

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
COUNTYWIDE QUALITY IMPROVEMENT COUNCIL (QIC) MEETING**

**FEBRUARY 22, 2021
9:00 AM – 10:30 AM**

VIRTUAL MEETING: Microsoft Teams Meeting

http://lacountymediahost.granicus.com/MediaPlayer.php?clip_id=9122

ATTENDEES: See table below.

AGENDA ITEMS	DECISIONS AND ACTIONS	RESPONSIBLE UNIT/STAFF	DUE DATE
Consumer Perception Survey (CPS)	<ul style="list-style-type: none">• CPS period has been scheduled in May. Daiya encouraged the committee to ensure appropriate staff processing the surveys have an active “C” number and should contact the Chief Information Office as soon as possible if there are any issues with the application process.	QIC Members	May 2021
Cultural Competency Organizational Assessment	<ul style="list-style-type: none">• Sandra will reach out to liaisons to present this information at local Service Area QIC meetings and presentation will be sent to Kalene for committee member distribution after service area meetings take place.	S. Chang	Pending

NEXT MEETING: March 22, 2021

NAME	AGENCY	DMH PROGRAM
Angelica Fuentes	DMH	CPAS
Ann Lee	DMH	SA 8
Barbara Paradise	Pathways Community Services	SA 1
Caesar Moreno	The Whole Child	SA 7
Christina Kubojiri	CII	SA 4, 6, 8
Courtney Stephens	MHALA	SA 8
Daiya Cunnane	DMH	Quality Improvement
Dara Vines	DMH	SA 5
Debra Berzon-Leitelt	DMH	SA 1
Erica Melbourne	DMH	SA 6
Gassia Ekizian	Foothill Family	SA 3
Greg Tchakmakjian	DMH	SA 7
Helena Ditko	DMH	Clinical Policy and Standards
Hyun Kyung Lee	DMH	Cultural Competency Unit
Jennifer Hallman	DMH	Quality Assurance
Jennifer Regan	DMH	Quality Improvement
Kalene Gilbert	DMH	Quality Improvement
Kimber Salvaggio	DMH	SA 2
Kristin Gray	DMH	SA 3
Ly Ngo	DMH	Clinical Risk Management
LyNetta Shonibare	DMH	Quality Improvement
Margaret Faye	Hathaway-Sycamores	SA 1-4, 6-7
Marylune Im	DMH	SA 1
Michele Munde	Star View Behavioral Health	SA 8
Michelle Rittel	DMH	SA 2
Misty Aronoff	Step Up on Second	SA 4, 5
Naga Kasarabada	DMH	ACCESS Center
Paul Arns	DMH	Clinical Informatics
Randolph Faveau	DMH	SA 4 Compliance
Sandra Chang	DMH	Cultural Competency Unit
Socorro Gertmenian	Wellnest	SA 4, 6