

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
Office of the Deputy Director of Strategic Communications**

Access for All UsCC Subcommittee Minutes

July 14, 2021
10:00AM – 12:00PM
Microsoft Teams Meeting

Attendees: Amy Kay, An Kou, Bernice Mascher, Cody Hanable, Junko Nagamatsu, Roque Bucton, Hector Ramirez, Osvaldo Carrizoza, Juan Cabrera, Alison Freeman, Wendy Cabil, Erik Escareno, Gabriela Velasquez, Bianca Gallegos, Lourdes, Rabello, Irma Velasquez, Aaron Icedo, Jo Ann Freeman, Ruth Wen, Angelica J. Key, Maritza Lebron, Eugenia Cervantes, Belia Flores, Sunnie Whipple, Alex Reynoso, Martin Almanza, and Yvette Escobedo

DMH: Rosario Ribleza, Pinki Mehta, Julio Miranda, John Flynn, Alex Elliott, Connie Acosta Castaneda, Yue Hua Xu and Dr. Sandra Chang, Jenny Nguyen, Laura Kerr

Interpreters:
Captioner: Carol Smith and Denise Esterley

Agenda Items	Comments/Discussion/Recommendations/Conclusions
Welcome & Introductions - Subcommittee Members	Attendee introductions: Each attendee (On Microsoft Teams and on the phone) was encouraged to incorporate a description of themselves to be mindful of those attendees with disabilities: individuals with visual impairments who cannot see the computer screen, and those who cannot hear what is happening in the meeting.
Meeting Norms/Review of Code of Conduct – Cody Hanable	<ul style="list-style-type: none"> Cody Hanable reviewed the Code of Conduct and Meeting Norms to the subcommittee.
Meeting Minutes: Review and Approval – Co-Chair & Subcommittee	June 9, 2021 meeting minutes have been reviewed and approved. Moved to approve by Hector Ramirez and seconded by Amy Kay.
General Updates: Dr. Sandra Chang	<p>Newsletter Updates – Dr. Sandra Chang</p> <ul style="list-style-type: none"> The newsletter which has been released is now a magazine, featuring a column entitled, “Cultural Connections and Traditions”. It will be released monthly.

Alex Elliot

- Stakeholders were encouraged to continue to submit articles and reflections to have their voices heard.
- Bianca Gallegos suggested that stakeholders should get paid for the time and effort exerted to write for the magazine.
- Hector Ramirez recommended to provide stipend or compensation to writing contributors in the form of gift cards.
- Dr. Chang invited the attendees to give their suggestions about the form of payments, and she will deliver the message to the person in-charge in DMH.

Community and Accessibility Resources – Alex Elliot

iPrevail

<https://lacounty.iprevail.com/>

Resources - Department of Mental Health (lacounty.gov)

<https://dmh.lacounty.gov/resources/>

What's coming in Windows 11 Accessibility:

<https://blogs.windows.com/windowsexperience/2021/07/01/whats-coming-in-windows-11-accessibility/>

Toolkit for People with Disabilities | CDC:

<https://www.cdc.gov/coronavirus/2019-ncov/communication/toolkits/people-with-disabilities.html>

Making government services accessible | Ontario.ca:

<https://www.ontario.ca/page/making-government-services-accessible>

Inclusive design toolkit | Ontario.ca:

<https://www.ontario.ca/page/inclusive-design-toolkit>

AI for Accessibility - Microsoft AI

<https://www.microsoft.com/en-us/ai/ai-for-accessibility>

FCC Emergency Broadband Benefit

<https://getemergencybroadband.org/>

[How to Apply - EBBP \(getemergencybroadband.org\)](https://getemergencybroadband.org/How-to-Apply-EBBP)

[Do I Qualify? - EBBP \(getemergencybroadband.org\)](https://getemergencybroadband.org/Do-I-Qualify-EBBP)

**Capacity Building
Projects - Updates**

Rosario Ribleza

DMH Updates

Pinki Mehta

**Pinki Mehta (for Imee
Perius)**

Ability Tools

<https://abilitytools.org/>

- **Capacity Building Projects – Rosario Ribleza**

1. Mental Health Needs Assessment for the Physically Disabled.
2. Mental Health Needs Assessment for the Deaf and Hard of Hearing.
3. Mental Health Needs Assessment for the Blind, Partially Sighted and Visually Impaired.

- The implementation of all projects commenced on July 1, 2021 and expected to finish on June 20, 2022.
- The vendor, Painted Brain is now developing Resource Guide for each project which is part of the Phase 1 Deliverables.
- Roque Bucton, the outgoing Co-chair was hired by Painted Brain to lead the implementation of the projects.

- 1. Hollywood 2.0**

- Hollywood 2.0 is a pilot project that emerged out of one of the innovation projects called Trieste.
- It addresses chronic homelessness and chronic severe mental illness, and specific need in Hollywood area.
- An array of services will be deployed to this population through optimization of funding including Full-Service Partnership (FSP) services, outreach, mobile engagement, peer resource center programming, and alternative crisis response.
- Pinki suggested attendees to review the documents and encouraged the members to provide feedback.

- 2. Hybrid Meeting**

- The Department of Mental Health (DMH) is still working on figuring out the hybrid model meeting. However, most attendees believe that hybrid meeting is more beneficial to everyone and motivates more people to attend because of its accessibility and convenience.

- 3. Promoter's Salary**

- The correct salary of Promoters is \$15.27 to \$22.00.

- 4. Public Service Announcement (PSA)**

- PSA looks great but needs update on current branding/logo. Imee Perius, Head of Public Information Office (PIO) is working on the PSA now, and she will start utilizing some social media outlets.
- Pinki clarified and emphasized that the PIO takes directions from Program Managers.
- Amy Kay reminded to make sure that there are agencies available to accept clients and provide services before releasing the PSA.

<p>Co-chairs and Subcommittee Members</p>	<p>Facilitation and Evaluation</p> <ul style="list-style-type: none"> • Everyone was advised to send their feedback/comments via e-mail if they feel uncomfortable sharing publicly. <p>A. Leadership</p> <ul style="list-style-type: none"> - Hector Ramirez was very appreciative of the leadership of Roque and Cody, and for supporting each other. Their good leadership uplifts the members of the subcommittee. <p>B. Microsoft Teams, DMH Staff/Assistive Tech</p> <ul style="list-style-type: none"> - Julio Miranda shared the plan to have a Microsoft Tech Workshop with the Microsoft staff/technician by September 2021 - Although the governmental focus is security, DMH also wants to ensure that functionality and accessibility should also be a priority. <p>C. CART, Telephone, and Different Platforms</p> <ul style="list-style-type: none"> - Erik Escareno raised his concern of having promotional materials without the infrastructure built. He wanted to see more data and be able to communicate with DMH executives who make decisions. - Roque expressed his frustrations that people are encouraged to get help while no services are available. He inspired the group to reach out to other agencies for support. <p>D. Recommendations:</p> <ul style="list-style-type: none"> - Jo Ann Freeman: Provide innovative projects - Amy Kay: Look for other platforms that will be more accessible to the deaf, hard of hearing, and other participants. - Bianca Gallegos: DMH needs to hire people like Roque and Cody who can truly advocate for the community. - Sunnie Whipple: Have Roque extend his term for another year due to COVID-19 issue. - Hector: Invite the new Mental Health Commissioner, Dr. Sherin and the CEO to witness the violation of ADA. He expressed his willingness and strong capability to make DMH understands the needs of the disabled community. He said, "I just don't talk, I work."
<p>Meeting Adjourned</p>	<p>12:00 P.M.</p>
<p>Next Meeting</p>	<ul style="list-style-type: none"> • Next meeting is on September 8, 2021 – 10:00 am – 12:00 noon