



# Quality Assurance Bulletin

## Quality Assurance Unit

County of Los Angeles – Department of Mental Health

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December 23, 2021

No. 21-09

## ORGANIZATIONAL PROVIDERS MANUAL UPDATES

The Organizational Provider's Manual (the Manual) has been revised and updated based on the recent State Department of Health Care Services (DHCS) Information Notice No.: 21-073. The updated criteria to access Specialty Mental Health Services (SMHS) and newly defined medical necessity for services have been added (refer to QA Bulletin 21-08 Updated Criteria to Access Specialty Mental Health Services). While the vast majority of changes were made in Chapter 1 (Medi-Cal Medical Necessity), modifications were made throughout the Manual to account for the updated access criteria and medical necessity language.

In addition to the modifications mentioned above, the following changes have been made:

### 1. Chapter 1 (Medi-Cal Medical Necessity):

- a. Removed the Medi-Cal Medical Necessity Description, Medical Necessity Criteria, and Documentation for Medical Necessity – The Clinical Loop.
- b. Removed the URL link for the List of Outpatient “Included” Diagnoses.

### 2. Chapter 2 (Intensive Care Coordination & Intensive Home Based Services)

- a. Removed the reference to the ICC Eligibility Form
  - i. The ICC Form is no longer required effective 12/13/21
  - ii. QA will be issuing an updated Clinical Forms Bulletin and QA Bulletin to address Katie A DPI Indicator

If Legal Entities or Directly Operated providers have any questions related to this Bulletin, please contact the Quality Assurance Unit at [QualityAssurance@dmh.lacounty.gov](mailto:QualityAssurance@dmh.lacounty.gov).