

LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SA 4 QUALITY IMPROVEMENT COMMITTEE (QIC) MEETING MINUTES

DATE: SEPTEMBER 21, 2021

TIME: 10:00 AM – 11:00 AM

PLACE: VIA MICROSOFT TEAMS

FACILITATOR: NICOLE GUTMAN, LCSW

ATTENDEES: SA 4 LEGAL ENTITIES/CONTRACT PROVIDERS AND SA4 DMH STAFF (SEE ATTACHED SIGN-IN SHEET)

ANNOUNCEMENTS:

Future meetings will be facilitated on a rotating basis by the three DMH QA supervisors. Registration for meeting invite at can be found at <https://tinyurl.com/QA-QI-Meeting-Invite>.

QA/QI UPDATES & FINDINGS:

- Discuss QI work plan updates regarding Outpatient Conservatorship Project, HOME team to pursued LPS conservatorship on an outpatient basis, goal is to conserved at least 10 clients.
- CPS follow-up, focusing on training, materials, user portal, tech assistance, and client/family perception, and recommendations for areas of improvement.
- Adults Well-being survey, from 5/18/21 to 7/11/21, low response rate (only 3.5%), need to find ways to increase response rate. Next survey round is 9/30/21, inform your clients, responses are confidential, and need to have an email on file. DMH leadership will get the survey report.
- CalAIM implementation dates for SMHS on 01/2022, documentation changes, co-occurring services and no wrong door practice on 07/2022, updating screening and transition tools on 01/2023, and payment reform on 07/2023. Notices will be sent out in the near future regarding changes.
- LE chart review for Children's Center of AV in October. Chart review tool used by QA Unit has been updated.
- Collaborative Documentation (CD) training available on 10/12/21 and 10/25/21 (Train the Trainer). November training dates will be available soon. CD resource webpage will be available at the end of September.
- QA knowledge assessment survey #4 was sent out on 08/19/21 and will end om 09/3021. Results will be available on the QA website <https://dmh.lacounty.gov/qa/knowledge-assessment-surveys/> and also sent out.

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- QA bulletin 21-05 (sent out) and 20-21-OX (will be sent out) updates to Practice Arising From Covid-19 Public Health Emergency. Verbal consent and not able to sign will continue to be allowed on some forms. Financial forms, need to email CBO = cbo@dmh.lacounty.gov for guidance.
- MAT FAQs coming and will be posted next to the QA bulleting regarding MAT.
- Webinar on Access to care and Network adequacy was available on 09/14/21, topics: reporting and tracking, eating disorders, and monitoring stats.
- November DO QA check-ins and chart reviews is San Fernando MHC and December for SA 1-4 PMRT.

MEMBERS' QUESTIONS & COMMENTS:

When was QA bulleting 21-05 sent out? Will meeting PPT be sent out? DMH links to access QA bulletins and other QA/QI information were posted in the chat window.

ADJOURNMENT:

Meeting ended at 11 am. Next meeting November 16, 2021.

SUBMITTED BY:

Anthony V. Allen, LCSW, BCD, Chair