

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH  
COUNTYWIDE QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

**THURSDAY, AUGUST 24, 2020  
9:00 AM – 10:30 AM**

**VIRTUAL MEETING:** Microsoft Team Meeting

[http://lacountymediahost.granicus.com/MediaPlayer.php?clip\\_id=9119](http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=9119)

**ATTENDEES:** See table below.

<b>AGENDA ITEMS</b>	<b>DECISIONS AND ACTIONS</b>	<b>RESPONSIBLE UNIT/STAFF</b>	<b>DUE DATE</b>
Quality Improvement Staff Announcements	<ul style="list-style-type: none"><li>EQRO review for Service Areas 2 and 5 is scheduled for the week of September 28<sup>th</sup>.</li></ul>	QI Team	September 2020
Client Perception Survey (CPS) Discussion	<ul style="list-style-type: none"><li>In preparation for the Fall 2020 CPS collection period, the committee provided feedback on past challenges which QI will assess to help improve the design of the electronic system.</li></ul>	QI – Jen Regan	Ongoing
QIC Member Update	<ul style="list-style-type: none"><li>Martin will send Kalene the most recent electronic Directly Operated Change of Provider link.</li></ul>	Martin Hernandez	8/24/2020

**NEXT MEETING:** October 26, 2020

<b>NAME</b>	<b>AGENCY</b>	<b>DMH PROGRAM</b>
Angelica Fuentes	DMH	Compliance, Privacy and Audit Services
Anthony V. Allen	DMH	SA 4
Barbara Paradise	Pathways Community Services	SA 1
Caesar Moreno	The Whole Child	SA 7
Christina Kubojiri	CII	SA 4, 6, 8
Courtney Stephens	MHALA	SA 8
Daiya Cunnane	DMH	Quality Improvement
Dara Vines	DMH	SA 5
Debra Berzon-Leitelt	DMH	SA 1
Emilia Ramos	DMH	SA 8
Gassia Ekizian	Foothill Family	SA 3
Greg Tchakmakjian	DMH	SA 7
Helena Ditko	DMH	Clinical Policy - Administration
Hyun Kyung Lee	DMH	Cultural Competency Unit
Jennifer Regan	DMH	Quality Improvement
John Sheehe	DMH	Outpatient Services
Kalene Gilbert	DMH	Quality Improvement
Kimber Salvaggio	DMH	SA 2
Kristin Gray	DMH	SA 3
LyNetta Shonibare	DMH	Quality Improvement
Margaret Faye	Hathaway-Sycamores	SA 1-4, 6-7
Marylune Im	DMH	SA1
Michael Tredinnick	DMH	Intensive Care Division
Michelle Rittel	DMH	SA 2
Misty Aronoff	Step Up on Second	SA 5
Naga Kasarabada	DMH	Emergency Outreach & Triage Division
Paul Arns	DMH	Clinical Informatics
Randolph Faveau	DMH	CPAS
Rosalba Trias-Ruiz	DMH	SA 3
Socorro Gertmenian	Wellnest (LA Child Guidance Clinic)	SA 6
Susan Lam	Alma Family Services	SA 7