



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 3/15/22
Time: 10 AM

Type of meeting:	Virtual meeting	
Meeting Link:	https://teams.microsoft.com/l/meetup-join/19%3ameeting_ODE5MjOxZTMtYjkwMi00MGY0LWE1NWQ0tZjY5YWUxZDg1ZjQw%40thread.v2/0?context=%7b%22Tid%22%3a%2207597248-4a38-451b-8abe-a638eddbac81%22%2c%22Oid%22%3a%220b7e8a83-1e85-4e6e-aa91-b80a5bc597a2%22%7d	
Members Present:	Alexis Orens	TELECARE LA4 FSP and OCS
	Alma Guevara	St. Anne's Family Services
	Ana Ochoa	Alma Family Services
	Andreina Cordova	Sycamores
	Ania Ahmadi	DMH - Compliance
	AnneMarie Leos-Gomez, LMFT	United American Indian Involvement
	Ashlei Sullivan	The People Concern
	Carmen Chacon	SSG-IBHT
	Chantal Fisher	Optimist Youth Homes and Family Services
	Cheryl Carrington	Vista Del Mar Wraparound SA 4
	Chloe Gomez	JWCH
	Cindy Torres	Vista Del Mar Child and Family services
	Cristina Sandoval	CHLA QueensCare
	David Lee	Medi-Cal Certification SA4 liaison
	David Palmer	Boys Republic - Silverlake

Deatra Handy (Guest)	Info not provided
Dora Escalante	Jewish Family Service
Edward Morales	SSG Project 180
Eka Ekpo	Exodus Recovery, Inc
Erika Frausto	Enki Health Services, Inc.
Esther Lee	CMMD DMH
EunYoung Chung	KFAMLA
Hernandez, Devanne	Eisner Health
Jamie Campos	Pacific Clinics
Janelle Dent	CII
Jasmine Rivas	Heritage Clinic
Jen Regan	DMH QI
Jenna Radloff	Hillsides
Jenny McKirdy-Corletto	Gateways Child and Adolescent Outpatient Program
Jessica Estrada	KYCC
Jonathan F QA	Exodus Recovery
Kim Peterson	Aviva Family and Children's Services
Kimberly Guajardo	Gateways
laura aquino	Amanecer CCS
Linda Gingras	Jewish Family Service
Linda Santiman	Los Angeles LGBT Center
Lisa Harvey	Para Los Ninos
Maria Vazquez	St Anne's Family Services
Marlene Sandoval	Star View Community Services
Mary Ellen Braaten	Optimist Youth Homes
Misty Aronoff	Step Up on Second
N.Weiner	SA4 Admin
Naomi Arellano	DMH Sa4 Navigation and Hospital Liaison Unit
Rebecca	Gateways Percy Village
Robin Moten	SCHARP & Barbour and Floyd Medical Associates

Robin Washington	DMH QA
ROSAURA RUIZ	EISNER HEALTH
Rosemary Stevens	SCHARP
Rozell Robinson	Children's Bureau Mental Health QIS
Sandi Long	Gateways
Sauntrie Abellera	DMH Compliance
Silvia Yan	SSG-Asian Pacific Counseling & Treatment Centers
Sukeda Day	DMH
Tercero, Anell B	Info not provided
Y Thanh Lam	DMH

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Spring 2022 Consumer Perception Survey Data <ul style="list-style-type: none"> • Contract Number Onboarding • Next Steps • Workflow Presentations 	<ul style="list-style-type: none"> • Please ensure that LE/Contracted provider staff participating in CPS via DMH portal have C Number to access the portal • Slides on Maintaining C numbers sent out 3/9/2022. • Requested volunteers to present on their agency's workflow for last CPS period 	<ul style="list-style-type: none"> • Person at LE agency overseeing CPS • Nicole will contact agencies individually about presenting 	<ul style="list-style-type: none"> • Deadline for requesting a new C Number: April 29, 2022 • Presentations 4/19/22

<p>Quality Assessment and Performance Improvement Work Plan</p> <ul style="list-style-type: none"> Hospital Discharges (Reducing Rehospitalization Rates) 	<ul style="list-style-type: none"> Feedback obtained about common issues contributing to hospital readmissions. 	<ul style="list-style-type: none"> Jeannelli/Nicole 	<ul style="list-style-type: none"> N/A
<p>Discussion/questions</p>			

NEXT MEETING: April 19th, 2022