



## Get the Help You Need Now

Los Angeles County Department of Mental Health (LACDMH) provides a range of programs and services designed for adults (21+) and older adults (60+) who reside in Los Angeles County. Mental health services are available through directly operated and contract agencies throughout the County.

## FSP for Adults/Older Adults

LACDMH offers FSP services for adults (21+) and older adults (60+), who would benefit from and are interested in participating in a program designed to address physical, emotional and living situation needs.

FSP programs for adult and older adult who are capable of providing an array of services beyond the scope of traditional mental health outpatient services.

## Key Components of FSPs

Adult/Older Adult FSP program providers may deliver services in your residence as well as in your community. Adult/Older Adult FSP services includes 24/7 crisis response when there is an emergency or crisis. Each client enrolled in an Adult/Older Adult FSP program will participate in the creation of a plan focused on individualized goals with the assistance of clinicians and case managers.

## LACDMH Values

**Integrity.** We conduct ourselves professionally according to the highest ethical standards.

**Respect.** We recognize the uniqueness of every individual and treat all people in a way that affirms their personal worth and dignity.

**Accountability.** We take responsibility for our choices and their outcomes.

**Collaboration.** We work together toward common goals by partnering with the whole community, sharing knowledge, building strong consensus, and sharing decision-making.

**Dedication.** We will do whatever it takes to improve the lives of our clients and communities.

**Transparency.** We openly convey our ideas, decisions and outcomes to ensure trust in our organization.

**Quality and Excellence.** We identify the highest personal, organizational, professional and clinical standards and commit ourselves to achieving those standards by continually improving every aspect of our performance.

**If you are in crisis and need help right away, call our 24/7 toll-free Help Line: 800.854.7771**

Those with hearing or speech disabilities may [call 711](#) and ask the operator – who will serve as the interpreter between the caller and our staff – to call our Help Line.

[dmh.lacounty.gov](http://dmh.lacounty.gov)



▶▶ Full Service Partnership (FSP)  
Adult (21+)  
Older Adult (60+)



LOS ANGELES COUNTY  
**DEPARTMENT OF MENTAL HEALTH**  
hope. recovery. wellbeing.



## About

Full Service Partnership (FSP) programs provide comprehensive intensive mental health services for adult/older adult and their families in their homes and communities.

FSP programs have several defining characteristics, including providing a wide array of services and supports, guided by a commitment by providers to do “whatever it takes” within the resources available to help individuals within defined populations make progress on their particular paths to recovery and wellness.

Adult/older adult will find the following are potential examples of mental health services and supports clients may receive if participating in FSPs:

- Counseling and psychotherapy
- Assistance in obtaining transportation relating to the mental health treatment goal
- Help obtaining needed medication
- Help receiving physical health care
- Assistance in finding a safe and affordable place to live or assistance remaining in a present home
- Help with educational opportunities
- Help securing financial and health benefits to which you are eligible for
- Treatment for addictions, such as alcoholism, drugs, and other substances
- Help finding employment, vocational training, and/or volunteer opportunities
- Dedicated professionals committed to your success in accomplishing goals that are important to your health, wellbeing, safety and stability
- Support available 24/7

## Eligibility

### Adult FSP Eligibility (21+)

Adults ages 21 and above years old with a serious mental and persistent mental illness that results in difficulty functioning and who have experienced the following within the last year:

- Has a Serious Mental Illness (SMI) (e.g. schizophrenia, bipolar disorder, schizoaffective disorders, or other serious mental health diagnosis resulting in significant impairments to functioning)
- Meet the medical necessity requirements for specialty mental health services
- Is unserved, underserved or inappropriately served

Meet one or more of the focal population criteria:

- Homeless
- Justice-involved
- High utilizers

### Older Adult Eligibility (60+)

- At risk of immediate physical harm or institutionalization



## Interested in FSP Services?

To be considered for an Adult/Older Adult FSP program, a referral must be submitted to a LACDMH Service Area Navigation Team.

The referral will be screened for eligibility by LACDMH.

If you are **accepted** into the FSP program, you will be contacted by the FSP services provider assigned and service will begin immediately.

If you are **not accepted** into the FSP program, the LACDMH staff will help link you to other services and supports that may be helpful to you.

If you have questions regarding the referral process or how the FSP program works, please contact:

### Service Area Navigation

Antelope Valley	661.223.3800
Long Beach/South Bay	562.256.7717
Metro Los Angeles	213.922.8122
San Fernando Valley	818.610.6734
San Gabriel Valley	626.430.2915
South Central Los Angeles	310.668.4902
Southeast Los Angeles	213.738.6150
West Los Angeles	310.482.6600

For more information, please contact Countywide FSP Administration at 213-948-2972.