



LOS ANGELES COUNTY  
**DEPARTMENT OF  
MENTAL HEALTH**  
hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
SERVICE AREA 4 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date 04/19/2022  
Time 10:00-11:00 AM

<b>Type of meeting:</b>	Virtual meeting
<b>Meeting Link:</b>	

<b>Members Present:</b>	Alexis Orens	aorens@telecarecorp.com
	Alma Guevara	aguevara@stannes.org
	Ana Ochoa (Guest)	
	April Mayorga (Guest)	
	Brenda Moreno - CBHC (Guest)	
	Brynne MacPhail	bmacphail@gatewayshospital.org
	Carmen Chacon	cchacon@ibht.ssg.org
	Chantal Fisher	cfisher@oyhfs.org
	Cindy Torres	CindyTorres@vistadelmar.org
	Daniel Lakin	Daniel.Lakin@pacificclinics.org
	David Lee	DvLee@dmh.lacounty.gov
	David Palmer	DPalmer@boysrepublic.org
	Dora Escalante	descalante@jfscla.org
	Ekaete E. (Guest)	
	Elizabeth Mota	EMota@dmh.lacounty.gov
	Esther Lee	ELee@dmh.lacounty.gov
	Esther Lee	ELee@dmh.lacounty.gov
	Hernandez, Devanne	dhernandez@eisnerhealth.org
	Heylee Barriola	HBarriola@didihirsch.org
	Janelle Dent	jdent@ChildrensInstitute.org
	Javier Serna	JSerna@dmh.lacounty.gov
	Jeannelli Acuna	JAcuna@dmh.lacounty.gov
	Jenna Radloff	jraddloff@hillsides.org
	Jennifer McKirdy	jmckirdy@gatewayshospital.org
	Jennifer Regan	JRegan@dmh.lacounty.gov
	Jessica Estrada	jestrada@kyccla.org
	Johanna Aguiluz	jaguiluz@thepeopleconcern.org

Jonathan F QA (Guest)	
Jonathan F QA (Guest)	
Kim Peterson	KPeterson@aviva.org
Lilia Sheynman	lsheynman@gatewayshospital.org
Linda Santiman, MA, LMFT #90140	lsantiman@lalgbtcenter.org
Lisa Harvey	Lharvey@paralosninos.org
Marc Walton (Guest)	
Marlene Sandoval	msandoval@starsinc.com
Michael Olsen	molsen@enkihealth.org
Misty Aronoff	MAronoff@stepup.org
Nicole Gutman	NGutman@dmh.lacounty.gov
Nina Marie Gonzalez	nisolis@dhs.lacounty.gov
Nina Marie Gonzalez	nisolis@dhs.lacounty.gov
Pamela Amador	pamador@vip-cmhc.org
Patricia Miller	pmiller@vip-cmhc.org
Patricia Perez (UAll) (Guest)	
Rebecca Fahey	rfahey@gatewayshospital.org
Robin Moten (Guest)	
Robin Washington	RWashington@dmh.lacounty.gov
Rosemary Stevens/SCHARP (Guest)	
Rozell Robinson	rozellrobinson@all4kids.org
Ruiz, Rosaura	rruiz@eisnerhealth.org
Sandi Long	slong@gatewayshospital.org
Silvia Yan	silvia.yan@apctc.onmicrosoft.com
Susana Gomez	susana.gomez@pacificclinics.org
Thandiwe Gregory	ThGregory@dmh.lacounty.gov
Y Thanh Lam	YTLam@dmh.lacounty.gov
Zlatina Radeva	ZRadeva@dmh.lacounty.gov

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
<b>Welcome/Announcements</b>		Nicole Gutman	
QA Lead Updates	Introduction, discussed plans for being part of the SA4 QIC meeting agenda from here on out, in order to review QA related items (chart review trends, knowledge assessments, etc).	Robin Washington	
Spring 2021 CPS Workflow Examples <ol style="list-style-type: none"> <li>1. Hollywood Mental Health Center (electronic)</li> <li>2. Hollywood MHC FSP Program (electronic)</li> <li>3. Gateways (paper)</li> <li>4. Northeast Mental Health Center (paper)</li> </ol>	Each program reviewed their previous workflow and success with Consumer Perception Survey week. Identified pros/cons to each type of survey format. Discussed plans for upcoming survey week for Spring 2022, based on past experiences.	Nicole Gutman, Zlatina Radeva, Jennifer McKirdy-Corletto, Jeannelli Acuna	

**Electronically Signed & Submitted by:**  
 Jeannelli Acuna, LCSW

**NEXT MEETING:** May 17, 2022 10:00-11:00 AM