



Quality Assurance Bulletin

Quality Assurance Unit

County of Los Angeles – Department of Mental Health
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CENTRAL QA/QI MONTHLY MEETING NOW OPEN TO ALL PROVIDERS

This Bulletin is to announce the opening of the Central QA/QI Monthly Meeting to all providers. The meeting is hosted by the Los Angeles Department of Mental Health's (LACDMH) Quality Assurance (QA) and Quality Improvement (QI) Units and occurs on the second Monday of each month, typically from 10:30 am to 12:00 pm. The purpose of the meeting is to provide the latest updates on Medi-Cal rules and regulations as communicated to the County from the State Department of Health Care Services (DHCS) and other governmental oversight authorities, the manner in which those requirements are to be implemented within the County, and LACDMH's efforts and initiatives toward improving its services.

By expanding invitation to the Central meeting beyond the QA and QI chairs and co-chairs, the goal is to provide a more direct path for information to be communicated to service providers. The QA/QI chairs were previously responsible for sharing the information at the Service Area (SA) Quality Improvement Committee (QIC) meetings. The new format is not intended to supplant the QICs. Those meetings will remain of critical importance to the operation of the individual SAs, although with less emphasis on disseminating QA/QI-related updates.

Each provider (directly-operated and contracted) is encouraged to identify a program manager and/or QA/QI representative to attend the Central meetings. In order to receive an invite to the meetings, please register at: <https://tinyurl.com/QA-QI-Meeting-Invite>. The meetings are held via Microsoft TEAMS LIVE Event. At this time, there is no call-in option. However, the meetings are recorded and posted on the QA webpage at: <https://dmh.lacounty.gov/qa/qaw/>.

If directly-operated or contracted providers have any questions related to this Bulletin, please contact the QA Unit at QualityAssurance@dmh.lacounty.gov.

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Legal Entity Executive Management

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