



COUNTY OF LOS ANGELES—DEPARTMENT OF MENTAL HEALTH  
SYSTEM LEADERSHIP TEAM MEETING

Wednesday, June 20, 2018 from 9:30 AM to 12:30 PM

St. Anne's Auditorium

155 N. Occidental Blvd, Los Angeles, CA 90026



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STAKEHOLDER ENGAGEMENT PROCESS  
Five County Overview

Los Angeles County

- **System Leadership Team (SLT)** advises DMH on mental health planning, policy, implementation, monitoring, quality improvement, and evaluation and budget allocations.
- **Ad hoc committees and work groups** guide the efforts of the SLT
- The **Service Area Advisory Committees (SAAC)** function as a local forum of consumers, families, service providers and community representatives;
  - Functioning of local service systems
  - Mental health needs of geographic area
  - Effective use of available resources
  - Maintenance of two-way communication between DMH and various groups/communities

San Diego County (each year)

- **September-November**
  - *Community Forums (n=650)*: providers, consumers and community members give program input (12 total)
  - *Specialty Focus Groups (n=100)*: specialties include Public Safety Planning Group, National Alliance on Mental Illness (6 total)

San Francisco County

- Between January and April **each year host 11 community engagement meetings**, one in each of the county's 11 Supervisorial Districts to collect community member feedback
- **Providers from MHA-funded agencies** meet on a regular basis (monthly) to discuss local MHA program activities and to provide feedback.
- **Population-Focused Mental Health Promotion Contractors Learning Circles**: In order to promote a culturally competent and inclusive process, a series of meetings called 'Learning Circles' with population-focused programs seek to collectively discuss and agree on service types, activities and outcomes.
- **Population-Focused Request for Qualifications (RFQ) development process**: MHA staff collected information from mental health consumers, family members of mental health consumers, the broader community and MHA-funded community-based organizations. SF MHA held three focus groups/dinners among various communities to gather feedback.

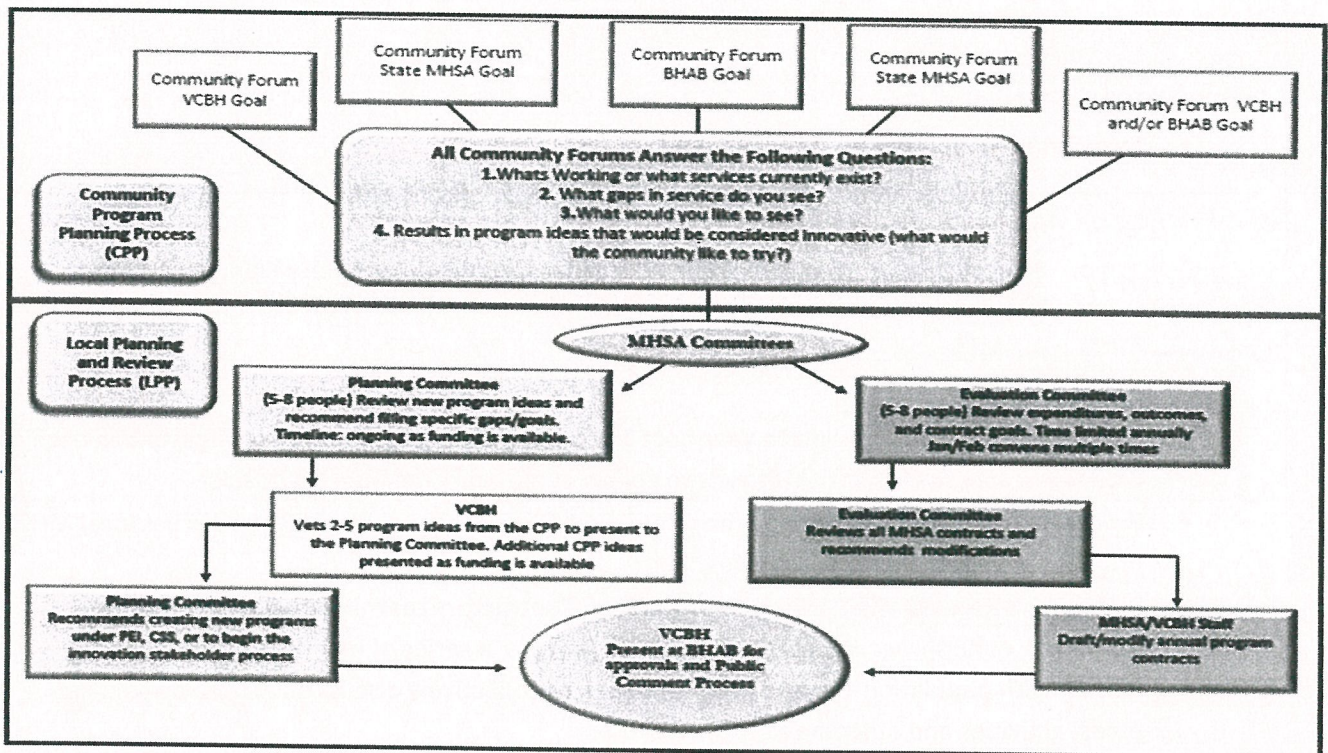
Ventura County (each year)

**Community Program Planning Process (CPP)**

- Community forums conducted throughout summer
- Brief training on history, regulations, goals, and budget allowances of MHSa
- Participants asked to brainstorm and submit innovative program ideas (53 submitted in 2017)

**Local Planning and Review Process (LPP)**

- *MHSa Planning Committee (5-8 members)*
  - Each member votes for their top five program ideas
  - Council narrows these down to 10 ideas which are then presented to the Behavioral Health Advisory Board
- *MHSa Evaluation Committee (5-8 members)*
  - Conduct detailed evaluation of existing programs in regard to cost per consumer served, contract performance, efficiency, outcomes, etc.



Tulare County (each year)

- **March:** Initial stakeholder meeting to give input on survey design and content
- **April:** Review of revised survey
- **May-July**
  - Quantitative data: Surveys widely disseminated to county consumers, providers, etc. (n=884)
  - Qualitative data: Regularly hosted focus groups (n=198)
- **September:** Review of survey results; participant demographics were reflective of general county demographics (exception: far more females than males participated)

