pm, via Microsoft Teams