


Homeless Outreach

From the Office to the Streets

OUTLINE

- Expectations
- Attire
- Appearance
- Approach
- Lead
- Outreach
- Vignettes
- Resources

Homelessness isn't always a choice!



What are your expectations as an outreach worker?

Attire

What are you wearing?
Will you blend in?
Do you have on appropriate shoes?

Appearance

- Are you relatable ?
- Are you sincere?
- Are you consistent?
- Are you showing fear?
- What is written on your face?
- Are you present in the here and now?

Approach

- What is your approach?
- What will you say to engage the individual?
- How will you get their attention if, they are in a tent?
 - Is it too early?
- Are you aware of your surroundings?
 - Are you familiar with the area?

Who Is the lead? How would you approach this encampment?



Tent / No Tent

Tent

- Remember a person's tent is like your home; It's not okay to peek in.
- Be very respectful, you never know who or what's coming out
- Keep a safe distance

No Tent

- Remember do not stand over someone you're outreaching
- If a person is asleep and don't respond on your second or third call return at a later date
- Keep safe distance

Commonly asked questions by the homeless



- How will you make a difference?
- What makes you different from the last outreach worker/provider?
- Why are you here? Why do you care?
- What do you have to offer?
- Can you get me housed today?

Hygiene



How would you approach this individual?



- 36 year old AA male
- Chronically Homeless
- Physical and emotional abuse
- Paranoid
- Isolated
- Marijuana daily
- Reports being depressed

What would you want an outreach team to do if it was you?

•Who are we as human beings if we ignore the suffering of others?

Community Resources

- | | |
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| 1. Food | 8. Laundry (Laundrylove.org) |
| 2. Shelters (men, women, families, DV) | 9. Storage |
| 3. Clothing | 10. Libraries |
| 4. Showers and restrooms | 11. Employment (Chrysalis, Work Source, Dept. of Rehab. |
| 5. Community health clinics | 12. Drop-in centers |
| 6. Social Services (DMV, DPSS, Social Security | 13. Legal Aid |
| 7. Mental Health Clinics | 14. Transportation |

What to do in a crisis situation?

Contact your supervisor immediately to consult
Call 911 (health issues /danger)
Call ACCESS (800)854-7771 (Mental health)

Judgement Free Zone

- Remember when you outreach that everyone has a story-their own story. Listen with your heart and advocate for those who can't advocate for themselves

Remember you can't do it all in one day!!

How can you make a difference today?

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