

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
COUNTYWIDE QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

**MONDAY, NOVEMBER 23, 2020
9:00 AM – 10:30 AM**

VIRTUAL MEETING: Microsoft Team Meeting

http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=9140

ATTENDEES: See table below.

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
QI Staff Announcements	<ul style="list-style-type: none"> • Upload Service Area Meeting minutes to the shared QIC Teams channel which includes the recording link converted to Granicus for general public viewing. • Email will be sent to the committee requesting feedback on the QIC procedure process. 	SA Leads QI Team	Pending 11/30/2020
2021 Workplan Discussion – Sexual Orientation Gender Information (SOGI) CPS Items	<ul style="list-style-type: none"> • LyNetta will contact Cultural Competency Committee lead regarding stakeholder engagement effort. 	L. Shonibare	12/7/2020
Tracking of Beneficiary Appeals and COPs	<ul style="list-style-type: none"> • Patients’ Rights Office will provide QI with an updated Medi-Cal Beneficiary Handbook for committee distribution. 	M. Hernandez/ K. Gilbert	11/30/2020

NEXT MEETING: January 25, 2021

NAME	AGENCY	DMH PROGRAM
Barbara Paradise	Pathways	SA 1
Daiya Cunnane	DMH	Quality Improvement
Debbie Innes-Gomberg	DMH	Quality, Outcomes and Training Division
Gassia Ekizian	Foothill Family	SA 3
Greg Tchakmakjian	DMH	SA 7
Jennifer Regan	DMH	Quality Improvement
Kalene Gilbert	DMH	Quality Improvement
Kimber Salvaggio	DMH	SA 2
Kristin Gray	DMH	SA 3
LyNetta Shonibare	DMH	Quality Improvement
Martin Hernandez	DMH	Patients' Rights Office
Mary Bakchachyan	DMH	SA 4
Michelle Rittel	DMH	SA 2
Mirna Firestone	DMH	Outpatient Services
Misty Aronoff	Step Up on Second	SA 5
Paul Arns	DMH	Clinical Informatics
Randolph Faveau	DMH	Compliance
Rebecca Gitlin	DMH	Outpatient Services
Sandra Chang	DMH	Cultural Competency Unit
Socorro Gertmenian	Wellnest	SA 6
Susan Lam	Alma Family Services	SA 7