



**LOS ANGELES COUNTY DEPARTMENT OF MENTAL HEALTH
 SERVICE AREA 6 QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

Date: 05.27.2021
 Time: 10a.m.-12p.m.

Type of meeting	Virtual meeting
Meeting Link	Join Microsoft Teams Meeting
Members Present	<i>Dr. Socorro Gertmenian, Carl Levinger, Maria Azucena Amezcuita, Barbara Negron, Shaun Allen, Enrique Zuniga, Erika Wilson, Elizabeth Echeverria, Julie Elder, Rocio Favela-Rodriguez, Lisa Sumlin, Dr. Daiya Cunnane, Rosemary Stevens, Erica Julian, Loretta Lopez Herndon, Laura Aquino, Sara Van Koningsveld, Jenny Rodriguez, Robin Moten, Gerardo Avila, Kathy Saucedo, Katherine Webb, David Worden, Niloufar Tahery, Beatrice Perez, Katherine Webb, Anna Galindo, William Barreto, Mariko Yamada, Ekaete Ekpo, Marc Walton, Guadalupe Ceballos, Yvonne Tiffer, Nizhu Minhaz, Jessica Ayala, "Coco" Satoko Luce, Martin McDermott, LaShawn Smith, Jocelyn Bush Spurlin, Bosco Ho, Christina Perez, Beatrice Perez, Gerardo Avila, Patricia Lopez, Jamie Campos, Jenny Rodriguez, Christine Pina</i>

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Welcome & Introductions	Dr. Erica Melbourne called the meeting to order at 9:00a.m. and asked folks to click on the forms link to sign in and folks that called in by phone were asked to email their attendance.	Dr. Erica Melbourne	
Minutes from May 2021	Minutes were emailed to the membership by Dr. Melbourne.	Loretta Lopez Herndon approved the minutes and Julie Elder seconded. Minutes were accepted.	
COVID 19/Racial Inequity	Members checked in regarding COVID/Racial Inequity. Members discuss transitioning back into the office.		

<p>Quality Improvement</p> <ul style="list-style-type: none"> ● Announcement: Client Wellbeing Survey ● CPS Survey <ul style="list-style-type: none"> ○ Dr. Daiya ○ Electronic vs Paper Survey 	<p>Clients should've received the Client Wellbeing survey via email on file in IHBIS.</p> <p>Dr. Daiya discussed the CPS Survey. CPS training for LE will take place June 2nd.</p> <p>Training for DO will take place June 9th. The training will be live and will be recorded.</p> <p>Training schedule was sent out to members.</p> <p>Electronic surveys are now live.</p> <p>They are still accepting paper surveys, but they are encouraging folks to use the electronic version.</p> <p>Dr. Daiya answered questions for members.</p>	<p>Dr. Erica Melbourne Dr. Daiya Cunnane</p>	
<p>Quality Assurance</p> <ul style="list-style-type: none"> ● Federal/State Updates <ul style="list-style-type: none"> ○ 21st Century Cures Act ○ Cal AIM ● Discipline Reminders ● Policy Updates ● Training & Operations <ul style="list-style-type: none"> ○ Legal Entity Chart Review ○ Collaborative Documentation Training ○ QA Webpage Update ○ QA Knowledge Assessment Survey 	<p>LA County is still working on the 21st Century Cures Act requirements. More details including requirements will be coming soon.</p> <p>The PDF document for Cal AIM can be found at: https://www.dhcs.ca.gov/provgovpart/Documents/CalAIM-Proposal-03-23-2021.pdf</p> <p>Timeline for CalAIM is July 1st, 2022.</p> <p>Timeline for changes to go into effect will be Jan. 2022.</p> <p>For discipline reminders, refer to page 6 of The Guide to Procedure Codes at: https://dmh.lacounty.gov/qa/qama/</p> <p>Dr. Melbourne went over the policy updates.</p> <p>There are no confirmed dates for chart reviews for LE. The chart review checklist tool has been updated and will be on the QA website.</p> <p>There was a collaborative documentation training on May 17th. The training was recorded, and you should have access on the QA Webpage. Email any questions regarding</p>	<p>Dr. Erica Melbourne Dr. Socorro Gertmenian</p>	

<ul style="list-style-type: none"> ● Policy & Technical Development <ul style="list-style-type: none"> ○ QA Emails ○ QA Bulletin 20-05R, Clinical Forms Bulletin 21-02 & FAQs ○ Network Adequacy Updates ○ NOABD Application for LE Updates ○ Directly Operated Chart Reviews ● Upcoming Webinar ● Questions: Notice of Psychotherapy- How are Providers managing completion of the form? 	<p>the Train-the-Trainer Collaborative Documentation Session at: MBorkheim@dmh.lacounty.gov. On the QA Webpage the Target Case Management & Rehab Module has been posted. QA Knowledge Assessment Survey is updated and on the QA Webpage. If you're having any trouble locating information please email: EMelbourne@dmh.lacounty.gov and/or Socorro@wellnestla.org</p> <p>Members were sent updated policies and bulletins via email. QA Bulletin 20-05R and the Clinical Forms Bulletin 21-02 will be emailed to members after meeting. Dr. Melbourne went over the updated policies, bulletins and FAQs. Dr. Gertmenian and Dr. Melbourne went over the Network Adequacy updates. The next Network Adequacy webinar will be June 8th, and the webinars are held every 2nd Tuesday of the month. Patient's Rights will not accept paper NOABD Applications starting July 1st, 2021. Providers can start requesting access for the NOABD Application as of March 15th. QA will send out a video on how to use the application. West Central Mental Health Chart Review will take place in September 2021.</p> <p>Dr. Gertmenian asked Providers how they are managing the Notice of Psychotherapy and completing the form. Providers gave updates.</p>		
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<p>Questions/Announcements</p>	<p>Dr. Gertmenian and Dr. Melbourne answered questions for members.</p> <ul style="list-style-type: none"> ▶ General QA: QualityAssurance@dmh.lacounty.gov ▶ IBHIS/Documentation: ibhiserrorcorrection@dmh.lacounty.gov ▶ Training for DO: QADOTraining@dmh.lacounty.gov ▶ Requests for additional telehealth and/or telephone procedure codes: Su Kim sjkim@dmh.lacounty.gov ▶ Network Adequacy & Access to Care: (new email coming soon) NetworkAdequacy@dmh.lacounty.gov ▶ Policy Updates: Compliance@dmh.lacounty.gov 		
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NEXT MEETING: Date: 06.24.2021, Time: 10am-12pm, via Microsoft Teams