

Partnerships in Excellence Program

Client/Family Focused Services Rating Tool

Name of provider: _____

Name of Program _____

Based only on the information submitted for the above program, assign a value (1-5) for each of the elements listed below using the following scale:

5 – Excellent; 4- Very Good; 3- Good; 2- Average; 1- No mention

Client/Family Focused Service

1. Emphasizes consumer and family friendly

environment....._____

2. Provides early intervention efforts for families

and communities....._____

3. Assures quick and easy access to services/appointments

....._____

4. Increases services approaches to include all

relevant providers in client service plan....._____

5. Provides on-going assessments which address the consumer's and family's changing

needs....._____

6. Enhances supportive services for family

members, including respite care....._____

Service Uniqueness/Innovation....._____

TOTAL_____