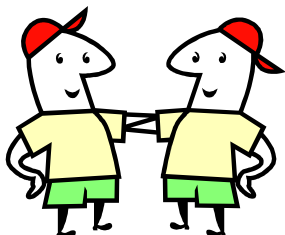


RMD Bulletin

Knowledge is power...



AVOID HAVING CLAIMS DENIED AS DUPLICATES

Recently, the Los Angeles County Department of Mental Health (LACDMH) has become aware that some claims for both directly operated and contract providers are being denied as duplicates. This issue is a result of the sequence in which claims are processed at the State Department of Mental Health (State DMH). Also, claims are being denied as duplicates due to the fact that the State DMH groups Procedure Codes by Service Type. Mental Health Service and Medication Support Service are two different Service Types. All Procedure Codes related to the State’s definition of a Mental Health Service are grouped into a single code when submitted to the State. All Procedure Codes related to the State’s definition of a Medication Support Service are also grouped into a single code when submitted to the State. Below is a list of Procedure Codes grouped as each Service Type:

Service Type	Procedure Code
Mental Health Service	* 90801, 90802
	* 90804, 90805, 90806, 90807, 90808, 90809
	* 90810, 90811, 90812, 90813, 90814, 90815
	* 90847, 90849, 90853, 90857
	* H0046, H2015, H2025
	* 90885, 90887, 90889
	* 96101, 96102, 96103
	* 99361, 99362
	* H2010, M0064, 90862
Medication Support Service	

State DMH understands that some claims are being denied as duplicates inappropriately because of the order in which they are processed and is currently working on changing their system to allow services to be submitted in any sequence. Until the State DMH has modified their system, the State has recommended that providers send the duplicate indicator on every claim. For LACDMH providers, this means that the duplicate override box on the Claim Screen should be checked on every claim submitted that has the following characteristics:

- ⇒ the same client,
- ⇒ the same date of service,
- ⇒ the same Service Type as listed in the above table (i.e., mental health service, medication support service)

If you have claims that were denied as duplicates, you must check the duplicate override box in the IS and resubmit your claims.

We’re here to help you...

If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or e-mail RevenueManagement@dmh.lacounty.gov.