

COUNTY OF LOS ANGELES-DEPARTMENT OF MENTAL HEALTH
Program Support Bureau-MHSA Implementation & Outcomes Division

SUMMARY FOR:
Seeking Safety Learning Network
September 26, 2012, 10:00AM – 12:00PM

Location:

LACDMH Headquarters
550 S Vermont Ave, 9thth floor conference room
Los Angeles, CA 90020

Facilitator:

Keri Pesanti, Psy.D., Supervising Psychologist

Participants:

Sermed Alkass, DMH TAY Division
ChingFang Chang, Downtown MHC
Michelle Coburn, Pennylane
Josh Cornell, MHSA Implementation & Outcomes
George Eckart, MHSA Implementation & Outcomes
John Flynn, MHSA Implementation & Outcomes
Marcie Gibbs, Downtown MHC
Meghan Gordon, Leroy Haynes Center
Ritch Greene, Child & Family Ctr
Tom Hao, Hathaway-Sycamores Child & Family Svcs
Linh Hua, D'Veal Family & Youth Svcs
Theresa Kieldgaard, SFVCMHC
Marianne Klee, Coastal API Family MHC
Jill Landefeld, Aviva Family & Children's Services
Morris Lawson, Juvenile Justice Transition & Aftercare
Ivy Levin, Long Beach MHC
Luisa Lowe, OTTP

Dawn Meggerson, MHSA Implementation & Outcomes
Anna Montenagro, Help Group
Michael Olson, Enki Health & Research Systems
Urmi Patel, DMH ASOC
Tim Peterson, Tarzana Treatment Center
Elizabeth Powers, American Indian Counseling Center
Sarah Rosenbloom, Didi Hirsch MHS
Karina Shokat-Fadai, Penny Lane Centers
Toya Swan, West LA Service Area 5 Admin
Brenda To, Hathaway Sycamores Child & Family Svcs
Joyce Toledo, Helpline Youth Counseling Inc
Jeremy Treat, Five Acres
Nancy Uberto, D'Veal Family & Youth Svcs
Michael Villaescusa, MHSA Implementation & Outcomes
Joo Yoon, DMH - TAY
Kelly Yonon, The Village Family Svcs

I. Updates since previous PPLN

- Action item follow-up from previous meeting
- Hot tips or new strategies that are being utilized to integrate outcomes into clinical practice

There were no action items from previous meeting.

Requested participants share issues they want discussed and tips/strategies related to outcome measures. Issues and tips/strategies were shared throughout the meeting. See Section II and III for more details.

II. Review of Reports

- Update on progress of data reporting
- Review of available reports
- How is data being shared with clinical staff and clients?
- How is the data being utilized?

- What data/information may be helpful in future meetings?

Reviewed reports included: Unique Client Count by Primary Language, Countywide Demographic, Detailed by Legal Entity, Core vs Non-core Services, Expenditures by PEI Plan, Matched Pairs, Unable to Collect (UCS), and Countywide Aggregate Practice Outcomes Dashboard.

K. Pesanti stated that upcoming versions of PEI OMA will allow agencies to run their own data reports and clarified the difference between unable to collect and no data entered. There were some discrepancies in data between reports and K. Pesanti stated she will investigate and follow-up with the group difference. Group discussed when to give update measured and the difference between treatment cycle and treatment completed. Participants noted that unable to collect is, in part, due to client's fatigue when completing YOQ/YOQ-SR due to length of measure and the small print size, that this often causes the measure to be invalid. Participants also shared the difficulty in getting parents to come back and complete measures after intake. From reviewing the countywide aggregate report a discussion came of what may cause PTSD not to be among the top 5 diagnoses for Seeking Safety.

III. Open Forum

Strategies agencies shared to improve data collection and incorporate data into clinical practice included: suggestion that smaller agencies with less infrastructure consider collaborating with each other to improve data collection; incorporating outcome administration into the clinical dialog with client; graphs to show outcome measure data on client progress in treatment; role playing administration of measures in group supervision; and purchasing electronic scoring systems from measures' developers.

S. Alkass asked participants what further support they may need from DMH in their Seeking Safety implementation. Participants responded with the following feedback: having Seeking Safety calls that extend beyond the current number offered during the training period and providing more training. S. Alkass announced upcoming Seeking Safety Adherence Rater trainings and Supervision trainings with dates TBD, to get info contact seekingsafety@dmh.lacounty.gov.

IV. Next PPLN Meeting

Time/location TBD