CBO Bulletin

Issue No.: NGA 21-010 Issue Date: December 8, 2021

BENEFITS IDENTIFICATION CARD CHANGE

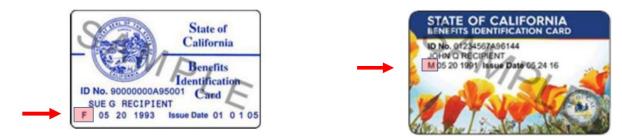
In an effort to be more inclusive in relation to gender identity, the California Department of Health Care Services (DHCS) has updated the Medi-Cal Benefits Identification Card (BIC). All new and replacement BICs issued on or after September 1, 2021 will no longer include a sex identifier for the beneficiary on the card. All other information on the face of the BIC will remain in place.

The new BIC will be issued to individuals who are newly eligible for Medi-Cal as well as to existing beneficiaries requesting replacement cards. Those who currently have a BIC may continue to use their card. Current BIC holders will only be issued the newest version when they request a replacement card.

All prior versions of the BIC are in circulation, are valid, and must be accepted. Below are the different versions of the BIC.

Prior BICs:

A sex indicator is displayed on the front of the cards.



New BIC:

Sex is not included on the new version.



