

## **Certification Bulletin**

January 21, 2015 NO. 15-01

# Lockouts and Provider Numbers

This Bulletin is to report the State's recently clarified requirements related to the modes/service function codes which may be certified under a single Provider Number.

#### **REQUIREMENT**

A single Provider Number should **NEVER** include modes/service functions which are locked out from one another.

#### EXAMPLE:

Outpatient Mental Health Services (15/30) may not co-exist with Crisis Stabilization Services (10/25) under the same Provider Number as Mental Health Services are not allowed to be claimed for a client receiving Crisis Stabilization Services. In this example, only Targeted Case Management (15/01) may be claimed, and therefore certified, along with Crisis Stabilization Services.

#### **REQUIRED ACTION:**

A Provider Number that has one or more modes/service functions which are locked out from one another must separate the mode/service functions under two or more Provider Numbers.

### **CORRECTIVE ACTION:**

The Certification Section will contact Providers that require mode/service functions to be separated between two or more Provider Numbers and coordinate with the Lead District Chief to proceed with the corrective action.

If you have any questions or require further information, please contact the Medi-Cal Certification Section at (213) 251-6862 or <u>QA@dmh.lacounty.gov</u>.