Integrated System News Bulletin

Recovering FFP Resulting from Denied Medi-Cal Claims due to the Submission of an OP Claim within the IP Stay

Attention: SD/Medi-Cal 24-Hour Service Providers

STOP – Impact to You

When a twenty-four hour (24 hr) provider, such as a residential or inpatient acute hospital, and an outpatient provider submit claims for services that were provided on the same day, the claim that is entered second is placed on the Duplicate Error Correction Report (DECR). The duplicate claim will deny after 90 days. The State denies the 24 hr provider claim due to a "lock out" which precludes Medi-Cal from reimbursing both an outpatient and a 24 hour provider for the same day. The Medi-Cal policy states services are considered to be all-inclusive of the 24 hr stay. Refer to **"Quality Assurance Bulletin 07-2"** for exceptions to the "lock out" and appropriate claiming of outpatient services when a client is in a 24 hr facility.

CAUTION – What You Need to Know

This issue has been well-recognized with all local counties and the State DMH. The State will soon send their final version of the Companion Guide that includes three new transactions: Void, Correction and Replace (VCR). Once the Void transaction is implemented, the outpatient claim should be voided by the outpatient provider and will be removed from the State DHS database. Then the denied claim submitted by the 24 hr provider can be resubmitted as a Correction transaction.

Until DMH implements the VCR process, an alternate solution is available to all 24 hr providers to recover Medi-Cal dollars resulting from these types of denials.

GO – What You Need to Do

To provide instructions on this procedure of voiding and re-entering these types of denials, training has been scheduled for all 24 hr providers.

There will be two sessions to accommodate users. Both sessions are located at:

DMH CIOB
695 S. Vermont Avenue
Los Angeles, Ca 90005

The training dates and room numbers are:

DATE: May 4, 2007
TIME: 9am – Noon
ROOM: 7th Floor, Conference Room 713

DATE: May 8, 2007
TIME: 1pm – 4pm
ROOM: 6th Floor, Conference Room 603

These dates are subject to change based on provider participation. We will contact you regarding any changes.

We are asking that a maximum of three users per agency please attend. To reserve your attendance, please go the IS Website at
http://dmh.lacounty.gov/hipaa/cp_home.htm

If you have questions regarding how to register for this training please email Joanne Garcia-Bagues at jgarciabagues@dmh.lacounty.gov