



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH  
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 9.24.2020  
 Time: 9am-11am

<b>Type of meeting:</b>	Virtual meeting
<b>Meeting Link:</b>	Join Microsoft Teams Meeting
<b>Members Present:</b>	<i>Dr. Erica Melbourne, Socorro Gertmenian, Jocelyn Bush Spurlin, Jonathan Bach, Carl Levinger, Bosco Ho, Carina Hernandez, "Coco" Satoko Luce, Laura Aquino, Emma Mendez, Maria Azucena Amezcuita, Brandee Able, Janine Solano, David Worden, Erika Flores, Evelyn Gutierrez, Barbara Negron, Stephanie Castillo, Shaun Allen, Lee JamesGossett, Enrique Zuniga, Christine Pina, Cherrelle Harris, Beatrice Perez, Erika Lopez, Marina Eckart, Yovette Roldan, Elizabeth Echeverria, Dr. Tiffany Harvey, Ana Viana, Belinda Williams, Julie Elder, Chrystal Evans, Cheyla Bellamy, LaShawn Smith, April Mayorga, Anna Galindo, Geralyn La Fleur, Ani Sargsyan, Aminah Ofumbi, Dr. Shirley Fournoy, Brittany White, Rocio Favela-Rodriguez, Stephanie Canales, Jamie Chess, Karina Quintero, Christina Perez, Erika Wilson, Lisa Sumlin, Jamie Campos, Andy Vigil</i>

<b>AGENDA ITEMS</b>	<b>DECISIONS AND ACTIONS</b>	<b>RESPONSIBLE UNIT/STAFF</b>	<b>DUE DATE</b>
Welcome & Introductions	Dr. Erica Melbourne called the meeting to order at 9:00a.m. and asked folks to click on the forms link to sign in and folks that called in by phone were asked to email their attendance to Dr. Melbourne.	Dr. Erica Melbourne	
Minutes from August 2020	Lee Gossett motioned to approve minutes. Jocelyn Bush Spurlin seconded. Minutes were approved.	Lee Gossett & Jocelyn Bush Spurlin	
COVID 19/Social Unrest Check In	Members checked in regarding COVID/Social Unrest/Wildfires. Everyone is doing as well as they can. Headspace is free for La County residents.		
Change in Meeting Time	Members agreed to switch the start time from 9am-11am to 10am-12pm.		

<p>Quality Improvement</p> <ul style="list-style-type: none"> <li>● Consumer Perception Survey</li> <li>● External Quality Review</li> <li>● Policy Updates</li> <li>● SA6 PIP – Access to Care: MSS</li> </ul>	<p>CPS has been canceled for the Fall. It will pick back up in the Spring. EQRO is taking place Sept. 28th-Oct. 1st. SA2 &amp; SA5 has been chosen for review. Dr. Melbourne went over policy updates. Shaun Allen discussed the SA6 PIP. Members agree to start on January 1, 2021 - through the end of February 2021. Members agree to report back at the March 2021 meeting the data that was collected.</p>	<p>Dr. Melbourne Socorro Gertmenian &amp; Shaun Allen</p>	
<p>Quality Assurance</p> <ul style="list-style-type: none"> <li>● DHCS Updates <ul style="list-style-type: none"> <li>○ PAVE</li> <li>○ Updates-Reminders</li> </ul> </li> <li>● Policy &amp; Technical Development <ul style="list-style-type: none"> <li>○ Needs Evaluation</li> <li>○ ICC Updates</li> <li>○ Pre-Authorization Updates</li> <li>○ Access to Care – Monitoring</li> <li>○ Network Adequacy</li> <li>○ NOABD Forms</li> <li>○ DA QA Check-Ins &amp; Chart Reviews</li> </ul> </li> <li>● Training &amp; Operations <ul style="list-style-type: none"> <li>○ Train the Trainer Model</li> <li>○ Documentation &amp; Claiming Related Handouts</li> <li>○ Chart Reviews</li> </ul> </li> </ul>	<p>Dr. Melbourne will send the PAVE website out to members. Dr. Melbourne went over Updates and Reminders. New Bulletins and forms were emailed out to members. Dr. Melbourne and Socorro Gertmenian went over the bulletins, forms and updates. The Needs Evaluation tool should be up on the website soon. Access to Care is still a requirement and everyone should be in compliance with the guidelines. In October, Women's Re-Integration will have Check-Ins &amp; Chart Reviews In November, Compton Family Mental Health Service will have Check-Ins &amp; Chart Reviews. In November, Compton's Mental Health FSP program will be reviewed. Train the Trainer Model is coming soon. There is a plan for Documentation &amp; Claiming related training for LEs by 2021.</p> <p>Here is the DMH website link for QA trainings: <a href="https://dmh.lacounty.gov/qa/qa-training/">https://dmh.lacounty.gov/qa/qa-training/</a></p>	<p>Dr. Melbourne &amp; Socorro Gertmenian</p>	

<p>Questions/Announcements</p>	<p>Dr. Melbourne and Ms. Gertmenian answered questions for members. There will not be a meeting in October. The next meeting will be on November 5th, 2020.</p> <ul style="list-style-type: none"> <li>▶ General QA: <a href="mailto:QualityAssurance@dmh.lacounty.gov">QualityAssurance@dmh.lacounty.gov</a></li> <li>▶ IBHIS/Documentation: <a href="mailto:ibhiserrorcorrection@dmh.lacounty.gov">ibhiserrorcorrection@dmh.lacounty.gov</a></li> <li>▶ Training for DO: <a href="mailto:QADOTraining@dmh.lacounty.gov">QADOTraining@dmh.lacounty.gov</a></li> <li>▶ Requests for additional telehealth and/or telephone procedure codes:  Su Kim <a href="mailto:sjkim@dmh.lacounty.gov">sjkim@dmh.lacounty.gov</a></li> <li>▶ Network Adequacy &amp; Access to Care: (new email coming soon)  <a href="mailto:NetworkAdequacy@dmh.lacounty.gov">NetworkAdequacy@dmh.lacounty.gov</a></li> </ul>		
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**NEXT MEETING:** Date: 11.05.2020, Time: 10am-12pm, via Microsoft Teams