

**LACDMH Service Area 7 Administration
Quality Improvement / Quality Assurance Committee**

**April 16, 2019
2:00 to 4:00 p.m.**

1. Welcome/Introductions Caesar Moreno, LCSW
2. Review of March 2019 minutes Caesar Moreno, LCSW
3. **Quality Improvement: 2:00 to 3:00 pm** Greg Tchakmakjian, Ph.D.
Daiya Cunnane, PsyD
 - a. Consumer Perception Surveys, May 2019
 - b. ACCESS Test Calls, May 2019
 - c. Patients' Rights Updates
 - d. Policy Updates (*Handout*)
 - e. Cultural Competency Updates
 - i. Procedure for Language Interpretation Services
 - ii. Update Revision to Policy 200.03
 - iii. Policy and Procedure 100.04
 - f. QI Division Updates:
 - i. Consumer Perception Survey Collection – Spring 2019
 - ii. Peer Workforce: Non-Clinical PIP Request
4. **Quality Assurance: 3:00 pm to 4:00 pm** Joel Solis, RN
 - a. Medi-Cal Certification Updates
 - b. MR Grants or Audits (Notifications)
 - c. Training and Operations
 - i. Schedule of Trainings and Presentations
 - ii. QA Knowledge Assessment
 - d. Policy and Technical Development
 - i. Access to Care – Medication Appointments
 - ii. DRAFT QA Bulletin: Revisions to Guide for Procedure Codes
 - iii. DRAFT QA Bulletin: Updates to DMH Policy 401.02
 - iv. CANS Update
 - v. ICC/IHBS Expansion Update
 - vi. 0-5 ICARE Assessment Modifications

Next Quality Improvement/Quality Assurance Meeting
May 21, 2019 –Gus Velasco Center, Santa Fe Springs

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Caesar Moreno, LCSW – Co Chair	(562) 692-0383 x 236	cmoreno@thewholechild.org
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**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
SERVICE AREA 7
QUALITY IMPROVEMENT COMMITTEE (QIC) Minutes**

Type of Meeting:	SA 7 QIC	Date:	4/16/19
Place:	Gus Velasco Neighborhood Center 9255 S. Pioneer Blvd. Santa Fe Springs, CA 90670	Start Time:	2:02 PM
Chairpersons:	Greg Tchakmakjian (Co Chair) Caesar Moreno (Co-Chair) Rosa Diaz (Interim Co-Chair)	End Time:	3:00 PM
Members Present:	Rosa Diaz, Greg Tchakmakjian, Caesar Moreno, Laura Solis, Donetta Jackson, Gwen Lo, Wendy Mielke, Michael Olsen, Beth Reisler, Nicole Santamaria, Chloe Gomez, Mike Ford, Jennifer Mitzner, Elizabeth Hernandez, Arlene Contreras, Irene Juaregui, Marcel Mendoza, Javier Nevarez, Anne Choe, Cynthia Juarez, Linda Garcia, Grace Guzman, Brandon Parks, Denise Smith, Loan Le, Denice Palacios, Dr. Daiya Cunnane		
Agenda Item	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible
Welcome/Introductions	Meeting was called to order at 2:02 PM	Introductions were made and new members welcomed	Caesar Moreno
Review & Approval of Minutes	Minutes from last meeting were reviewed for approval	Minutes approved by: Dr. Daiya Cunnane	

Intent of knowledge assessment is not to punish, but to obtain information which allows them to explore training needs.

Policy and Technical Developments

There have been discussions in regards to scheduling medication appointments at the same time as intake appointments (it is always best practice). It was suggested to members to go back and listen to the latest NACT Webinar in which this topic was discussed further. The state does say that an assessment must be in place prior before determining medication needs. This helped expand the directives given.

DRAFT QA Bulletin

Revisions to A Guide to Procedure Codes (*See Handout*)

Revisions may be finalized by May.

Update to DMH Policy

401.02 Clinical Records Contents and Documentation Entry

Policy is highlighting the timeliness of documentation and now require LEs to adhere to the department's timeliness requirements: clinical documentation should be by next working day.

CANS

Starting July 1st, CANS will have to be completed for all EPSDT clients. CANS-IP will have 12 additional trauma questions.

Trainings will be provided, however dates for these trainings are pending to be announced.

Dr. Greg Tchakmakjian

Caesar Moreno

Dr. Greg Tchakmakjian

	<p>ICC/IHBS Expansion Updates</p> <p>Services were expanded to children in all other programs such as FSP due to the state wanting that all children have access to these type of services.</p> <p>0-5 ICARE Assessment Modifications</p> <p>There will be some minor changes made to the assessment, mostly language related modifications.</p>		Caesar Moreno
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<p>Adjournment</p>	<p>Meeting was adjourned at : 3:00 PM</p> <p>3PM- 4PM Dr. Cunnane provided CPS training.</p> <p>Respectfully Submitted,</p> <p>Rosa Diaz, LCSW SPA 7 QIC Interim Co-Chair</p>	<p>Next Meeting:</p> <p>May 21, 2019 Gus Velasco Neighborhood Center 9255 S. Pioneer Blvd, Santa Fe Springs, CA 90670</p>	
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