LOS ANGELES COUNTY - DEPARTMENT OF MENTAL HEALTH / REVENUE MANAGEMENT DIVISION



₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽₽

Earlier this year, prior to the implementation of Short-Doyle/Medi-Cal Phase II (SDMC2) changes in the Integrated System (IS), the Los Angeles County Department of Mental Health (LACDMH or the Department) advised directly operated and contract providers to keep current with claims submission and to submit all claims in the IS for all dates of service prior to the implementation shutdown. The Department realizes that providers did their best to comply with this direction and, as such, should not have a problem with aging Medi/Medi claims close to timing out. However, if this is not the case for your program, the State Department of Mental Health (State DMH) recommends that

"If counties are approaching the one year deadline, they should submit dual eligible claims for procedure codes [not directly billable to Medi-Cal<sup>\*</sup>] for denial. [State] DMH will issue instructions regarding resubmission of those denied claims in future correspondence, once the best option for resubmission has been identified."

To follow the State's recommendation, submit your claims to Medi-Cal using late code 3 and <u>without Medicare included as a payer</u> (i.e., Direct data entry [DDE] providers should not use the Other Payer screen to add Medicare on the claim; Electronic data interchange [EDI] providers should not include the coordination of benefits loop for Medicare when sending their claim to LACDMH). This will cause your claims to be sent to the State and denied in the SDMC2 system. Once the State has implemented a solution to the remaining unresolved Medi/Medi issues, providers will be able to replace these denied claims in the SDMC2 system and still maintain the original timely submission date.

State DMH and DHCS are currently reviewing the policy and/or regulatory changes or adjustments that would be necessary to put new rules in place for the outstanding Medi/Medi issues including how those changes would be implemented technically. Please understand that LACDMH is continuing to work closely with the State to keep Medi/Medi issues in the forefront and push for a resolution to the entire problem. For more information, please review State DMH Information Notice No.: 10-11 (attached).

## We're here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or <u>RevenueManagement@dmh.lacounty.gov</u>.

State DMH Information Notice No.: 10-11, p. 2