



LOS ANGELES COUNTY
**DEPARTMENT OF
 MENTAL HEALTH**
 hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date 11/16/21
 Time 10:00-11:00 AM

Type of meeting:	Virtual meeting																																	
Meeting Link:																																		
Members Present:	<table border="1"> <tr><td>Allison Foster</td><td>VIP CMHC</td></tr> <tr><td>Alma Guevara</td><td>St. Anne's</td></tr> <tr><td>Amanda Montelongo</td><td>Telecare LA 4 FSP/RRR</td></tr> <tr><td>Ana Ochoa (Guest)</td><td></td></tr> <tr><td>Anell Tercero (Guest)</td><td></td></tr> <tr><td>Anthony Allen</td><td>Downtown MHC</td></tr> <tr><td>April Mayorga</td><td>El Centro Del Pueblo</td></tr> <tr><td>Ashlei Sullivan</td><td>The People Concern</td></tr> <tr><td>Carmen Chacon</td><td>SSG</td></tr> <tr><td>Chantal Fisher</td><td></td></tr> <tr><td>Daiya Cunnane</td><td>DMH QI</td></tr> <tr><td>David J. Palmer</td><td>Boys Republic</td></tr> <tr><td>Deatra Handy (Guest)</td><td></td></tr> <tr><td>Devanne Hernandez</td><td>Eisner Health</td></tr> <tr><td>Dora Escalante</td><td>Jewish Family Service</td></tr> <tr><td>Esther Lee</td><td></td></tr> </table>	Allison Foster	VIP CMHC	Alma Guevara	St. Anne's	Amanda Montelongo	Telecare LA 4 FSP/RRR	Ana Ochoa (Guest)		Anell Tercero (Guest)		Anthony Allen	Downtown MHC	April Mayorga	El Centro Del Pueblo	Ashlei Sullivan	The People Concern	Carmen Chacon	SSG	Chantal Fisher		Daiya Cunnane	DMH QI	David J. Palmer	Boys Republic	Deatra Handy (Guest)		Devanne Hernandez	Eisner Health	Dora Escalante	Jewish Family Service	Esther Lee		
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Eun Young Chung	KFAM
Genevieve Morgan	Uplift Family Services
Gerardo Avila - Exodus Recovery, Inc. (Guest)	
Janelle Dent	Children's Institute. Inc
Jeannelli Acuna	Northeast MHC
Jenna Radloff	Hillsides
Jennifer McKirdy-Corletto	Gateways Child and Adolescent Outpatient Program (GCAOP)
Jessica Ayala	Didi Hirsch MHS
Jessica Estrada	KYCC
Johanna Aguiluz	
Jonathan F QA	
Kelly Thomas	
Laura Aquino	
Lisa Harvey	Para Los Ninos
Lisa Ngo-Meza	Alma Family Services
Iorraine Viade	sfc dmh
LyNetta Shonibare	DMH-QI
Marc Walton	Dignity Health
Maria Isabel Vazquez	
Michael Olsen	Enki Health Services, Inc.
Misty Aronoff	Step Up on Second
Monique Robertson	Wellnest
NANCY WEINER	SA NAVIGATION
Naomi Arellano	DMH SA4 Navigation and Hospital Liaison Unit
Nicole Cuevas	Amanecer CCS
Nicole Gutman	Hollywood MHC
Patricia Perez	United American Indian Involvement
Rami Alrayes	Children's Hospital Los Angeles
Robin Moten (Guest)	
Robin Washington	

Rosemary Stevens/SCHARP (Guest)	
Sandi Long	Gateways Homeless Services
Sauntrie Abellera	DMH Compliance
Seong Yeop Lee	Korean American Family Services
Silvia Yan	SSG-Asian Pacific Counseling & Treatment Centers
Sylvia (Guest)	
Sylvia M. Guerrero	
Tsu Yen Chen	
Wendy Coloma Darling	The People Concern/QA
Y Thanh Lam	
Yvonne T (Guest)	

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome/Announcements		Jeannelli Acuna	
1. Presentation: <i>Non-Clinical PIP Review: Closing the Gap Between the Access to Care Beneficiaries Receive and What is Expected</i>	Presented results of Non-Clinical PIP Review. Discussed findings on assessment of provider-developed strategies targeting timely access.	Daiya Cunnane, Psy. D.	
2. State Updates (CalAIM Recoupment)	Discussed Updates on changes to Medical Necessity and Criteria to Access Specialty Mental Health Services to go into effect 1/1/22. Discussed Draft of Reasons for Recoupment. See PowerPoint for details.	Presented by Jeannelli Acuna. Details of info/slides in 11/16/21 email sent by Anthony.	1/1/22
3. QA Emails Sent Out	Reviewed QA emails sent out since last meeting.	Presented by Jeannelli Acuna. Details of info/slides in 11/16/21 email sent by Anthony.	

<p>4. Training & Operations:</p> <ul style="list-style-type: none"> ❖ LE Chart Reviews ❖ Collaborative Documentation ❖ QA Knowledge Assessment Survey ❖ COS Online Training ❖ Annual LE Report & Written QA Process ❖ QA Lead Updates 	<p>Upcoming Reviews: Jewish Family Services-started week of 11/8/21.</p> <p>No CD trainings scheduled for December Currently coordinating multiple follow-up Coaching/Technical assistance sessions for Jan 2022.</p> <p><input type="checkbox"/> Survey #4 responses and countywide results sent out last week</p> <ul style="list-style-type: none"> ▪ Will be posted soon on the Knowledge Assessment page of the QA Website ▪ https://dmh.lacounty.gov/qa/knowledge-assessment-surveys/ <p>COS online training coming soon to QA website</p> <p>Announcement for Legal Entity Contract Providers to submit their Annual QA Reports and Written QA Processes will go out next month. Due annually by the end of January. Forms available on QA Webpage under Chart Review Requirements</p> <p>Info given on QA Lead Coverage. See Powerpoint for details.</p>	<p>Presented by Jeannelli Acuna. Details of info/slides in 11/16/21 email sent by Anthony.</p>	<p>End of January</p>
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<p>5. Policy & Technical Development:</p> <ul style="list-style-type: none"> ❖ Tri-Annual Assessments (3 Year) ❖ Procedure Code Updates – QA Bulletin Coming ❖ Continuity of Care – QA Bulletin Coming ❖ QA Bulletin 21-05 Clarification ❖ Upcoming Network Adequacy/Access to Care Webinar ❖ Directly Operated Chart Reviews 	<p>Reviewed updates presented in CW QA-QI meeting on: Tri-Annual Assessments (3 Year), Procedure Code Updates, Continuity of Care, QA Bulletin 21-05 Clarification, and topics to be covered at upcoming Network Adequacy/Access to Care Webinar. See PowerPoint for details</p> <p>❖ Directly Operated Chart Reviews: November: San Fernando MHC December: American Indian Counseling Center January: PMRT SA1-4</p>	<p>Presented by Jeannelli Acuna. Details of info/slides in 11/16/21 email sent by Anthony. Presented by Jeannelli Acuna. Details of info/slides in 11/16/21 email sent by Anthony.</p>	
<p>6. Upcoming Webinars</p>	<p>Next CW QA/QI Meeting: 12/13/21 Network Adequacy/Access to Care Webinar: 11/9/21</p>		
<p>7. Miscellaneous/ questions</p>			

Electronically Signed & Submitted by:
Nicole Gutman

NEXT MEETING: January 18th, 2022 10:00-11:00 AM