COUNTY OF LOS ANGELES-DEPARTMENT OF MENTAL HEALTH

Program Support Bureau-MHSA Implementation & Outcomes Division

SUMMARY FOR:

Seeking Safety Learning Network October 10, 2012, 2:00PM – 4:00PM

Location:

Los Angeles Child Guidance Clinic 3787 South Vermont Avenue Los Angeles, CA 90007

Facilitator:

Keri Pesanti, Psy.D., Supervising Psychologist

Participants:

Patty Alba, SHIELDS for Families Amber Bilow, Foothill Family Services Joseph Bologna, Trinity El Monte Emma Caparros, San Fernando MHC Chris Carney, Crittenton Services for Children & Families Amy Cosineau, Hillsides Family Center Daniel DiBlasi, McKinley Children's Center Dina Dutton, San Fernando MHC Julie Elder, SCHARP Margaret Grammatico, LA Child Guidance Clinic Carrie Hanson, Crittenton Services for Children & Families CJ Jacobson, Telecare Tracye Jones, SHIELDS for Families Philip Khoury, Counsling4Kids Rose Kroll, Barbour & Floyd Medical Association Mimi Lind, Venice Family Clinic Beverly Looman, LA Child Guidance Clinic Satako Luce, Compton Family MHC Casey Meinster, Hillsides

Nydia Mershani, SSG/Weber Community Center Kuniko Miyagi, Long Beach API Family MHC Robin Moten, Barbour & Floyd Medical Associates Judy Novgrod, SHIELDS for Families Melissa Pace, Foothill Family Services Jessica Pena Santillan, Child & Family Guidance Center Mari Radzik, Childrens Hospital LA Valerie Roth, Ettie Lee Youth & Family Services Miriam Ruiz, AADAP, Inc-Youth Outpatient Treatment Jonnie Russ, McKinley Children's Center Susan Sabo, Pacific Clinics Steven Sinkewicz, Downtown MHC Marija Spanovic, Aviva Family & Children's Services Adam Sternberg, Los Angeles Child Guidance Clinic Greg Swift, Pacific Clinics Victoria Thomas, Barbour & Floyd Medical Associates Beth Trosper, Pacific Clinics Olga Tuller, Saint John's Hospital Ed Waiskopf, The Guidance Center

- Updates since previous PPLN
 - Action item follow-up from previous meeting
 - Hot tips or new strategies that are being utilized to integrate outcomes into clinical practice

There were no action items from previous meeting.

Requested participants share issues they want discussed and tips/strategies. Issues and tips/strategies where shared throughout the meeting. Please see section II and III for more details.

II. Review of Reports

- · Update on progress of data reporting
- Review of available reports
- How is data being shared with clinical staff and clients?
- How is the data being utilized?

What data/information may be helpful in future meetings?

Keri Pesanti reported that DMH is still working on the next versions of PEI OMA that would allow agencies to review their own data.

Reviewed reports included: Unique Client Count by Primary Language, Countywide Demographic, Detailed by Legal Entity, Core versus Non-core Services, Expenditures by PEI Plan, Matched Pairs, Unable to Collect (UCS), Countywide Aggregate Practice Outcomes Dashboard.

Regarding core versus non-core services, S. Alkass suggested tracking clients with high amount of claims to TCM in order to determine if client is appropriate for PEI. In reviewing the Core vs Ancillary report, some agencies' reports showed code H2015 duplicated, perhaps causing differences seen in financial data between Core vs Ancillary reports and financial reports. K. Pesanti reported that DMH will explore this concern and report back to the group. Participants discussed how to determine if treatment should be considered complete or incomplete when reporting treatment disposition when closing a treatment cycle in PEI OMA. S. Alkass reviewed with participants what clients should be considered appropriate for Seeking Safety for the PEI Population as well as length of treatment for this practice.

The group discussed reports to consider omitting from future data packets with consensus to omit unique client count report.

III. Open Forum

The group discussed the possibility of having two Learning Networks on the same day to in order accommodate participants' schedules. S. Alkass encouraged contacting him with any Seeking Safety related questions via email at salkass@dmh.lacounty.gov and that he will email his responses to concerns to the entire group.

Participants reported strategies their agencies use to increase data collection rates and increase clinical utility of measures including: having a Quality Assurance staff member dedicating to data collection; incorporating outcomes into clinical supervision to increase measures' clinical relevance and track progress in completing outcomes; graphs to show outcomes data on client progress in treatment; role playing administration of measures in group supervision; purchasing electronic scoring systems from measures' developers; use of electronic outcomes scoring; reviewing outcome measure data with clients; using measures to assist treatment planning; suggestion that smaller agencies with less infrastructure consider collaborating to improve data collection; challenge that some staff members are less motivated that others to use measures; strategies utilized to increase motivation in administration and clinical utility of the measures.

IV. Next PPLN Meeting

Time/location TBD