

COUNTY OF LOS ANGELES-DEPARTMENT OF MENTAL HEALTH
Program Support Bureau-MHSA Implementation & Outcomes Division

SUMMARY FOR:

Crisis Oriented Recovery Services (CORS) Learning Network
July 25, 2016

Location:

LACDMH Headquarters
550 S. Vermont Ave, 9th floor conference room
Los Angeles, CA 90020

Facilitator:

Valerie Curtis, L.C.S.W, Training Coordinator

Practice Lead:

Adriana Armenta, M.S.W., Psychiatric Social Worker I

Participants:

Lizette Alvarado, VIP CMHC
Antonio Banuelos, Roybal Family MHC
Jacqueline Camacho-Gutierrez
Josh Cornell, MHSA Implementation & Outcomes
Julian Hernandez, San Antonio Family Center
Jane Kang, PEI Administration
Amber Keating, Child and Family Guidance Center

Victoria Lee, DMH ASOC
Ivy Levin, MHSA Implementation & Outcomes
Jessica Pena, Child and Family Guidance Center
Frances Pavon-Lara, MHSA Implementation & Outcomes
Ellen Rogelberg, The Help Group
Andrea Segel, The Help Group
Antonio Banuelos, Roybal FMHC

I. Welcome and Introductions

Participants introduced themselves. V. Curtis briefly reviewed the content of attendees' data packets and agenda items and informed participants today's is the last CORS Learning Network.

II. Review of Reports

V. Curtis encouraged participants to review the reports in their packets and suggested sharing and discussing reports with staff persons at their agencies.

III. Billing and Administrative Reminders

CORS Billing Q & A:

1) *Can crisis intervention be billed as CORS individual therapy?*

- *answer, bill crisis intervention for the kinds of crises that require hospitalization and bill individual therapy when the client presents with a crisis but, in your clinical judgment, there isn't an actual crisis that requires immediately moving the client to a higher level of care, e.g., hospitalization*

2) *Should you bill to CORS at the intake assessment?*

- *Answer, bill to CORS if, at the time of the intake assessment you think the client may be a good fit for CORS*



- 3) *If the client is billed to CORS but never begins treatment or is billed for one treatment session and then treatment ends without at least a second session, e.g., client decides to end treatment, requires referral to a higher level of care than PEI, should you create an episode for the client in PEI OMA?*
- *Answer, no, because you can't measure treatment outcomes if the client only receives one session in a PEI EBP...only enter clients in PEI OMA when it's possible to measure treatment outcomes, i.e., receives two or more PEI EBP treatment sessions*
- 4) *Can you bill to group for CORS?*
- *Answer, no, because group services aren't core to the model and DMH clinicians have not been trained in CORS group treatment*
 - *Answer, no, to a participant's related questions...is it okay to run a CORS group if all the clients in the group have experienced the exact same trauma, e.g., they were all diagnosed with brain cancer within in the last week...and, are there plans to train in CORS group treatment at some point in the future? J. Kang stated she would bring the idea of running CORS group in the kind of situation posed above to staff persons at PEI Administration to see if group CORS may be possible in the future and will get back to Learning Network participants with an answer...and, there are no plans for future trainings in group CORS*

A participant asked if there is a plan to start a CORS train-the-trainer model. A. Armenta and V. Curtis answered no, there's been no discussion of starting a train-the-trainer model since use of CORS and attendance at CORS trainings has dwindled sharply in the last couple of years. A. Armenta added that DMH plans to host fewer CORS trainings.

IV. Future of the CORS Learning Network and On-going Supports

- PEI Outcomes email address: PEIoutcomes@dmh.lacounty.gov
- Outcomes Project Website: <http://dmhoma.pbworks.com>
- CORS related practice questions: Adriana Armenta (AAarmenta@dmh.lacounty.gov)

V. Curtis shared the MHSa Implementation and Outcomes Division PEI Outcomes email address and the OMA project website. A. Armenta stated she is available to answer CORS related practice questions.

A. Banuelos from Roybal Family Mental Health Center gave an overview of the CORS implementation tracking document he'd mentioned at the previous CORS Learning Network, that clinicians at his agency use to guide them through all the necessary steps for treating a client using CORS.

A. Banuelos mentioned Service Area 7 District Chief, Ana Suarez, provides regular CORS meetings and A. Armenta encouraged participants to contact A. Suarez with any training related questions.

A. Armenta stated, to replace the CORS Learning Network, perhaps a CORS annual meeting will be scheduled or perhaps featuring CORS at a future session of an existing meeting, e.g., the PEI Provider meeting.