

RMD Bulletin

Knowledge is power...

Medi-Cal Website Eligibility Response:



Traffic Signal Lights

When using the Medi-Cal website to perform eligibility checks (<https://www.medi-cal.ca.gov/Eligibility/Login.asp>), providers will see a green, yellow, or red traffic signal illustrating either positive, positive with restrictions or under certain conditions, or negative eligibility response.

The eligibility response for the recipient on the eligibility response screen will display one of three different color signal lights depending on eligibility status.



A **Green** signal light indicates that a recipient is eligible for Medi-Cal benefits. Bill Medi-Cal for services as appropriate.



A **Yellow** signal light indicates that a recipient is eligible for Medi-Cal benefits under certain conditions (e.g., unmet share of cost (SOC), an aid code restricted to covering specific services, retroactive Medi-Cal, or that you, the provider, used today's date instead of the client's current Benefits Identification Card (BIC) issue date). Bill Medi-Cal for services as appropriate after the specified condition has been satisfied.



A **Red** signal light indicates that a recipient is not eligible for Medi-Cal benefits. Do not bill Medi-Cal for services.

Please refer to RMD Bulletin NGA 09-023, "How To Do An 'Eligibility Check' on the Medi-Cal Website" for detailed instructions on checking eligibility on the Medi-Cal website.

We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.