



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 11.05.2020

Time: 9am-11am

Type of meeting:	Virtual meeting
Meeting Link:	Join Microsoft Teams Meeting
Members Present:	<i>Dr. Erica Melbourne, Socorro Gertmenian, Jocelyn Bush Spurlin, Carl Levinger, Bosco Ho, "Coco" Satoko Luce, Maria Azucena Amezquita, Brandee Able, Janine Solano, David Worden, Evelyn Gutierrez, Barbara Negron, Shaun Allen, Enrique Zuniga, Christine Pina, Beatrice Perez, Erika Lopez, Yovette Roldan, Elizabeth Echeverria, Dr. Tiffany Harvey, Ana Viana, Julie Elder, Cheyla Bellamy, LaShawn Smith, April Mayorga, Anna Galindo, Geralyn La Fleur, Aminah Ofumbi, Brittany White, Rocio Favela-Rodriguez, Stephanie Canales, Jamie Chess, Karina Quintero, Lisa Sumlin, Jamie Campos, Leticia Tun, Ekaete Ekpo, Gerardo Avila, Robin Moten, Akila Baskin, Daiya Cunnane, Rosemary Stevens, Mariko Yamada, Enriqueta Allred, Chloe Gomez, Erica Julian, Veronica Macias, Kathy Saucedo, Alejandra Ramos, Sacha M Dovick, Jennifer Palma</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne called the meeting to order at 9:00a.m. and asked folks to click on the forms link to sign in and folks that called in by phone were asked to email their attendance to Dr. Melbourne.	Dr. Erica Melbourne	
Minutes from September 2020	September's Minutes will be tabled until the next meeting in January 2021.	Members agreed	
COVID 19/Social Unrest/Election Check In	Members checked in regarding COVID/Social Unrest and the 2021 Election. Everyone is doing as well as they can.		

<p>Quality Improvement</p> <ul style="list-style-type: none"> ● Consumer Perception Survey ● External Quality Review ● Consumer Perception Survey Data ● Policy Updates ● SA6 PIP – Access to Care: MSS 	<p>CPS has been canceled for the Fall. It will pick back up in the Spring. EQRO has concluded for SA2 & SA5. They were pleased with DMH’s response to COVID. Dr. Daiya presented on the CPS Data. Members were sent the presentation via email. Dr. Melbourne went over policy updates. Shaun Allen answered questions regarding the PIP. Members agree to start the PIP on January 1, 2021 - through the end of February 2021. Members agree to report back at the March 2021 meeting the data that was collected.</p>	<p>Dr. Melbourne Socorro Gertmenian Dr. Daiya & Shaun Allen</p>	
<p>Quality Assurance</p> <ul style="list-style-type: none"> ● DHCS Updates <ul style="list-style-type: none"> ○ PAVE ○ Professional License Waivers ○ Peer Support Services ● Policy & Technical Development <ul style="list-style-type: none"> ○ Upcoming 2021 CPT Code Changes ○ TCM Needs Evaluation Reminders ○ ICC Updates ○ Pre-Authorization Reminders ○ NOABD Reminders ○ NAPPA formerly NACT ○ DO QA Check-Ins & Chart Reviews ○ DO Virtual Back to Basics ○ Online Training for DO Programs ● Training & Operations <ul style="list-style-type: none"> ○ Legal Entity Chart Reviews 	<p>Dr. Melbourne discussed the new bulletin and updates for PAVE. New Bulletins and forms were emailed out to members. Dr. Melbourne and Socorro Gertmenian went over the bulletins, forms, updates and answered questions. Updates for Peer Support Services will come in January. There will be upcoming 2021 CPT Code Changes that will be in effect 01/01/2021. Dr. Melbourne went over the updates and reminders for TCM Needs Evaluation, ICC, Pre-Authorization, and NOABD. Members discussed the new policies. Members requested the NOABD form to be resent via email. The Pre-Authorization link is: http://dmh.lacounty.gov/qa/qaw Socorro Gertmenian advised members to attend the monthly NACT meetings to gain more information. Gertmenian updated members on the change from NACT to NAPPA.</p>	<p>Dr. Melbourne & Socorro Gertmenian</p>	

<ul style="list-style-type: none"> ○ Upcoming 	<p>Please make sure that the information you have in NAPPA is updated and correct. Directly Operated clinics are having their chart reviews in November and some have already taken place. There will be a virtual DO Back to Basics. There are online trainings for DO Programs that can be located at https://dmh.lacounty.gov/qa/qa-training/online-training-for-directly-operated-programs/ Legal Entities will have their chart reviews in November. There are upcoming trainings for Legal Entities.</p> <p>Here is the DMH website link for QA trainings: https://dmh.lacounty.gov/qa/qa-training/</p>		
<p>Questions/Announcements</p>	<p>Dr. Melbourne and Ms. Gertmenian answered questions for members. This is the last meeting for 2020. The next meeting will be on January 28, 2021.</p> <ul style="list-style-type: none"> ▶ General QA: QualityAssurance@dmh.lacounty.gov ▶ IBHIS/Documentation: ibhiserrorcorrection@dmh.lacounty.gov ▶ Training for DO: QADOTraining@dmh.lacounty.gov ▶ Requests for additional telehealth and/or telephone procedure codes: Su Kim sjkim@dmh.lacounty.gov 		

	<p>► Network Adequacy & Access to Care: (new email coming soon)</p> <p>NetworkAdequacy@dmh.lacounty.gov</p>		
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NEXT MEETING: Date: 01.28.2021, Time: 10am-12pm, via Microsoft Teams