

**SPA 7  
Quality Improvement Committee Minutes  
June 2020**

<b>Type of Meeting:</b>	<b>SPA 7 QIC Meeting</b>	<b>Date:</b>	<b>6/16/2020</b>	
<b>Place:</b>	<b>The Whole Child 10155 Colima Road Whittier, California 90603</b>	<b>Start Time:</b>	<b>2:00 PM</b>	
<b>Chairpersons:</b>	<b>Caesar Moreno, Susan Lam, Greg Tchakmakjian</b>	<b>End Time:</b>	<b>3:45 PM</b>	
<b>Members Present:</b>	Alexandra Pereira, Amanda Montelongo, Amarri Simms, Antonio Banuelos, Cara Jenson, Chloe Gomez, Cinthia Sanchez, Dalia Diaz, Denice Palacios, Elizabeth Hernandez, Elizabeth Mota, Grace Guzman, Guadalupe Ceballos Gwen Lo, Hsiang Ling Hsu, Ingrid Rey Balbuena, Javier Serna, Jenny Silver, LyNetta Shonibare, Michael Olsen, Michelle Bilotta-Smith, Nicole Santamaria, Priscilla Gonzalez, Quenia Gonzalez, Susan Lam, Tatiana Rojas, Vi Nguyen Wendy Mielke, Yolanda Hernandez-Lara			
<b>Agenda Item</b>	<b>Discussion and Findings</b>	<b>Decisions, Recommendations, Actions, &amp; Scheduled Tasks</b>		<b>Person Responsible</b>
	Meeting was called to order at 2:00 PM			<b>Caesar Moreno</b>
<b>QI Updates</b>				
- QA Bulletin 20-02	<p>The 20-02 QA bulletin was released on 6/8/2020 and that should have been received via e-mail and is also available on the the DMH QA website. This bulletin reviews the following:</p> <ul style="list-style-type: none"> <li>• How substance use plays into a client's mental health</li> <li>• Developing a treatment plan <ul style="list-style-type: none"> <li>○ Specialty mental health services as substance use is not enough as a mental health goal needs to be submitted</li> </ul> </li> <li>• Most critical statement- the state has made it very clear that if we are providing a service addressing substance sue disorder, no matter how well connected that is to a mental health disorder but if it doesn't show evidence it will be denied.</li> </ul>			

<ul style="list-style-type: none"><li>- Policy and Technical Development</li><li>- Clinical Guidance (0-5 Population)</li><li>- Business Associates Agreement</li></ul>	<ul style="list-style-type: none"><li>o Mental health needs be shown more prevalently</li><li>• Necessity to re-train substance use counselors on MH focused treatment.<ul style="list-style-type: none"><li>o Focusing on Seeking Safety may be helpful</li></ul></li></ul> <p>5150/5585 Guidance</p> <ul style="list-style-type: none"><li>- This policy adds areas to consider regarding the process of conducting 5150/5585 hold via telehealth</li><li>- Signatures can be sent via e-fax as long as signatures and sending of info is HIPAA compliant.</li></ul> <ul style="list-style-type: none"><li>• For DO practitioners- working on creating, training modules that incorporate documentation/claiming and using IBHS (Est 6/29/20) will be PowerPoints and handout at the end of module there will be a brief quiz.</li><li>• Back to Basics- currently being via Skype (these are live trainings)<ul style="list-style-type: none"><li>o Upcoming presentations TAY, AICC, San Fernando Child, and Edelman Child</li></ul></li></ul> <p>Further guidance was posted during the week of 6/8/2020 by DMH QA team surrodnign re-assessing and treating the 0-5 population during COVID-19</p> <ul style="list-style-type: none"><li>• This was developed by experts in 0-5 so it is more in depth</li><li>• This provides recommendation and best practices on assessing and treating the 0-5 population via telehealth and telephone</li><li>• The most impacted is no medical necessity there will be some guidance about following up with a supervisor and following up with CSW and attorney</li></ul> <p>As a reminder a BAA is needed when getting electronic signautres.</p>		
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<ul style="list-style-type: none"> <li>- Access to Care and Network Adequacy Webinar</li> <li>- Certification Bulletin- COVID Emergency</li> <li>- CEO Bulletin</li> <li>- Training and Operations</li> <li>- June CPS Survey</li> <li>- Test Calls</li> </ul>	<p>There was a training on 6/9/2020 at 9 AM for further information contact Howard Washington (<a href="mailto:hwashington@dmh.lacounty.gov">hwashington@dmh.lacounty.gov</a>)</p> <p>IBHS Error Correction (<a href="mailto:IBHSErrorCorrection@dmh.lacounty.gov">IBHSErrorCorrection@dmh.lacounty.gov</a>)</p> <p>Training inquires for DO Program (<a href="mailto:DMHQADO@dmh.lacounty.gov">DMHQADO@dmh.lacounty.gov</a>)</p> <p>The Network adequacy reports should be available currently but an update will be available tomorrow</p> <p>Information related to DHCS info notice 20-09 provided guidance on Medi-Cal certification and re-certification</p> <p>This bulletin provide updated information including re-entering location of service.</p> <p>General documentation and claiming training modules in development</p> <ul style="list-style-type: none"> <li>• Currently being recorded and edited</li> <li>• Hopefully available before the end of June             <ul style="list-style-type: none"> <li>○ Will include how to do this in the midst of COVID-19</li> <li>○ Hope to ready on the QA webpage by the end of the month</li> </ul> </li> </ul> <p>June Survey will take place during the week of 6/22/2020-6/26/2020</p> <p>There will be a link to make this accessbile online</p> <p>DMH realizes there will be multiple challenges including accessibility via technology and getting the client ID number</p> <ul style="list-style-type: none"> <li>• There will be daily open Skype sessions during the week of the CPS survey</li> </ul> <p>Continue with Promotores</p>		
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<b>Other Announcements/Issues</b>	There were no other announcements or issues.		
<b>Adjournment</b>	Meeting was adjourned at 3:45 PM  Respectfully Submitted,  Caesar Moreno, LCSW QIC Chair	<b>Next Meeting:</b>  <b>TBD</b>	

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