



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 8 QUALITY IMPROVEMENT COMMITTEE (QIC) MEETING
06/17/2020
2:30PM-3:30PM**

Type of meeting:	Virtual monthly meeting via skype	
Meeting Link:	Join Skype Meeting or call 323-776-6996 ; Conference ID: 88181753	
Members Present:	Name	Agency/Program
	Amy Sutherland	Aspiranet
	Ann Lee (SA 8 QI/QA liaison)	DMH SA 8 Administration
	Carina Hernandez	Star View Community Services
	Cheryl Malinowski	Telecare MHUCC
	Claudia Morales	Pacific Asian Counseling Services
	Courtney Stephens (co-chair)	MHALA
	Cynthia Arias	South Bay Mental Health Center
	Dalia Diaz	Helpline Youth Counseling
	Daphne King	South Bay Childrens Health Center
	Della Clayburg	DMH SFC Torrance
	Dora Anderson	Harbor DMH 6859 & 7738
	Elva Gutierrez	The Guidance Center
	Frances Wyatt	SSG Alliance
	G. Kaliah Salas	TIES for Families - South Bay
	Helen Chang	DMH-Coastal API Family MHC
	Jamie Chess	Exodus Recovery, Inc.
Jean Thompson, LCSW	Tarzana Treatment Center	

	Jeffrey Baer	DMH - LBCAP
	Jennifer Regan (QI Unit Lead)	DMH Quality Improvement Division
	Jesica Sandoval	AADAP, INC.
	Jessie Estrada-Marquez	Star View Behavior Health Urgent Care- Long Beach
	Kathy Saucedo	Stars Behavioral Health Group
	Laia Vicens-Fuste	DMH-SFC
	Layhearb Poon	Long Beach APIFMHC DMH
	Linda Nakamura	Masada Homes
	Lisa Sumlin	Counseling4Kids
	Marc Borkheim (QA Unit Lead)	DMH Quality Assurance Division
	Mariela Gorosito	Telecare Corporation
	Marina Eckart	Didi Hirsch Mental Health Services
	Martin McDermott	Bayfront Youth & Family Services
	Michele Munde (co-chair)	Star View
	Natalie Anderson	ChildNet
	Nicole Santamaria	Helpline Youth Counseling
	Pastora Salazar	For The Child
	Paula Valencia	Star View BHUCC-LB
	Rosely Hernandez	Shields for Families
	Rowena Docuyanan	DMH
	Stephanie Canales	Starview
	Stephanie Yamada	Pacific Asian Counseling Services
	Susan Osborne	MHALA
	Yessica Brown	Crittenton Services for Children and Families

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
QI webpage	https://dmh.lacounty.gov/qid/		
Electronic sign-in	Please submit to record your attendance: https://forms.office.com/Pages/ResponsePage.aspx?id=SHJZBzjqG0WKvqY47du sgZh_AuVvyK5JnyljLC1rbs9UQTVWNIhRQ0JXSU9WWjNQT0tHMkhTRllyWS4u		
Central Monthly QA/QI meeting	<ul style="list-style-type: none"> • Combined QI and QA meeting on 6/8/20 – video recording link: http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=8289 		
State CPS	<ul style="list-style-type: none"> • State CPS Survey period – June 22-26, 2020. Information sent out via email. For selected providers – offer survey to clients who receive outpatient mental health services via in-person, telephone, and telehealth during the survey period. • Survey training will be held via skype on 6/7th at 9am and 6/10th at 2pm. Only need to attend one of these trainings if you are a selected provider. 		
Performance Improvement Projects	<ul style="list-style-type: none"> • Clinical PIP - Improving quality of services for clients with COD. Continuing with best practice for Substance Abuse counselors • Nonclinical PIP – Access to Care/Network Adequacy System and timeliness of appointments. Focusing on urgent appointments 		
Test Calls	Will continue with Promotores/Promoters		
External Quality Review Organization (EQRO)	Still scheduled for September – will be a remote review		
LACDMH Policy for Telemental Health	https://secure2.compliancebridge.com/lacdmh/public/index.php?fuseaction=print_p review&docID=2489		
Additional Items	<ul style="list-style-type: none"> • Important to know what Drug Medi-Cal programs are available. For example, Helpline Youth Counseling in SA 7 has Drug Medi-Cal. • Specialty Mental Health Services & Substance Use • CANS training- Direct all CANS questions to Adam Benson with WET Division: Adam Benson <ABenson@dmh.lacounty.gov> 		

	<ul style="list-style-type: none"> ○ FYI - do not need to complete CANS for clients who do not meet medical necessity. This will be coming out in a bulletin. ● MAT survey sent out today (just to MAT providers).
Change of Provider Logs (COP)	Please continue to submit (LEs email DMHCOP@dmh.lacounty.gov ; DOs continue submitting via online app).
NEXT MEETING	<p>SA 8 will transition meetings via TEAMS. Please download the app in advance. Will continue TEAMS meetings until safe to meet in person and probably even after returning to the office.</p> <p>July 15, 2020 from 2:30PM-3:30PM Immediately after QA agenda items.</p>

Minutes Recorded by Ann Lee, DMH SA 8 Administration