



CBO DISPATCH

The “B” means BUSINESS

CBO Dispatch No.: NGA 18-001

Issue Date: January 25, 2018

CBO Dispatches Issued in 2017

In order to enhance operational workflows as well as the quality and outcome of billing and claiming for services of all Los Angeles County Short-Doyle specialty mental health providers, the Central Business Office (CBO) issues CBO Dispatches to provide useful tips and information related to reporting and posting services, financial screening and financial operations workflow, benefits establishment, and best billing practice guidelines. Below is a list of all of the CBO Dispatches that were issued to contract providers in 2017. This list will help program staff ensure that they have received all Dispatches published last year.

Dispatch #	Dispatch Topic/Name	Date Distributed
NGA 17-001	CBO Dispatches Issued in 2016	01/05/2017
NGA 17-002	Update - Medi-Cal Date of Birth and Gender Edits	01/05/2017
NGA 17-003	Replacement Claims in IBHIS	03/08/2017
NGA 17-004	More Cal MediConnect Claiming Issues Resolved	03/20/2017
NGA 17-005	Pseudo Number vs Client Index Number	03/21/2017
NGA 17-006	FY 2016-17 Local Match Percentages for EPSDT and MCHIP Medi-Cal	03/28/2017
NGA 17-007	Katie A.: Indicating Katie A. Subclass Status on Claims for IBHIS Providers	04/04/2017
NGA 17-008	MHSA Plan Consolidation	05/10/2017
NGA 17-009	Legal Entity Contractor Monthly Payment Schedule for FY 2017-18	05/23/2017
NGA 17-010	Katie A. Subclass Claiming Data Now Available	06/12/2017

Dispatch #	Dispatch Topic/Name	Date Distributed
NGA 17-011	UMDAP Information in IBHIS NGA	06/14/2017
NGA 17-012	IBHIS Denial and Adjustment Codes - Updated	06/16/2017
NGA 17-013	Reduced Rate (One Cent) Claiming in IBHIS	07/05/2017
NGA 17-014	Updated - Handling CIN Changes in IBHIS	07/06/2017
NGA 17-015	Medi-Cal Denials for Gender and Date of Birth NGA	07/19/2017
NGA 17-016	Increases in Medi-Cal Denials	07/20/2017

Trainings

Dispatch Topic	Dispatch #	Training Dates
Monthly Training Calendar	NGA 17-T002	February 2017
	NGA 17-T005	March 2017
	NGA 17-T008	April 2017
	NGA 17-T012	May 2017
	NGA 17-T017	June 2017
	NGA 17-T022	July 2017
	NGA 17-T027	August 2017
	NGA 17-T031	September 2017
	NGA 17-T035	October 2017
	NGA 17-T039	November 2017
Financial Screening	NGA 17-T003	02/21/2017
	NGA 17-T006	03/02/2017
	NGA 17-T009	04/18/2017
	NGA 17-T013	05/18/2017
	NGA 17-T018	06/20/2017
	NGA 17-T026	07/20/2017
	NGA 17-T029	08/10/2017
	NGA 17-T034	09/21/2017
	NGA 17-T037	10/17/2017
	NGA 17-T042	11/21/2017
Interpreting Medi-Cal Eligibility Responses	NGA 17-T011	04/25/2017
	NGA 17-T014	05/22/2017
	NGA 17-T015	05/22/2017
	NGA 17-T019	06/22/2017
	NGA 17-T021	06/29/2017
	NGA 17-T024	07/12/2017
	NGA 17-T025	07/12/2017
	NGA 17-T030	08/22/2017
	NGA 17-T033	09/14/2017
	NGA 17-T036	10/11/2017
NGA 17-T040	11/01/2017	

Dispatch Topic	Dispatch #	Training Dates
Private Insurance	NGA 17-T001	01/24/2017
	NGA 17-T004	02/28/2017
	NGA 17-T007	03/09/2017
	NGA 17-T010	04/18/2017
	NGA 17-T016	05/25/2017
	NGA 17-T020	06/29/2017
	NGA 17-T023	07/11/2017
	NGA 17-T028	08/03/2017
	NGA 17-T032	09/12/2017
	NGA 17-T038	10/19/2017
	NGA 17-T041	11/08/2017

CBO Dispatches are available on the DMH website under Administrative Tools in the section For Providers ([Central Business Office \(CBO\) Dispatch Bulletins](#)). Contact CBO if you are missing a Dispatch and would like to have it sent to you by e-mail.

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IBHIS providers, if you have any questions or need additional information, please use the following link to create a HEAT Ticket using the HEAT app available on the LACDMH secure website: [DMH SSLVPN](#).

