Integrated System News Bulletin

Upgrade of RSA SecurID Cards and Card Holder Logon

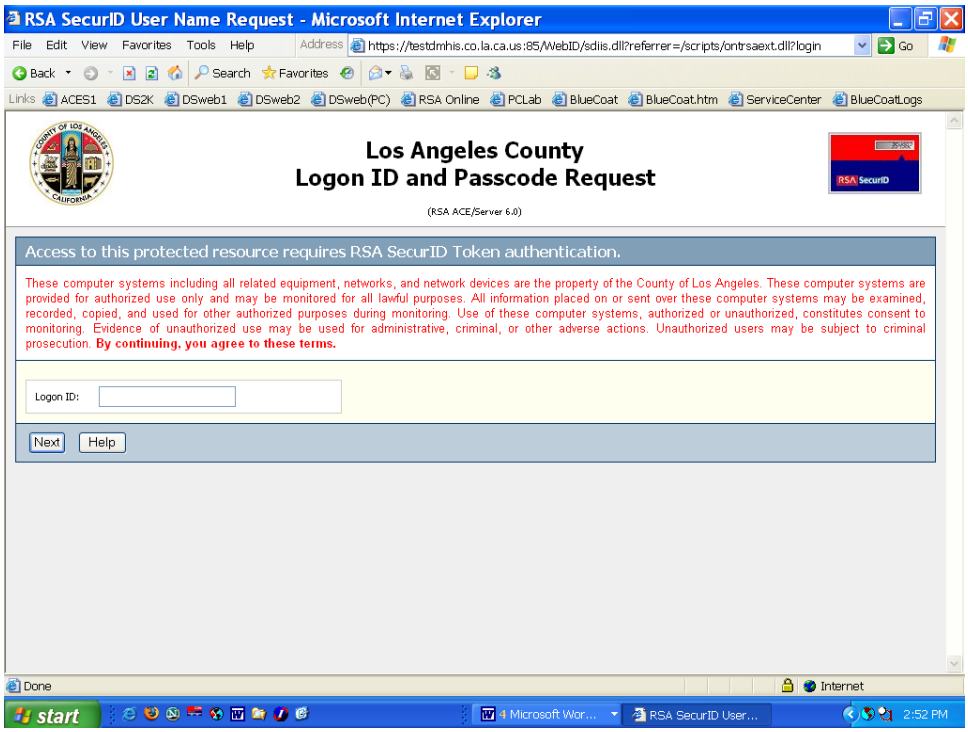
Attention: All Providers who use RSA SecurID cards to access the Integrated System

STOP – Impact on You

On Friday, November 18, 2005, ISD will be upgrading the server through which users access the Integrated System. RSA SecurID card holders will be unable to access the Integrated System on that Friday until after 10AM, and after that time the logon will look different.

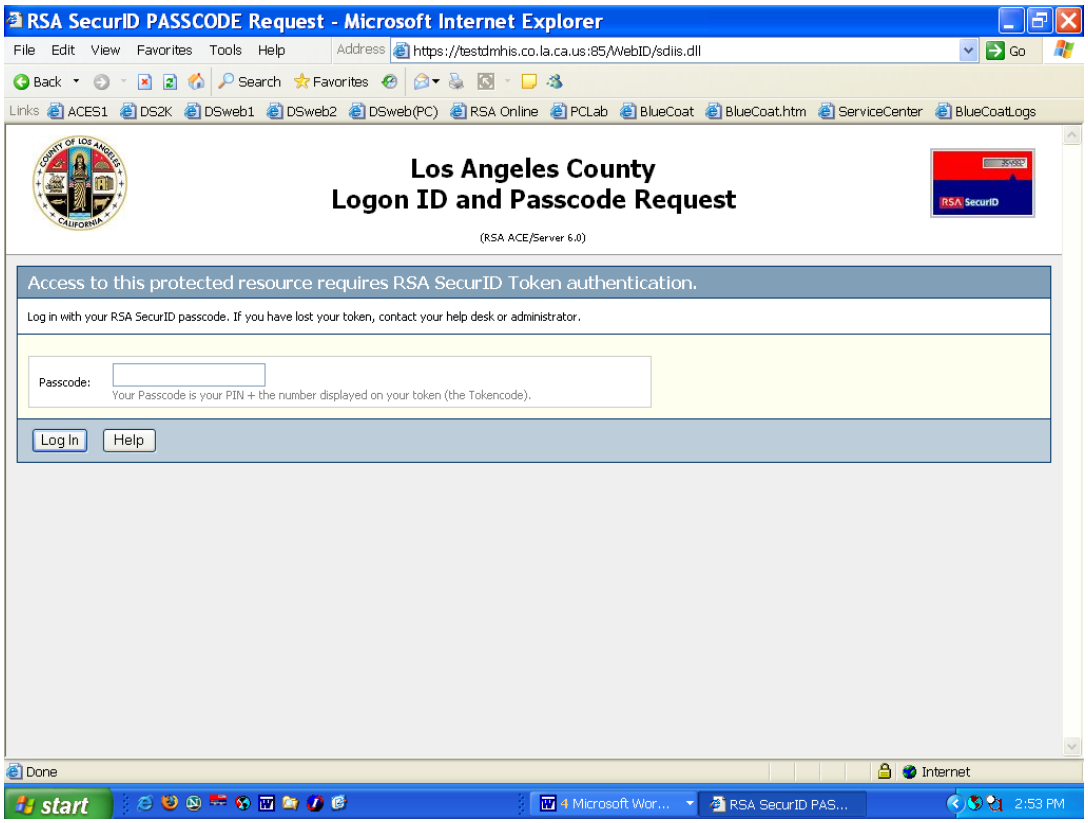
CAUTION – What You Need to Know

Customers will know that the changeover has been completed when the new RSA Logon ID Request webpage below is displayed.



GO – What You Need to Do

Card holders will still use their current SecurID card to Logon. They must enter their current SecurID UserID in the Logon ID field, then press the Next button. The Passcode Request webpage below will be displayed.



Card holders must then enter their current SecurID PIN followed by the number displayed on their SecurID card in the Passcode field, then press the Login button. Logon information will be authenticated by the new RSA Authentication Manager 6.0 and upon success the card holder will receive a Successful Authentication message.

If you encounter problems logging on after this change on Friday, please call the ISD Customer Assistance Center at 562-940-3305.