

Rating Tool Guidelines

Program Nominee – Treatment Team Approach (to include programs for all special-age groups)

Describes a team approach that integrates the consumer with family members, partner agencies, community services and resources

Client/Family Focused Services (to include programs for all special –age groups)

Describes how the program emphasizes a consumer and family friendly environment, provides early intervention efforts for families assuring quick and easy access to appointments; integrates a wraparound approach; provides on-going assessment to meet the changing needs of the client and family and enhances supportive services for family members including respite.

Co-Occurring Disorders (to include programs for all special-age groups)

Describes how the program integrates and provides seamless mental health and substance abuse services. Emphasize course of action, creative solutions, and negotiation tactics used resulting in a successful, collaborative treatment.