

**LA Care Health Plan** is interviewing to fill a Community Health Worker positions in Palmdale, Pacoima, and Inglewood.

For **immediate consideration** send resume to Jamessa Jones at jjones@lacare.org

Community Health Worker II

**Locations:** Inglewood, Palmdale, or Pacoima

**Position Type:** Full Time

**Compensation:** $36,000 - $44,000 DOE

**Requisition ID:** 5406

Established in 1997, L.A. Care Health Plan is an independent public agency created by the state of California to provide health coverage to low-income Los Angeles County residents. We are the nation’s largest publicly operated health plan. Serving more than 2 million members in five health plans, we make sure our members get the right care at the right place at the right time.

Mission: L.A. Care’s mission is to provide access to quality health care for Los Angeles County's vulnerable and low-income communities and residents and to support the safety net required to achieve that purpose.

**Job Summary**

The Community Health Worker II (CHW) is part of the CalMediConnect (CMC) care management team and is responsible for promoting members optimal health and well-being through active engagement and helping them navigate and access health services. This position supports providers and the care management team through an integrated approach to care management and community outreach. Through 1:1 in-home visits as well as group education and support, the CHW helps identify members’ barriers to care and their preferences, provides education and mentoring, connects them to resources, and advocates for the individual.

Duties

Establish trusting and open relationships with members and their families while providing support and encouragement. Provide ongoing follow-up, basic motivational conversation techniques and goal setting with members/families. Gather information related to member’s needs, barriers, and preferences for goal-setting. (20%)

Motivate and engage member to help set and achieve health goals and identify barriers to achieving goals. Enhance member’s health literacy and ability to self-manage through education and support in chronic diseases, wellness, self-care, and member goals. (20%)

Provide referrals for services through community agencies and help member connect/navigate across care settings. Work cooperatively with member’s provider and care manager and participate in care team meetings.  Advocate for the member in obtaining care and services.  (20%)

Communicate with the Care Manager to evaluate member/family status, ensuring that provided information and reports clearly describe progress. Record information in designated documents/systems encounters and activities related to members. Conduct follow-up via phone calls, home visits and visits to other settings where member is located or to meet with the member’s provider(s).  (20%)

Attend regular staff meetings, on-site monthly trainings and other meetings as requested. Manage assigned caseload.  (10%)

Perform other duties as assigned. (10%)

**Education Required**

High School Diploma/or High School Equivalency Certificate

Education Preferred

**Experience Required:**
At least 6 months of experience as a health navigator, peer support worker, outreach work, or promotors or working in a community setting and providing health education for chronic diseases.

**Skills Required:**
Knowledge of community resources in area of residence.

Comfortable working with diverse populations.

Exceptional ability to connect and engage with people.

Willingness to work in various environments including 1:1 in member’s homes, clinical settings, and/ or shelters.

Able to work flexible job hours.

Motivational interviewing is desirable.

Excellent verbal and written communication skills.

Detail oriented, organized and possess time management skills.

Basic computer skills.

**Preferred:**
Bilingual in one of L.A. Care Health Plan’s threshold languages is highly desirable. English, Spanish, Chinese, Armenian, Arabic, Farsi, Khmer, Korean, Russian, Tagalog, Vietnamese.

Licenses/Certifications Required

Active & Current Driver's License, with a clean record and Auto Insurance Required

Licenses/Certifications Preferred

**Preferred:**
Successful completion of a Community Health Worker formal training program from a college or other education institution is preferred.
Training in health education for chronic diseases, motivational interviewing is desirable.

Additional Information

**L.A. Care offers a wide range of benefits including**

* Paid Time Off (PTO)
* Tuition Reimbursement
* Retirement Plans
* Medical, Dental and Vision
* Wellness Program
* Volunteer Time Off (VTO)