

## **CBO DISPATCH**

## The "B" means BUSINESS

CBO Dispatch No.: NGA 17-012 Issue Date: June 16, 2017

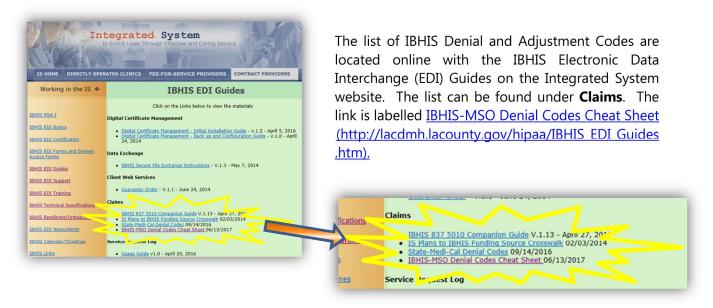
## **IBHIS Denial and Adjustment Codes**

ТҮРЕ	835 code	Remark Code	DENIAL REASONS:
со	185		Contracting Provider Not Linked to Authorization.
со	197		Member Authorization invalid/exhausted.
со	204		Procedure code or Date of Service invalid for this Authorization.
со	222		Claimed over Provider funding plan (P-Auth) Maximum Contract Amount/No dollars remain for this authorization/ Remaining liability for this authorization cannot cover the total of the given service.

The Integrated Behavioral Health Information System (IBHIS) Denial and Adjustment Code list has been updated with three new codes and is now available online. Use this table to help determine why a claim was denied by IBHIS. The table includes the denial group and reason codes, the remark codes, and the denial reason describing why the claim was denied in IBHIS.

The following codes were added to the list:

- CO 185 Contracting Provider Not Linked to Authorization.
- CO 152 CPT Code Invalid for Service Duration.
- CO 273 Units of Proc Code/Maximum Units Per Day Exhausted or DMH Units Per Day Exceeded.



## **WE'RE WORKING FOR YOU...**

IBHIS providers, if you have questions or need additional information, please create a HEAT Ticket using the following link: <a href="https://extra.dmh.lacounty.gov/SelfServiceSupport/Pages/SelfService.aspx">https://extra.dmh.lacounty.gov/SelfServiceSupport/Pages/SelfService.aspx</a>.



