

COUNTY OF LOS ANGELES – DEPARTMENT OF MENTAL HEALTH

SA 8 QUALITY ASSURANCE/QUALITY IMPROVEMENT COMMITTEE

HANDOUTS – April 17, 2019

*(Due to the survey training, there is no meeting today.
In lieu of a meeting, please review the attached documents)*

Co-chairs: Emily Ramos (LBMH), Michele Munde (Star View), Courtney Stephens (MHALA)

SA 8 QI/QA Liaison: Ann Lee

HANDOUTS

- Documentation training schedule
- Policy Updates as of 4/8/19

Next SA 8 QI/QA Committee Meeting Info:

May 15, 2019

2:00-3:00 p.m.

**DMH SA 8 Administration
2600 Redondo Ave, 6th floor
Long Beach, CA 90806**

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| QUALITY ASSURANCE (QA) MEETING 3:00-4:00 p.m. | |
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| 1. | Announcements QA webpage: http://psbqi.dmh.lacounty.gov/QA_Div.html |
| 2. | Audits & Reviews – <ul style="list-style-type: none">• MR Grant• LE Chart Reviews by QA (March/April)<ul style="list-style-type: none">○ Rosemary/Victor Children’s Center (March)○ LAC-USC Outpatient• DO Check-Ins by QA (March/April)<ul style="list-style-type: none">○ Augustus Hawkins (March), American Indian Counseling Center (March), HOME (March), Coastal API (April), San Antonio (April), EOB Crisis Rio Hondo (April) |
| 3. | State DHCS Updates - No updates |
| 4. | Training and Operations – <ul style="list-style-type: none">• Schedule of Trainings and Presentations*• QA Knowledge Assessment – <i>Marc Borkheim (QA Division)</i> |
| 5. | Policy and Technical Development <ul style="list-style-type: none">• NACT Application Updated – Access to Care/Network Adequacy webinar was held March 12th. Please contact Howard Washington hwashington@dmh.lacounty.gov to get on his webinar contact list.• QA Bulletin 19-01: Procedure Code Changes For Psychological & Neuropsychological Testing*• Proposed Guide to Procedure Codes Update• Reminder: Medication Consent Requirements• Clinical Forms Bulletin 19-01: Katie A Subclass Verification, Secure Text Messaging*• Psychiatry Residents Providing E&M MSS |
| 6. | Medi-Cal Certification Section SA 8 Lead: <i>Joel Solis, (213) 251-6883 or jsolis@dmh.lacounty.gov</i> |
| 7. | Health Information Management (HIM) Directly Operated ONLY <ul style="list-style-type: none">• Proactive efforts to minimize duplicate record creation – ID and address verification, intake staff education, etc• Record retention• HIM Clinical Record Management and Process Training, now monthly• Effective handling of subpoenas/collection of statutory witness and mileage fees for clinicians’ deposition appearances• Photocopy fees for records. Absolutely no fees for verbal disclosures. |
| 8. | Upcoming Items: <ul style="list-style-type: none">• <i>Updating Org Manual; ICC/IHBS/TFC</i>• <i>CFT Tracking Modifier</i> |

***handouts**

**Next SA 8 QA Committee Meeting Info: April 17, 2019, 3:00-4:00 p.m.,
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