

RMD Bulletin

Knowledge is power...

Eligibility Verification Confirmation (EVC) Codes in the Integrated System (IS)

The Eligibility Verification Confirmation (EVC) System allows Medi-Cal providers on-line access to Medi-Cal eligibility information. Providers may obtain Medi-Cal eligibility information through the Integrated System (IS), a Point of Service (POS) device, the telephone Automated Eligibility Verification System (AEVS) [1-800-456-AEVS (2387)], and the Medi-Cal Website at <https://www.medi-cal.ca.gov/Eligibility/Login.asp>.

AEVS accesses the most current recipient information for a specific month of eligibility. AEVS provides a 10-character EVC number, after eligibility is confirmed. The EVC code **verifies** that an inquiry was received by the State of California and eligibility information was transmitted to the provider. Please note that the receipt of an EVC number does not guarantee claim payment. Providers should carefully review all information returned with the eligibility response to ensure that their services are covered under the recipient’s eligibility. There are two reasons why an EVC code would be needed:

1. Eligibility check not conducted in the Integrated System (IS);
2. You’ve cleared the share of cost (SOC) and want to bill the remaining balance to Medi-Cal. **Please note:** If the recipient has an unmet SOC, no EVC number is given.

When a Medi-Cal provider is submitting a claim to the State and the beneficiary is Medi-Cal eligible, the EVC code is entered into the **EVC field** on the Add Outpatient Claim screen in the IS. Click the **SUBMIT** button to send the claim to the State. See below:

The screenshot shows the 'Add Outpatient Claim' form. Key fields include:

- Client Benefits: HMO/PHP:Z
- Service Date: 03/01/2010
- Procedure: 90801
- Claim Amount: 616.20
- EVC: 1234567891 (circled in red)
- Submit button (circled in green)

Plan	Pay Order
CGF	1

Payer	Paid Amount	SubscriberID
1		

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If you have any questions or require further information, please do not hesitate to contact RMD at (213) 480-3444 or RevenueManagement@dmh.lacounty.gov.