#### COUNTY OF LOS ANGELES

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BOARD OF SUPERVISORS

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## DEPARTMENT OF MENTAL HEALTH

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550 SOUTH VERMONT AVENUE, LOS ANGELES, CALIFORNIA 90020

July 03, 2012

The Honorable Board of Supervisors County of Los Angeles 383 Kenneth Hahn Hall of Administration 500 West Temple Street Los Angeles, California 90012

Dear Supervisors:

# **ADOPTED**

**BOARD OF SUPERVISORS COUNTY OF LOS ANGELES** 

July 3, 2012 22

> achi a. Hamae SACHI A. HAMAI EXECUTIVE OFFICER

APPROVAL OF PARTIAL DEFERMENT OF REPAYMENT OF CASH FLOW ADVANCES FOR LEGAL ENTITY CONTRACTORS AND AUTHORIZATION TO EXTEND THE DATE FOR INITIATING RECOVERY OF CASH FLOW ADVANCE FUNDS FOR FISCAL YEARS 2009-10. 2010-11 AND 2011-12 (ALL SUPERVISORIAL DISTRICTS) (3 VOTES)

## SUBJECT

Request approval for the Department of Mental Health to extend the date upon which it will initiate the recovery of certain Cash Flow Advance funds owed by Legal Entity Contractors for Fiscal Years 2009-10, 2010-11 and 2011-12 and defer collection of remaining balances until the completion of the State Short-Doyle/Medi-Cal Cost Report Reconciliation and Settlement for the applicable fiscal year.

## IT IS RECOMMENDED THAT YOUR BOARD:

- 1. Authorize the Director of Mental Health (Director), or his designee, to initiate Cash Flow Advance (CFA) recovery from Legal Entity (LE) Contractors for Fiscal Year (FY) 2009-10 based on unearned CFA determined from the analysis of their FY 2009-10 Short-Doyle/Medi-Cal (SD/MC) Cost Reports, and to defer recouping a portion of such CFA funds determined to have been likely earned by LE providers until the State's completion of the FY 2009-10 State SD/MC Cost Report Reconciliation and Settlement, which is anticipated to be in FY 2012-13.
- 2. Authorize the Director, or his designee, to delay the initiation of recovery of FY 2010-11 and FY 2011-12 CFA from LE Contractors and if necessary, defer recouping a portion of such CFA funds in amounts to be determined after said LE Contractors submit their FY 2010-11 and FY 2011-12 SD/MC Cost Reports or after the State's completion of the FY 2010-11 and FY 2011-12 State

SD/MC Cost Report Reconciliation and Settlement, which are anticipated to be in FY 2013-14 and FY 2014-15, respectively.

## PURPOSE/JUSTIFICATION OF RECOMMENDED ACTION

The purpose of the recommended actions are to waive certain contractual provisions pertaining to the CFA, which are funds advanced in anticipation of services by Department of Mental Health's (DMH) LE providers, in order to avoid the potential immediate and severe negative financial impact on the LE providers, to reduce the potential for significant service reduction to clients, and to account for statutory allowances related to the processing of claims at the close of a fiscal year.

Under the SD/MC program, all LE Contractors use cost reimbursement methodology and are paid based on provisional rates, with final payment determined at the time of the State's SD/MC Cost Report Reconciliation and Settlement. Final payment is determined based on the final rates related to the contractor's actual costs. When the provisional rates used for payments during the fiscal year, are lower than a Contractor's actual costs, DMH's internal financial records will indicate an outstanding CFA until the reconciliation and settlement process is completed.

Until FY 2007-08, the LE Agreement did not specifically address when DMH would recover CFA funds from LE Contractors. DMH's practice was to wait until the completion of the State SD/MC Cost Report Reconciliation and Settlement to recover any amounts still owed by the LE Contractors. This was primarily due to the fact that historically contractors would ultimately earn most or all of these funds at the time of the SD/MC Cost Report Reconciliation and Settlement, although DMH's internal accounting records indicated an outstanding CFA balance.

In FY 2007-08 the LE Agreement language regarding the CFA recovery was changed and called for the CFA amounts shown as outstanding as of September 30 of the following fiscal year to be recovered in accordance with the LE Agreement provision related to the recovery of amounts owed to the County. The language governing the recovery of amounts owed requires that recovery begin after DMH sends written notice to the contractor of the amount owed.

DMH determined that the September 30 date specified in the LE Agreement does not accommodate the full adjudication of claims through the State because approvals of SD/MC claims may continue for one year or more after the end of the fiscal year. Indeed, DMH was still receiving approved SD/MC claims for some providers for FY 2009-10 services in November and December of 2011. Therefore, DMH has deferred sending written CFA recovery notices to the contractors until it determined the actual amounts that would be unearned based on all approved claims.

In the interim, DMH staff performed a preliminary analysis to estimate the likely FY 2009-10 settlement amounts based on the contractor's submitted SD/MC Cost Reports for FY 2009-10. The SD/MC Cost Reports, which determine the ultimate amounts that will be owed to the County or paid to the Contractors at the time of the SD/MC Cost Report Reconciliation and Settlement, indicate that nearly three-quarters of the CFA shown as outstanding on DMH's internal records will ultimately be earned by the Contractors.

As the ultimate amount earned by the contractors is based on actual costs incurred in delivering the services, repayment of CFA that has, in fact, been earned would have an adverse impact on the financial position of the contractors in that they have already incurred the expense. Accordingly, the recommended action would allow DMH to request repayment only of the CFA portion that, based on

the preliminary analysis, has been determined to exceed the amount that will be ultimately owed to the contractors for FY 2009-10. The estimated amounts are provided in Attachment I.

In addition, the recommended action would allow DMH to use a similar methodology for the recovery of CFA in FY 2010-11 and 2011-12. Accordingly, DMH is requesting your Board's approval to take the same action for FY 2010-11 and FY 2011-12 contractors' CFA balances as requested for FY 2009-10. DMH staff will perform a preliminary settlement analysis based on FY 2010-11 and FY 2011-12 SD/MC Cost Reports and defer collection of any amounts of CFA that are determined to likely be earned by the contractors until the FY 2010-11 and FY 2011-12 SD/MC Cost Report Reconciliation and Settlement is completed.

## <u>Implementation of Strategic Plan Goals</u>

The recommended Board actions are consistent with County Strategic Plan Goal 3, Integrated Services Delivery.

## FISCAL IMPACT/FINANCING

There is no net County cost impact associated with the recommended actions. However, as reimbursement from federal and State funding is also based on the provisional rates utilized to adjudicate and pay contract providers, there will continue to be a negative impact on the County's cash flow position as DMH will not receive the State and federal funds to offset the deferred CFA until after the State completes the SD/MC Cost Report Reconciliation and Settlement process.

DMH believes that contractors will ultimately earn part of the CFA amount. Recovery of the adjusted CFA amounts reduces the potential adverse impact on the quality and quantity of services provided by the contractors. It will mitigate the need for contractors to reduce expenditures further. Contractors will not have to absorb any negative financial impact related to recouping funds that have been earned through actual expenses.

Deferring the recovery of estimated amounts earned by the contractors places the cash flow burden created by the contractors' provisional rates being too low on the County instead of the contractors to the extent that the deferred amounts will ultimately be reimbursed by State or federal funds. Based on the gross contract funding, it is anticipated that the deferred amounts will ultimately be reimbursed by the federal and State revenues.

For FY 2009-10, the estimated earned amount of \$15.2 million is being requested to be deferred. The amount to be recovered from the LE contractors is \$4.8 million. Upon your Board's approval of this Board letter, DMH would begin collection of the \$4.8 million. The amounts are not known for FY 2010-11 and FY 2011-12 since the cost reports for those fiscal years have not been completed. Once the cost reports are complete, DMH will complete the analysis of the earned/unearned amounts and begin recovery of funds from the providers.

## FACTS AND PROVISIONS/LEGAL REQUIREMENTS

CFA is a disbursement of funds to the contractor for working capital purposes. Such advances are fiscal year specific and are made to provide funds for the contractor to operate during the period of time from the delivery of the services to the DMH payment of the claims. CFA is contractually restricted to the mental health programs. Earned interest, if any, is required to be expended on

mental health programs. The recovery of the CFA is made as either offsets to the contractor's reimbursement claims or by cash repayment.

The DMH LE Agreement beginning in FY 2007-08 specified that repayment of CFA to DMH is to be made no later than September 30 following the close of the fiscal year and that any outstanding amount would be recouped by DMH in accordance with the LE provision related to the Repayment of Amounts Owed to the County. However, the September 30 date specified in the LE Agreement did not take into account the fact that claims could be submitted to and approved by the State for up to 12 months after the close of the fiscal year.

In FY 2009-10, the language related to the CFA provisions in the LE Agreement, which the Board approved on June 9, 2009, was modified to provide additional clarification of how repayment will be handled. In addition, these modifications allowed for more rapid adjustment of provisional rates during the fiscal year allowing DMH and contractors to better align amounts paid during the fiscal year with actual costs. The implementation of these and other changes in the financial provisions of the LE Agreement reduced discrepancies in the amounts that are paid to the contractor during the fiscal year and the amounts ultimately earned. As a result, the outstanding CFA amounts and the delay in receiving State and federal funding have been reduced.

DMH further modified the LE Agreement for FY 2012-13 to reflect the recommended methodology for recouping unearned CFA funds from LE providers. This will further reduce the need to return to the Board for such authority in the future.

## **IMPACT ON CURRENT SERVICES (OR PROJECTS)**

The recommended actions are intended to reduce potential negative impacts on client services that may result from recouping CFA that has been earned by the providers during a time when most providers will be required to reduce services as a result of declining funding attributable to the current economic climate. By adjusting the amount of recovery of the CFA to reflect the amount DMH ultimately believes the contractors will earn, potential adverse impacts on the quality and amount of client services being provided by the contractors will be mitigated by avoiding the need for contractors to reduce expenditures further to absorb the financial impact of recouping funds that have been earned through actual expenses.

Respectfully submitted,

MARVIN J. SOUTHARD, D.S.W.

**Director of Mental Health** 

MJS:MM:KN:RK:pd

**Enclosures** 

Chief Executive Officer
 County Counsel
 Auditor-Controller
 Executive Officer, Board of Supervisors
 Chairperson, Mental Health Commission

#### COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH RECOMMENDED AMOUNT TO RECOUP FOR CASH FLOW ADVANCE FISCAL YEAR 2009-10

L.E. #	Legal Entity Name	Cash Flow Advance in Accounting Records FY09-10	Amount of Cash Flow Advance Recommended to Recoup	Amount Deferred to Cost Settlement
	1736 Family Crisis Center	366.10	-	366.10
	Aids Project Los Angeles, Incorporated		-	
	Alcott Center for Mental Health Services	87,297.11	16,312.59	70,984.52
	Alma Family Services	22,109.24	22,109.24	699.84
	Amanecer Community Counseling Service of Los Angeles, Inc.	699.84 35,320.41	•	35,320.41
	ASC Treatment Group (The Anne Sippi Clinic) Asian American Drug Abuse Program, Inc	6,117.81	6,117.81	35,320.41
	Asian American Drug Abuse Program, inc Aurora Charter Oak, LLC (Charter Behav Hith Sys)	0,117.01	0,117.01	
	B.R.I.D.G.E.S.	127,329.22	50,663.50	76,665.72
	Barbour and Floyd Associates	85,803.06	35,247.32	50,555.74
	Behavioral Health Services	9,857.28		9,857.28
	Bienvenidos Children's Center, Inc.	1,832.00	1,832.00	-
	California Hispanic Commission (James Z Hernandez Executive Director)	128,619.02	128,619.02	
	California Institute of Health & Social Services, Inc.(Alafia MH)	7,428.03	-	7,428.03
1285	Catholic Healthcare West dba California Hospital Medical Center	2,524.46		2,524.46
178	Cedars-Sinai Medical Center (Thalians)	1,430.29	-	1,430.29
	Center for Integrated Family & Health Services	15,533.07	-	15,533.07
	Child and Family Center (Santa Clarita Valley Child)	95,510.57	95,510.57	-
	Child and Family Guidance Center (SFV)	15,221.95	15,221.95	
	ChildNet Youth and Family Services, Inc.	6,289.04		6,289.04
	Children's Bureau of Southern California	25,995.12	-	25,995.12
	Children's Hospital of Los Angeles	456,915.18		456,915.18
	Children's Institute Inc.	17,469.06		17,469.06
	City of Gardena	610.70		619.70
	Clontarf Manor	619.70		019.70
	College Hospital - Cerritos  Community Family Guidance Ctr (Fam Youth & Stars)	161,531.66	161,531.66	
	Counseling & Research Assn, Inc (Masada Homes)	101,001.00	101,001.00	- :
	Counseling 4 Kids (Childreach)	91,101.58	91,101.58	-
	David & Margaret Home, Inc, The	2,020.93	2,020.93	-
	Didi Hirsch Psychiatric Service	126,280.91	-	126,280.91
	Drew Child Development Corporation	104,429.90	-	104,429.90
	Dubnoff Center for Child Development	96,952.07	4,993.74	91,958.33
	D'Veal Corp (D'Veal Family and Youth Svcs)	624,809.67	•	624,809.67
	El Centro De Amistad, Incorporated	6,910.35	6,910.35	-
	El Centro Del Pueblo, Inc.	3,964.94	•	3,964.94
	Emotional Health Association(dba SHARE the Self-Help & Recovery Exchange)			
	ENKI Hith and Research, Sys, Inc. (Children & Youth)			-
	Ettie Lee Homes, Inc.	29,779.75	29,779.75	9,813.18
	Exceptional Children's Foundation	9,813.18 663,631.25	288,810.03	374,821.22
	Exodus Recovery, Inc. Families First, Inc. dba EMQ	400,505.76	200,010.03	400,505.76
	Filipino-American Services Group, Incorporated	400,303.70		- 100,000.70
	Five Acres - The Boys and Girls Aid Society	201,814.65		201,814.65
	Florence Crittenton Svcs of Orange County, Inc	368,255.54		301,646.84
	Foothill Family Service	1,948,064.28		1,508,342.23
	For The Child (Cedar House, Inc.)	24,875.45		24,875.45
	Gateways Hospital and Mental Health Center	386,951.17		386,951.17
174	Hamburger Home (Aviva Center)	40,263.97	40,263.97	•
206	Harbor View Rehab. Center (Regency Health)	270,552.83		270,552.83
192	Hathaway - Sycamores Child and Family Services	25,218.78	The state of the s	-
	Health Research Assn. (dba USC Satellite Housing Program)	14,366.09		14,366.09
	Health View Behavioral Services Ctr. (San Pedro Residential Ctr.)	105,993.89		2,196.90
	Helpline Youth Counseling, Inc	12,999.35		100 000
	Heritage CI & the Comm Assis Prog for Srs dba Geronet	167,579.93		167,579.93
			888,205.12	
	Hillsides Home for Children (The Church Home for Children)	888,205.12		004 040 04
	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc	224,343.84	-	224,343.84
508	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation		-	224,343.84
508 699	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation Institute for Multicultural Counseling & Education Svcs, Inc	224,343.84 1,800.14	1,800.14	-
508 699 171	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation Institute for Multicultural Counseling & Education Svcs, Inc Institute for the Redesign of Learning (Almansor)	224,343.84 1,800.14 - 185,439.60	1,800.14	185,439.60
508 699 171 195	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation Institute for Multicultural Counseling & Education Svcs, Inc Institute for the Redesign of Learning (Almansor) Intercommunity Child Guidance Center dba The Whole Child	224,343.84 1,800.14 185,439.60 287,545.47	1,800.14	185,439.60 287,545.47
508 699 171 195 1521	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation Institute for Multicultural Counseling & Education Svcs, Inc Institute for the Redesign of Learning (Almansor) Intercommunity Child Guidance Center dba The Whole Child Jewish Family Service of Los Angeles	224,343.84 1,800.14 - 185,439.60 287,545.47 36,986.75	1,800.14	185,439.60 287,545.47 25,493.12
508 699 171 195 1521 1563	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation Institute for Multicultural Counseling & Education Svcs, Inc Institute for the Redesign of Learning (Almansor) Intercommunity Child Guidance Center dba The Whole Child Jewish Family Service of Los Angeles JWCH Institute Inc.	224,343.84 1,800.14 	1,800.14	185,439.60 287,545.47
508 699 171 195 1521 1563 197	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation Institute for Multicultural Counseling & Education Svcs, Inc Institute for the Redesign of Learning (Almansor) Intercommunity Child Guidance Center dba The Whole Child Jewish Family Service of Los Angeles JWCH Institute Inc. Kedren Comm MH Center	224,343.84 1,800.14 - 185,439.60 287,545.47 36,986.75 2,609.00 56,771.18	1,800.14 - - - 11,493.63 56,771.18	185,439.60 287,545.47 25,493.12 2,609.00
508 699 171 195 1521 1563 197 326	Hillsides Home for Children (The Church Home for Children) Hillview Mental Health Center, Inc Homes for Life Foundation Institute for Multicultural Counseling & Education Svcs, Inc Institute for the Redesign of Learning (Almansor) Intercommunity Child Guidance Center dba The Whole Child Jewish Family Service of Los Angeles JWCH Institute Inc.	224,343.84 1,800.14 	1,800.14 - - - 11,493.63 56,771.18	185,439.60 287,545.47 25,493.12 2,609.00

## COUNTY OF LOS ANGELES - DEPARTMENT OF MENTAL HEALTH RECOMMENDED AMOUNT TO RECOUP FOR CASH FLOW ADVANCE FISCAL YEAR 2009-10

L.E. #	Legal Entity Name	Cash Flow Advance in Accounting Records FY09-10	Amount of Cash Flow Advance Recommended to Recoup	Amount Deferred to Cost Settlement
315	Los Angeles Unified School District	9,981.94		9,981.94
	Maryvale	9,285.34	-	9,285.34
971	McKinley Children's Center, Inc	228,713.59	-	228,713.59
200	Mental Health Association of Greater LA (National )	777,566.83	•	777,566.83
1142	New Directions, Inc.		-	-
1170	New Horizons Family Center	4,938.64	-	4,938.64
	Ocean Park Community Center	37.42	-	37.42
	Olive Crest Treatment Centers, Inc	21,526.96	21,526.96	•
859	One in Long Beach, Inc.(dba The Gay & Lesbian Ctr. of Greater Long Beach)			
781	Optimist Boy's Home & Ranch, Inc (Optimist Youth Homes & Family Svcs)	644,302.32	-	644,302.32
579	Pacific Asian Counseling Services (WRAP)	162,381.59	27,162.73	135,218.86
	Pacific Clinics	3,558,191.72	-	3,558,191.72
	Pacific Lodge Youth Services	90,551.21	33,601.55	56,949.66
	Para Los Ninos	141.18	141.18	-
	Pasadena Unified School District	29,299.57	29,299.57	-
	Pediatric & Family Medical Ctr. Dba Eisner Pediatric & Family Medical Ctr.	342.11	342.11	-
	Penny Lane (National Foundation for the Treatment)	22,111.21	22,111.21	-
	Personal Involvement Center, Inc.	8,493.16	5,761.36	2,731.80
	Phoenix Houses of Los Angeles, Inc.	11,335.45		11,335.45
	Prototypes	9,493.71	-	9,493.71
	Providence Comm. Serv. (formerly Aspen)	310,651.35	10 707 00	310,651.35
	Rosemary Children's Services	13,797.92	13,797.92	370.62
	Saint John's Health Center	370.62	201 040 00	370.62
	San Fernando Valley Community MHC	291,840.82	291,840.82 124,076.23	<del> </del>
	San Gabriel Children's Center (RTI)	124,076.23	124,0/0.23	
	Serenity Infant Care Homes, Inc	65,734.90	<u> </u>	65,734.90 48,008.73
	SHIELDS for Families Project, Inc.	48,008.73 21,992.71	<del> </del>	21,992.71
	Social Model Recovery Systems, Inc (dba The River Community)	33,693.30	11,890.33	21,802.97
506	South Bay Children's Health Center South Central Health & Rehab Program (SCHARP)	73,470.14	73,470.14	21,002.97
	Special Service For Groups	64,884.31	64,884.31	<del>                                     </del>
	SPIRITT Family Services, Inc	9,823.78	- 04,004.04	9,823.78
	St. Anne's Maternity Home	38,222.91		38,222.91
1366	St. Francis Medical Center - Children's Couns. Ctr.	17,619.59	-	17,619.59
	St. Joseph Center	2,856.27	-	2,856.27
543	Star View Adolescent Center	936,808.75		936,808.75
215	Step-Up On Second Street, Inc.	37,455.62	T -	37,455.62
	Stirling Academy, Incorporated	6,807.06	· .	6,807.06
1156	Tarzana Treatment Center, Inc	35,029.61	-	35,029.61
108	Telecare Corporation	988,395.41	-	988,395.41
	Tessie Cleveland Community Services Corporation	67,694.77	-	67,694.77
1066	The Children's Center of the Antelope Valley	115,531.20	71,569.47	43,961.73
	The Guidance Center (Greater Long Beach Child Guidance Ctr., Inc)	1,339,053.57		
	The Help Group Child & Family Center (LA Center for Therapy & Education)	281,529.87		
	The Los Angeles Child Guidance Clinic	89,042.80	89,042.80	<u> </u>
	The Los Angeles Free Clinic		<u> </u>	<u> </u>
	The Los Angeles Gay and Lesbian Comm Services Ctr		- 1017.10	-
	The Regents / UCLA Ties for Adoption	1,647.12		
1224	The Village Family Services	3,484.78		3,484.78
	TLC Wellness Center (Transitional Living Centers) Tobinworld	66,289.57	<del></del>	66,289.57
	Topanga-Roscoe Corporation (Topanga West)	3,849.75	-	3,849.75
	Traveler's Aid Society of Los Angeles	3,049.75	<del>                                     </del>	3,049.73
	Tri-City Mental Health Center	<del></del>	-	<del>                                     </del>
	Trinity Youth Services (Trinity El Monte - Trinity Children & Family Svcs)	37,957.34	6,619.10	31,338.24
	United American Indian Involvement, Inc.	89,299.50		89,299.50
	Verdugo Mental Health Center	144,910.43		
-	VIP Community Mental Health Center	16,904.93		16,904.93
	Vista Del Mar Child and Family Services (Jewish Orphans of So. Cal.)	13,988.07		
	Watts Labor Community Action Committee - WLCAC	859.02		
	Westside Center For Independent Living, Incorporated			-
	White Memorial Medical Center		T -	-
	Wise & Healthy Aging	647.30		647.30
1559	Wise & Healthy Aging	0-17.00		047.30