

COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH
 ANTELOPE VALLEY – SA1

Quality Improvement Council Meeting

A G E N D A

December 4, 2018

2:00 – 4:00 p.m.

2323-A Palmdale Blvd. Conference Room
 Palmdale, CA 93550

Debi Berzon-Leitelt, LCSW, MPA, Chair

Barbara Paradise, LMFT, Co-Chair

I.	Introductions and Review of Minutes	QIC Members
III.	Quality Improvement	D. Berzon-Leitelt B. Paradise
III.	Clinical Quality Improvement	D. Berzon-Leitelt B. Paradise
IV.	Patient's Rights	D. Berzon-Leitelt B. Paradise
V.	DMH Program Support Bureau Quality Improvement Division	Lynetta Shonibare, PsyD
VI.	DMH Program Support Bureau Quality Assurance Division	P. Ramos
VII.	Medi-Cal Certification Section	Iling Wang, MHC-RN
VIII.	DMH Program Support Bureau Cultural Competency Unit	
IX.	Announcements	

Next Meeting:

February 5, 2019

2:00 – 4:00 p.m.

2323-A Palmdale Blvd., Palmdale, CA 93550

Cultural Competency – CCC meets 2nd Wed. every month 1:30pm-3:30pm
 DMH Headquarters, 550 South Vermont Avenue, Los Angeles, CA 90020

Please keep our Countywide Administration and SA-1 updated by providing the SA-1 Liaison updates to management contacts or Change of Provider contacts. If you have had any service delivery changes, we would like to know so we can ensure that we have correct information for your agency.

DMH Internet <http://dmh.lacounty.gov>

DMH Program Support Bureau <http://psbqi.dmh.lacounty.gov/>

**LOS ANGELES COUNTY – DEPARTMENT OF MENTAL HEALTH
PROGRAM SUPPORT BUREAU
QUALITY IMPROVEMENT DIVISION**

Type of Meeting	SA-1 Quality Improvement Committee (QIC)	Date	December 4, 2018	
Place	Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550	Start Time:	2:00 PM	
Chairperson SA-1 Liaison	Debra Berzon-Leitelt, LCSW, MPA	End Time:	4:00PM	
Co-Chair SA-1 Liaison	Barbara Paradise, LMFT			
Members Present	Levana Adato, Catrina Avila, Debra Berzon-Leitelt, Keisha Owens, Jennifer Evans, Paul Ha, Martin Ribeiro, Barbara Paradise, Yvette Perez, Patricia Ramos, Jenifer Poillot			
Agenda Item & Presenter	Discussion and Findings	Decisions, Recommendations, Actions, & Scheduled Tasks		Person Responsible & Due Date
Call to Order & Introductions	Meeting was called to order at 2PM. Introductions were made.	N/A		Debra Berzon-Leitelt Barbara Paradise
Review of Minutes	The September 2018 minutes were not reviewed.	Minutes from the September 2018 meeting were not available at this meeting. September minutes will be reviewed at next meeting in February.		Debra Berzon-Leitelt Barbara Paradise

Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Quality Improvement			
Consumer satisfaction survey data	Debra Berzon-Leitelt presented information regarding participation in the consumer satisfaction surveys for Fall 2018.	Members discussed the information.	Debra Berzon-Leitelt Barbara Paradise
OMD	No report	N/A	Debra Berzon-Leitelt Barbara Paradise
Cultural Competency	Debra Berzon-Leitelt reviewed the flier for the Implicit Bias training being presented.	Members reviewed the handout.	Debra Berzon-Leitelt Barbara Paradise
Patient's Rights Office	No report	N/A	Debra Berzon-Leitelt Barbara Paradise
Policy Updates-Office of Compliance	Policy updates were distributed.	N/A	Debra Berzon-Leitelt Barbara Paradise
Clinical Quality Improvement	Debra Berzon-Leitelt, Barbara Paradise discussed possible ideas with the membership to consider for upcoming PIPs for the service area.	Membership reviewed the information.	Debra Berzon-Leitelt Barbara Paradise

Quality Assurance			
Agenda Item & Presenter	Discussion & Findings	Decisions, Recommendations, Actions, & Scheduled Tasks	Person Responsible & Due Date
Recent/Upcoming Audits & Reviews	None reported.	N/A	Debra Berzon-Leitelt Barbara Paradise
MediCal Certification Section	No report	N/A	Debra Berzon-Leitelt Barbara Paradise
Training and Operations	Schedule of upcoming documentation trainings were distributed.	Members reviewed the training information.	Debra Berzon-Leitelt Barbara Paradise
Policy & Technical Development	Barbara Paradise discussed discharge billing and included diagnosis. Debra Berzon-Leitelt presented on the use of CAREs for child abuse reporting.	Members discussed implications of these practices and plan to consult with their management.	Debra Berzon-Leitelt Barbara Paradise
Next Meeting	February 5, 2019 Antelope Valley Kidz Connection 2323-A Palmdale Blvd. Palmdale, CA 93550 Large Conference Room 661-223-3800	N/A	N/A

Respectfully Submitted, Barbara Paradise, LMFT