

Los Angeles County | Department of Mental Health | Chief Information Office Bureau
SERVICE REQUEST LOG (SRL) Service

COMPANION GUIDE version 201901



LOS ANGELES COUNTY
**DEPARTMENT OF
MENTAL HEALTH**
hope. recovery. wellbeing.

Disclosure Statement

This document represents the Los Angeles County Department of Mental Health (LACDMH) implementation instructions for Service Request Log service (SRL). This document specifies the required operation workflows, data elements and/or attributes along with associated requirements/restrictions to capture data required by LACDMH. LACDMH reserves the right to modify and change the document at any time. LACDMH will disseminate the information in a timely manner, should there be any change to this document.

Revision and Sign-off Sheet

Version History

Date	Author	Version	Change Reference
06/19/2018	LACDMH Integration Team	201801	Initial Release
03/15/2019	LACDMH Integration Team	201801_03152019	Updated on 03/15/2019
03/05/2020	LACDMH Integration Team	201901	Updated on 03/05/2020

Reviewers

Name	Version Approved	Position	Date
Juan Fermin	201901	IT Manager	03/05/2020

Distribution

Name	Position
Trading Partners and their IT vendors	N/A

Document Properties

Item	Details
Document Title	Service Request Log Service COMPANION GUIDE version 201901
Author	LAC DMH Integration Team
Creation Date	June 19, 2018
Last Updated	March 05, 2020

A. INTRODUCTION	6
A.1 BACKGROUND.....	6
A.2 PURPOSE.....	6
A.3 OVERVIEW	6
A.4 PROCESS WORKFLOW DIAGRAM.....	7
A.5 SECURITY	8
B. USE CASE & SERVICE OPERATIONS.....	9
APPLICATION WORKFLOW	9
B.1 Search	10
B.1.1 SEARCHSERVICEREQUEST_INPUT	10
B.1.2 SEARCHSERVICEREQUEST_OUTPUT	11
B.1.3 XML SAMPLE OF SEARCHSERVICEREQUEST INPUT	12
B.1.4 XML STRUCTURE OF SEARCHSERVICEREQUEST OUTPUT	12
B.2 Add.....	13
B.2.1 ADDSERVICEREQUEST_INPUT.....	14
B.2.2 ADDSERVICEREQUEST_OUTPUT.....	21
B.2.3 XML SAMPLE OF ADDSERVICEREQUEST_INPUT.....	21
B.2.4 XML STRUCTURE ADDSERVICEREQUEST_OUTPUT.....	23
B.3 Get.....	24
B.3.1 GETSERVICEREQUEST_INPUT	24
B.3.2 GETSERVICEREQUEST_OUTPUT	25
B.3.3 XML SAMPLE OF GETSERVICEREQUEST_INPUT	27
B.3.4 XML STRUCTURE GETSERVICEREQUEST_OUTPUT.....	28
B.4 Update	30
B.4.1 UPDATESERVICEREQUEST_INPUT.....	30
B.4.2 UPDATESERVICEREQUEST_OUTPUT.....	37
B.4.3 XML SAMPLE OF UPDATESERVICEREQUEST_INPUT.....	38
B.4.4 XML STRUCTURE UPDATESERVICEREQUEST_OUTPUT.....	40
B.5 Delete.....	40
B.5.1 DELETESERVICEREQUEST_INPUT	41
B.5.2 DELETESERVICEREQUEST_OUTPUT.....	41

B.5.3 XML SAMPLE OF DELETESERVICEREQUEST_INPUT	41
B.5.4 XML STRUCTURE DELETESERVICEREQUEST_OUTPUT	41
C. Error Handling.....	42
C.1 XML STRUCTURE OF ERROR MESSAGE	42
DATA VALIDATION ERROR STRUCTURE	42
RECORD VALIDATION ERROR STRUCTURE	42
AUTHORIZATION ERROR STRUCTURE.....	42
AUTHENTICATION ERROR STRUCTURE	43
C.2 ERROR MESSAGE LIST.....	43
D. Data Dictionary.....	47
D.1 <RequestType> node.....	47
D.2 RequestType	47
D.3 AcceptedFirstOfferedMedAppt	47
D.4 <ReferringPartyRole> node.....	47
D.5 ReferringPartyRole.....	47
D.6 <ReleaseFrom> node.....	47
D.7 YESReleaseFrom	47
D.8 ReceivingMentalHealthServices	47
D.11 ClientType	47
D.12 <Disposition> node	47
D.13 DispositionChoice.....	47
D.14 EarlierApptOffered	47
D.15 InsuranceStatus	47
D.16 OnPsychMedInLast30Days	48
D.17 IfOnPsychMedInLast30DaysYes	48
D.18 ClosureReason.....	48
E. Dictionary Service	49
F. Client Service	50
Appendix	51
WSDL LOCATIONS.....	51
SUMMARY OF CHANGES IN VERSION 201901.....	51

A. INTRODUCTION

A.1 BACKGROUND

California Code of Regulations Title 9 §1810.405(f) requires that all initial requests for Specialty Mental Health Services (SMHS) be maintained on a written log. Department of Mental Health (DMH) QA Bulletin 13-06 required all LA County Contracted Behavioral Health Providers aka Trading Partners (TPs) use the Service Request Log to meet the Title 9 and DMH Policy 302.07, Access-to-Care (formerly 202.43, Scheduling Clinical Appointments and Associated Documentation) requirements. As a rule, SRL Data must be submitted by the end of each month for the previous month based on the Request Date.

The Service Request Log (SRL) Service is intended to track and monitor initial requests for service including universal screening data directly from Contracted Behavioral Health Providers' Electronic Health systems (EHR)s in order to satisfy State mandated Access-to-Care reporting.

A.2 PURPOSE

The SRL Service Companion Guide is intended for DMH Trading Partners and their respective EHR vendors as a guide when interfacing and trading electronically from their respective EHR systems. This document is designed to provide a logical view of the required, conditionally required, and optional SRL data in order to exchange information with DMH. In addition, the other items specified in this guide are: use cases, workflows, service operation requests and responses as well as details, attribute descriptions, restrictions, and acceptable values.

A.3 OVERVIEW

This guide assumes the reader has a working understanding of the following technology stack including but not limited to the open protocols and standards of SOAP, WSDL, XSD, and XML as they relate to data exchange between applications or systems. In addition, it is imperative that the reader has a working knowledge of user authentication using x.509 certificates, Public Key Infrastructure (PKI) exchange, and Certificate Authority technologies.

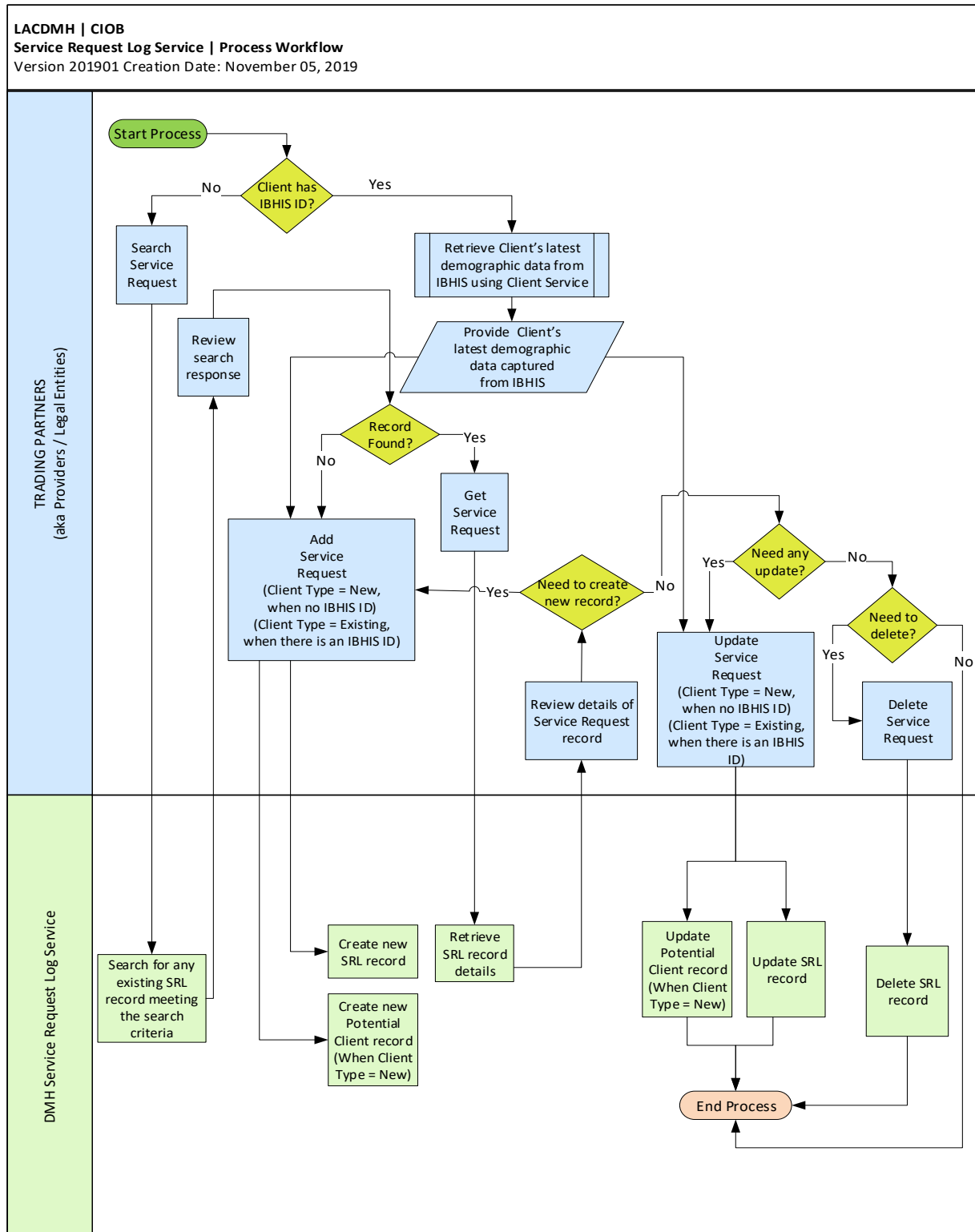
The DMH SRL Service supports the following operations to facilitate SRL data exchange between Trading Partners and DMH:

- Search Service Request
- Get Service Request
- Add Service Request
- Update Service Request
- Delete Service Request

This guide describes service operation requests and responses. The Request action indicates what DMH will be expecting as "Input". The Response action indicates what DMH will be returning as "Output".

A.4 PROCESS WORKFLOW DIAGRAM

The following workflow details SRL Service processing. The diagram demonstrates all possible interactions (except error handling) that a Trading Partner is likely to engage while trading electronically with DMH.



A.5 SECURITY

The SRL Service uses X.509 Digital Certificates and a Managed Public Key Infrastructure (MPKI) to authenticate and authorize Trading Partners. To access the services successfully, callers must provide a Program Identifier—ProgramID (previously referred to as the Legal Entity Number) along with their LACDMH assigned Digital Certificate. In the Message Context Input of the request, “ProgramID” is required. Please note that certificate authentication is verified via transport.

To illustrate placement of the Program Identifier, a sample SOAP message is provided below using the SearchServiceRequest_Input operation:

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:ns="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:mes="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext">
  <soapenv:Header/>
  <soapenv:Body>
    <ns:SearchServiceRequest_Input>
      <mes:MessageContextInput ProgramID="12345"/>
      <SearchSRL>
        <!--You have a CHOICE of the next 3 items at this level-->
        <SearchByClientID ClientID="123"/>
      </SearchSRL>
    </ns:SearchServiceRequest_Input>
  </soapenv:Body>
</soapenv:Envelope>
```

When an invalid certificate is provided, the service will return a 403 Forbidden error. When the ProgramID provided is blank or invalid, the service will also deny access to resources and return an error.

B. USE CASE & SERVICE OPERATIONS

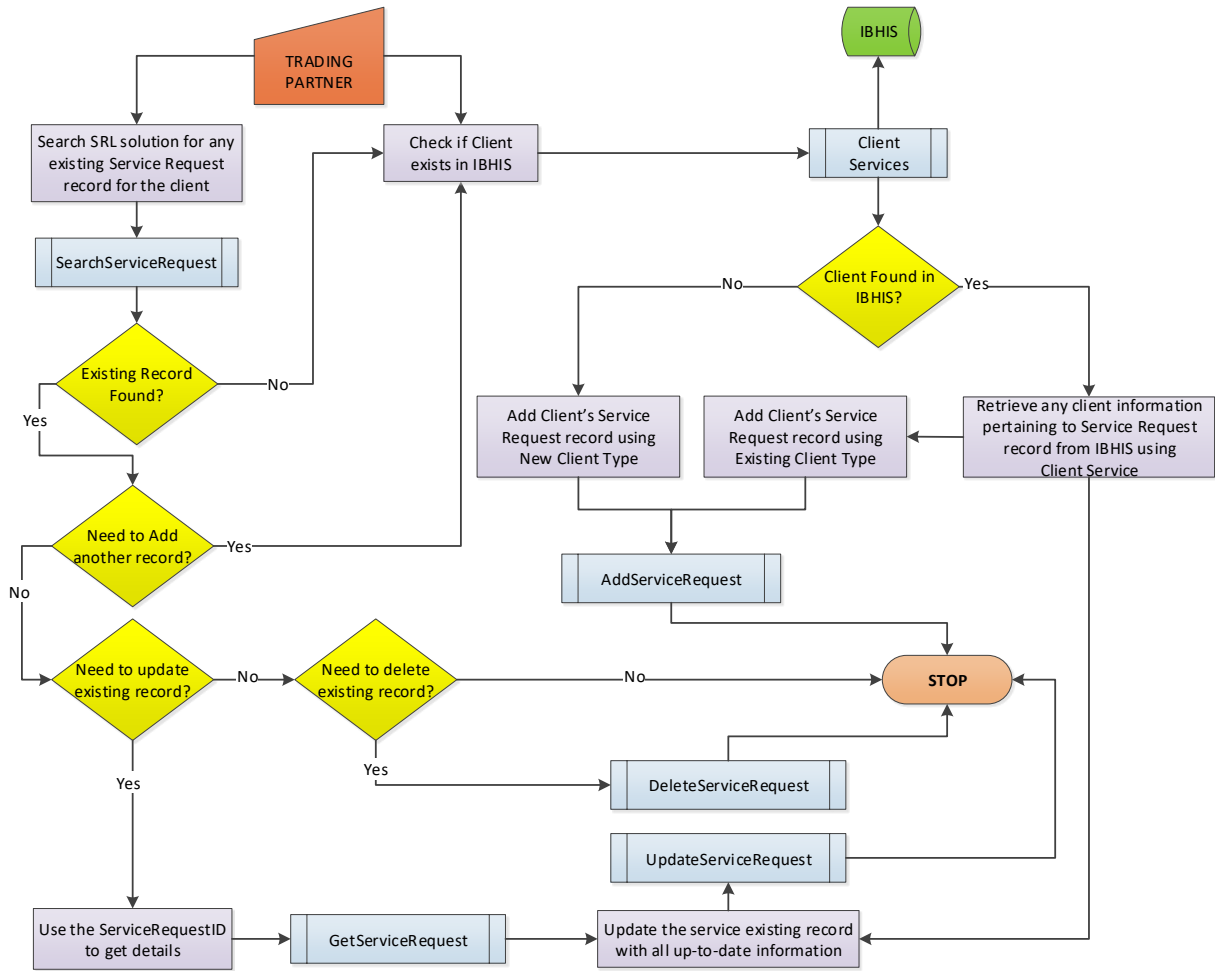
This section describes SRL Service operations and associated use cases. Trading Partners can retrieve details of a particular service by providing a Service Request ID which can be retrieved through Search response if one exists. When needed, a new Service Request can be added and the Service Request can be updated as many times as necessary. Finally Trading Partners can delete a Service Request, in order to correct erroneous submissions. Trading Partners are expected to capture and submit all data to the extent possible whenever exchanging SRL data.

APPLICATION WORKFLOW

The following is the required workflow for SRL service. Trading Partners are informed to follow this when making SRL transactions. It starts with Trading Partners searching for any existing service request and ends with creating a new or updating an existing one or deleting any erroneous submissions.

LACDMH | CIOB

Service Request Log Service | Application Workflow | Version 201901



The following sections describe the various business domains and related SRL Service operations in detail. Each sub-section describes Use Case, pre-condition(s), service operation with data attributes and any notes to follow.

B.1 Search

Definition:

The Search service request operation allows Trading Partners to look up existing active service request(s) for existing clients based on certain search criteria.

Use Case:

- # 1: Search for existing service request(s) using Client’s name and date of birth.
- # 2: Search for existing service request(s) using client’s IBHIS ID (ClientID).
- # 3: Search for existing service request(s) using TP’s program ID (Legal Entity number) and service request date range.

Service Action:

SearchServiceRequest operation is offered to satisfy the Use Case(s) noted above. Search can be performed using the following options:

- Search by ClientID.
- Search by the combination of client’s first name, last name and date of birth..
- Search by the combination of TP’s program ID and service request date range.

See section [B.1.3](#) for examples.

Precondition:

TP is authenticated and can provide an SRL service compliant input.

Note:

- #1: It is recommended that Trading Partners should use this operation prior to creating a Service Request .
- #2: ClientID means IBHIS Client ID.

B.1.1 SEARCHSERVICEREQUEST_INPUT

* R = **Required**; CR = **ConditionallyRequired**; O = **Optional**

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
1	ProgramID	R	String	5	5	n/a	ProgramID configured in BizTalk associated with the Digital Certificate used for authentication.
2	ClientID	CR When searched with SearchByClientID selection	String	1	9	n/a	numbers only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
3	PotentialClientLastName	CR When searched with SearchByPotentialClient selection	String	1	38	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space (). 3. Minimum Length 1. 4. Must start with alpha.
4	PotentialClientFirstName	CR When searched with SearchByPotentialClient selection	String	1	38	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space (). 3. Minimum Length 1. 4. Must start with alpha.
5	PotentialClientDOB	O When searched with SearchByPotentialClient selection	Date	10	10	Masking enforced: YYYY-MM-DD	numbers & dash (-) only
6	ProgramID	CR When searched with SearchByProgramIDRequestDate selection	String	5	5	n/a	alphanumeric
7	RequestDateFrom	CR When searched with SearchByProgramIDRequestDate selection	Date	10	10	Masking enforced: YYYY-MM-DD	numbers & dash (-) only
8	RequestDateTo	CR When searched with SearchByProgramIDRequestDate selection	Date	10	10	Masking enforced: YYYY-MM-DD	numbers & dash (-) only

B.1.2 SEARCHSERVICEREQUEST_OUTPUT

Ref #	Data Attribute	Data Type	Required	MinL	MaxL
1	Acknowledgement	String	Yes	100	500
2	PotentialClientLastName	String	Yes	1	38
3	PotentialClientFirstName	String	Yes	1	38
4	PotentialClientPhone	String	Yes	10	10
5	PotentialClientDOB	String	Yes	10	10

Ref #	Data Attribute	Data Type	Required	MinL	MaxL
6	RequestDate	String	Yes	10	10
7	ServiceRequestID	String	Yes	n/a	n/a
8	ProgramID	String	Yes	5	5
9	ProgramOfService	String	Yes	5	5
10	RequestRespondStaff	String	Yes	0	80

B.1.3 XML SAMPLE OF SEARCHSERVICEREQUEST INPUT

Note:

When there's a comment as below-

<!--You have a CHOICE of the next X items at this level-->

Then send only one of these nodes from the next "X" number of items with valid values.

In the following xml structure- there's a comment as below:

<!--You have a CHOICE of the next 3 items at this level-->

And there are three nodes after that comment:

<SearchByClientID ClientID="?" />

<SearchByPotentialClient PotentialClientLastName="?" PotentialClientFirstName="?" PotentialClientDOB="?" />

<SearchByProgramIDRequestDate RequestDateFrom="?" RequestDateTo="?" ProgramID="?" />

Submit the operation with one of these three nodes with valid values in data attributes.

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:ns="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:mes="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext">
  <soapenv:Header/>
  <soapenv:Body>
    <ns:SearchServiceRequest_Input>
      <mes:MessageContextInput ProgramID="<Enter ProgramID associated with Digital Certificate>" />
      <SearchSRL>
        <SearchByProgramIDRequestDate RequestDateFrom="2018-11-04" RequestDateTo="2018-11-04"
ProgramID="00527" />
      </SearchSRL>
    </ns:SearchServiceRequest_Input>
  </soapenv:Body>
</soapenv:Envelope>
```

B.1.4 XML STRUCTURE OF SEARCHSERVICEREQUEST OUTPUT

SUCCESSFUL:

```
<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
  <s:Body>
    <ns0:SearchServiceRequest_Output xmlns:ns0="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:t="http://b2b.dmh.lacounty.gov/SRL/201901/Types"
xmlns:mc="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext">
      <mc:MessageContextOutput Acknowledgement="Completed successfully." />
      <SearchSRLResults>
        <ServiceRequest ServiceRequestID="20063" RequestDate="2018-11-04" ProgramID="00527"
RequestRespondStaff="zhkjlvdrpgyGFjmJ" ProgramOfService="7646A">
          <Client/>
        </ServiceRequest>
      </SearchSRLResults>
    </ns0:SearchServiceRequest_Output>
  </s:Body>
</s:Envelope>
```

```
</SearchSRLResults>  
</ns0:SearchServiceRequest_Output>  
</s:Body>  
</s:Envelope>
```

B.2 Add

Definition: The Add service request operation allows Trading Partners to add new service request for potential (new) or existing client.

Use Cases:

- # 1: Add a service request for a client that does not exist in IBHIS.
- # 2: Add a service request for a client that exists in IBHIS.

Service Action:

The *AddServiceRequest* operation is offered to create a new service request identified by a unique ID called ServiceRequestID for existing or new client.

Precondition:

- TP is authenticated and can provide an SRL service compliant input.
- TP has performed search through *SearchServiceRequest* operation using various options and search result showed that the client does not have existing service request for the intended data. For more information on search—visit section [B.1](#).
- TP has performed their due diligence to retrieve as much as up-to-date client information from IBHIS using *Client Service* when client type is 'Existing' so that more accurate client data can be submitted to SRL. For more information regarding *Client Service* –visit section [F. Client Services](#).

Notes:

- Submitted Request Date cannot be edited.
- TP can create Service Request for programs associated to their ProgramID only.

B.2.1 ADDSERVICEREQUEST_INPUT

* R = Required; CR = ConditionallyRequired; O = Optional; CO = ConditionallyOptional

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
1	ProgramID	R	String	5	5	n/a	ProgramID configured in BizTalk associated with the Digital Certificate used for authentication.
2	ProgramOf Service	R	Enumeration	n/a	n/a	Must be associated to TP's ProgramID	Use dictionary service to retrieve acceptable values. Refer to section E .
3	RequestDate	R	Date	10	10	<ul style="list-style-type: none"> Cannot be a future date. Masking enforced: YYYY-MM-DD 	numbers & dash (-) only
4	RequestTime	R	Time	7	7	Masking enforced: HH:MMAM HH:MPPM	numbers & colon (:) only
5	RequestReason	O	String	0	300	n/a	Free text
6	RequestRespond Staff	R	String	0	80	n/a	<ol style="list-style-type: none"> Alpha. Special characters allowed are: dash (-), apostrophe (') and space ().
7	Comments	O	String	0	1000	n/a	Free text
8	UrgentRequest	R	Enumeration	n/a	n/a	Data dictionary	See D.3
9	<RequestType> node	R	Enumeration	n/a	n/a	Data dictionary	See D.1
10	SRTSReference Number	CR- If <Request Type> node = SRTS	Int	n/a	n/a	n/a	numbers only
11	RequestType	CR- If <Request Type> node = NonSRTS	Enumeration	n/a	n/a	Data dictionary	See D.2
12	ClientType	R	Enumeration	n/a	n/a	Data dictionary	See D.11
13	ClientID	CR if <Client Type> node= Existing	String	1	9	n/a	numbers only
14	PotentialClient LastName	CR if <Client Type> node= New	String	1	38	Complete name can not be more than 40 characters in the following format: LN+comma(,)+FN	<ol style="list-style-type: none"> Alpha. Special characters allowed are: dash (-), apostrophe (') and space (). Minimum Length 1. Must start with alpha.

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
15	PotentialClient FirstName	CR if <Client Type> node= New	String	1	38	Complete name can not be more than 40 characters in the following format: LN+comma(,)+FN	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space (). 3. Minimum Length 1. 4. Must start with alpha.
16	PotentialClient Phone	O if <Client Type> node= New	String	10	10	Masking enforced: XXXXXXXXXXX	numbers only
17	PotentialClient DOB	O if <Client Type> node= New	Date	10	10	Can not be a future date. Masking enforced: YYYY-MM-DD	numbers & dash (-) only
18	InsuranceStatus	O	Enumeration	n/a	n/a	Data dictionary	See D.15
19	Preferred Language	R	Enumeration	n/a	n/a	Data dictionary	Use dictionary service to retrieve acceptable values. Refer to section E.
20	LegalGuardian Name	O	String	0	80	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space ().
21	LegalGuardian Phone	O	String	10	10	Masking enforced: XXXXXXXXXXX	numbers only
22	LegalGuardian Language	O	Enumeration	n/a	n/a	Data dictionary	Use dictionary service to retrieve acceptable values. Refer to section E.
23	Service AgreementDate	O	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD 	numbers & dash (-) only
24	<ReleaseFrom> node	R	Enumeration	n/a	n/a	Data dictionary	See D.6
25	ReleaseDischarge Date	CR if <Release From> node= YESReleaseFrom	Date	10	10	Masking enforced: YYYY-MM-DD	numbers & dash (-) only
26	YESReleaseFrom	CR if <Release From> node= YESReleaseFrom	Enumeration	n/a	n/a	Data dictionary	See D.7
27	InpatientFacility Code	CR if <Release From> node= YESReleaseFrom AND YESReleaseFrom =InpatientFacility	Enumeration	n/a	n/a	Data dictionary	Use dictionary service to retrieve acceptable values. Refer to section E.

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
28	UnlistedInpatient FacilityCode	CR if <Release From> node= YESReleaseFrom AND YESReleaseFrom= UnlistedInpatient Facility	String	1	100	n/a	Free text
29	ReceivingMental HealthServices	R	Enumeration	n/a	n/a	Data dictionary	See D.8
30	AgencyName	CR- If <Receiving MentalHealth Services> node= Receiving MentalHealth ServicesYES	String	1	80	n/a	Free text
31	OnPsychMedIn Last30Days	R	Enumeration	n/a	n/a	Data dictionary	See D.16
32	IfOnPsychMedIn Last30DaysYes	CR- if OnPsychMedIn Last30Days = 'Yes'	Enumeration	n/a	n/a	Data dictionary	See D.17
33	MedAppt PractitionerNPI	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given'	String	10	10	n/a	numbers only
34	MedAppt ProgramOf Service	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given' or 'InterimReferral ForMedEval'	Enumeration	n/a	n/a	Must be a value from the acceptable Program of Service Codes list.	Use dictionary service to retrieve acceptable values. Refer to section E .
35	MedApptDate	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given'	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD 	numbers & dash (-) only
36	MedApptTime	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn	Time	7	7	Masking enforced: HH:MMAM HH:MMPM	numbers & colon (:) only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
		Last30DaysYes = 'MedEvalAppt Given'					
37	EarlierMedAppt Offered	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given'	Enumeration	n/a	n/a	Data dictionary	See D.3
38	FirstOfferedMed ApptDate	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given' AND EarlierMedAppt Offered='Yes'	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Must be equal to or earlier than the " MedApptDate " Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD 	numbers & dash (-) only
39	AcceptedFirst OfferedMedAppt	O with OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given' AND EarlierMedAppt Offered='Yes'	Enumeration	n/a	n/a	Data dictionary	See D.3
40	ReferringLast Name	R	String	0	38	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space ().
41	ReferringFirst Name	R	String	0	38	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space ().
42	ReferringPhone	O	String	10	10	Masking enforced: XXXXXXXXXXXX	numbers only
43	ClientAwareOf Referral	O	Enumeration	n/a	n/a	Data dictionary	See D.3
44	<ReferringParty Role> node	R	Enumeration	n/a	n/a	Data dictionary	See D.4

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
45	ReferringParty Role	CR- If <Referring PartyRole> node= HealthProvider School OR Roles OR AccessSelf	Enumeration	n/a	n/a	Data dictionary	See D.5
46	ReferringFacility	CR- If <Referring PartyRole> node= HealthProvider School; OR if <Referring PartyRole> node= Roles	String	0	80	n/a	Free text
47	RoleType	CR If <Referring PartyRole> node =Other; OR if <Referring PartyRole> node = Collaterl-Family Member	String	0	80	n/a	Free text
48	Disposition Details	O	String	0	1000	n/a	Free text
49	<Disposition> node	R	Enumeration	n/a	n/a	Data dictionary	See D.12
50	Disposition Choice	CR- If <Disposition> node = NoApptAtThisSite	Enumeration	n/a	n/a	Data dictionary	See D.13
51	ApptPractitioner NPI	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07 Note: Don't send when ClosureReason= 01	String	10	10	n/a	numbers only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
52	ApptProgramOf Service	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07 Note: Don't send when ClosureReason= 01	Enumeration	n/a	n/a	Must be a value from the acceptable Program of Service Codes list.	Use dictionary service to retrieve acceptable values. Refer to section E .
53	ApptDate	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07 Note: Don't send when ClosureReason= 01	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD 	numbers & dash (-) only
54	ApptTime	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07 Note: Don't send when ClosureReason= 01	Time	7	7	Masking enforced: HH:MMAM HH:MMPM	numbers & colon (:) only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
55	ClosureReason	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined	Enumeration	n/a	n/a	Data dictionary	See D.18
56	EarlierAppt Offered	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined	Enumeration	n/a	n/a	Data dictionary	See D.14
57	FirstOfferedAppt Date	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND EarlierAppt Offered = Earlier ApptOfferedYES	Date	10	10	<ul style="list-style-type: none"> • Must be equal to or after the "RequestDate" • Must be earlier than the "ApptDate" • Cannot be greater than 365 days from the "RequestDate" • Masking enforced: YYYY-MM-DD • Value must be equal to or greater than 2018-01-01 	numbers & dash (-) only
58	SecondOffered ApptDate	CR when 1. <Disposition> = <ul style="list-style-type: none"> • <i>Assessment Appointment GivenThisSite</i> OR • <i>Ultimately ApptThisSiteRefer Declined</i> AND 2. <EarlierAppt Offered> = <i>EarlierAppt OfferedYES</i> AND 3. ThirdOffered ApptDate is submitted	Date	10	10	<ul style="list-style-type: none"> • Masking enforced: YYYY-MM-DD • Must be greater than [FirstOfferedAppt Date] • Must have a valid value if [ThirdOfferedAppt Date] is submitted. • Value must be greater than 2018-01-01 	numbers & dash (-) only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
59	ThirdOffered ApptDate	O with 1. <Disposition> = • <i>Assessment Appointment GivenThisSite</i> OR • <i>Ultimately ApptThisSiteRefer Declined</i> AND 2. <EarlierAppt Offered> = <i>EarlierAppt OfferedYES</i>	Date	10	10	<ul style="list-style-type: none"> Masking enforced: YYYY-MM-DD Must be greater than [SecondOfferedAppt Date] Value must be greater than 2018-01-02 	numbers & dash (-) only

B.2.2 ADDSERVICEREQUEST_OUTPUT

Ref #	Data Attribute	Data Type	Required	MinL	MaxL
1	Acknowledgement	String	R	100	500
2	ServiceRequestID	String	R	n/a	n/a

B.2.3 XML SAMPLE OF ADDSERVICEREQUEST_INPUT

Note:

When there's a comment as below-

<!--You have a CHOICE of the next X items at this level-->

Then send only one of these nodes from the next "X" number of items with valid values.

In the following xml structure– there's a comment as below:

<!--You have a CHOICE of the next 3 items at this level-->

And there are three nodes after that comment:

<NonSRTS RequestType=""/>

<SRTS SRTSReferenceNumber=""/>

<SRTSUnknownNumber/>

Submit the operation with one of these three nodes with valid values in data attributes.

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:ns="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:mes="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext"
xmlns:req="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Request"
xmlns:typ="http://b2b.dmh.lacounty.gov/SRL/201901/Types"
xmlns:cli="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Client"
xmlns:ref="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/ReferringParty"
xmlns:dis="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Disposition">
  <soapenv:Header/>
  <soapenv:Body>
```

```

<ns:AddServiceRequest_Input>
  <mes:MessageContextInput ProgramID=""/>
  <AddServiceRequest>
    <req:Request ProgramOfService="" RequestDate="" RequestTime="" RequestReason=""
RequestRespondStaff="" UrgentRequest="" Comments="">
      <RequestType>
        <!--You have a CHOICE of the next 3 items at this level-->
        <NonSRTS RequestType=""/>
        <SRTS SRTSReferenceNumber=""/>
        <SRTSUnknownNumber/>
      </RequestType>
    </req:Request>
    <typ:ClientType>
      <!--You have a CHOICE of the next 2 items at this level-->
      <New PotentialClientLastName="" PotentialClientFirstName="" PotentialClientPhone=""
PotentialClientDOB=""/>
      <Existing ClientID=""/>
    </typ:ClientType>
    <cli:Client InsuranceStatus="" PreferredLanguage="" LegalGuardianName="" LegalGuardianPhone=""
LegalGuardianLanguage="" ServiceAgreementDate="">
      <ReleaseFrom>
        <!--You have a CHOICE of the next 2 items at this level-->
        <YESReleaseFrom ReleaseDischargeDate="">
          <!--You may enter the following 4 items in any order-->
          <!--Optional:-->
          <InpatientFacility InpatientFacilityCode=""/>
          <!--Optional:-->
          <JuvenileHall/>
          <!--Optional:-->
          <Jail/>
          <!--Optional:-->
          <UnlistedInpatientFacility UnlistedInpatientFacilityCode=""/>
        </YESReleaseFrom>
        <NOReleaseFrom/>
      </ReleaseFrom>
      <ReceivingMentalHealthServices>
        <!--You have a CHOICE of the next 3 items at this level-->
        <ReceivingMentalHealthServicesYES AgencyName=""/>
        <ReceivingMentalHealthServicesNO/>
        <ReceivingMentalHealthServicesUNDETERMINED/>
      </ReceivingMentalHealthServices>
      <OnPsychMedInLast30Days OnPsychMedInLast30Days="" IfOnPsychMedInLast30DaysYes=""
MedApptPractitionerNPI="" MedApptProgramOfService="" MedApptDate="" MedApptTime=""
EarlierMedApptOffered="" FirstOfferedMedApptDate="" AcceptedFirstOfferedMedAppt=""/>
    </cli:Client>
  </AddServiceRequest>
</ns:AddServiceRequest_Input>

```

```

    <ref:ReferringParty ReferringLastName="" ReferringFirstName="" ReferringPhone=""
ClientAwareOfReferral="">
    <ReferringPartyRole>
    <!--You have a CHOICE of the next 5 items at this level-->
    <HealthProviderSchool ReferringPartyRole="" ReferringFacility=""/>
    <Collateral-FamilyMember RoleType=""/>
    <Roles ReferringPartyRole="" ReferringFacility=""/>
    <Other RoleType=""/>
    <AccessSelf ReferringPartyRole=""/>
    </ReferringPartyRole>
</ref:ReferringParty>
<dis:Disposition DispositionDetails="">
    <!--You have a CHOICE of the next 3 items at this level-->
    <AssessmentAppointmentGivenThisSite ApptPractitionerNPI="" ApptProgramOfService="" ApptDate=""
ApptTime="">
    <EarlierApptOffered>
    <!--You have a CHOICE of the next 2 items at this level-->
    <EarlierApptOfferedYES FirstOfferedApptDate=""/>
    <EarlierApptOfferedNO/>
    </EarlierApptOffered>
</AssessmentAppointmentGivenThisSite>
    <UntimelyApptThisSiteReferDeclined ApptPractitionerNPI="" ApptProgramOfService="" ApptDate=""
ApptTime="">
    <EarlierApptOffered>
    <!--You have a CHOICE of the next 2 items at this level-->
    <EarlierApptOfferedYES FirstOfferedApptDate=""/>
    <EarlierApptOfferedNO/>
    </EarlierApptOffered>
</UntimelyApptThisSiteReferDeclined>
    <NoApptAtThisSite DispositionChoice=""/>
</dis:Disposition>
</AddServiceRequest>
</ns:AddServiceRequest_Input>
</soapenv:Body>
</soapenv:Envelope>

```

B.2.4 XML STRUCTURE ADDSERVICEREQUEST_OUTPUT

SUCCESSFUL:

```

<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
<s:Body>
    <ns0:AddServiceRequest_Output xmlns:ns0="http://b2b.dmh.lacounty.gov/SRL/201801"
xmlns:mc="http://b2b.dmh.lacounty.gov/SRL/201801/MessageContext"
xmlns:t="http://b2b.dmh.lacounty.gov/SRL/201801/Types">
    <mc:MessageContextOutput Acknowledgement="Completed successfully."/>
    <t:ServiceRequest ServiceRequestID="ID will vary"/>

```

```
</ns0:AddServiceRequest_Output>
</s:Body>
</s:Envelope>
```

B.3 Get

Definition: The Get service request operation allows Trading Partners to retrieve data from an existing active service request of a client

Use Cases:

1: Retrieve data from an existing active service request of a client.

Service Action:

GetServiceRequest operation if offered to satisfy the Use Case noted above.

Precondition:

- TP is authenticated and can provide an SRL service compliant input.
- An active service request exists for the client.
- TP has gathered the ServiceRequestID by using the *SearchServiceRequest* operation. For more information on search—visit section [B.1](#)

Notes:

- If there is no value exists for a data attribute, *GetServiceRequest* operation will not return that particular data attribute when the record is retrieved.

B.3.1 GETSERVICEREQUEST_INPUT

* R = **Required**; CR = **ConditionallyRequired**; O = **Optional**

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
1	ProgramID	R	String	5	5	n/a	ProgramID configured in BizTalk associated with the Digital Certificate used for authentication.
2	ServiceRequestID	R	Int	n/a	n/a	n/a	numbers only

B.3.2 GETSERVICEREQUEST_OUTPUT

Ref #	Data Element/Node/Attribute	Data Type	R/O/CR	MinLen	MaxLen
<mc:MessageContextOutput> node					
1	Acknowledgement	String	R	100	500
<ServiceRequest> node					
2	ServiceRequestID	String	R	n/a	n/a
3	ProgramID	String	R	5	5
<Request> node					
4	ProgramOfService	String	R	5	5
5	RequestDate	String	R	10	10
6	RequestTime	String	O	7	7
7	RequestReason	String	O	1	300
8	RequestRespondStaff	String	O	1	80
9	Comments	String	O	0	1000
10	UrgentRequest	String	O	2	3
<RequestType> node (Child node of <Request/> node)					
One of the following three child nodes will be returned (SRTS/SRTSUnknownNumber/NonSRTS)					
<SRTS>					
11	SRTSReferenceNumber	PositiveInteger	R	n/a	n/a
<NonSRTS>					
12	RequestType	String	R	4	7
<SRTSUnknownNumber>					
<ClientType> node					
One of the following two child nodes will be returned (New/Existing)					
<New>					
13	PotentialClientLastName	String	O	1	38
14	PotentialClientFirstName	String	O	1	38
15	PotentialClientPhone	String	O	10	10
16	PotentialClientDOB	String	O	10	10
<Existing>					
17	ClientID	String	O	1	9
<Client> node					
18	InsuranceStatus	String	O	7	17
19	PreferredLanguage	String	O	n/a	n/a
20	LegalGuardianName	String	O	1	80
21	LegalGuardianPhone	String	O	10	10
22	LegalGuardianLanguage	String	O	n/a	n/a
23	ServiceAgreementDate	String	O	10	10

Ref #	Data Element/Node/Attribute	Data Type	R/O/CR	MinLen	MaxLen
<ReleaseFrom> node (Child node of <Cilent/> node)					
One of the following two child nodes will be returned (NOReleaseFrom / YESReleaseFrom)					
<NOReleaseFrom>					
<YESReleaseFrom>					
24	ReleaseDischargeDate	String	R	10	10
One of the following four child nodes will be returned (Jail/ JuvenileHall/ InpatientFacility/ UnlistedInpatientFacility)					
<Jail>					
<JuvenileHall>					
<InpatientFacility>					
25	InpatientFacilityCode	String	O	5	6
<UnlistedInpatientFacility>					
26	UnlistedInpatientFacilityCode	String	O	1	100
<ReceivingMentalHealthServices> node (Child node of <Cilent/> node)					
One of the following three child nodes will be returned (ReceivingMentalHealthServicesNO/ReceivingMentalHealthServicesUNDETERMINED/ReceivingMentalHealthServicesYES)					
<ReceivingMentalHealthServicesNO>					
<ReceivingMentalHealthServicesUNDETERMINED>					
<ReceivingMentalHealthServicesYES>					
27	AgencyName	String	O	n/a	80
<OnPsychMedInLast30Days> node (Child node of <Cilent/> node)					
28	OnPsychMedInLast30DaysYes	String	R	2	7
29	IfOnPsychMedInLast30DaysYes	String	R	5	30
30	MedApptPractitionerNPI	String	CR	10	10
31	MedApptProgramOfService	String	CR	5	5
32	MedApptDate	String	CR	10	10
33	MedApptTime	String	CR	7	7
34	EarlierMedApptOffered	String	CR	2	3
35	FirstOfferedMedApptDate	String	CR	10	10
36	AcceptedFirstOfferedMedAppt	String	O	2	3
<Disposition> node					
37	DispositionDetails	String	O	n/a	1000
One of the following three child nodes will be returned (NoApptAtThisSite/ UntimelyApptThisSiteReferDeclined / AssessmentAppointmentGivenThisSite)					
<NoApptAtThisSite>					
38	DispositionChoice	String	O	n/a	n/a
<UntimelyApptThisSiteReferDeclined> or < AssessmentAppointmentGivenThisSite>					
39	ApptPractitionerNPI	String	CR	10	10
40	ApptProgramOfService	String	CR	5	5
41	ApptDate	String	CR	10	10

Ref #	Data Element/Node/Attribute	Data Type	R/O/CR	MinLen	MaxLen
42	ApptTime	String	CR	7	7
43	ClosureReason	String	CR	2	2
<EarlierApptOffered>					
One of the following two child nodes will be returned (EarlierApptOfferedNO/ EarlierApptOfferedYES)					
<EarlierApptOfferedNO>					
<EarlierApptOfferedYES>					
44	FirstOfferedApptDate	String	CR	10	10
45	SecondOfferedApptDate	String	CR	10	10
46	ThirdOfferedApptDate	String	O	10	10
<ReferringParty> node					
47	ReferringLastName	String	R	1	38
48	ReferringFirstName	String	R	1	38
49	ReferringPhone	String	O	10	10
50	ClientAwareOfReferral	String	O	2	3
< ReferringPartyRole > node (Child node of < ReferringParty /> node)					
One of the following four child nodes will be returned (HealthProviderSchool/ Collateral-FamilyMember/ Roles/ Other/ AccessSelf)					
< HealthProviderSchool/ Roles/ AccessSelf>					
51	ReferringPartyRole	String	R	3	25
52	ReferringFacility (Note: Not part of AccessSelf node)	String	CR	1	80
< Collateral-FamilyMember /Other>					
53	RoleType	String	CR	1	80

B.3.3 XML SAMPLE OF GETSERVICEREQUEST_INPUT

```

<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:ns="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:mes="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext"
xmlns:typ="http://b2b.dmh.lacounty.gov/SRL/201901/Types">
  <soapenv:Header/>
  <soapenv:Body>
    <ns:GetServiceRequestDetails_Input>
      <mes:MessageContextInput ProgramID=""/>
      <typ:ServiceRequest ServiceRequestID=""/>
    </ns:GetServiceRequestDetails_Input>
  </soapenv:Body>
</soapenv:Envelope>

```

B.3.4 XML STRUCTURE GETSERVICEREQUEST_OUTPUT

SUCCESSFUL:

```

<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
  <s:Body>
    <ns0:GetServiceRequestDetails_Output xmlns:ns0="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:rp="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/ReferringParty"
xmlns:d="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Disposition"
xmlns:mc="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext"
xmlns:t="http://b2b.dmh.lacounty.gov/SRL/201901/Types"
xmlns:req="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Request"
xmlns:c="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Client">
      <mc:MessageContextOutput Acknowledgement="Completed successfully."/>
      <ServiceRequestDetails>
        <ServiceRequest ServiceRequestID="" ProgramID=""/>
        <Request ProgramOfService="" RequestDate="" RequestTime="" RequestReason="" RequestRespondStaff=""
Comments="" UrgentRequest="">
          <RequestType>
            <-- -- One of the following three nodes will be returned -- -- >
              <NonSRTS RequestType="Call"/>
              <SRTS SRTSReferenceNumber="123"/>
              <SRTSUnknownNumber/>
            </RequestType>
          </Request>
          <ClientType>
            <-- -- One of the following two nodes will be returned -- -- >
              <New PotentialClientLastName="" PotentialClientFirstName="" PotentialClientPhone=""
PotentialClientDOB=""/>
              <Existing ClientID=""/>
            </ClientType>
            <Client InsuranceStatus="" PreferredLanguage="" LegalGuardianName="" LegalGuardianPhone=""
LegalGuardianLanguage="" ServiceAgreementDate="">
              <ReleaseFrom>
                <-- -- One of the following two nodes will be returned -- -- >
                  <YESReleaseFrom ReleaseDischargeDate="">
                <-- -- One of the following four nodes will be returned -- -- >
                  <InpatientFacility InpatientFacilityCode=""/>
                  <JuvenileHall/>
                  <Jail/>
                  <UnlistedInpatientFacility UnlistedInpatientFacilityCode=""/>
                </YESReleaseFrom>
                <NOReleaseFrom/>
              </ReleaseFrom>
            <ReceivingMentalHealthServices>
              <-- -- One of the following three nodes will be returned -- -- >
                <ReceivingMentalHealthServicesYES AgencyName="Some name"/>
                <ReceivingMentalHealthServicesNO/>
                <ReceivingMentalHealthServicesUNDETERMINED/>
              </ReceivingMentalHealthServices>
            </ClientType>
          </Request>
        </ServiceRequestDetails>
      </ns0:GetServiceRequestDetails_Output>
    </s:Body>
  </s:Envelope>

```

```

    <OnPsychMedInLast30Days OnPsychMedInLast30Days="" IfOnPsychMedInLast30DaysYes=""
MedApptPractitionerNPI="" MedApptProgramOfService="" MedApptDate="" MedApptTime=""
EarlierMedApptOffered="" FirstOfferedMedApptDate="" AcceptedFirstOfferedMedAppt=""/>
  </Client>
  <Disposition DispositionDetails="">
< -- -- One of the following three nodes will be returned -- -- >
<AssessmentAppointmentGivenThisSite ApptPractitionerNPI="" ApptProgramOfService="" ApptDate=""
ApptTime="">
  <EarlierApptOffered>
< -- -- One of the following two nodes will be returned -- -- >
  <EarlierApptOfferedYES FirstOfferedApptDate=""/>
  <EarlierApptOfferedNO/>
  </EarlierApptOffered>
</AssessmentAppointmentGivenThisSite>
<NoApptAtThisSite DispositionChoice=""/>
<UntimelyApptThisSiteReferDeclined
ApptPractitionerNPI=""
ApptProgramOfService=""
ApptDate=""
ApptTime="">
  <EarlierApptOffered>
< -- -- One of the following two nodes will be returned -- -- >
  <EarlierApptOfferedYES FirstOfferedApptDate=""/>
  <EarlierApptOfferedNO/>
  </EarlierApptOffered>
</UntimelyApptThisSiteReferDeclined>
  </Disposition>
  <ReferringParty ReferringLastName="" ReferringFirstName="" ReferringPhone="" ClientAwareOfReferral="">
  <ReferringPartyRole>
< -- -- One of the following five nodes will be returned -- -- >
    <HealthProviderSchool ReferringPartyRole="" ReferringFacility=""/>
    <Collateral-FamilyMember RoleType=""/>
    <Roles ReferringPartyRole="DCFS" ReferringFacility=""/>
    <Other RoleType=""/>
    <AccessSelf ReferringPartyRole=""/>
  </ReferringPartyRole>
  </ReferringParty>
</ServiceRequestDetails>
</ns0:GetServiceRequestDetails_Output>
</s:Body>
</s:Envelope>

```

B.4 Update

Definition: The Update service request operation allows Trading Partners to update an existing active service request for existing clients.

Use Cases:

- # 1: Update an active service request for a client that does not exist in IBHIS.
- # 2: Update an active service request for a client that exists in IBHIS.

Service Action:

UpdateServiceRequest operation is offered to satisfy the use Case noted above. Please note that each Service Request is identified by a unique ServiceRequestID. Trading Partners will need to submit this ID in order to perform and update.

Precondition:

- TP is authenticated and can provide an SRL service compliant input.
- An active service request exists for the client for TP’s ProgramOfService.
- TP has performed a *GetServiceRequest* to retrieve existing values. For more information on *Get*—visit section [B.3](#)
- TP has performed their due diligence to retrieve as much as up-to-date client information from IBHIS using *Client Service* when client type is ‘Existing’ so that more accurate client data can be submitted to SRL. For more information regarding *Client Service* –visit section [F. Client Services](#).

Note:

Restriction: RequestDate for a Service Request cannot be updated.

Update behavior: When an optional data attribute is not sent through update operation, solution will keep the existing value.

Conditionally Required Data: Conditionally required data cannot be nulled out.

For example: If a value was entered for SRTSReferenceNumber before through ‘SRTS’ selection as <RequestType>, but now there’s a need to update it to SRTSUnknownNumber selection which means SRTS reference number is null, the update operation won’t allow to blank it out. The existing value of SRTSReferenceNumber will be retained.

If a Trading Partner needs to null a conditionally required field, a HEAT ticket should be created with the DMH Helpdesk or HEAT Self Service portal.

Restriction: ProgramID –ServiceRequestID association A service request can only be updated by the TP who created the request.

B.4.1 UPDATESERVICEREQUEST_INPUT

* R = **Required**; CR = **ConditionallyRequired**; O = **Optional**; CO = **ConditionallyOptional**

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
1	ProgramID	R	String	5	5	n/a	ProgramID configured in BizTalk associated with the Digital Certificate used for authentication.
2	ServiceRequestID	R	Int	n/a	n/a	n/a	numbers only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
3	ProgramOf Service	R	Enumeration	n/a	n/a	Must be associated to TP's ProgramID	Use dictionary service to retrieve acceptable values. Refer to section E .
4	RequestTime	R	Time	7	7	Masking enforced: HH:MMAM HH:MPPM	numbers & colon (:) only
5	RequestReason	O	String	0	300	n/a	Free text
6	RequestRespond Staff	R	String	0	80	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space ().
7	Comments	O	String	0	1000	n/a	Free text
8	UrgentRequest	R	Enumeration	n/a	n/a	Data dictionary	See D.3
9	<RequestType> node	R	Enumeration	n/a	n/a	Data dictionary	See D.1
10	SRTSReference Number	CR- If <Request Type> node = SRTS	Int	n/a	n/a	n/a	numbers only
11	RequestType	CR- If <Request Type> node = NonSRTS	Enumeration	n/a	n/a	Data dictionary	See D.2
12	ClientType	O	Enumeration	n/a	n/a	Data dictionary	See D.11
13	ClientID	CR if <Client Type> node= Existing	String	1	9	n/a	numbers only
14	PotentialClient LastName	CR if <Client Type> node= New	String	1	38	Complete name can not be more than 40 characters in the following format: LN+comma(,)+FN	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space (). 3. Minimum Length 1. 4. Must start with alpha.
15	PotentialClient FirstName	CR if <Client Type> node= New	String	1	38	Complete name can not be more than 40 characters in the following format: LN+comma(,)+FN	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space (). 3. Minimum Length 1. 4. Must start with alpha.
16	PotentialClient Phone	O if <Client Type> node= New	String	10	10	Masking enforced: XXXXXXXXXX	numbers only
17	PotentialClient DOB	O if <Client Type> node= New	Date	10	10	Can not be a future date. Masking enforced: YYYY-MM-DD	numbers & dash (-) only
18	InsuranceStatus	O	Enumeration	n/a	n/a	Data dictionary	See D.15
19	Preferred Language	R	Enumeration	n/a	n/a	Data dictionary	Use dictionary service to retrieve acceptable values. Refer to section E .

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
20	LegalGuardian Name	O	String	0	80	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space ().
21	LegalGuardian Phone	O	String	10	10	Masking enforced: XXXXXXXXXX	numbers only
22	LegalGuardian Language	O	Enumeration	n/a	n/a	Data dictionary	Use dictionary service to retrieve acceptable values. Refer to section E .
23	Service AgreementDate	O	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD 	numbers & dash (-) only
24	<ReleaseFrom> node	R	Enumeration	n/a	n/a	Data dictionary	See D.6
25	ReleaseDischarge Date	CR if <Release From> node= YESReleaseFrom	Date	10	10	Masking enforced: YYYY-MM-DD	numbers & dash (-) only
26	YESReleaseFrom	CR if <Release From> node= YESReleaseFrom	Enumeration	n/a	n/a	Data dictionary	See D.7
27	InpatientFacility Code	CR if <Release From> node= YESReleaseFrom AND YESReleaseFrom =InpatientFacility	Enumeration	n/a	n/a	Data dictionary	Use dictionary service to retrieve acceptable values. Refer to section E .
28	UnlistedInpatient FacilityCode	CR if <Release From> node= YESReleaseFrom AND YESReleaseFrom= UnlistedInpatient Facility	String	1	100	n/a	Free text
29	ReceivingMental HealthServices	R	Enumeration	n/a	n/a	Data dictionary	See D.8
30	AgencyName	CR- If <Receiving MentalHealth Services> node= Receiving MentalHealth ServicesYES	String	1	80	n/a	Free text
31	OnPsychMedIn Last30Days	R	Enumeration	n/a	n/a	Data dictionary	See D.16
32	IfOnPsychMedIn Last30DaysYes	CR- if OnPsychMedIn	Enumeration	n/a	n/a	Data dictionary	See D.17

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
		Last30Days = 'Yes'					
33	MedAppt PractitionerNPI	CR- if CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given'	String	10	10	n/a	numbers only
34	MedAppt ProgramOf Service	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given' or 'InterimReferral ForMedEval'	Enumeration	n/a	n/a	Must be a value from the acceptable Program of Service Codes list.	Use dictionary service to retrieve acceptable values. Refer to section E .
35	MedApptDate	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given'	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD 	numbers & dash (-) only
36	MedApptTime	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given'	Time	7	7	Masking enforced: HH:MMAM HH:MMPM	numbers & colon (:): only
37	EarlierMedAppt Offered	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given'	Enumeration	n/a	n/a	Data dictionary	See D.3
38	FirstOfferedMed ApptDate	CR- if OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given' AND EarlierMedAppt Offered='Yes'	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Must be equal to or earlier than the " MedApptDate " Cannot be greater than 365 days from the "RequestDate" 	numbers & dash (-) only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
						<ul style="list-style-type: none"> Masking enforced: YYYY-MM-DD 	
39	AcceptedFirst OfferedMedAppt	O with OnPsychMedIn Last30Days = 'Yes' AND IfOnPsychMedIn Last30DaysYes = 'MedEvalAppt Given' AND EarlierMedAppt Offered = 'Yes'	Enumeration	n/a	n/a	Data dictionary	See D.3
40	ReferringLast Name	R	String	0	38	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space ().
41	ReferringFirst Name	R	String	0	38	n/a	1. Alpha. 2. Special characters allowed are: dash (-), apostrophe (') and space ().
42	ReferringPhone	O	String	10	10	Masking enforced: XXXXXXXXXXXX	numbers only
43	ClientAwareOf Referral	O	Enumeration	n/a	n/a	Data dictionary	See D.3
44	<ReferringParty Role> node	R	Enumeration	n/a	n/a	Data dictionary	See D.4
45	ReferringParty Role	CR- If <Referring PartyRole> node= HealthProvider School OR Roles OR AccessSelf	Enumeration	n/a	n/a	Data dictionary	See D.5
46	ReferringFacility	CR- If <Referring PartyRole> node= HealthProvider School; O if <Referring PartyRole> node= Roles	String	0	80	n/a	Free text
47	RoleType	CR If <Referring PartyRole> node =Other; O if <Referring PartyRole> node = Collaterl-Family Member	String	0	80	n/a	Free text
48	Disposition Details	O	String	0	1000	n/a	Free text

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
49	<Disposition> node	R	Enumeration	n/a	n/a	Data dictionary	See D.12
50	Disposition Choice	CR- If <Disposition> node = NoApptAtThisSite	Enumeration	n/a	n/a	Data dictionary	See D.13
51	ApptPractitioner NPI	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07 Note: Don't send when ClosureReason= 01	String	10	10	n/a	numbers only
52	ApptProgramOf Service	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07 Note: Don't send when ClosureReason= 01	Enumeration	n/a	n/a	Must be a value from the acceptable Program of Service Codes list.	Use dictionary service to retrieve acceptable values. Refer to section E .
53	ApptDate	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD 	numbers & dash (-) only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
		Note: Don't send when ClosureReason= 01					
54	ApptTime	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND ClosureReason= 02 or 07 Note: Don't send when ClosureReason= 01	Time	7	7	Masking enforced: HH:MMAM HH:MMPM	numbers & colon (:) only
55	ClosureReason	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined	Enumeration	n/a	n/a	Data dictionary	See D.18
56	EarlierAppt Offered	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined	Enumeration	n/a	n/a	Data dictionary	See D.14
57	FirstOfferedAppt Date	CR- If <Disposition> node = Assessment Appointment GivenThisSite OR UltimatelyAppt ThisSiteRefer Declined AND EarlierAppt Offered = Earlier	Date	10	10	<ul style="list-style-type: none"> Must be equal to or after the "RequestDate" Must be earlier than the "ApptDate" Cannot be greater than 365 days from the "RequestDate" Masking enforced: YYYY-MM-DD Value must be equal to or greater than 	numbers & dash (-) only

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
		ApptOfferedYES				2018-01-01	
58	SecondOfferedApptDate	CR when 1. <Disposition> = • <i>Assessment Appointment GivenThisSite</i> OR • <i>Ultimately ApptThisSiteRefer Declined</i> AND 2. <EarlierAppt Offered> = <i>EarlierAppt OfferedYES</i> AND 3. ThirdOffered ApptDate is submitted	Date	10	10	<ul style="list-style-type: none"> Masking enforced: YYYY-MM-DD Must be greater than [FirstOfferedAppt Date] Must have a valid value if [ThirdOfferedAppt Date] is submitted. Value must be greater than 2018-01-01 	numbers & dash (-) only
59	ThirdOfferedAppt Date	O with 1. <Disposition> = • <i>Assessment Appointment GivenThisSite</i> OR • <i>Ultimately ApptThisSiteRefer Declined</i> AND 2. <EarlierAppt Offered> = <i>EarlierAppt OfferedYES</i>	Date	10	10	<ul style="list-style-type: none"> Masking enforced: YYYY-MM-DD Must be greater than [SecondOfferedAppt Date] Value must be greater than 2018-01-02 	numbers & dash (-) only

B.4.2 UPDATESERVICEREQUEST_OUTPUT

Ref #	Data Attribute	Data Type	Required	MinL	MaxL
1	Acknowledgement	String	R	100	500
2	ServiceRequestID	String	R	n/a	n/a

B.4.3 XML SAMPLE OF UPDATESERVICEREQUEST_INPUT

Note:

When there's a comment as below-

<!--You have a CHOICE of the next X items at this level-->

Then send only one of these nodes from the next "X" number of items with valid values.

In the following xml structure- there's a comment as below:

<!--You have a CHOICE of the next 3 items at this level-->

And there are three nodes after that comment:

<NonSRTS RequestType=""/>

<SRTS SRTSReferenceNumber=""/>

<SRTSUnknownNumber/>

Submit the operation with one of these three nodes with valid values in data attributes.

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:ns="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:mes="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext"
xmlns:typ="http://b2b.dmh.lacounty.gov/SRL/201901/Types"
xmlns:cli="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Client"
xmlns:ref="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/ReferringParty"
xmlns:dis="http://b2b.dmh.lacounty.gov/SRL/201901/Entity/Disposition">
  <soapenv:Header/>
  <soapenv:Body>
    <ns:UpdateServiceRequest_Input>
      <mes:MessageContextInput ProgramID=""/>
      <UpdateServiceRequest>
        <Request ServiceRequestID="" ProgramOfService="" RequestTime="" RequestReason=""
RequestRespondStaff="" UrgentRequest="" Comments="">
          <RequestType>
            <!--You have a CHOICE of the next 3 items at this level-->
            <NonSRTS RequestType=""/>
            <SRTS SRTSReferenceNumber=""/>
            <SRTSUnknownNumber/>
          </RequestType>
        </Request>
        <!--Optional:-->
        <typ:ClientType>
          <!--You have a CHOICE of the next 2 items at this level-->
          <New PotentialClientLastName="" PotentialClientFirstName="" PotentialClientPhone=""
PotentialClientDOB=""/>
          <Existing ClientID=""/>
        </typ:ClientType>
        <cli:Client InsuranceStatus="" PreferredLanguage="" LegalGuardianName="" LegalGuardianPhone=""
LegalGuardianLanguage="" ServiceAgreementDate="">
          <ReleaseFrom>
            <!--You have a CHOICE of the next 2 items at this level-->
            <YESReleaseFrom ReleaseDischargeDate="">
              <!--You may enter the following 4 items in any order-->
```

```

<!--Optional:-->
<InpatientFacility InpatientFacilityCode=""/>
<!--Optional:-->
<JuvenileHall/>
<!--Optional:-->
<Jail/>
<!--Optional:-->
<UnlistedInpatientFacility UnlistedInpatientFacilityCode=""/>
</YESReleaseFrom>
<NOReleaseFrom/>
</ReleaseFrom>
<ReceivingMentalHealthServices>
<!--You have a CHOICE of the next 3 items at this level-->
<ReceivingMentalHealthServicesYES AgencyName=""/>
<ReceivingMentalHealthServicesNO/>
<ReceivingMentalHealthServicesUNDETERMINED/>
</ReceivingMentalHealthServices>
<OnPsychMedInLast30Days OnPsychMedInLast30Days="" IfOnPsychMedInLast30DaysYes=""
MedApptPractitionerNPI="" MedApptProgramOfService="" MedApptDate="" MedApptTime=""
EarlierMedApptOffered="" FirstOfferedMedApptDate="" AcceptedFirstOfferedMedAppt=""/>
</cli:Client>
<ref:ReferringParty ReferringLastName="" ReferringFirstName="" ReferringPhone=""
ClientAwareOfReferral="">
<ReferringPartyRole>
<!--You have a CHOICE of the next 5 items at this level-->
<HealthProviderSchool ReferringPartyRole="" ReferringFacility=""/>
<Collateral-FamilyMember RoleType=""/>
<Roles ReferringPartyRole="" ReferringFacility=""/>
<Other RoleType=""/>
<AccessSelf ReferringPartyRole=""/>
</ReferringPartyRole>
</ref:ReferringParty>
<dis:Disposition DispositionDetails="">
<!--You have a CHOICE of the next 3 items at this level-->
<AssessmentAppointmentGivenThisSite ApptPractitionerNPI="" ApptProgramOfService="" ApptDate=""
ApptTime="">
<EarlierApptOffered>
<!--You have a CHOICE of the next 2 items at this level-->
<EarlierApptOfferedYES FirstOfferedApptDate=""/>
<EarlierApptOfferedNO/>
</EarlierApptOffered>
</AssessmentAppointmentGivenThisSite>
<UntimelyApptThisSiteReferDeclined ApptPractitionerNPI="" ApptProgramOfService="" ApptDate=""
ApptTime="">
<EarlierApptOffered>

```

```

<!--You have a CHOICE of the next 2 items at this level-->
<EarlierApptOfferedYES FirstOfferedApptDate=""/>
<EarlierApptOfferedNO/>
</EarlierApptOffered>
</UntimelyApptThisSiteReferDeclined>
<NoApptAtThisSite DispositionChoice=""/>
</dis:Disposition>
</UpdateServiceRequest>
</ns:UpdateServiceRequest_Input>
</soapenv:Body>
</soapenv:Envelope>

```

B.4.4 XML STRUCTURE UPDATESERVICEREQUEST_OUTPUT

SUCCESSFUL:

```

<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
  <s:Body>
    <ns0:UpdateServiceRequest_Output xmlns:ns0="http://b2b.dmh.lacounty.gov/SRL/201901"
  xmlns:t="http://b2b.dmh.lacounty.gov/SRL/201901/Types"
  xmlns:mc="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext">
      <mc:MessageContextOutput Acknowledgement="Completed successfully."/>
      <ServiceRequest ServiceRequestID=" ID will vary "/>
    </ns0:UpdateServiceRequest_Output>
  </s:Body>
</s:Envelope>

```

B.5 Delete

Definition: The Delete service request operation allows Trading Partners to remove an active existing service request of a client.

Use Cases:

- # 1: Delete an existing active service request for a client that TP didn't intend to create.
- # 2: Delete an existing active service request for a client that TP created with erroneous entries that can't be corrected through update operation.

Service Action:

DeleteServiceRequest operation is offered to satisfy the Use Case(s) noted above. .

Precondition:

- TP is authenticated and can provide an SRL service compliant input.
- An active service request exists for the client for TP's ProgramOfService.

B.5.1 DELETESERVICEREQUEST_INPUT

* R = Required; CR = ConditionallyRequired; O = Optional

Ref #	Data Attribute	R CR O	Data Type	Min Len	Max Len	Restriction	Acceptable Values
1	ProgramID	R	String	5	5	n/a	ProgramID configured in BizTalk associated with the Digital Certificate used for authentication.
2	ServiceRequestID	R	Int	n/a	n/a	n/a	numbers only

B.5.2 DELETESERVICEREQUEST_OUTPUT

Ref #	Data Attribute	Data Type	Required	MinL	MaxL
1	Acknowledgement	String	R	100	500

B.5.3 XML SAMPLE OF DELETESERVICEREQUEST_INPUT

```
<soapenv:Envelope xmlns:soapenv="http://schemas.xmlsoap.org/soap/envelope/"
xmlns:ns="http://b2b.dmh.lacounty.gov/SRL/201901"
xmlns:mes="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext"
xmlns:typ="http://b2b.dmh.lacounty.gov/SRL/201901/Types">
  <soapenv:Header/>
  <soapenv:Body>
    <ns>DeleteServiceRequest_Input>
      <mes:MessageContextInput ProgramID="?" />
      <typ:ServiceRequest ServiceRequestID="?" />
    </ns>DeleteServiceRequest_Input>
  </soapenv:Body>
</soapenv:Envelope>
```

B.5.4 XML STRUCTURE DELETESERVICEREQUEST_OUTPUT SUCCESSFUL:

```
<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
  <s:Body>
    <ns0>DeleteServiceRequest_Output xmlns:ns0="http://b2b.dmh.lacounty.gov/SRL/201801"
xmlns:mc="http://b2b.dmh.lacounty.gov/SRL/201801/MessageContext"
xmlns:t="http://b2b.dmh.lacounty.gov/SRL/201801/Types">
      <mc:MessageContextOutput Acknowledgement=" deleted successfully." />
      <t:ServiceRequest/>
    </ns0>DeleteServiceRequest_Output>
  </s:Body>
</s:Envelope>
```

C. Error Handling

C.1 XML STRUCTURE OF ERROR MESSAGE

DATA VALIDATION ERROR STRUCTURE

```
<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
  <s:Body>
    <s:Fault>
      <faultcode></faultcode>
      <faultstring xml:lang="en-US"></faultstring>
    <detail>
      <Error xmlns="http://b2b.dmh.lacounty.gov/entity/fault" xmlns:i="http://www.w3.org/2001/XMLSchema-instance">
        <ErrorCode>Code will vary</ErrorCode>
        <ErrorDescription>Message will vary</ErrorDescription>
      </Error>
    </detail>
  </s:Fault>
</s:Body>
</s:Envelope>
```

RECORD VALIDATION ERROR STRUCTURE

```
<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
  <s:Body>
    <ns0:NameOfTheOperation_Output xmlns:ns0="http://b2b.dmh.lacounty.gov/SRL/201901"
  xmlns:t="http://b2b.dmh.lacounty.gov/SRL/201901/Types"
  xmlns:mc="http://b2b.dmh.lacounty.gov/SRL/201901/MessageContext">
      <mc:MessageContextOutput>
        <Error ErrorDescription=""/>
      </mc:MessageContextOutput>
      <ServiceRequest/>
    </ns0:NameOfTheOperation_Output>
  </s:Body>
</s:Envelope>
```

AUTHORIZATION ERROR STRUCTURE

```
<s:Envelope xmlns:s="http://schemas.xmlsoap.org/soap/envelope/">
  <s:Body>
    <s:Fault>
      <faultcode></faultcode>
      <faultstring xml:lang="en-US"></faultstring>
    </s:Fault>
  </s:Body>
</s:Envelope>
```

AUTHENTICATION ERROR STRUCTURE

```
<!DOCTYPE html PUBLIC "-//W3C//DTD XHTML 1.0 Strict//EN" "http://www.w3.org/TR/xhtml1/DTD/xhtml1-strict.dtd">
<html xmlns="http://www.w3.org/1999/xhtml">
  <head>
    <meta http-equiv="Content-Type" content="text/html; charset=iso-8859-1"/>
    <title>403 - Forbidden: Access is denied.</title>
    <style type="text/css">
      <!--body{margin:0;font-size:.7em;font-family:Verdana, Arial, Helvetica, sans-serif;background:#EEEEEE;}
fieldset{padding:0 15px 10px 15px;}
h1{font-size:2.4em;margin:0;color:#FFF;}
h2{font-size:1.7em;margin:0;color:#CC0000;}
h3{font-size:1.2em;margin:10px 0 0 0;color:#000000;}
#header{width:96%;margin:0 0 0 0;padding:6px 2% 6px 2%;font-family:"trebuchet MS", Verdana, sans-serif;color:#FFF;
background-color:#555555;}
#content{margin:0 0 0 2%;position:relative;}
.content-container{background:#FFF;width:96%;margin-top:8px;padding:10px;position:relative;}-->
    </style>
  </head>
  <body>
    <div id="header">
      <h1></h1>
    </div>
    <div id="content">
      <div class="content-container">
        <fieldset>
          <h2></h2>
          <h3></h3>
        </fieldset>
      </div>
    </div>
  </body>
</html>
```

C.2 ERROR MESSAGE LIST

Following table lists the most common errors along with reasons and corrective actions.

Error Code	Operation	Error Message	Reason	Corrective Action
s:Client	All operations	Authorization failed. Unauthorized access to this LACDMH web service is prohibited.	ProgramID not associated with the digital certificate used.	ProgramID tied to the TP's digital certificate needs to be used.
-1000	All operations.	<h2>403 - Forbidden: Access is denied.</h2><h3>You do not have permission to view this directory or page using the credentials that you supplied.</h3>	Digital certificate missing or wrong endpoint.	Install and set up the LAC DMH issued digital certificate or check if the correct endpoint is used for WSDL.

Error Code	Operation	Error Message	Reason	Corrective Action
-1000	All operations	The '<data-attribute-name>' attribute has an invalid value according to its data type.	Either invalid value or no value submitted for the stated data attribute.	Enter the acceptable valid value.
-1000	All operations.	The <name of the data attribute> attribute is not declared.	Submitted REQUEST did not conform to the expected xml structure based on the wsdl.	Verify the xml structure is correct by SRL Services wsdl definition (update the definition if needed), remove the Attribute(s) as necessary and re-submit the call.
-1000	All operations	The required attribute <name of the data attribute> is missing.	Submitted REQUEST does not contain the required data attribute specified.	Enter the required data attribute with a valid value.
-1000	All operations.	Details: The Attribute <name of the Attribute> in namespace <namespace address> has invalid child Attribute <name of the child Attribute> in namespace <namespace address>. List of possible Attributes expected: <name of the Attribute> in namespace <namespace address>	Submitted REQUEST did not conform to the expected structure based on the SRL wsdl.	Verify the xml structure is correct by SRL Services wsdl definition (update the definition if needed), remove and add any Attributes as necessary and re-submit the call.
-1000	All operations.	Finding the document specification by message type..... failed. Verify the schema deployed properly.	Submitted REQUEST is using an older version of SRL Services wsdl	Update the SRL Services wsdl to the latest version. Use the URL from Appendix. Click HERE .
-1000	All operations.	Details: The <name of the data attribute> attribute is invalid - The value <entered value> is invalid according to its datatype <data type> - The Enumeration constraint failed.	Submitted value is not found in the acceptable list of values (dictionary).	Enter a value from the acceptable list of values (dictionary).
-1000	All operations.	Details: The <name of the data attribute> attribute is invalid - The value <entered value> is invalid according to its datatype <data type> - The actual length is greater than the MaxLength value.	Length of submitted value is longer than the allowed maximum length.	Enter a value that is within the maximum length.
-1000	All operations.	Details: The <name of the data attribute> attribute is invalid - The value <entered value> is invalid according to its datatype <data type> - The actual length is not equal to the specified length.	Submitted value is not equal to the specified fixed length--such as: Phone Number, NPI	Enter a value that conforms to the fixed length.

Error Code	Operation	Error Message	Reason	Corrective Action
-1000	All operations.	Details: The <name of the data attribute> attribute is invalid - The value <entered value> is invalid according to its datatype <data type> - The Pattern constraint failed.	1. Submitted data attribute value has characters not allowed 2. REQUEST has an optional non-string-type data attribute empty	1. Check the submitted value to verify it conforms to the data type/format/restriction applied by SRL Services 2. Remove the non-string-type optional data attribute from the operation's REQUEST xml.
-1000	All operations	The source was not found, but some or all event logs could not be searched. To create the source, you need permission to read all event logs to make sure that the new source name is unique. Inaccessible logs: Security.	Digital Certificate is corrupted and/or DMH BizTalk profile is corrupted.	Contact DMH by opening a Heat Ticket.
-1000	Get and Search operations	No record found. (Search) Not found. (Get)	No match found.	If TP is affirmative that a result/match should be returned, then contact DMH (open a Heat Ticket providing REQUEST and RESPONSE xmls).
-1000	Add and Update	ProgramOfService is not associated to ProgramID in the Message Context.	Submitted ProgramOfService code is not tied to TP's ProgramID.	Enter an acceptable ProgramOfService associated to ProgramID
-1000	Add and Update	RequestDate cannot be a future date.	Submitted date as the RequestDate is a future date from current date.	Make sure RequestDate value is not beyond current date.
-1000	Add and Update	FirstOffered Appt must be between RequestDate and the ApptDate.	First Offered Appt Date value did not follow the business rule.	Make sure submitted First Offered Appt date follows the rules below: <ul style="list-style-type: none"> •Must be equal to or after the "RequestDate" •Must be earlier than the "ApptDate" •Cannot be greater than 365 days from the "RequestDate"
-1000	Add and Update	Appt Date must be equal to or after the Request Date and cannot be greater than 1 year from the Request Date.	Appointment Date value did not follow the business rule.	Make sure submitted Appt date follows the rules below: <ul style="list-style-type: none"> •Must be equal to or after the "RequestDate" •Cannot be greater than 365 days from the "RequestDate"

Error Code	Operation	Error Message	Reason	Corrective Action
-1000	Add and Update	Med Appt Date must be equal to or after the Request Date. Med Appt Date cannot be greater than 1 year from the Request Date.	Med Appt Date value did not follow the business rule.	Make sure submitted Med Appt Date follows the rules below: <ul style="list-style-type: none"> • Must be equal to or after the "RequestDate" • Cannot be greater than 365 days from the "RequestDate"
-1000	Add and Update	First Offered Med Appt Date must be earlier than or equal to Med Appt Date. First Offered Med Appt Date cannot be greater than 1 year from the Request Date.	First Offered Med Appt Date value did not follow the business rule.	Make sure submitted Med Appt Date follows the rules below: <ul style="list-style-type: none"> • Must be equal to or after the "RequestDate" • Must be equal to or earlier than the " MedApptDate " • Cannot be greater than 365 days from the "RequestDate"
-1000	Add and Update	Service Agreement Date must be earlier than or equal to Med Appt Date. First Offered Med Appt Date cannot be greater than 1 year from the Request Date.	Service Agreement Date value did not follow the business rule.	Make sure submitted Service Agreement Date follows the rules below: <ul style="list-style-type: none"> • Must be equal to or after the "RequestDate" • Cannot be greater than 365 days from the "RequestDate"

D. Data Dictionary

D.1 <RequestType> node

NonSRTS
SRTS
SRTSUnknownNumber

D.2 RequestType

Call
Walk-In
Other

D.3 AcceptedFirstOfferedMedAppt

ClientAwareOfReferral
UrgentRequest
EarlierMedApptOffered

Yes
No

D.4 <ReferringPartyRole> node

HealthProviderSchool
Collateral-FamilyMember
Roles
Other
AccessSelf

D.5 ReferringPartyRole

Health Provider
School
DCFS
Probation/Law Enforcement
APS
Mental Health Provider
DPSS
Access
Self

D.6 <ReleaseFrom> node

YESReleaseFrom
NOReleaseFrom

D.7 YESReleaseFrom

InpatientFacility
JuvenileHall
Jail
UnlistedInpatientFacility

D.8 ReceivingMentalHealthServices

ReceivingMentalHealthServicesYES
ReceivingMentalHealthServicesNO
ReceivingMentalHealthServicesUNDETERMINED

D.11 ClientType

New
Existing

D.12 <Disposition> node

NoApptAtThisSite
AssessmentAppointmentGivenThisSite
UntimelyApptThisSiteReferDeclined

D.13 DispositionChoice

Crisis Response (This Site, 911, or FRO)
Referred to System Navigation
Referred back to Private Insurance
Referred to Another Mental Health Agency
Referred to Other Type Agency
Other
Individual/Collateral Declined Services
Unable to Contact Individual/Collateral
Already Receiving Appropriate MH Services

D.14 EarlierApptOffered

EarlierApptOfferedYES
EarlierApptOfferedNO

D.15 InsuranceStatus

Indigent
Medi-Cal
Medicare
Medi-Medi
Private Insurance
Unknown

D.16 OnPsychMedInLast30Days

Yes
No
Unknown

D.18 ClosureReason

01
02
07

D.17 IfOnPsychMedInLast30DaysYes

MedEvalApptGiven
InterimReferralForMedEval
MedNeedsTBDAtInitialAssessment
Other

Note:

01 = Beneficiary did not accept any offered assessment dates.
02 = Beneficiary accepted offered assessment date but did not attend initial assessment appointment.
07 = Beneficiary accepted offered assessment date and attended appointment.

E. Dictionary Service

Some dictionaries are not embedded in the WSDL since these dictionaries tend to update more often. A solution is much needed so that a change in the dictionary will not require a WSDL change. As a result DMH implemented a dictionary values lookup solution called 'Dictionary Service' so that Trading Partners can get the latest list of acceptable values for certain data attribute using this Dictionary Service.

The enumerated values for the following data attributes can be retrieved through Dictionary Service:

- ProgramOfService
- ApptProgramOfService
- MedApptProgramOfService
- PreferredLanguage
- LegalGuardianLanguage
- InpatientFacilityCode

Follow the steps below:

Step #	Action
Step # 1	<p>Load the Dictionary Service WSDL from the following URL: https://b2b.dmh.lacounty.gov/DictionaryService/DictionaryServiceInterface.svc?singlewsdl and open up the following operation: GetDictionary The input of the above operation has two data attributes: <i>AppServiceName</i> <i>Type</i></p>
Step # 2	Enter the value "SRL" in the [AppServiceName] data attribute.
Step # 3	<p>Enter one of the following suggested codes [Type] to get the enumerated list for that specific data attribute:</p> <ul style="list-style-type: none"> • <i>ProgramOfService</i> (Enter the word ProgramOfServiceCode to retrieve the values) • <i>ApptProgramOfService</i> (Enter the word ProgramOfServiceCode to retrieve the values) • <i>MedApptProgramOfService</i> (Enter the word ProgramOfServiceCode to retrieve the values) • <i>PreferredLanguage</i> (Enter the word Language to retrieve the values) • <i>LegalGuardianLanguage</i> (Enter the word Language to retrieve the values) • <i>InpatientFacilityCode</i> (Enter the word InpatientFacilityCode to retrieve the values)
Step # 4	Submit the operation.
Step # 5	Retrieve the values from the GetDictionary_Output.

F. Client Service

When the client is an existing IBHIS client, DMH expects Trading Partners to retrieve necessary information from IBHIS to submit to SRL. The Client Service solution can be utilized to gather the following information from IBHIS (provided that TP already has necessary access):

PreferredLanguage
ClientID

TP can perform a client search by *SearchClient* call to retrieve the ClientID (IBHIS client ID). Then use this ID in *GetClientDetails* call to get other demographic information from IBHIS.

For more information on Client Service check the following DMH website page:

<https://dmh.lacounty.gov/pc/cp/cs/>

Appendix

WSDL LOCATIONS

- WSDL:**
 LACDMH SRL Services WSDL URLs are as follows-
 TST_WSDL (For Release Candidate (RC) and TP vendors to build the new features of WSDL)
<https://b2btst.dmh.lacounty.gov/SRLService/SRLServiceInterface.svc?SingleWsdI>
 QA_WSDL (For Testing and Certification)
<https://b2bqa.dmh.lacounty.gov/SRLService/SRLServiceInterface.svc?SingleWsdI>
 Production_WSDL (For going LIVE)
<https://b2b.dmh.lacounty.gov/SRLService/SRLServiceInterface.svc?SingleWsdI>

SUMMARY OF CHANGES IN VERSION 201901

Operation(s) Items Section	Description of Change(s)
A.2.1 B.2.1	<p><i>Added the following:</i></p> <ul style="list-style-type: none"> <i>ClosureReason (Ref # 55)</i> <i>SecondOfferedApptDate (Ref # 58)</i> <i>ThirdOfferedApptDate (Ref # 59)</i> <p><i>Revised the R/O/CR column language for the following:</i></p> <ul style="list-style-type: none"> <i>ApptPractitionerNPI (Ref # 51)</i> <i>ApptProgramOfService (Ref # 52)</i> <i>ApptDate (Ref # 53)</i> <i>ApptTime (Ref # 54)</i> <p><i>Added another criteria in the Restriction column for the following:</i></p> <ul style="list-style-type: none"> <i>FirstOfferedApptDate (Ref # 57)</i>
A.4	<i>Updated Process Workflow Diagram</i>
B.	<i>Updated Application Workflow Diagram</i>
B.1.3, B.1.4, B.2.3, B.2.4, B3.3, B.3.4, B.4.3, B.4.4, B.5.3, B.5.4	<i>All sample XML inputs and outputs have been updated.</i>
B.2.1 ADDSERVICEREQUEST_INPUT B.4.1 UPDATESERVICEREQUEST_INPUT	<ol style="list-style-type: none"> <i>Added the following legend: CO = ConditionallyOptional</i> <i>Following Data Attributes have been removed:</i> <ul style="list-style-type: none"> <i>EmergentMedicationNeeds</i> <i>EmergentMedicationNeedsYES</i> <i>MedApptJustification</i> <i>UndeterminedReason</i> <i>Following Data Attributes have been added along with all data specifications:</i> <ul style="list-style-type: none"> <i>UrgentRequest</i> <i>ServiceAgreementDate</i> <i>OnPsychMedInLast30Days</i> <i>IfOnPsychMedInLast30DaysYes</i> <i>MedApptPractitionerNPI</i> <i>MedApptProgramOfService</i>

Operation(s) Items Section	Description of Change(s)
	<p><i>MedApptDate</i> <i>MedApptTime</i> <i>EarlierMedApptOffered</i> <i>FirstOfferedMedApptDate</i> <i>AcceptedFirstOfferedMedAppt</i></p>
B.3	<p><i>Added a note.</i></p>
<p>B.3.2 GETSERVICEREQUEST_OUTPUT</p>	<p>1. <i>Following Data Attributes have been removed:</i> <i>EmergentMedicationNeeds</i> <i>UndeterminedReason</i> <i>MedApptSameAsAssessmentAppt</i> <i>MedApptJustification</i></p> <p>2. <i>Following Data Attributes have been added along with all data specifications:</i> <i>UrgentRequest</i> <i>ServiceAgreementDate</i> <i>OnPsychMedInLast30Days</i> <i>IfOnPsychMedInLast30DaysYes</i> <i>MedApptPractitionerNPI</i> <i>MedApptProgramOfService</i> <i>MedApptDate</i> <i>MedApptTime</i> <i>EarlierMedApptOffered</i> <i>FirstOfferedMedApptDate</i> <i>AcceptedFirstOfferedMedAppt</i></p> <p>3. <i>GETSERVICEREQUEST_OUTPUT is reorganized for existing data attributes and added three new data attributes (Ref # 43, 45, 46)</i></p>
C. Error Handling	<p>1. <i>All 'UNSUCCESSFUL' xml output samples are included in this section.</i></p> <p>2. <i>Updated the Error Message List by appending the error messages related to the following data Attributes:</i> <i>MedApptDate</i> <i>FirstOfferedMedApptDate</i> <i>ServiceAgreementDate</i></p>
D. Data Dictionary	<p>1. <i>Following enumerations have been removed:</i> D.9 EMERGENTMEDICATIONNEEDS D.10 EMERGENTMEDICATIONNEEDSYES</p> <p>2. <i>Following enumerations have been added:</i> D.16 ONPSYCHMEDINLAST30DAYS D.17 IFONPSYCHMEDINLAST30DAYSYES</p> <p>3. <i>Following enumeration have been renamed from</i> D.3 YES/NO to D.3 AcceptedFirstOfferedMedAppt ClientAwareOfReferral UrgentRequest EarlierMedApptOffered</p> <p>4. <i>Following enumeration has been added</i> D.18 ClosureReason</p>

| End of the Document |