

**COUNTY OF LOS ANGELES DEPARTMENT OF MENTAL HEALTH
SA 6 QUALITY IMPROVEMENT COMMITTEE
Hudson Auditorium**

DATE: September 28, 2017

Agencies Present: Bertrand Levesque-DMH, Kathleen Kim-Counseling 4 Kids, Elizabeth Echeverria-SHARP, Lauren Permenter-El Centro Del Pueblo, Jonna Howard-SSG, Paul Ha-Alafia, Ashanti Parker-DMH, Kimberly Green-Russell-Women’s Reintegration, Shana Butler-Eggleston, Mariko Yamada-St. Francis, Amber Liberty-AFH, Kay Roberson-SHIELDS, Joseph A. Chavez-PIC, Jonathan Figueroa-Exodus, Iling Wang-DMH, Antoinette Cortez-LACGC, Nisaa Madyun-DMH, Elias Mejia-HOPICS, Carmela Floro-1736 FCC, Chrystal Evans-DMH, Laura Reynaga-AVIVA, Yovette Roldan-SHARP/BFA, Martin McDermott-Bayfront, Kimberly Major-CA Mentor, Jessica Calcaterra-Crittenton, Leah Gutierrez-The Guidance Center, Lily Fowler-Didi Hirsch, Amenah Ofumbi-Didi Hirsch, Trish Burkert-Exodus, Kathy Saucedo-Stars Inc.

Chair: Socorro Gertmenian, Director of Quality Management, Evaluation & Training

Agenda item	Comments/Discussions/Recommendations/Conclusions	Action/Assignment
1. Welcome and Introductions	Attendees introduced themselves and stated the agencies they represent.	
2. Review Meeting Minutes	Minutes were reviewed and approved	
3. Office Of Medical Director	Socorro provided an update on the Office of Medical Director: Changes to come around meds for addiction parameters. Some programs / agencies mentioned that they keep record of PBM# for their clients.	
4. Patient’s Rights Update	<p>Socorro went over the following:</p> <p>a. Grievance Forms – QIC Chairs and Co-Chairs are in the process of giving Patient Rights feedback regarding the new Grievance forms.</p>	

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<p>5. Cultural Competency Updates</p>	<p>b. Notice of Action forms / process (NOA): announced this upcoming change.</p> <p>c. Change of Provider Process – (DMHCOP@dmh.lacounty.gov): this will soon be an electronic system. Testing and training need to happen before official roll-out. Stay tuned!</p> <p>Socorro reviewed the following updates:</p> <p>a. Reminder of Cultural Competency Training Requirement. QA reports for LE’s are due on January 15th.</p> <p>b. Focus groups are coming they will include employees and consumers, random sampling.</p> <p>c. Reviewing CC across the county</p> <p>d. Eachmindmatters.org includes materials for consumers.</p> <p>e. Cultural Competency Summit held in Riverside October 2018</p> <p>f. Brief update on DACA deadlines and impact.</p>	

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6. Policy Updates	Handouts were reviewed.	
7. Provider Directory	Make sure your agency information is current the new Contact person is Zosima Mar her email address is Zmar@dmh.lacounty.gov her phone number is (213) 251-6748	
8. EQRO Updates	Socorro gave a brief update on the EQRO process and types of meetings, (Katie A brief, Clinical provider review, Co-Chair Meeting).	
9. Test Call Project	The project is delayed for now.	
10. QA	Socorro briefly talked about the Auditor Controller and MR Grant. If there are any issues contact the CPAS.	
11. State DHCS Updates	<p>Socorro went over the following:</p> <ul style="list-style-type: none"> a. Waivers for Psychology pre and post hours: long conversation around understanding them and being accountable as an agency. b. Reviewed some BBS changes that are coming January 2018. 	

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14. Open Agenda Items	<p>For November and December Meetings: We need to pick different dates!</p> <ul style="list-style-type: none">• Bertrand and Jen Hallman will be joining October's meeting to go over Treatment Plans• Questions: Can we have someone present on PFI's?	